

Meng Yan (LKK Auto)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Friday, 18 March, 2022 12:06 PM
To: assignments
Cc: HD Perfect Autowork
Subject: RE: SLB5485Z (Pre-inspection) / Your Vehicle : GBL5485Z | DOA - 16/03/2022 (Ref : DQAM2200005H/02/CT)

WITHOUT PREJUDICE

Dear LKK

Refer to below email and arrange PRI.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Thursday, 17 March 2022 7:55 pm
To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Subject: Re: SLB5485Z (Pre-inspection) / Your Vehicle : GBL5485Z | DOA - 16/03/2022 (Ref : DQAM2200005H/02/CT)

Dear Crystabelle,

Please arrange **LKK Auto Consultants** to come and conduct the survey for vehicle SLB5485Z.

Meanwhile, kindly advise liability after you have studied the said case.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Mar 17, 2022 at 6:40 PM Crystabelle Tan Gek Peng (ECICS, Claims)
<Crystabelle_Tan@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Irene

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Thursday, 17 March 2022 3:58 pm

To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Subject: Re: SLB5485Z (Pre-inspection) / Your Vehicle : GBL5485Z | DOA - 16/03/2022 (Ref : DQAM2200005H/02/CT)

Dear Crystabelle,

Please find enclosed our client's (SLB5485Z) GIA Report for your kind attention.

We are looking forward to having the surveyor list from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Mar 17, 2022 at 2:56 PM Crystabelle Tan Gek Peng (ECICS, Claims)
<Crystabelle_Tan@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Shanelle

Has your client filed the accident report?

Please forward a copy to us.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Thursday, 17 March 2022 10:51 am

To: ECICS Claims <claims@ecics.com.sg>

Subject: SLB5485Z (Pre-inspection) / Your Vehicle : GBL5485Z | DOA - 16/03/2022

Dear Sir / Madam,

We are instructed by **Swee Heng Motor Leasing Pte Ltd** to notify you of a road traffic accident on **16/03/2022** at about **09:45 hours** at/along **Service Road Of Block 474 Choa Chu Kang Avenue 3** involving our client's/customer's vehicle registration number **SLB5485Z** and vehicle registration number **GBL1330D** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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