

Meng Yan (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 18 March, 2022 12:26 PM
To: Ruby Ong; Summer (LKK Auto); sur@lkkauto.com
Cc: Zuhaidah Samsuri
Subject: RE: [EXTERNAL] - RE: REQUEST FOR RE-REPAIR SURVEY PROTOCOL FOR SFB 9892B [Our Ref. TCL.MH.ro.50074.22.at]

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : **SFB 9892B**
III INSURED VEHICLE NO. : **SMV121P**
DATE OF LOSS : 17.03.22

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK Auto Consultants Pte Ltd to conduct the pre-repair survey.

This claim is handled by Aida.

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

****We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.
Surveyor kindly upload this assignment to Merimen.

Thank You.

Best Regards,

Derrick Tan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext - 264

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Friday, 18 March 2022 12:17 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: [EXTERNAL] - RE: REQUEST FOR RE-REPAIR SURVEY PROTOCOL FOR SFB 9892B [Our Ref. TCL.MH.ro.50074.22.at]
Importance: High

Dear Sir / Mdm

WITHOUT PREJUDICE

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. SFB 9892B.

TAKE NOTICE that we object to your proposed surveyor as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following List of Motor Surveyors for your consideration:-

1. Mr Leslie / Premier Appraisal
2. Mr Quek / Unique Auto Appraisal
3. Mr Kuma / SK Auto Consultant
4. Mr Ng Cheng Meng / CM Automotive Consultancy
5. Mr Mohammad / RT Appraisal Pte Ltd
6. Mr Victor Png / Appraisal VP Pte Ltd

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **A T Performance**
160 Sin Ming Drive
#7-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

Tel : 6533 0212 ext 255

Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 18 March 2022 12:07 PM

To: Ruby Ong <ruby@htapartners.com.sg>

Subject: RE: [EXTERNAL] - RE: REQUEST FOR RE-REPAIR SURVEY PROTOCOL FOR SFB 9892B [Our Ref. TCL.MH.ro.50074.22.at]

Dear Sir /Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thank you.

Best Regards,

Derrick Tan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext - 264

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Friday, 18 March 2022 11:54 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: [EXTERNAL] - RE: REQUEST FOR RE-REPAIR SURVEY PROTOCOL FOR SFB 9892B [Our Ref. TCL.MH.ro.50074.22.at]
Importance: High

Your ref: SMV 121P
Our ref: TCL.MH.ro.50074.22.at

WITHOUT PREJUDICE

18 March 2022

India International Insurance Pte Ltd
64 Cecil Street
#04-00 IOB Building
Singapore 049711
Attn: Motor Claims Dept

By Email only

URGEN

T

Dear Sirs

CLAIMANT: NYO SOCK HIANG JENN

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY – ACCIDENT INVOLVING SFB 9892B & SMV 121P AT JUNCTION OF BUKIT TIMAH ROAD & CLEMENTI ROAD ON 17 MARCH 2022 @ 1400HRS

We are instructed by Nyo Sock Hiang Jenn to notify you of a road traffic accident on 17 March 2022 at about 1400hrs at junction of Bukit Timah Road & Clementi Road involving our client' s vehicle registration number SFB 9892B and vehicle registration number SMV 121P driven by your insured at the material time.

As a result of the accident, our client' s vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

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