

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Friday, 18 March, 2022 2:30 PM  
**To:** claims@garage13.com.sg; sales@garage13.com.sg; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D201847/C02/SLM4728Y/THAMYL / FW: NOA - ACCIDENT INVOLVING SJB 5875E & SLM 4728Y ALONG OUTSIDE PREMIER @ KB KAKI BUKIT AVE 4 ON 16.03.2022 AT 1359HRS  
**Attachments:** SJB5875E - CHINA - 16032022.pdf

### Without Prejudice

Hi Marina

We do not agree to your selection.

We will assign LKK to conduct PRS.

Hi LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** claims@garage13.com.sg <claims@garage13.com.sg>  
**Sent:** Friday, March 18, 2022 9:08 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>; sales@garage13.com.sg

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM22D201847/C02/SLM4728Y/THAMYL / FW: NOA - ACCIDENT INVOLVING SJB 5875E & SLM 4728Y ALONG OUTSIDE PREMIER @ KB KAKI BUKIT AVE 4 ON 16.03.2022 AT 1359HRS

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**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 17.03.2022.

However, we are pleased to provide below a list of ten surveyors for your consideration.

<b>Gilbert Leow</b>	<b>Impact Analysis Consultant</b>
<b>Andy Ho</b>	<b>Impact Analysis Consultant</b>
<b>Shandy Loh</b>	<b>Impact Analysis Consultant</b>
<b>Michael Yap</b>	<b>Mccoyp Pte Ltd</b>
<b>Seth Yeh</b>	<b>Delta-V Consultant</b>
<b>James Ong</b>	<b>Delta-V Consultant</b>
<b>Nick Ng</b>	<b>Delta-V Consultant</b>
<b>Loo Yee Khang</b>	<b>Cozon Engineers</b>
<b>Alex Teo</b>	<b>Cozon Engineers</b>
<b>Denise Yap</b>	<b>Pal's Appraiser Pte Ltd</b>

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia

**Garage 13 Pte Ltd**

*T : +65 9091 0013*

*A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875*

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Thursday, 17 March 2022 6:13 pm

**To:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg); [sales@garage13.com.sg](mailto:sales@garage13.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D201847/C02/SLM4728Y/THAMYL / FW: NOA - ACCIDENT INVOLVING SJB 5875E & SLM 4728Y ALONG OUTSIDE PREMIER @ KB KAKI BUKIT AVE 4 ON 16.03.2022 AT 1359HRS

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, March 17, 2022 3:15 PM

**To:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg); [sales@garage13.com.sg](mailto:sales@garage13.com.sg); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201847/C02/SLM4728Y/THAMYL / FW: NOA - ACCIDENT INVOLVING SJB 5875E & SLM 4728Y ALONG OUTSIDE PREMIER @ KB KAKI BUKIT AVE 4 ON 16.03.2022 AT 1359HRS

Without Prejudice

Dear Pauline,

Please conduct PRS for SJB 5875E. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg) <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>  
**Sent:** Thursday, 17 March 2022 3:00 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [sales@garage13.com.sg](mailto:sales@garage13.com.sg)  
**Subject:** NOA - ACCIDENT INVOLVING SJB 5875E & SLM 4728Y ALONG OUTSIDE PREMIER @ KB KAKI BUKIT AVE 4 ON 16.03.2022 AT 1359HRS

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**WITHOUT PREJUDICE**

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia  
**Garage 13 Pte Ltd**  
T : +65 9091 0013

*A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875*