

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 18 March, 2022 9:21 AM
To: Admin A; Summer Lee (LKK Auto)
Subject: FW: SNM22D201806C02 - Pre-repair Inspection For Vehicle No: (SMH 1707S). You Insured Vehicle No: (GBJ 2509K).

Hi Team

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow
Sent: Friday, March 18, 2022 9:20 AM
To: 'Precise Auto Service' <Support@preciseauto.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201806C02 - Pre-repair Inspection For Vehicle No: (SMH 1707S). You Insured Vehicle No: (GBJ 2509K).

Dear Arine

We refer to your email of 16/03/2022.

We reject you list of surveyors.

We shall appoint LKK to conduct survey.

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From: Precise Auto Service <Support@preciseauto.sg>
Sent: Wednesday, March 16, 2022 5:13 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D201806C02 - Pre-repair Inspection For Vehicle No: (SMH 1707S). You Insured Vehicle No: (GBJ 2509K).

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Dear Sirs,

We regret to inform you that we are unable to agree to your list of surveyors.

Our list of proposed surveyors for Single Joint Expert is as follows:-

1. Andrew OwYong;
2. Vincent Ng;
3. Anthony Lim;
4. Leslie Lim;
5. Tan Chin Suan;
6. Patrick Ng Kong Beng;
7. Matthew Yong Chin Ng;
8. Ong Hock Leng;
9. Jayson Liaw Leong San; and
10. Fong Kok Heng.

Kindly contact the repairers, M/s Precise Auto Service at 67457367 for pre-repair inspection arrangements ASAP.

Thank You.

Best Regards,
Arine

On Wed, 16 Mar 2022 at 15:30, Chee So Chow <sochow.chee@sg.entaiping.com> wrote:

Dear Arine

We refer to your email of 16/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

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From: Precise Auto Service <Support@preciseauto.sg>

Sent: Wednesday, March 16, 2022 1:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-repair Inspection For Vehicle No: (SMH 1707S). You Insured Vehicle No: (GBJ 2509K).

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Dear Sir / Madam,

We refer to the above-mentioned matter, herewith enclosed 2 days notice & LTA Search Result for your attention.

Kindly arrange a date and time to do a PRI for our client's vehicle **(SMH 1707S)** in our workshop ASAP.

Thanks & Regards,
Arine

T : 6745 7367 | **F :** 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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<https://www.facebook.com/PreciseAutoService/>

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