



## MY CAR CONSULTANT PTE LTD

Address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Email: Admin@mycar.sg

(Company Registration No: 201605878Z)

13<sup>th</sup> April 2021

Our reference: SMR3734Y

Your reference: SGD7149E

**Lonpac Insurance BHD**

300 Beach Road, 07 The Concourse #17-04

Singapore 199555

**Attn: Motor Claims Department**

**BY HAND**

Dear Sir/ Madam,

Claimant : LUMENS AUTO PTE LTD

Address : 22 Sin Ming Ln, #01-74/75 Midview City, S573969

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on 16/03/2022 along involving our client's vehicle registration number SMR3734Y and vehicle registrations number SGD7149E driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$2,621.50
Loss of Use (\$150 X 05 DAYS)	:	\$750.00
GIA Search	:	\$29.00
LTA Search		\$2.00
Total	:	\$3,402.50



MY CAR CONSULTANT PTE LTD (Co Reg No. 201605878Z)

60 JLN LAM HUAT #05-21 CARROS CENTRE, SINGAPORE 737869

Tel: +65 9888 8885 / +65 8330 0060

### LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 60 Jln Lam Huat #05-21 Carros Centre, Singapore 737869

I/We, Lumens Auto Pte Ltd of NRIC/Passport number/ROC number: 201426461K, Owner of vehicle no. SMR37347 hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.

I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorize you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer/s claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 16 (day) of 03 (month) 2022 (year)

  


Owner's signature (Company stamp if applicable)

Name: Lumens Auto Pte Ltd

NRIC No: 201426461K



# LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VP05/025559  
DATE : 14 FEB 2023

All Settlement Amount Are Without  
Prejudice to our driver's Injury Claim

## DISCHARGE VOUCHER

I/We, LUMENS AUTO PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SGD7149E the sum of Singapore Dollar Two Thousand Nine Hundred Fifty Two and Cents Fifty Only (**\$2,952.50**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMR3734Y and SGD7149E on 16 MARCH 2022 along T-JUNCTION OF SEMBAWANG ROAD & WAK HASSAN PARK.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LOH SOON KIAT AND/OR** ) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**MY CAR CONSULTANT PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



14/02/2023

.....  
Signature of vehicle owner/Date

1601c How

14/02/2023

.....  
Name of vehicle owner /Date



# TAX INVOICE

LONPAC INSURANCE BHD  
300, Beach Road, 07 The Concourse, #17-04  
SINGAPORE 199555

Invoice Date  
22 Apr 2022

Invoice Number  
MCC2022-3131

Reference  
SMR3734Y

201605878Z  
201605878Z

My Car Consultant Pte. Ltd.  
60 Jalan Lam Huat 05-21  
Carros Center  
737869  
SINGAPORE

Description	Quantity	Unit Price	Tax	Amount SGD
COSTS OF REPAIRS	1.00	2,450.00	7%	2,450.00
			Subtotal	2,450.00
			TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%	171.50
			<b>TOTAL SGD</b>	<b>2,621.50</b>

**Due Date: 22 Apr 2022**

GST REG NO. - 201605878Z

DBS CURRENT A/C - 018-904614-2

PAYNOW UEN - 201605878Z

CHEQUE PAYABLE TO - MY CAR CONSULTANT PTE LTD

INTEREST OF 1.5% PER MONTH WILL BE CHARGEABLE FOR OVERDUE PAYMENTS.

## PAYMENT ADVICE

To: My Car Consultant Pte. Ltd.  
60 Jalan Lam Huat 05-21  
Carros Center  
737869  
SINGAPORE

Customer LONPAC INSURANCE BHD  
Invoice Number MCC2022-3131  
Amount Due **2,621.50**  
Due Date 22 Apr 2022  
Amount Enclosed

Enter the amount you are paying above

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SGD7149E

Date of Accident

16/03/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **21/02/2022 - 20/02/2023**Requested By ..... **Tan Hui Qin (MY CAR CONSULT...**Requested Date ..... **18/03/2022 11:26**

## Payment details

Request Amount: **\$S\$1.87**GST Amount: **\$S\$0.13**Total Amount Due (GST Inclusive): **\$S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## TAX INVOICE

Date of Request: 17/03/2022

Your Ref No: **SMR3734Y**

Dear Sir/Madam,

Date of Accident: 16/03/2022 00:00 (SGT)

Vehicle No: SMR3734Y

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$)	QTY	AMOUNT (\$)
<b>SGD7149E</b>	Singapore	(29.00 )	1	(27.10 )
GST Amount				(1.90 )
Total Amount Due (GST Inclusive)				(29.00 )

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

## Hsiao Tong (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 17 January 2023 8:48 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: [SEEK MANDATE] - YOUR REF: 22/22/22/VP05/025559 - LOD - SMR3734Y

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 16 January 2023 2:54 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** [SEEK MANDATE] - YOUR REF: 22/22/22/VP05/025559 - LOD - SMR3734Y

Your ref: **22/22/22/VP05/025559**  
LKK ref : CC4/LPC22002527/Rpa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING SGD7149E(LONPAC) AND SMR3734Y(TP) ON 16/03/2022

We refer to the above matter.

The accident occurred when our insured driver turned out from minor and collided with third party. We are of the view that liability is not on our driver favour.

We seek your approval to offer repairer **"MY CAR CONSULTANT PTE LTD"** at **\$3,052.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair (WITH GST)	\$ 5,790.84	\$ 2,621.50 (\$2,450.00 + 7%GST)
2. Loss of USE (5days x \$150.00)	\$ 750.00	\$ 400.00 (5days x \$80.00)
3. LTA/GIA Search Fee	\$ 31.00	\$ 31.00
<b>Total</b>	<b>\$ 6,571.84</b>	<b><u>\$ 3,052.50</u></b>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 19 December 2022 10:23 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: YOUR REF: 22/22/22/VP05/025559 - LOD - SMR3734Y

**Importance:** High

## Lonpac External - General

Dear Hsiao Tong,

Please arrange for the case handler to revert.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** MY CAR CONSULTANT <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Monday, 19 December 2022 10:15 am



**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** YOUR REF: 22/22/22/VP05/025559 - LOD - SMR3734Y  
**Importance:** High

## WITHOUT PREJUDICE

Dear Sirs,

LOD was submitted on **22/04/2022**

We have not receive any updates from Lkk after 8 months

Kindly please expedite this case asap

Best Regards,  
Jackson

+65 8344 7681

My Car Consultant Pte Ltd  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** "GERALD POH WEE BIN" <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** 12/19/22 7:21 AM  
**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** SPAM-LOW: RE: YOUR REF: 22/22/22/VP05/025559 - LOD - SMR3734Y

## Lonpac External - General

WITHOUT PREJUDICE

Dear Jackson,

We have informed LKK to look into the matter.

Please bear with us.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** MY CAR CONSULTANT <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Sunday, 18 December 2022 4:29 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** YOUR REF: 22/22/22/VP05/025559 - LOD - SMR3734Y  
**Importance:** High

## WITHOUT PREJUDICE

Dear Gerald,

Please check settlement status for this case

Best Regards,  
Jackson

+65 8344 7681

My Car Consultant Pte Ltd  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** "GERALD POH WEE BIN" <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** 11/28/22 6:41 AM  
**To:** "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>, "admin@mycar.sg" <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Subject:** FW: YOUR REF: 22/22/22/VP05/025559 - LOD - SMR3734Y

## Lonpac External - General

Dear Hsiao Tong,

Please assist to arrange for the case handler to look into the matter.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Jeremy Yeo <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Saturday, 26 November 2022 4:37 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)  
**Subject:** YOUR REF: 22/22/22/VP05/025559 - LOD - SMR3734Y

**WITHOUT PREJUDICE**

Dear Sirs,

Refer to LOD sent on **22.04.2022**

Please revert on our client claim urgently

Best Regards,  
Jackson

+65 8344 7681

My Car Consultant Pte Ltd  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** "GERALD POH WEE BIN" <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** 4/22/22 2:23 PM  
**To:** "Cecilia Chong (LKK Auto)" <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>, "admin@mycar.sg" <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Subject:** FW: YOUR REF: 22/22/22/VP05/025559 - LOD - SMR3734Y

## Lonpac External - General

Our Ref: 22/22/22/VP05/025559

Dear Cecilia,

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Friday, 22 April 2022 2:15 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** YOUR REF: 22/22/22/VP05/025559 - LOD - SMR3734Y

**WITHOUT PREJUDICE**

Dear Sirs,

Please refer to LOD and all supporting documents to assist in the closure of the case swiftly.

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,  
**Huiqin**  
General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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