

Meng Yan (LKK Auto)

From: Joel Goh Zan Wei <joel.goh@hlas.com.sg>
Sent: Friday, 18 March, 2022 10:04 AM
To: Kaitlyn Chio
Cc: Ary Chua; Joseph Low; Ling Ting An; Ngai Kar Kit; Victor Seng; assignments@lkkauto.com
Subject: RE: PRI - SLL20L CLAIMING AGAINST SLE5309J (HL), DOA: 16/03/2022 - HLAS's REF: MPC03232/JG

Without Prejudice
Save As To Cost

Dear Kaitlyn

Apologies, there is a mix up and we have reassigned to LKK.

Dear LKK

Please assist on this assignment.
Assigned in Merimen.

Best Regards
Joel Goh
Senior Claim Specialist



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

Joel.Goh@hlas.com.sg | www.hlas.com.sg

Reaching out to you at [Facebook](#) | [Twitter](#) | [LinkedIn](#) |

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Kaitlyn Chio [mailto:kaitlyn.chio@ow.sg]
Sent: Friday, 18 March 2022 9:03 am
To: HLAS Claims <claims@hlas.com.sg>; Janice Goh <janice.goh@hlas.com.sg>
Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Joel Goh Zan Wei <joel.goh@hlas.com.sg>
Subject: RE: PRI - SLL20L CLAIMING AGAINST SLE5309J (HL), DOA: 16/03/2022 - HLAS's REF: MPC03232/JG

Dear Janice,

Kindly take note that we have appointed LKK Auto Consultants Pte Ltd to survey the car instead of Vicom Ltd.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313 **Fax:** (+65) 6472 2112
Tel: (+65) 6484 9919 **Fax:** (+65) 6481 1993
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From: Kaitlyn Chio
Sent: 17 March 2022 17:58
To: HLAS Claims <claims@hlas.com.sg>
Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Joel Goh Zan Wei <joel.goh@hlas.com.sg>
Subject: RE: PRI - SLL20L CLAIMING AGAINST SLE5309J (HL), DOA: 16/03/2022 - HLAS's REF: MPC03232/JG

Dear Janice,

We appointed **LKK Auto Consultants Pte Ltd.**

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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From: HLAS Claims <claims@hlas.com.sg>
Sent: 17 March 2022 17:35
To: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Joel Goh Zan Wei <joel.goh@hlas.com.sg>
Subject: RE: PRI - SLL20L CLAIMING AGAINST SLE5309J (HL), DOA: 16/03/2022 - HLAS's REF: MPC03232/JG

Without Prejudice
Save As To Costs

Dear Sirs

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have

agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|---|--|
| 1) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070 | 2) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221 |
| 3) Vicom Ltd (VICOM) Tel: 6455 5358 Fax: 6452 6621 | 4) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108 |
| 5) Priority Services Tel: 6293 4822 Fax: 6296 3283 | 6) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 |
| 7) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432 | |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,
Janice Goh (Ms)
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057
T +65 6922 6030 / F +65 6224 1923
janice.goh@hlas.com.sg | www.hlas.com.sg

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Kaitlyn Chio [<mailto:kaitlyn.chio@ow.sg>]
Sent: Thursday, 17 March 2022 1:39 pm
To: HLAS Claims <claims@hlas.com.sg>
Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: PRI - SLL20L CLAIMING AGAINST SLE5309J (HL), DOA: 16/03/2022

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.
Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department

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