

ARK OTO

Blk 10 Ang Mo Kio Industrial Park 2A AMK Autopoint #04-01
Singapore 568047 HP 91004390/HP 91254449 Fax 64841482
UEN:53247222E Email:arkotoamk@gmail.com

07.09.2022

Our Ref : YQ 4802 R
Your Ref : SND 1072 Z

SAGE BUILDERS PTE LTD
C/O ARK OTO

Attn: Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04, #05
IOB Building, Singapore 049711

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING YQ 4802 R & SND 1072 Z ON 12.03.2022.

We are repairer of vehicle no. YQ 4802 R which was involved in an accident with vehicle no. SND 1072 Z which is insured with you.

The accident was clearly caused by your insurer's negligence. We are therefore seeking compensation from you for our client's financial losses as itemized below:-

Cost of Repair				\$2,000.00
Loss of Use	5	Days	\$140.00	\$700.00
LTA Search Fee				\$7.45
Total				<u>\$2,707.45</u>

We enclose copies of the relevant documents to support our claim.

Your prompt settlement of our claim would be much appreciated.

You may contact Susan (HP:91004390) or Fion (HP:91254449) should you have any queries.

Thank you for your kind attention.

Yours faithfully,



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Singapore 568047 HP 91004390/HP 91254449 Fax 64841482
UEN:53247222E Email:arkotoamk@gmail.com

14.03.2022

Our Ref : YQ 4802 R
Your Ref : SND 1072 Z

SAGE BUILDERS PTE LTD
C/o ARK OTO

Attn: Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street
#04, #05, IOB Building
Singapore 049711

Dear Sir/Mdm,

LETTER OF AUTHORITY

RE: ACCIDENT INVOLVING YQ 4802 R & SND 1072 Z ON 12.03.2022.

I/We, SAGE BUILDERS PTE LTD, owner of vehicle no. YQ 4802 R hereby authorize M/s ARK OTO as my/our authorized representative to write, negotiate and settle claim on my/our behalf in my/our claim against the owner and/or driver of vehicle no. SND 1072 Z in respect of the above mentioned accident.

I/We, SAGE BUILDERS PTE LTD, owner of vehicle no. YQ 4802 R give full authority to M/s ARK OTO to endorse on the Discharged Voucher on my/our behalf in settlement of the above mentioned claim.

Kindly make payment directly to ARK OTO.

Kindly contact Susan (HP:91004390) or Fion (HP:91254449) should you have any queries regarding the above.

Yours faithfully,



SAGE BUILDERS PTE LTD

EXPRESS SETTLEMENT

DISCHARGE VOUCHER
III-Direct Settlement (PODS)

WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

(Note: This Notice supersedes any inconsistencies found in this Discharge Voucher)

India Ref: MFL2022D0001545
Claimant Ref: YQ4802R

We/I, ARK OTO ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,500.00 (~~repair cost~~, ~~CC~~ ~~loss of use/rental~~, ~~SS~~ (search fee), vehicle no. YQ4802R that was damaged pursuant to the accident which occurred on 12/03/2022 (date) at 45 DUCHESS AVE (location) involving vehicle no. SND1072Z (insured vehicle). This is pursuant to the inspection conducted on 18/03/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SAGE BUILDERS PTE LTD ("the third party claimant") of vehicle no YQ4802R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

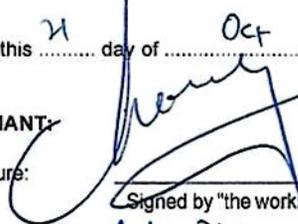
We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to YQ4802R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,500.00 to ARK OTO.

Dated this 21 day of Oct

CLAIMANT:
Signature:  
Name: Ark Oto

WITNESS:
Signature: 
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

NRIC: UEN 53247222E
Address: Blk 10 Ang Mo Kio Industrial Park 2A
AMK Autopoint #04-01 S 568047

Nationality: _____
Occupation: _____

Nationality: _____
Occupation: _____

ARK OTO

Blk 10 Ang Mo Kio Industrial Park 2A AMK Autopoint #04-01
Singapore 568047 HP 91004390 / 91254449 Fax 64841482
UEN:53247222E Email:arkotoamk@gmail.com

Invoice No : **ARK1013**

M/s India International Insurance Pte Ltd DATE 07.09.2022
64 Cecil Street #04 #05 IOB Building CAR NO YQ 4802 R
Singapore 049711 MAKE Toyota Dyna

FINAL COST OF REPAIR FOR THE ABOVE MENTIONED VEHICLE.
YOUR INSURED : SND 1072 Z

Pc	Pcs	JHHAGV46X0K001136	UNIT PRICE	AMOUNT
		<u>Recommended Parts</u>		
1	pcs	Front right side air cleaner box		
1	pcs	Front right side fender cowl		
1	pcs	Diesel tank		
1	pcs	Right side protector bar		
1	pcs	Right side protector bar corner garnish		
		<u>Recommended Labour</u>		
		To straighten, repair, realign on affected panels.		
		To respray painting on affected area.		
		To dismantle & replace diesel tank		
		Lump Sum Cost of Repair:		\$2,000.00
			Total	\$2,000.00

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Total \$2,000.00



ARK OTO

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

REC'D TO YQ4802R

Print Date/Time : 14 Mar 2022 / 11:58:02

Receipt Date/Time : 14 Mar 2022 / 11:58:02

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220314-001347

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SND1072Z As at 12 Mar 2022/12:00:00 Insurance Co: INDIA INTL INS PTE LTD				
1	Insurance Enquiry - SND1072Z Enquiry Fee 20220314115640652392	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	558860XXXXXX9082		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Mar 2022 09:24	Clim Dtl Modified	Claimant's Name: -> SAGE BUILDERS PTE LTD. Claimant's ID: -> 201014389K.	[A] HOW MEI KWAN
2	18 Mar 2022 09:24	Clim Veh Model Changed	(205738) TOYOTA DYNA 150 3.0 D 5MT (M).	[A] HOW MEI KWAN
3	18 Mar 2022 09:24	Clim Created	Reg No: YQ4802R. Acct Date: 2022/03/12. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Ark Oto (HQ)	[A] HOW MEI KWAN
4	18 Mar 2022 09:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Mar 2022 09:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/29	[A] HOW MEI KWAN
6	18 Mar 2022 09:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Mar 2022 09:25	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	18 Mar 2022 09:25	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	21 Mar 2022 17:46	Adj Adjuster Assigned	KENNETH KONG -> MOHD RASUL	[A] HOW MEI KWAN
10	01 Apr 2022 09:14	Adj Mandate Request	Cur Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA S11a	[A] Chong Pui Lin
11	01 Apr 2022 14:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/29	[I] Sherini Pillai
12	01 Apr 2022 14:38	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
13	06 Oct 2022 13:39	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	06 Oct 2022 13:39	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	06 Oct 2022 13:39	Clim Dtl Modified	JPJ Reg. Date: -> 2021/11/08.	[A] JOANNE LEE KHANG MIN
16	06 Oct 2022 13:39	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	11 Oct 2022 16:53	Adj Mandate Request	Cur Req:2507.45:PODS Liability: 100% *Quantum: \$2,507.45(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	12 Oct 2022 19:52	Adj Mandate Set	Approved:2507.45.	[I] Sherini Pillai

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2774761	18 Mar 2022 10:11:50	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	YQ4802R	SND1072Z	11.00
2852617	06 Oct 2022 13:39:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	YQ4802R	SND1072Z	11.00