

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Thursday, 17 March, 2022 2:57 PM  
**To:** 'Admin A (admin-a@lkkauto.com)'; 'Admin-D (LKKAuto (admin-d@lkkauto.com))'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Cc:** stkautosg@gmail.com  
**Subject:** FW: Claims ref no. CDMCG22000474 PRS-ERGO INSURED:GBB5336P OUR REF:SMZ4053Z D.O.A:14/03/2022  
**Attachments:** gbb5336p insurance.pdf; XIAO KAI LOA.pdf; Full\_accident\_report\_8342564\_15-03-2022\_131532 (1).pdf

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** STK STK <stkautosg@gmail.com>  
**Sent:** Thursday, 17 March 2022 2:51 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** Fwd: Claims ref no. CDMCG22000474 PRS-ERGO INSURED:GBB5336P OUR REF:SMZ4053Z D.O.A:14/03/2022

Hi, ERGO

We choose LKK Andrew Ling for direct settle.

LKK

Byran / Andrew Ling

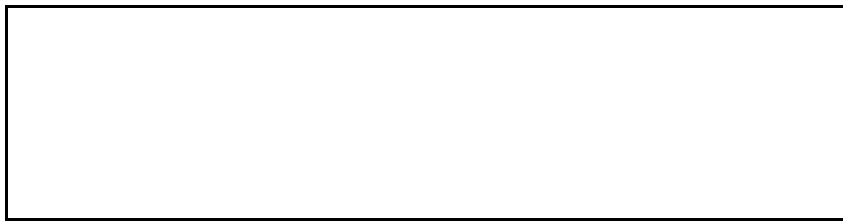
Yours sincerelyYours sincerely

**Tan Guohua**

STK AUTO (S) PTE LTD | [www.stkauto.com.sg](http://www.stkauto.com.sg)

Mobile: (65) 9123 7949 | Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



----- Forwarded message -----

发件人： **Online Claims** <[onlineclaims@ergo.com.sg](mailto:onlineclaims@ergo.com.sg)>

Date: 2022年3月17日周四 14:03

Subject: Claims ref no. CDMCG22000474 PRS-ERGO INSURED:GBB5336P OUR REF:SMZ4053Z D.O.A:14/03/2022

To: [stkautosg@gmail.com](mailto:stkautosg@gmail.com) <[stkautosg@gmail.com](mailto:stkautosg@gmail.com)>

Dear Guohua

Moving forward pls email **ALL** claims related matters to [claims@ergo.com.sg](mailto:claims@ergo.com.sg).

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee

Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
LBS	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

### **ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** STK STK <[stkautosg@gmail.com](mailto:stkautosg@gmail.com)>

**Sent:** Wednesday, 16 March 2022 4:39 pm

**To:** Online Claims <[onlineclaims@ergo.com.sg](mailto:onlineclaims@ergo.com.sg)>

**Subject:** PRS-ERGO INSURED:GBB5336P OUR REF:SMZ4053Z D.O.A:14/03/2022

Dear Sirs

Kindly refer the attachment for your necessary action.

Please let us have your surveyor name list soonest.

GI A report password: SMZ4053Z3830A

Thanks & Regards

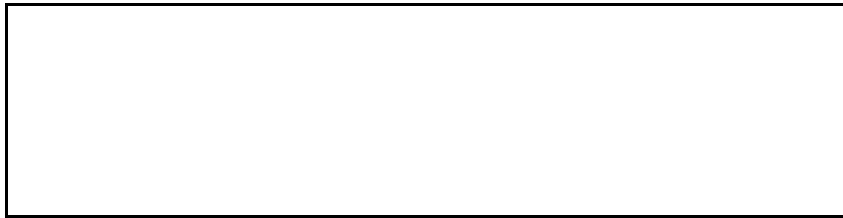
Yours sincerely

**Tan Guohua**

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Mobile: (65) 9123 7949 | Tel: (65) 63860669

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