Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent:Wednesday, 23 March 2022 1:49 PMTo:'Tan Kah Leong'; 'assignments'Cc:'Claims Dept of CTI'; sur@lkkauto.com

Subject: RE: SNM22D201842/C02/YQ3023D/TANKL / FW: ARRANGE SURVEY - OUR INSURED

SLX6517T & YOUR INSURED YQ3023D DOA: 14/03/2022

Dear Kah Leong,

No survey was done for this vehicle.

We will close the file at our end without billing.

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards, **Yan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 23 March, 2022 12:25 PM

To: Meng Yan (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com

Subject: RE: SNM22D201842/C02/YQ3023D/TANKL / FW: ARRANGE SURVEY - OUR INSURED SLX6517T & YOUR

INSURED YQ3023D DOA: 14/03/2022

Dear Yan,

We refer to the survey assignment below.

Please advise if survey was conducted for the third party vehicle as there is private settlement done for this matter.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made

via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, March 17, 2022 3:47 PM

To: Tan Kah Leong <KahLeong. Tan@sg. cntaiping. com>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com

Subject: RE: SNM22D201842/C02/YQ3023D/TANKL / FW: ARRANGE SURVEY - OUR INSURED SLX6517T & YOUR

INSURED YQ3023D DOA: 14/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong. Tan@sg. cntaiping. com>

Sent: Thursday, 17 March, 2022 3:33 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Mui Hong @ Ah Lim Motor

<muihong@ahlimmotor.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com

Subject: RE: SNM22D201842/C02/YQ3023D/TANKL / FW: ARRANGE SURVEY - OUR INSURED SLX6517T & YOUR

INSURED YQ3023D DOA: 14/03/2022

WITHOUT PREJUDICE

Dear Zila,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

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Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Thursday, March 17, 2022 3:04 PM

To: Tan Kah Leong <KahLeong. Tan@sg. cntaiping. com>; Mui Hong @ Ah Lim Motor

<muihong@ahlimmotor.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201842/C02/YQ3023D/TANKL / FW: ARRANGE SURVEY - OUR INSURED SLX6517T & YOUR

INSURED YQ3023D DOA: 14/03/2022

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Hi,

We choose Kenneth to be the surveyor. Thanks.

Regards

Zila

Ah Lim Motor (AMK) 10 Ang Mo Kio Ind Pk 2A #01–09 AMK AUTOPOINT

\$568047

TEL: 64831244 Fax: 64836170

From: Tan Kah Leong < KahLeong. Tan@sg. cntaiping. com>

Sent: Thursday, 17 March 2022 3:01 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Mui Hong @ Ah Lim Motor

<muihong@ahlimmotor.com.sg>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201842/C02/YQ3023D/TANKL / FW: ARRANGE SURVEY - OUR INSURED SLX6517T & YOUR

INSURED YQ3023D DOA: 14/03/2022

Without Prejudice

Dear Zila,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE:

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Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, March 17, 2022 2:33 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Mui Hong @ Ah Lim Motor

<muihong@ahlimmotor.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201842/C02/YQ3023D/TANKL / FW: ARRANGE SURVEY - OUR INSURED SLX6517T & YOUR

INSURED YQ3023D DOA: 14/03/2022

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SLX6517T. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Tan Kah Leong 63896193.

NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Thursday, 17 March 2022 11:33 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen
 <boonsen.chong@sg.cntaiping.com>; Mui Hong @ Ah Lim Motor

<muihong@ahlimmotor.com.sg>

Subject: ARRANGE SURVEY - OUR INSURED SLX6517T & YOUR INSURED YQ3023D DOA: 14/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Claim Team,

Please kindly arrange survey.

Note: Vehicle not in - To be arrange.

Please kindly advise the liability.

Thanks.

Regards Zila Ah Lim Motor (AMK) 10 Ang Mo Kio Ind Pk 2A #01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170