

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SMS 5793 X

18-Aug-2022

China Taiping Insurance(S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sir/Mdm:

**ACCIDENT INVOLVING SMX5793X AND XE4299T ON 15-MAR-2022 AT ALONG CTE
TOWARDS AYE JURONG**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

<u>Description</u>					<u>Amount</u>
Repair Costs					\$ 4,708.00
Loss of Rental	\$150.00	X	13	days	\$ 1,950.00
Loss Of Use	\$0.00	X	0	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 6,665.45

Please look into our client claims and let us hear from you shortly.

Thank you


Kerry Tan



Xin Hua Workshop Pte Ltd
Tel : 8399 6267
email : xinhuaworkshop@gmail.com

Warrant To Act

In the matter of an accident involving motor vehicles SMZ 5793 X and XE 4299 T on
15/3/2022 at along CTE towards AYE Jurong

I/We, Redzuan Transport (NRIC) 53431214 D
of Blk 114 Bedok Reservoir Rd #02-142 470114

hereby appoint and instruct Xin Hua Workshop Pte Ltd to act for and on my/our behalf in respect of the
above matter, including,

- (a) to claim for my cost of repairs/ loss of use/ cost of rental and all costs properly incurred in respect of these claim;
- (b) to negotiate, settle or litigate the claim and to receive all monies of claim on my/our behalf;
- (c) to pay to yourselves all monies and party and party costs you may at any time receive from the third parties in connection with the above matter;
- (d) to release all monies or proceeds of settlement monies received by you (after deduction of your legal costs) to my repairs Xin Hua Workshop Pte Ltd in settlement of my outstanding bill/ account with them.



15/3/2022

Owner Signature / Company Stamp / Date

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00102552101 Claim No : SNM22D201812/C02/XE4299T/CHNGPW

Claimant : REDZUAN TRANSPORT

Amount : **S\$5,555.45**

SINGAPORE DOLLARS FIVE THOUSAND FIVE HUNDRED FIFTY FIVE AND CENTS FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMZ5793X

Insured Vehicle No. : XE4299T

Date of Loss : 15/03/2022

Place of Accident : NEAR 21 JLN TENTERAM, BLK 21 (CTE TOWARDS BALESTIER ROAD)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHUAN LIM CONSTRUCTION PTE LTD

Driver Name : LEE KIANG NGUAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,708.00
(3) Loss of Use/Rental/ Earning	S\$	840.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	5,555.45

Claimant Name : Redzuan TransportNRIC No : 53431214D

Signature : _____

Date : 18/1/2023

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

Tax Invoice

BILL TO
China Taiping Insurance (S) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
079909

INVOICE	XHW-INV-230032
DATE	31/12/2022
TERMS	Net 30
DUE DATE	30/01/2023

DESCRIPTION	AMOUNT
SMZ 5793 X - Honda Vezel Date of Accident: 15/3/2022 Lump Sum Repair for Third Party Claim	4,400.00

All cheque payments should be crossed and made payable to "XIN HUA WORKSHOP PTE LTD" Please indicate the invoice no. on the reverse side	SUBTOTAL 4,400.00
	GST TOTAL 308.00
	TOTAL 4,708.00

	BALANCE DUE S\$4,708.00

GST SUMMARY

	RATE	GST	NET
	GST @ 7%	308.00	4,400.00

Transfer the amount to the business account below.

Auto Star Automotive Pte Ltd
23 Kaki Bukit Ave 4
04-01
Singapore 415933
autostar.automotive@yahoo.com
Company Registration No. 202029008Z



ADDRESS

Redzuan Transport
114 Bedok Reservoir Rd,
#02-142,
Singapore 470114.

Invoice 1185

DATE 24/03/2022

DESCRIPTION

AMOUNT

SMY 4426 T - Honda Freed
Rental Period: 15/3/2022 - 24/3/2022
\$150 x 13 days
(Replacement Vehicle: SMZ 5793 X)

1,950.00

Cheque should be crossed and made to Auto Star Automotive
Pte Ltd or E-transfer A/C: 601-304835-001 OCBC Bank.

TOTAL


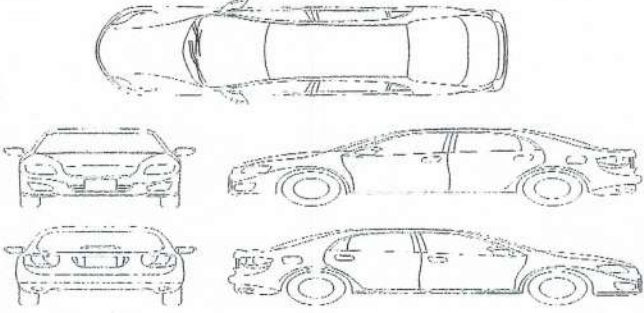
S\$1,950.00

Accepted By

Accepted Date

We appreciate your business and look forward to serve you again soon.

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR Name: (as in I/C) <u>Mohamed Redzuan Bin Hussin</u> NRIC / Passport No.: <u>S8100547H</u> Address (Res): <u>114 Bedok Reservoir Rd, #03-142, S(470114)</u> Name & Address of Employer: <u>Redzuan Transport 114 Bedok Reservoir Rd, #03-142, S(470114)</u> Occupation: _____ Driving Exp: _____ D/L No: _____ D/L Type: Local / International Pass Date: _____ Date of Birth: _____ Tel / HP: _____		Veh No: <u>SMY 4426T</u> Mileage Out: _____ Make & Model <u>Honda</u> Auto / Manual <u>Fixed</u> OUT: Date <u>15/3/2022</u> OUT: TIME <u>3pm</u>		Replace Veh No: <u>SM25793X</u> Mileage Out: _____ Make & Model _____ Auto / Manual _____ OUT: Date _____ OUT: TIME _____																																									
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) _____ NRIC / Passport No.: _____ D/L No: _____ D/L Type: Local / International Address (Res): _____ Tel / HP: _____		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2">RENTAL CHARGES</th> <th></th> <th></th> </tr> <tr><td>Daily</td><td>@ \$</td><td></td><td></td></tr> <tr><td>Weekly</td><td>@ \$</td><td></td><td></td></tr> <tr><td>Monthly</td><td>@ \$</td><td></td><td></td></tr> <tr><td>Hours</td><td>@ \$</td><td></td><td></td></tr> <tr><td>Others</td><td>@ \$</td><td></td><td></td></tr> <tr><td>CDW</td><td>@ \$</td><td></td><td></td></tr> <tr><td>PAI</td><td>@ \$</td><td></td><td></td></tr> <tr><td>Delivery Service</td><td></td><td></td><td></td></tr> <tr><td colspan="2" style="text-align: right;">SUB - TOTAL \$</td><td></td><td></td></tr> </table>				RENTAL CHARGES				Daily	@ \$			Weekly	@ \$			Monthly	@ \$			Hours	@ \$			Others	@ \$			CDW	@ \$			PAI	@ \$			Delivery Service				SUB - TOTAL \$			
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Refundable Deposit: _____ Cash/Nets/Cheque/Visa/MC Card No: _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		<div style="text-align: center;">  </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>EXTENSION</td><td></td><td></td></tr> <tr><td>Collection Service</td><td></td><td></td></tr> <tr><td>Misc.</td><td></td><td></td></tr> <tr><td colspan="2" style="text-align: right;">ESTIMATED TOTAL RENTAL \$</td><td></td></tr> </table>				EXTENSION			Collection Service			Misc.			ESTIMATED TOTAL RENTAL \$																														
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		Hirer is responsible for the first \$ _____ excess for collision/damage to first party (i.e.) Auto Star Automotive Pte Ltd Vehicle (including windscreen) and also first \$ _____ excess for collision/damage to third party vehicle for each and every accident/damage.																																											
ACCESSORIES CHECK ___ Ashtray ___ Cig Lighter ___ S / Tyre ___ STD Tools ___ Jack ___ Hub Caps ___ Radio / Cass ___ CD / Cartridges ___ S / RIM		Hirer's Signature: _____ Addition Driver's Signature: _____																																											

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license is/is are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

*IMPORTANT

1. ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY **AUTO STAR AUTOMOTIVE PTE LTD.**
3. IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - (i) shall report all accidents involving the said vehicle to the owner immediately;
 - (ii) shall take immediate steps to complete and sign Form MAR1 (Motor Accident Report Form) and do all others acts required in compliance with the 'NON-INJURY MOTOR ACCIDENT REPORTSCHEME' (the form will be made available when the accident is report to the owner);
 - (iii) shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - (a) injury case
 - (b) non-injury case involving a Government vehicle, or damage to Government property.
 - (c) non-injury case involving a foreign vehicle (to obtain their motor insurance policy (Passport No./ Name of the driver, vehicle number, Log card and vehicle road tax information.
 - (d) non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE. The Hirer/Driver is required to sign in the column "Signature of Hirer/Driver" tailing which the day and time inserted below shall be deemed to be the day and time the vehicle is returned to AUTO STAR AUTOMOTIVE PTE LTD and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND
24/3/2022	2pm				



HIRER:

TERMS & CONDITIONS

1. Hirer/ Named driver shall not use the vehicle for speeding, reckless driving, racing or any illegal activities. AUTO STAR AUTOMOTIVE PTE LTD reserves the rights to repossess the vehicle with additional SGD \$1,500/- compensation. Hirer shall be fully responsible for any damages and any other cost incurred as a result of such activities.
2. Hirer shall ensure the usage of vehicle is limited to Singapore only.
3. Should the vehicle be involved in any traffic offence during the rental period, the hirer agreed to be liable for and agree to pay all fines and any other amount government or semi government authority shall levy or impose.
4. Only the hirer or named driver is allowed to use the vehicle. In any circumstances that another driver apart from the hirer or named driver is found using the vehicle, the Owner reserves the rights to repossess the vehicle and Hirer is responsible for such cost incurred.
5. Should the Hirer meet with an accident or any loss or damage is caused to the Vehicle during the lease/ rental period, the Hirer must inform the Owner immediately. No repair is to be done without the Owner's approval. If ACCIDENT REPORT to the Insurance Company is required, the Hirer/ Named driver must assist us to lodge within 24 hours and assist us in the insurance claim pertaining to the accident.
6. The Hirer is responsible for the below Excess for loss or damage to vehicle or third party property for each and every accident during the period of rental.

Windscreen Excess: S\$ 100.00
Own Damage Excess (Section 1): S\$ 2,000.00
Third Party Excess (Section 2): S\$ 2,000.00
Young and Inexperienced Driver: Additional S\$ 3,000.00
(Below 26 yrs old and driving experience of 2 yrs and below)

7. Hirer is liable for any loss of, or any damage which include physical damage or any other general damages to the vehicle and its accessories during the rental period, the Hirer must make payment of such repair or replacement cost immediately.
8. The Hirer has to return the vehicle with the fuel at the same level as when collected the vehicle on 15/13/2022 (Date Out).
9. The Owner will not be responsible for any loss of or damage to personal belongings in the vehicle during rental period and after returning the vehicle.
10. Smoking, or transportation of pets is NOT allowed in the hired vehicle. Hirer is responsible for a penalty of S\$ 500.
11. The maintenance of the vehicle will be borne by AUTO STARS AUTOMOTIVE PTE LTD. If there is any problem to the vehicle or vehicle breakdown, Hirer/ Named Driver must report to the Owner immediately to seek advice or assistance.
12. During vehicle breakdown due to wear and tear or maintenance issue, the Owner shall within twenty-four (24) hours substitute with a similar replacement of the same or closest specifications & capacity. Replacement vehicle will be provided for any repair /maintenance / inspection of vehicle, which requires more than 4 hours. In the event whereby the Owner is unable to furnish a replacement vehicle, a rental rebate (based on prorated contract rate) will be credited to the Hirer for loss of vehicle usage during that period.
13. At any point of time, if the vehicle breakdown due to Hirer/ driver's negligence, tire puncture, empty petrol tank, loss of keys, keys locked in car or any other breakdown not due to vehicle maintenance or wear and tear, a nominal fee of S\$ 50 (Weekdays 8am to 8pm) and S\$ 100 (PH, Sat, Sun & Weekdays before 8am or after 8pm).
14. Should there be any breach of any of the above clauses, the Owner reserves the right to repossess the vehicle without any refund and Hire shall be liable to pay for the cost for the repossession.

Dated:

Signature of the Hirer

Name:

Auto Star Automotive Pte Ltd (the Owner)

Name:
Designation:



> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

OWN 205 : SMZ 5793X

NOA : 15-03-2022

Print Date/Time : 15 Mar 2022 / 14:26:08

Receipt Date/Time : 15 Mar 2022 / 14:26:08

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220315-002532

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - XE4299T

As at 14 Mar 2022/12:00:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - XE4299T
Enquiry Fee
20220315142458829230

7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

421808XXXXXX7506

eNETS Credit Card

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 14 June 2022 2:59 pm
To: chongleng.yee@chuanlim.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING XE 4299T & SMZ 5793X ON 15/03/2022

Importance: High

Our Ref: CC6/CTI22002505/Aga3

14 JUNE 2022

CHUAN LIM CONSTRUCTION PTE LTD
DRIVER: LEE KIANG NGUAN

Dear Sir/Madam,

ACCIDENT INVOLVING XE 4299T & SMZ 5793X ON 15/03/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information(EG: **ACCIDENT VIDEO FOOTAGE** / TRAFFIC POLICE INVESTIGATION RESULT/ COUNTER CLAIM STATUS AGAINST THIRD PARTY) to prove that we should not settle the third party claim, kindly let us have them in writing within the next 5 days i.e. by 19/06/2022, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

EzLyna (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 23 November 2022 9:20 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] / SNM22D201812/C02/XE4299T/CHNGPW / FW: Direct Settlement - Accident Involving XE4299T (OI : CTI - TBA) AND SMZ5793X (TP : LKK REF - CC6/CTI22002505/Aga3) on 15/03/2022

[Strictly Confidential]

Dear Ezlyna

Please proceed to resolve claim at \$ 5,795.45.

Please request final repair bill from claimant and try to avoid settle in global sum.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, November 23, 2022 8:19 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] / SNM22D201812/C02/XE4299T/CHNGPW / FW: Direct Settlement - Accident Involving XE4299T (OI : CTI - TBA) AND SMZ5793X (TP : LKK REF - CC6/CTI22002505/Aga3) on 15/03/2022

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Strictly Confidential]

Dear Adeline,

We refer to your email below.

Accident date was on 15.03.2022 and date of inspection on 16.03.2022, surveyor recommended 6 working days (1 Sunday involved). Vehicle should be completed repair on 23.03.2022. That was my calculation.

Thank you.

With warmest regards,
Ezlyna

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 21 November 2022 4:20 PM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] / SNM22D201812/C02/XE4299T/CHNGPW / FW: Direct Settlement - Accident Involving XE4299T (OI : CTI - TBA) AND SMZ5793X (TP : LKK REF - CC6/CTI22002505/Aga3) on 15/03/2022

[Strictly Confidential]

Hi Ezlyna

May we know how did you derive LOR 9 days?

2 days PRS? When did TP send in survey request?

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Tuesday, November 1, 2022 2:51 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:[SEEK MANDATE] / SNM22D201812/C02/XE4299T/CHNGPW / FW: Direct Settlement - Accident Involving XE4299T (OI : CTI - TBA) AND SMZ5793X (TP : LKK REF - CC6/CTI22002505/Aga3) on 15/03/2022

[Strictly Confidential]

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[Strictly Confidential]

Your ref: SNM22D201812/C02/XE4299T/CHNGPW

LKK ref : CC6/CTI22002505/Aga3

Dear Adeline,

ACCIDENT INVOLVING XE4299T (CHINA TAIPING) AND SMZ5793X (TP) ON 15/03/2022

We refer to the above matter.

It is an encroachment case based on TP video footage, OI encroached into TP's lane. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "XIN HUA WORKSHOP PTE LTD" at \$5,795.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 20,408.24	\$ 4,708.00 (inclusive GST)
2. Loss of Rental (13 days x \$150)	\$ 1,950.00	\$ 1,080.00 (9 days x \$120)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 22,365.69	\$ 5,795.45

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 18 March 2022 5:52 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201812/C02/XE4299T/CHNGPW / FW: Direct Settlement - Accident Involving XE4299T (OI : CTI - TBA) AND SMZ5793X (TP : LKK REF - CC6/CTI22002505/Aga3) on 15/03/2022

[Strictly Confidential]

Dear Mei kwan/Cecilia

Attached herewith OI SAS report for your perusal.

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Thank you.