

EzLyna (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 23 November 2022 9:20 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] / SNM22D201812/C02/XE4299T/CHNGPW / FW: Direct Settlement - Accident Involving XE4299T (OI : CTI - TBA) AND SMZ5793X (TP : LKK REF - CC6/CTI22002505/Aga3) on 15/03/2022

[Strictly Confidential]

Dear Ezlyna

Please proceed to resolve claim at \$ 5,795.45.

Please request final repair bill from claimant and try to avoid settle in global sum.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, November 23, 2022 8:19 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] / SNM22D201812/C02/XE4299T/CHNGPW / FW: Direct Settlement - Accident Involving XE4299T (OI : CTI - TBA) AND SMZ5793X (TP : LKK REF - CC6/CTI22002505/Aga3) on 15/03/2022

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Strictly Confidential]

Dear Adeline,

We refer to your email below.

Accident date was on 15.03.2022 and date of inspection on 16.03.2022, surveyor recommended 6 working days (1 Sunday involved). Vehicle should be completed repair on 23.03.2022. That was my calculation.

Thank you.

With warmest regards,
Ezlyna

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 21 November 2022 4:20 PM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] / SNM22D201812/C02/XE4299T/CHNGPW / FW: Direct Settlement - Accident Involving XE4299T (OI : CTI - TBA) AND SMZ5793X (TP : LKK REF - CC6/CTI22002505/Aga3) on 15/03/2022

[Strictly Confidential]

Hi Ezlyna

May we know how did you derive LOR 9 days?

2 days PRS? When did TP send in survey request?

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Tuesday, November 1, 2022 2:51 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:[SEEK MANDATE] / SNM22D201812/C02/XE4299T/CHNGPW / FW: Direct Settlement - Accident Involving XE4299T (OI : CTI - TBA) AND SMZ5793X (TP : LKK REF - CC6/CTI22002505/Aga3) on 15/03/2022

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Strictly Confidential]

Your ref: SNM22D201812/C02/XE4299T/CHNGPW

LKK ref : CC6/CTI22002505/Aga3

Dear Adeline,

ACCIDENT INVOLVING XE4299T (CHINA TAIPING) AND SMZ5793X (TP) ON 15/03/2022

We refer to the above matter.

It is an encroachment case based on TP video footage, OI encroached into TP's lane. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "XIN HUA WORKSHOP PTE LTD" at \$5,795.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 20,408.24	\$ 4,708.00 (inclusive GST)
2. Loss of Rental (13 days x \$150)	\$ 1,950.00	\$ 1,080.00 (9 days x \$120)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 22,365.69	\$ 5,795.45

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 18 March 2022 5:52 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201812/C02/XE4299T/CHNGPW / FW: Direct Settlement - Accident Involving XE4299T (OI : CTI - TBA) AND SMZ5793X (TP : LKK REF - CC6/CTI22002505/Aga3) on 15/03/2022

[Strictly Confidential]

Dear Mei kwan/Cecilia

Attached herewith OI SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.