

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 17 March, 2022 2:56 PM
To: Lau; assignments@lkkauto.com; Admin A
Cc: connect3winnie@gmail.com
Subject: RE: SNM22D201841/C02/GBJ1525U/LEWLC / FW: Request for pre repair inspection for accident involving PC7695T & GBJ1525U (yr Insured) on 16 Mar 2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with CONNECT 3 to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Lau <connect3lau@gmail.com>
Sent: Thursday, 17 March 2022 2:51 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: connect3winnie@gmail.com
Subject: Re: SNM22D201841/C02/GBJ1525U/LEWLC / FW: Request for pre repair inspection for accident involving PC7695T & GBJ1525U (yr Insured) on 16 Mar 2022

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Hi

We would like Steve (LKK) to attend the survey.

Thank you
Ms Lau
Tel: 8188 4136
Connect 3
566 Woodlands Road
(Mandai Estate) S 728697

On Thu, Mar 17, 2022 at 2:46 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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WeChat: 太平獅

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 17 March 2022 1:32 PM
To: connect3lau@gmail.com; connect3winnie@gmail.com; Jenny Lew
<jenny.lew@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201841/C02/GBJ1525U/LEWLC / FW: Request for pre repair inspection
for accident involving PC7695T & GBJ1525U (yr Insured) on 16 Mar 2022

Without Prejudice

Dear Irene,

Please conduct PRS for PC7695T. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Lau <connect3lau@gmail.com>

Sent: Thursday, 17 March 2022 1:08 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>

Subject: Request for pre repair inspection for accident involving PC7695T & GBJ1525U (yr Insured) on 16 Mar 2022

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Hi,

Attached is the GIA report.

Pls kindly let us have the list of surveyors for the PRI

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697