

From: [Asher Sng \(LKKAuto\)](#)
To: [Tam, Ivan-WK](#)
Cc: [Admin A](#)
Subject: [EXTERNAL] RE: Case Assignment TP - EY1919C - 29/01/2022 - 1942956212SG *** LKK REF: CC6/AIG22002496/Kea3
Date: Tuesday, 26 July, 2022 18:38:42
Attachments: [Scan_20220725_GMW_Accident_Witness_Document_for_EY_1919_C.pdf](#)

This message is from an external sender; be cautious with links and attachments.

Hi Ivan,

We have obtained the third party witness statement as per enclosed.

Interview the insured on the mention accident, insured exit out from the petrol station from right side of third party.

In the midst of exiting, he felt a impact coming from the left side.

Due to online reporting wasn't able to get the correct sketch plan.

In view on the above we are at the opinion that the liability shall be share amount both party.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>
Sent: Tuesday, 22 March 2022 10:35
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Case Assignment TP - EY1919C - 29/01/2022 - 1942956212SG *** LKK REF: CC6/AIG22002496/Kea3

Thanks Asher for the quick turn around.

Do keep me informed on the progress and kindly upload all communications into merimen.

Thank you.

Ivan Tam
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10

Singapore 079120
Tel +(65) 6419 1959

Ivan-WK.Tam@aig.com | www.aig.sg

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, March 22, 2022 10:29 AM

To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: Case Assignment TP - EY1919C - 29/01/2022 - 1942956212SG *** LKK REF: CC6/AIG22002496/Kea3

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Hi Ivan,

We refer to the email below.

We have checked both party have no video footage for the mention accident.

However third party mention claimant passenger willing to be a witness for the said accident.

We have advise third party witness to file a police report for the statement, shall forward to you when received the same.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 21 March 2022 14:14
To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Case Assignment TP - EY1919C - 29/01/2022 - 1942956212SG *** LKK REF: CC6/AIG22002496/Kea3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tam, Ivan-WK [<mailto:Ivan-WK.Tam@aig.com>]
Sent: Monday, March 21, 2022 1:49 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: Case Assignment TP - EY1919C - 29/01/2022 - 1942956212SG

Dear Team,

May have AVF for OI and TP for the above case?

OI and TP statements are different, sketch plan also differs.

Thank you.

Ivan Tam

AIG

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120

Ivan-WK.Tam@aig.com | www.aig.sg

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From: Do-Not-Reply <do-not-reply@merimen.com>

Sent: Friday, March 18, 2022 5:00 PM

To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>

Subject: [EXTERNAL] Case Assignment TP - EY1919C - 29/01/2022 - 1942956212SG

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :

***EY1919C (1942956212SG)**

[EZ5R]

TP

TEE TSUN CHIEK

Jan 29 2022 4:00PM

[TEO CHIN KEONG (ZHANG ZHENQIANG)]

Guan Motor Works

Dear Tam, Ivan-WK,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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