Meng Yan (LKK Auto)

Alc

Ong Hua Yen (Strides Automotive Services Pte Ltd) < HuaYen.Ong@strides.com.sq> From: Sent: Thursday, 17 March, 2022 11:14 AM To: assignments; Admin A Cc: MTPRI; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Subject: FW: (URGENT) PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBP 4842C AND SMB 1507J ON 19.08.21 Our Ref: D21002853MFBP/SMRT/CL/TPD-1 Ref: BUS/08/21/5053 Dear Ms Yan Kindly survey on "Without Prejudice" basis. TP: FBP4842C Insured: SMB1507J Workshop: BUBBLEHEAD COMPANY PTE LTD Kindly check the consistency of the vehicle Thank you. Regards, Hua Yen Claim Department Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705 DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u> From: linalaw alc <alclinalaw@gmail.com> Sent: Thursday, 17 March 2022 10:44 am To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg> Cc: Foo Chit Yan (Strides Automotive Services Pte Ltd) < ChitYan.Foo@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; afifah@alc.com.sg; mariah@alc.com.sg Subject: Re: (URGENT) PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBP 4842C AND SMB 1507J ON 19.08.21 Our Ref: D21002853MFBP/SMRT/CL/TPD-1 CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment. Dear Sirs, We are agreeable for no .6 below Mohamad Taufikh bin Hamid as SJE, pls contact workshop address as stated in Pri letter below, contact person name Mr Tosh 93202708. Thank you. Regards, Lina

10:41



PRI - FBP4



You Ref : SMB1507J

Our ref : ALC(L)2021.746.MZB.na

11 March 2022

First Capital Insurance Ltd

36 Robinson Road #16-01 City House Singapore 068877

Attn: Manager/Motor Claims Department

Dear Sirs,

NOTICE TO INSURANCE TO CONDUCT PRE-RI DAYS PURSUANT TO PARAGRAPH 6.2 OF P CASE

We refer to the above matter.

On Thu, 17 Mar 2022 at 9:52 AM, Ong Hua Yen (Strides Automotive Services Pte Ltd) < HuaYen.Ong@strides.com.sg wrote:
Ref: BUS/08/21/5053
WITHOUT PREJUDICE
Dear Sirs
We are the owner of SMB1507J as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.
However, we have 9 surveyors for you to choose from :-
1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan
Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>Huayen.Ong@strides.com.sg</u>

From: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg>

Sent: Thursday, 17 March 2022 9:36 am **To:** MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < HuaYen.Ong@strides.com.sg; alclinalaw@gmail.com;

afifah@alc.com.sg; mariah@alc.com.sg; Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Subject: (URGENT) PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBP 4842C AND SMB

1507J ON 19.08.21 Our Ref: D21002853MFBP/SMRT/CL/TPD-1

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Dear Hua Yen,

Kindly assist on this PRI urgently.

Thank you and Regards,

Joanne Tan

Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of MS&AD INSURANCE GROUP

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Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

From: linalaw alc <alclinalaw@gmail.com> Sent: Wednesday, March 16, 2022 7:16 PM</alclinalaw@gmail.com>
To: afifah@alc.com.sg
Cc: Mariah < <u>mariah@alc.com.sg</u> >; Motor Claims < <u>MotorClaims@msfirstcapital.com.sg</u> >; <u>wani@alc.com.sg</u> Subject: Re: (URGENT) PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBP 4842C AND SMB 1507J ON 19.08.21
Dear sirs,
Pls revert on the inspection urgently.
Regards,
Lina
Alc
On Fri, 11 Mar 2022 at 4:17 PM, <afifah@alc.com.sg> wrote:</afifah@alc.com.sg>
WITHOUT PREJUDICE
Dear Sir/Mdm,
Kindly do see the attached document for the notice to insurance to conduct pre-repair survey within 2 working days pursuant to paragraph 6.2 of pre-action protocol for NIMA case.
Do assist to expedite the inspection at soonest, thank you.
Regards,
Afifah(Ms)
Legal Secretary
Arasan Law Chambers
151 Chin Swee Road #06-08 Manhattan House SG 169876 DID: 6835 3350 FAX: 6835 3352
This e-mail is from M/s Arasan Law Chambers, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and/or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet

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Forwarded message
To: "afifah@alc.com.sg" <afifah@alc.com.sg> Cc: "mariah@alc.com.sg" <mariah@alc.com.sg>, MTPRI MTPRI@smrt.com.sg>, "Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)" <Services Pte Ltd)" <Servi</mariah@alc.com.sg></afifah@alc.com.sg>
Date: Mon, 14 Mar 2022 01:36:15 +0000 Subject: RE: PRI for FBP4842C – Our Insured: SMB1507J on 19.08.21 Our Ref: D21002853MFBP/SMRT/CL/TPD-1
Dear Afifah,
Kindly provide GIA report.
Thanks & Regards
Hua Yen
From: Joanne Tan Jo Ann < <u>joannetan@msfirstcapital.com.sg</u> > Sent: Friday, 11 March 2022 4:50 pm To: MTPRI < <u>MTPRI@smrt.com.sg</u> > Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < <u>HuaYen.Ong@strides.com.sg</u> >; <u>afifah@alc.com.sg</u> ; <u>mariah@alc.com.sg</u> ; Lim Gan Koon (Chris) < <u>ChrisLim@msfirstcapital.com.sg</u> > Subject: PRI for FBP4842C – Our Insured: SMB1507J on 19.08.21 Our Ref: D21002853MFBP/SMRT/CL/TPD-1
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Dear Hua Yen,
For PRI.
Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd 36 Robinson Road, City House, #16-01 Singapore 068877 TEL: 6507 3848 Fax: 6507 3849 Company Reg. No. 195000106C
Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.
From: afifah@alc.com.sg <afifah@alc.com.sg> Sent: Friday, 11 March 2022 4:18 pm To: Motor Claims MotorClaims@msfirstcapital.com.sg> Cc: wani@alc.com.sg; 'Mariah' mariah@alc.com.sg> Subject: (URGENT) PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBP 4842C AND SMB 1507J ON 19.08.21</afifah@alc.com.sg>
WITHOUT PREJUDICE
Dear Sir/Mdm,
Kindly do see the attached document for the notice to insurance to conduct pre-repair survey within 2 working days pursuant to paragraph 6.2 of pre-action protocol for NIMA case.
Do assist to expedite the inspection at soonest, thank you.
Regards,
Afifah(Ms)
Legal Secretary
Arasan Law Chambers
<u>151 Chin Swee Road #06</u> -08 Manhattan House SG 169876 DID: 6835 3350 FAX: 6835 3352
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