

SM AUTOMOTIVE

Our Ref : SLP8820X
Your Ref : SLX1885M
Date : 08th Aug 2022

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

AIG ASIA Pacific Insurance Pte Ltd
78 Shenton Way,
AIG Building, #09-16
Singapore 079120

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SLP8820X & SLX1885M AT PIE TOWARDS CHANGI BEFORE CTE EXIT
ON 16.03.2022 @ 17:33HRS**

We are instructed by **TAN ENG LENG ALFRED** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLP8820X** was damaged by vehicle **SLX1885M** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% gst)	\$	50,825.00
2) Loss of Rental for 2 days [16.03.2022 – 18.03.2022]	\$	360.00
3) Loss of Use for 90 days (Included weekend & PH)	\$	10,800.00
4) Towing Receipt	\$	120.00
3) LTA Search	\$	2.00
	\$	<u>62,107.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) Warrant to Act / Supplier Order Spare Part Letter
- 3) LTA Receipt / Towing Receipt
- 4) Vehicle Rental Agreement & Invoice

Please let us have your cheque for the sum **\$ 62,107.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,

SM AUTOMOTIVE



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

16.03.2022 @ 1738hrs

Involving Vehicles

SLP8820X & SLX1885M

Along

Pte Towards Changi before CTE Exit

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

SLP8820X

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name:

Tan Eng Long Alfred

NRIC No.:

S1352349I

Date:

16.03.2022

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, SM AUTOMOTIVE (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$54,300.00 (Global Sum) for vehicle no. SLP 8820X that was damaged pursuant to the accident which occurred on 16/03/2022 (date) along PIE TOWARDS CHANGI BEFORE CTE EXIT (location) involving vehicle no/s SLX 1885M.

This is pursuant to the inspection conducted on 17/03/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TAN ENG LENG ALFRED (the third party claimant”) of vehicle no. SLP 8820X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLP 8820X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of 01 (month) 2023 (year)



Signed by appointed surveyor



Li Sukyong Chong
Signed by “the workshop” (with chop)

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No: 53231488C GST Reg No : 53231488C

TAX INVOICE

AIG ASIA Pacific Insurance Pte Ltd

78 Shenton Way,
AIG Building, #09-16
Singapore 079120

Client: TAN ENG LENG ALFRED

Invoice No : SMPL2208-0125

Date : 8-Aug-22

Date of Accident : 16-Mar-22

Vehicle No. : SLP8820X

Model Type : Renault Captur

Descriptions			Amount
Lump Sum Repair Cost			47,500.00
GST 7 %		:	3,325.00
Total		:	50,825.00

SIN DOLLARS: FIFTY THOUSAND EIGHT HUNDRED AND TWENTY FIVE ONLY





Invoice

SLP8820X
TAN ENG LENG ALFRED

Invoice No : GPLIN0002674
Invoice Date : 18/3/2022
Due Date : 18/3/2022
VHA No : 3017
Referral ID : S019

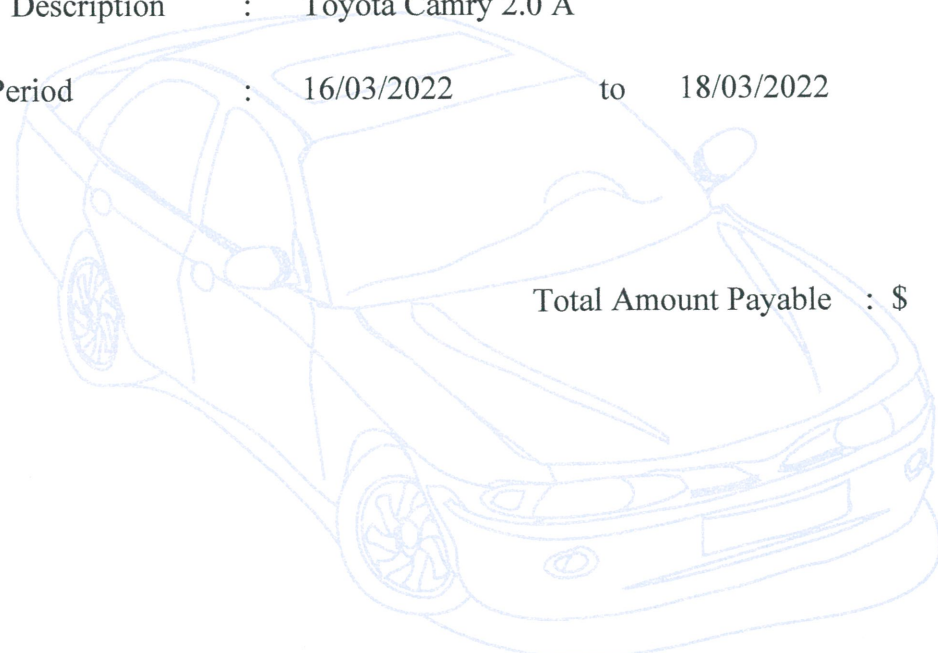
Description :	Amount
Rental for 2 Day/s @ \$180 per Day \$	360.00

Vehicle No : SMF8901L

Vehicle Description : Toyota Camry 2.0 A

Rental Period : 16/03/2022 to 18/03/2022

Total Amount Payable : \$ 360.00



GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

VHA No: 3017

Invoice No :

Hirer's Vehicle No : SLP8800X

UEN: 201505120D

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: (as in I/C) Tan Eng Long Alfred

NRIC / FIN No: S1352347I

Address (Res): 5 Simen St. 4 #01-07 S(59863)

Name & Address of Employer:

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth: 13-02-1959

Tel: (O) (R) HP: 9832-8820

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC / FIN No:

Address (Res):

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R): H/P:

VEHICLE CHECK LIST

INDICATE:
D - DENTS
S - SCRATCHES
A - ACCIDENTS

RIGHT FRONT TOP LEFT

REAR

MISSING / FAULTY ACCESSORIES / PARTS

REMARKS :

Vehicle No: SMF8901L Replace Veh No:

Mileage Out: 48742 Mileage Out:

Make & Model: T. CAMRY Auto / Manual

Out : Date 16/3/22 Time: 1915 HRS.

HIRE / PERIOD EXPIRY Time:

NON-WAIVER EXCESS=\$3000/-

CHARGES

Daily 2 @\$ 180 per day \$360 -

Weekly @\$ per week

Monthly @\$ per month

Hours @\$ per hour

Extension @\$

Delivery/Collection Service

SUB-TOTAL \$

PETROL LEVEL

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SIGNATURE OF HIRER / DRIVER " FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
16/03/22	1617HRS	48742			

48786

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLX1885M

Date of Accident

16/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **20/03/2021 - 19/03/2022**Requested By **SUKYI CHONG (CHEW MOTOR ...**Requested Date **17/03/2022 10:02**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

AUTOBAY TOWING

1 Kaki Bukit Avenue 6

#01-55 AutoBay @ Kaki Bukit

Singapore 417883

Tel: 9616 8988 (Ah Boon)

CASH SALE

No. _____

NO. _____ Date: 16/3/22

Sold to: _____ Date: 10/31/20

SLP 8820X

[illegible]

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CROWN

TRANS HUA AUTO PTE LTD

23 CUFF ROAD SINGAPORE 209734

TEL: 6297 6577 FAX: 6291 9925

EMAIL ADDRESS: transhua@singnet.com.sg

M/s SM Automotive

Attn: Mr Eric,

23.3.22

SLP8820X

Please note parts for above vehicle are not in stock were ordered on 25.3.2022 and most were delivered on 12.5.22. Delay due to lesser air cargoes spaces available with extremely high rates arising from the war in Eastern Europe.

Thank you.

Chris

TRANS HUA AUTO PTE LTD

23 CUFF ROAD SINGAPORE 209734

TEL: 6297 6577 FAX: 6291 9925

Email: transhua@singnet.com.sg

CO. & GST REG NO: 202108362E

TAX INVOICE

SM AUTOMOTIVE

1 KAKI BUKIT AVE 6 BLK C

#01-41/43 AUTOBAY @ KAKI BUKIT

SINGAPORE 417883

Tel: 6747 9241

Fax: 6741 7276

Attn: SIMON TAY

Invoice No: : INV2110207

Date : 11/05/2022

P/O :

Term : 30 DAYS

Page : 2/2

S/N	MODEL	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
23	-	R/BPR UNDER COVER 069R			
24	-	F/BPR+BRKT 396R			
25	-	F/BPR SPONGE 296R			
26	-	F/BPR LWR GRILLE 503R			
27	-	GRILLE LOGO 961R			
28	-	GRILLE GARNISH 376R			
29	-	GRILLE LWR CHROME SIDE 493R			
30	-	GRILLE LWR CHROME BOT 509R			
31	-	F/BPR GRILLE INNER SPONGE 089R			
32	-	F/BPR GRILLE AIR VENT+SENSOR 290R			
33	-	T/LAMP RH 894R			
34	-	RR EXHAUST CONNECTOR 1295			
35	-	PRETENSIONER FL 574R			
36	-	PRETENSIONER FR 815R			

- Please make cheque payable to TRANS HUA AUTO PTE LTD
- Bank transfer to UOB CURRENT ACC 369-313-533-6 (SGD)
- PayNow Corporate to UEN 202108362E

ELECTRICAL PARTS SOLD ARE NOT RETURNABLE NOR REFUNDABLE

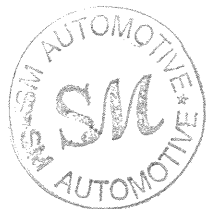
For TRANS HUA AUTO PTE LTD

AUTHORISED SIGNATURE

Print / CHRIS / 12/05/2022 8:49:09 AM

SM AUTOMOTIVE

RECEIVED GOODS IN GOOD ORDER



11/05/22

TRANS HUA AUTO PTE LTD

23 CUFF ROAD SINGAPORE 209734
TEL: 6297 6577 FAX: 6291 9925
Email: transhua@singnet.com.sg
CO. & GST REG NO: 202108362E

SLP BB207

TAX INVOICE

SM AUTOMOTIVE
1 KAKI BUKIT AVE 6 BLK C
#01-41/43 AUTOBAY @ KAKI BUKIT
SINGAPORE 417883
Tel: 6747 9241 Fax: 6741 7276
Attn: SIMON TAY

Invoice No: : INV2110376
Date : 18/05/2022
P/O :
Term : 30 DAYS
Page : 1/1

S/N	MODEL	DESCRIPTION
1		AIRCON CONDENSER
2		RADIATOR
3		R/BPR LWR GARNISH

Handwritten signature

- Please make cheque payable to TRANS HUA AUTO PTE LTD
- Bank transfer to UOB CURRENT ACC 369-313-533-6 (SGD)
- PayNow Corporate to UEN 202108362E

ELECTRICAL PARTS SOLD ARE NOT RETURNABLE NOR REFUNDABLE

For TRANS HUA AUTO PTE LTD

AUTHORISED SIGNATURE

Print / CHRIS / 18/05/2022 6:35:12 PM

SM AUTOMOTIVE

RECEIVED GOODS IN GOOD ORDER



18/05/22

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Saturday, 2 April 2022 6:17 PM
To: STKHOO@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SLX 1885M/ SLP 8820X / OTHERS ON 16/03/2022

Our Ref: CC6/AIG22002488/Aea3

2 April 2022

KHOO SENG TAT

Dear Sir/Madam,

ACCIDENT INVOLVING SLX 1885M/ SLP 8820X / OTHERS ON 16/03/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Mar 2022 13:41	Clm Dtl Modified	Claimant's Name: -> TAN ENG LENG ALFRED. Claimant's ID: -> SXXXX347I.	[A] HOW MEI KWAN
2	17 Mar 2022 13:41	Clm Veh Model Changed	(205646) RENAULT CAPTUR 1.2 TCE 2WD (A).	[A] HOW MEI KWAN
3	17 Mar 2022 13:41	Clm Created	Reg No: SLP8820X. Acct Date: 2022/03/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: SME Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	17 Mar 2022 13:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Mar 2022 13:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/28	[A] HOW MEI KWAN
6	17 Mar 2022 13:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Mar 2022 13:41	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	17 Mar 2022 13:41	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	17 Mar 2022 13:41	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	17 Mar 2022 13:41	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	17 Mar 2022 14:07	Clm Veh Model Changed	(205646) -> (207255) RENAULT CAPTUR 1.3 PRIVILEGE (A).	[] Merimen Administrator
12	02 Apr 2022 18:12	Video Downloaded	Downloaded Video - Accident	[A] Asher Sng Rong Yi
13	22 Jun 2022 11:01	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
14	11 Oct 2022 16:25	Clm Registration Modified	Rep:204545->202715.	[A] CHEW HSIAO TONG
15	21 Oct 2022 08:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	21 Oct 2022 08:16	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	21 Oct 2022 08:16	Clm Dtl Modified	JPJ Reg. Date: -> 2021/05/14.	[A] JOANNE LEE KHANG MIN
18	21 Oct 2022 08:16	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	15 Dec 2022 14:09	Adj Mandate Request	Cur.Reg:55807.00:Liability: 100% (BOLA 28) *Quantum: \$55,807.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	09 Jan 2023 16:21	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
21	09 Jan 2023 16:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/28. Mandate Remarks: Pls provide PO & DO.	[I] Ler, Bernard-JQ
22	09 Jan 2023 16:25	Adj Mandate Set	Maintained:Pls provide PO & DO.	[I] Ler, Bernard-JQ
23	10 Jan 2023 15:16	Adj Mandate Request	Cur.Reg:55807.00:The PO is named under SUPPLIER LETTER FOR ORDER SPARE PART. The DO is named under SUPPLIER TAX INVOICE DD 11.05.22 (1ST) & SUPPLIER TAX INVOICE DD 18.05.22 (2ND)	[A] CHEW HSIAO TONG
24	08 Feb 2023 10:12	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/03/28. Mandate Remarks: The docs are not PO and DO.	[I] Ler, Bernard-JQ
25	08 Feb 2023 10:12	Adj Mandate Set	Maintained:The docs are not PO and DO.	[I] Ler, Bernard-JQ
26	16 May 2023 08:58	Adj Mandate Request	Cur.Reg:55807.00::Liability: 100% (BOLA 28) *Quantum: \$55,807.00(all-in). Pls refer to our email dated 16/05/23 and adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	19 May 2023 08:30	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/03/28. Mandate Remarks: COR: \$50,825, LOR PRI: \$220, LOU: \$3,150 (\$70 *45 (24 Repair days+21 Downtime), LTA/Towing: \$122.00 Approval subject to documents in order.	[I] Khoo, Kay-Eng
28	19 May 2023 08:30	Adj Mandate Set	Approved:54317.00:COR: \$50,825, LOR PRI: \$220, LOU: \$3,150 (\$70 *45 (24 Repair days+21 Downtime), LTA/Towing: \$122.00 Approval subject to documents in order.	[I] Khoo, Kay-Eng
29	21 Jun 2023 08:36	Adj Mandate Request	Cur.Req:58000.00:Offered up to \$54,317.00(all-in). 3rd party rejected and proposed g/s \$58K(all-in). For you review and further mandate.	[A] CHEW HSIAO TONG
30	22 Jun 2023 11:12	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/03/28. Mandate Remarks: wshop to provide breakdown for their c/proposal at \$58,000.00.	[I] Syed-Yusoff, Saliha
31	22 Jun 2023 11:12	Adj Mandate Set	Maintained:wshop to provide breakdown for their c/proposal at \$58,000.00.	[I] Syed-Yusoff, Saliha

Date From

Date To

Audit Type

None

Go

ACTIVITY	
[02/04/2022 18:14] Asher Sng Rong Yi: Letter send to oi via email.	
[02/04/2022 18:14] Asher Sng Rong Yi: FILE REVIEW: 100% B:28 3VEH CC OI LAST	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2774562	17 Mar 2022 13:48:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLP8820X	SLX1885M	11.00
2858494	21 Oct 2022 08:16:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP8820X	SLX1885M	11.00