## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, March 17, 2022 9:13 PM

To: 'GERALD POH WEE BIN'

Cc: 'MT\_Claim\_SG'; Cecilia Chong (LKK Auto); Admin A

**Subject:** RE: Survey on SMN8604C / DOA: 16/03/2022 \*\*\* LKK REF: CC4/LPC22002487/qa3

**Attachments:** SMN8604E REAR\_VIDEO.MP4

Dear Sir / Madam,

We refer to the above matter.

Enclosed here with TP video for your perusal.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Thursday, March 17, 2022 10:55 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'MT Claim SG' <mt claim@lonpac.com>

**Subject:** RE: Survey on SMN8604C / DOA: 16/03/2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 16 March, 2022 5:40 PM
To: 'assignments' <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>
Cc: MT Claim SG <mt claim@lonpac.com>

**Subject:** FW: Survey on SMN8604C / DOA: 16/03/2022

Importance: High

## Lonpac External - General

Our Ref : TBA

Dear Meng Yang,

FYNA. Insured yet to lodge the accident report.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hui Yang Motor < hui yang motor@hotmail.com >

Sent: Wednesday, 16 March 2022 4:40 pm
To: MT\_Claim\_SG < mt\_claim@lonpac.com >
Subject: Survey on SMN8604C / DOA: 16/03/2022

Importance: High

Dear Sir/Mdm,

Please refer to attached estimate then let us know when can we arrange for survey.

We will pass the surveyor a copy of the GIA report during survey.

Date of Accident: 16/03/2022

Our client's vehicle: SMN8604C

Your Insured vehicle: GBB5795Y

Thanks & Regards,

Bel

Blk 176 Sin Ming Drive

#04-09 Sin Ming Autocare

Singapore 575721

Tel:64515752