

Mei Kwan (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Sent: Friday, March 18, 2022 9:45 AM
To: Mei Kwan (LKKAUTO); GERALD POH WEE BIN
Cc: MT_Claim_SG; Cecilia Chong (LKK Auto); Admin A
Subject: RE: Survey on SMN8604C / DOA: 16/03/2022 *** LKK REF: CC4/LPC22002487/ga3 - Oref: 21/22/22/VC00/025556
Attachments: OI GIA.pdf
Categories: HMK

Lonpac External - Confidential

Dear Mei Kwan

Thank you for the video. Please see attachment for a copy of our insured's GIA report.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 17 March 2022 9:13 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Survey on SMN8604C / DOA: 16/03/2022 *** LKK REF: CC4/LPC22002487/ga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed here with TP video for your perusal.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Thursday, March 17, 2022 10:55 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Survey on SMN8604C / DOA: 16/03/2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 16 March, 2022 5:40 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Survey on SMN8604C / DOA: 16/03/2022

Importance: High

Lonpac External - General

Our Ref : TBA

Dear Meng Yang,

FYNA. Insured yet to lodge the accident report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hui Yang Motor <hui_yang_motor@hotmail.com>
Sent: Wednesday, 16 March 2022 4:40 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Survey on SMN8604C / DOA: 16/03/2022
Importance: High

Dear Sir/Mdm,

Please refer to attached estimate then let us know when can we arrange for survey.

We will pass the surveyor a copy of the GIA report during survey.

Date of Accident: 16/03/2022

Our client's vehicle: SMN8604C

Your Insured vehicle: GBB5795Y

Thanks & Regards,

Bel

Blk 176 Sin Ming Drive

#04-09 Sin Ming Autocare

Singapore 575721

[Tel:64515752](tel:64515752)