

LONPAC INSURANCE BHD
100 Beach Road #19-00
Shaw Tower
Singapore 189702

Your Insured Veh No. : **GBE8122D**
Your Ref :
Our Ref : **SKU6289D**
Date : **17/5/2022**

WITHOUT PREJUDICE

Dear Sir/Madam

**Accident involving GBE8122D and SKU6289D
on 14/03/2022 at LORNIE RD EXIT PIE (TUAS)**

Please refer only to the boxes marked (x).

☒ We refer to ☒ the above accident
☐ our/your letter dated

☒ We have been authorised by the owner of vehicle number **SKU6289D** which was damaged by your insured's motor vehicle number **GBE8122D** in the aforesaid accident.

☒ We are instructed that the accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

Cost of Repair	2,247.00
Survey report fees	-
Loss of Use(3 days @ \$100.00 per day)	300.00
Car Rental Fees	-
GIA/LTA search fees	2.00
Total S\$	2,549.00

☒ We forward herewith the following relevant supporting documents:-

☐ Survey Reports & photographs (To be returned within 7 days on demand)

☒ Final repair bill(Tax Invoice)

☐ Copy of NRIC/Driving licence

☐ Bill/Receipt for the excess

☒ Copy of LTA/GIA vehicle search

☐ Rental Agreement

☐ Non-injury motor report form

☐ Copy of the Insurance Certificate

☒ Letter of Authority

☒ Cheque to be make payable to **Messrs SME MOTOR PTE LTD.**

☐ Any request for a re-survey of our client's vehicle must be arrange within the 14 days upon receipt of this letter. The re-survey must be conducted at our premises, in the presence of our client.

☒ Please note that you should send to us an acknowledgment of receipt of this letter within 07 days of your receipt of this letter.

Yours faithfully,


SME MOTOR PTE LTD
encl:

WE HEREBY ACKNOWLEDGE RECEIPT

PLEASE CHOP AND SIGN Date: _____

LETTER OF AUTHORITY

To: M/s Lonpac Insurance BHD
Singapore

Accident involving my/our vehicle no. 8KU6289D and 6BE8122D on 14/3/2022
Along lonnie road exit PIE (Tuas)

I/We, Eng Hooi Yann Alexa NRIC No. 86904460C

Of - Singapore -

the registered owner of vehicle no. 8KU6289D at the material time of accident, do

hereby authorise **Messrs SME MOTOR PTE LTD** as my/our agent and representative

to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as

owner/operator/insurer of vehicle no. 6BE8122D.

I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue

your cheque in favour of "**M/s. SME MOTOR PTE LTD**".

Dated this 8 day of 4 20 22

x 

Signature of Owner of his/her/their
Duly Authorised Representative

Company's Stamp (For Firm).



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025557
DATE : 31 OCT 2022

Without Prejudice
to any claim for
personal injury

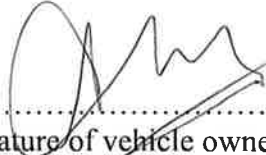
DISCHARGE VOUCHER

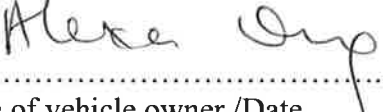
I/We, ONG HOOI YANN ALEXA confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBE8122D the sum of Singapore Dollar Two Thousand Five Hundred Forty Nine Only **(\$2,549.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKU6289D and GBE8122D on 14/03/2022 along/at LORNIE ROAD EXIT PIE (TUAS).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ RI SHEN LAUNDRY PTE. LTD. AND/OR PHUI KUEH CHIN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**SME MOTOR PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


..... 14/12/2022
Signature of vehicle owner/Date


.....
Name of vehicle owner /Date

SME MOTOR PTE LTD

1 Kaki Bukit Ave 6, #02-15@ Kaki Bukit, Singapore 417883

TEL: 6747 6106 (6 lines) Fax: 6744 2368 Email: service@smemotor.com.sg

GST:201119451E RCB NO:201119451E

M/S : LONPAC INSURANCE BHD
100 Beach Road #19-00
Shaw Tower
Singapore 189702

TEL: FAX:
ATTN: Motor Claim Department

TAX INVOICE

No : EST22031501
Date : 17/05/2022
Policy No : GA545174/1
Veh Reg No : SKU6289D
Make / Model : NISSAN QASHQAI
Your Ref No : 22/LP/TP-055(03)
Claim Type : TP CLAIM
Accident Date : 14/03/2022

Discription	Quantity	List Price	Amount
			S\$ S\$

REPAIR SUM

\$2,100.00

Amount Before Excess	\$2,100.00
Add GST @7%	\$147.00
Total Amount Payable	\$2,247.00

For SME MOTOR PTE LTD



AUTHORISED SIGNATURE


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBE8122D

Date of Accident

14/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **06/04/2021 - 05/04/2022**

Requested By **Gary Seah (SME MOTOR PTE L...**

Requested Date **15/03/2022 10:59**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 31 October 2022 11:26 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D
DOA ON 14/03/2022 *** LKK REF: CC4/LPC22002482/Uga3

Lonpac External - General

Dear Hsiao Tong,

The reference is 21/22/22/VC05/025557.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 31 October 2022 11:17 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022 ***
LKK REF: CC4/LPC22002482/Uga3

Dear Gerald,

Please advise claim reference.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 26 October 2022 2:52 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022 ***
LKK REF: CC4/LPC22002482/Uga3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 26 October 2022 11:54 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022 *** LKK
REF: CC4/LPC22002482/Uga3

Your ref: **TBA**

Our ref : CC4/LPC22002482/Uga3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE8122D(LONPAC) AND SKU6289D(TP) ON 14/03/2022

We refer to the above matter.

We have highlighted to your good office on 02/08/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**SME MOTOR PTE LTD**" at **\$2,549.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,197.16	\$ 2,247.00 (\$2,100.00 + 7%GST)
2. Loss of USE (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
3. LTA/GIA SEARCH FEE	\$ 2.00	\$ 2.00

Total	\$ 3,499.16	\$ 2,549.00
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Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 12 April 2022 12:12 am

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022 *** LKK REF: CC4/LPC22002482/Uga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO)
Sent: Thursday, March 17, 2022 10:20 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 16 March, 2022 5:40 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022

Lonpac External - General

Dear Meng Yan,

FYNA. Attached copy of insured's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ying <ying@smemotor.com.sg>
Sent: Tuesday, 15 March 2022 5:31 pm
To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: jenny.ho@smemotor.com.sg

Subject: ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022

Dear Sirs / Madam,

Your ref: GBE8122D

Our ref: SKU6289D

doa on 14/03/2022

Kindly advise liability.

Kindly arrange for survey.

thanks & regards

YING

----- Forwarded Message -----

Subject:Attached Image

Date:Tue, 15 Mar 2022 17:27:16 +0800

From:ptr2@smemotor.com.sg

To:SME YING <ying@smemotor.com.sg>