

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 31 October 2022 11:26 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D
DOA ON 14/03/2022 *** LKK REF: CC4/LPC22002482/Uga3

Lonpac External - General

Dear Hsiao Tong,

The reference is 21/22/22/VC05/025557.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 31 October 2022 11:17 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022 ***
LKK REF: CC4/LPC22002482/Uga3

Dear Gerald,

Please advise claim reference.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 26 October 2022 2:52 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022 ***
LKK REF: CC4/LPC22002482/Uga3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 26 October 2022 11:54 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022 *** LKK
REF: CC4/LPC22002482/Uga3

Your ref: **TBA**

Our ref : CC4/LPC22002482/Uga3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE8122D(LONPAC) AND SKU6289D(TP) ON 14/03/2022

We refer to the above matter.

We have highlighted to your good office on 02/08/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**SME MOTOR PTE LTD**" at **\$2,549.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,197.16	\$ 2,247.00 (\$2,100.00 + 7%GST)
2. Loss of USE (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
3. LTA/GIA SEARCH FEE	\$ 2.00	\$ 2.00

Total	\$ 3,499.16	\$ 2,549.00
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Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 12 April 2022 12:12 am

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022 *** LKK REF: CC4/LPC22002482/Uga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO)
Sent: Thursday, March 17, 2022 10:20 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 16 March, 2022 5:40 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022

Lonpac External - General

Dear Meng Yan,

FYNA. Attached copy of insured's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ying <ying@smemotor.com.sg>
Sent: Tuesday, 15 March 2022 5:31 pm
To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: jenny.ho@smemotor.com.sg

Subject: ACCIDENT INVOLVING VEHICLE SKU6289D & GBE8122D DOA ON 14/03/2022

Dear Sirs / Madam,

Your ref: GBE8122D

Our ref: SKU6289D

doa on 14/03/2022

Kindly advise liability.

Kindly arrange for survey.

thanks & regards

YING

----- Forwarded Message -----

Subject:Attached Image

Date:Tue, 15 Mar 2022 17:27:16 +0800

From:ptr2@smemotor.com.sg

To:SME YING <ying@smemotor.com.sg>