

Veron Chen (LKKAuto)

From: Winnie Foo (LKKAuto)
Sent: Wednesday, 13 April 2022 4:09 PM
To: Shiau Chan (LKKAuto); Veron Chen (LKKAuto)
Subject: RE: PLS INVESTIGATE 2022 22004226/SL-SND6030L

Dear Shiau Chan,

Audit complete.

Dear Veron,

For your necessary action.

Thank you.

Best Regards,
Winnie Foo | QA

LKK Auto Consultants

phone: 62710706 | email: QA@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 12 April 2022 10:30 am
To: Winnie Foo (LKKAuto) <QA-A@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FW: PLS INVESTIGATE 2022 22004226/SL-SND6030L

Dear Winnie/ Veron,

FYNA.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>
Sent: Monday, 11 April 2022 6:28 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: PLS INVESTIGATE 2022 22004226/SL-SND6030L

Hello Shiau Chan

Attached is the report for SND 6030L and it has been uploaded into VIEWS.

Best Regards,

Sherwin Beh | Technical Investigator

LKK Auto Consultants

Office: 6256 3561 | Email: SherwinBeh@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Sent: Monday, 4 April 2022 12:07 pm

To: Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>

Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: FW: PLS INVESTIGATE 2022 22004226/SL-SND6030L

Hi Sherwin

Please carry out an investigation into this case asap. All documents in VIEWS.

This incident was red-flagged by SHIFT. They have recorded this insured have made several BI claims before. He is classified as "frequent claimant".

Please conduct an investigation and advise us as follows:-

1. Interview authorised driver
2. Obtain a copy of police report and police investigation result (if any)
3. Obtain scene photos to determine actual damage at scene and later at workshop (if any)

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Friday, 1 April 2022 3:29 pm

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: FW: PLS INVESTIGATE 2022 22004226/SL-SND6030L

Hi Bryan,

FYNA.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Sent: Wednesday, 23 March 2022 6:06 PM
To: assignments <assignments@lkkauto.com>
Subject: RE: PLS INVESTIGATE 2022 22004226/SL-SND6030L

Internal

The password is 2022 22004226.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: Lim, Sharon (Allianz Insurance Singapore)
Sent: Wednesday, March 23, 2022 6:05 PM
To: assignments@lkkauto.com
Cc: S O Krishnan, Ghandian (Allianz Insurance Singapore) <ghandian.krishnan@allianz.sg>; Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>; Chew, Jeffrey (Allianz Insurance Singapore) <jeffrey.chew@allianz.sg>
Subject: PLS INVESTIGATE 2022 22004226/SL-SND6030L

Internal

Dear Sir

This incident was red-flagged by SHIFT. They have recorded this insured have made several BI claims before. He is classified as "frequent claimant".

Please conduct and investigation and advise us as follows:-

1. Interview authorised driver
2. Obtain a copy of police report and police investigation result(if any)
3. Obtain scene photos to determine actual damage at scene and later at workshop(if any)

File: Allianz-Motor-Protect-Policy-Wording(JAN 2021).pdf, POLICY SCH-1.pdf, SND6030L(OI).pdf,...
Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=2a76e5be-349a-454a-91a5-05d838539650-ddcaadcd19a0df91>
Size: ~ 24 MByte, Download available until: 4/6/2022

Passwords will be sent in a separate email.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C



From: Claims Banca (Allianz Insurance Singapore)
Sent: Wednesday, March 16, 2022 5:24 PM
To: assignments@lkkauto.com
Cc: Juliana . <juliana@apautomotive.services>
Subject: DESK TOP OD Survey Assignment - 2022 22004226/SL-SND6030L

Internal

Dear LKK

We are appointing your good office for DESK TOP OD survey:

Please download the documents from this link below

File: 22020316- OD FNOL.msg

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=1fa300d4-5325-4265-81d2-1172ceccebd6-6c3144bcdab47b42>

Size: ~ 5 MByte, Download available until: 3/21/2022

Passwords will be sent in a separate email.

Thank you.

Regards

Shanti

Claims Service

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897



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