

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 11 January 2023 5:28 PM  
**To:** AIGSS Claims Recovery  
**Cc:** SUR  
**Subject:** RE: URGENT: OD / 0464728499SG / SNA6558Y - Request proof of damage photos

Dear Sir,

As physically mentioned these items are necessary and uses adhesive tape to secure once removed cannot be reused to the vehicle. There are no damaged photos.

For the rear windscreen refer to photos no 106 in merimen showing rear windscreen removed.



For rear spoiler -LH/RH refer to photos no 49, 50 and 51 in merimen.





For Rear wheel arch cover-LH/RH refer to photos no 53 and 54 in merimen





Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

**Sent:** Wednesday, 11 January 2023 11:03 AM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Cc:** AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>; SUR <sur@lkkauto.com>

**Subject:** RE: URGENT: OD / 0464728499SG / SNA6558Y - Request proof of damage photos

Hi Veron,

We acknowledge on below email.

Kindly provide us damage photos for the requested part below for our recovery purposes;

Dear M/s AIG,

With reference above, we seek your clarification to provide the photos to prove the damage for the following below :

- REAR WINDSCREEN
- REAR SPOILER - LH / RH
- REAR WHEEL ARCH COVER - LH/RH

**Intan Syazatul Syima Rejab**  
**AIG**

Recovery Representative – Claims Recovery  
Claims | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore 079120  
Tel 65-68307871

[GRS-ExpressRecovery@aig.com](mailto:GRS-ExpressRecovery@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Wednesday, January 11, 2023 7:06 AM  
**To:** AIGSS Claims Recovery <[GRS-ExpressRecovery@aig.com](mailto:GRS-ExpressRecovery@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: URGENT: OD / 0464728499SG / SNA6558Y - Request proof of damage photos

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

According to our surveyor, these items are necessary items due to the replacement of the tailgate and rear bumper.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AIGSS Claims Recovery <[GRS-ExpressRecovery@aig.com](mailto:GRS-ExpressRecovery@aig.com)>  
**Sent:** Monday, 9 January 2023 5:14 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** AIGSS Claims Recovery <[GRS-ExpressRecovery@aig.com](mailto:GRS-ExpressRecovery@aig.com)>  
**Subject:** RE: URGENT: OD / 0464728499SG / SNA6558Y - Request proof of damage photos

Without Prejudice

Dear Sir /Madam

We are follow up on this matter.  
Please let us have an update urgently.

**Intan Syazatul Syima Rejab**  
**AIG**

Recovery Representative – Claims Recovery  
Claims | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore 079120  
Tel 65-68307871  
[GRS-ExpressRecovery@aig.com](mailto:GRS-ExpressRecovery@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** AIGSS Claims Recovery <[GRS-ExpressRecovery@aig.com](mailto:GRS-ExpressRecovery@aig.com)>  
**Sent:** Friday, January 6, 2023 12:28 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** AIGSS Claims Recovery <[GRS-ExpressRecovery@aig.com](mailto:GRS-ExpressRecovery@aig.com)>

**Subject:** URGENT: OD / 0464728499SG / SNA6558Y - Request proof of damage photos

Dear Sir /Madam,

Seeking your urgent attention below.

Please be informed that we are in midst of doing subrogation on this file against third party insurer.

Third party insurer request us proof of damage of the following parts as per screenshot below:

Dear M/s AIG,

With reference above, we seek your clarification to provide the photos to prove the damage for the following below :

- REAR WINDSCREEN
- REAR SPOILER - LH / RH
- REAR WHEEL ARCH COVER - LH/RH

We had share all surveyed photos however they confirmed that there is no photo of the requested items for the rear windscreen, rear spoiler ( left and right ) and rear wheel cover ( left and right ).

Appreciate your assistance to provide us the requested photos urgently for our recovery matter.

**Intan Syazatul Syima Rejab**  
**AIG**

Recovery Representative – Claims Recovery

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel 65-68307871

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