

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 16 March, 2022 2:13 PM
To: Kitty Tan; 'SUR'; assignments@lkkauto.com
Cc: Natalie Ng; Lua SiewHui; Claims Dept of CTI
Subject: RE: SNM22D201754/C02/SND6676Z/TANKW / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SML5855A AND SND6676Z ON 11TH MARCH 2022 AT ABOUT 0908 HRS [2203-7385 (TOP)(PD)]

[Confidential]

Without Prejudice

Save as to cost

Dear Kitty,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Wednesday, 16 March 2022 1:54 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>

Subject: RE: SNM22D201754/C02/SND6676Z/TANKW / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SML5855A AND SND6676Z ON 11TH MARCH 2022 AT ABOUT 0908 HRS [2203-7385 (TOP)(PD)]

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Dear Sirs,

We refer to your email dated 16th March 2022.

We have our client's instructions to reject your surveyors and to appoint C L Appraiser Pte Ltd as independent surveyor for the pre-repair survey ("PRI")

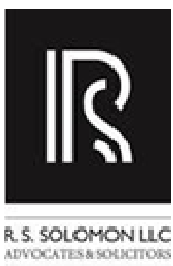
Please arrange the surveyor to contact Ms. Carmen Chang at her office no. 67442653 and mobile no. 83714982 for a mutual date/time to carry out the PRI located at:-

Topmax Auto Body Shop
Blk 3007 Ubi Road 1
#01-410
Singapore 408701

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC
Advocates & Solicitors

300 Beach Road
The Concourse #12-02/03/04
Singapore 199555

T: +65 6817 7498

F: +65 6292 2665

E: kitty_tan@rssolomon.com

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From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: 16 March, 2022 1:48 PM

To: Kitty Tan <kitty_tan@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201754/C02/SND6676Z/TANKW / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SML5855A AND SND6676Z ON 11TH MARCH 2022 AT ABOUT 0908 HRS [2203-7385 (TOP)(PD)]

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Dear Sirs / Madam,

ACCIDENT INVOLVING SND6676Z & SML5855A on 11/03/2022

We refer to your email of 16/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 16 March 2022 1:46 PM
To: Kitty Tan <kitty_tan@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Subject: O/R: SNM22D201754/C02/SND6676Z/TANKW / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SML5855A AND SND6676Z ON 11TH MARCH 2022 AT ABOUT 0908 HRS [2203-7385 (TOP)(PD)]

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Dear Billy,

Please conduct PRS for SML5855A.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Wednesday, 16 March 2022 1:27 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

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Dear Sirs,

We act for the owner ('our Client') of vehicle no. SML5855A.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SND6676Z at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop : Topmax Auto Body Shop
Address : Blk 3007 Ubi Road 1 #01-410 Singapore 408701
Contact : Ms. Carmen Chang at Mobile no. 83714982 and Office no. 67442653

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary

R. S. Solomon LLC
Advocates & Solicitors

300 Beach Road
The Concourse #12-02/03/04



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