

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 16 March, 2022 2:43 PM
To: Claims; Siew Chin; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D201807/C02/SNA1421R/CHNGPW / FW: Arrange for survey - Acc on 14.03.2022 invlg SJK 3753 P & SNA 1421 R

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Wednesday, March 16, 2022 2:27 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Siew Chin <siewchin@procarcare.com.sg>; Claims <claims@procarcare.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201807/C02/SNA1421R/CHNGPW / FW: Arrange for survey - Acc on 14.03.2022 invlg SJK 3753 P & SNA 1421 R

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Hi Adeline

Marcus Chua - LKK

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, March 16, 2022 2:17 PM

To: Siew Chin <siewchin@procarcare.com.sg>; Claims <claims@procarcare.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201807/C02/SNA1421R/CHNGPW / FW: Arrange for survey - Acc on 14.03.2022 invlg SJK 3753 P & SNA 1421 R

Without Prejudice, Save as to Costs

Our reference: **SNM22D201807 C02/ SNA1421R /Chngpw**

Your reference: SJK3753P

Dear Sirs

ACCIDENT INVOLVING SNA1421R & SJK3753P ON 14/03/2022

We refer to your email of 16/03/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, March 16, 2022 2:06 PM

To: siewchin@procarcare.com.sg; claims@procarcare.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D201807/C02/SNA1421R/CHNGPW / FW: Arrange for survey - Acc on 14.03.2022 invlg SJK 3753 P & SNA 1421 R

Without Prejudice

Dear Adeline,

Please conduct PRS for SJK 3753 P. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Siew Chin <siewchin@procarcare.com.sg> **On Behalf Of** Claims
Sent: Wednesday, 16 March 2022 1:54 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: Arrange for survey - Acc on 14.03.2022 invlg SJK 3753 P & SNA 1421 R

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Dear Sir

Please refer to attached and arrange for survey.

Appreciate if you can advise on the claims handler for checking of accident liability.

Vehicle not in workshop

(GIA PASS:SJK3753P2053F)

Regards,

Siew Chin
Claims Advisory
Progressive Car Care Pte Ltd
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T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

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