

IN THE STATE COURTS OF THE REPUBLIC OF SINGAPORE

CASE NO.: MC/MC 6349/2020

Between

SWEE BEE CONTRACTOR PTE LTD
(Singapore UEN No. 198800966Z)

... Plaintiff

And

1. **MURUGESAN DINESH RAJA**
(FIN No. G6572176M)
2. **ROYAL'S ENGINEERING & TRADING (S) PTE. LTD.**
(Singapore UEN No. 200515382D)

... Defendants

AFFIDAVIT OF EVIDENCE-IN-CHIEF

OF LAU SOON POO

I, **LAU SOON POO** (NRIC No. S1635402C), of care of 160 Sin Min Drive #06-06 Sin Min Autocity Singapore 575722, do solemnly and sincerely affirm and say as follows:

1. Where the facts deposed to herein are within my personal knowledge they are true and whereas the facts deposed to herein are not within my personal knowledge they are derived from the documents which are in my possession, custody and power or from what I have been told and I verily believe them to be true.
2. I am the Director of Omega Auto Pte. Ltd., (hereinafter referred to as "Omega") dealing in repair and servicing of motor vehicles.
3. On or about 2/12/19 motor vehicle registration no. YP 6245R (hereinafter referred to as "YP 6245R") was sent to Omega for repair. I understand that it was involved in a road accident on 29/11/19.
4. I understand that Pre-Repair Inspection ("PRI") notice was sent by the Plaintiffs' solicitors the Defendants' insurers on or about 4/12/19.

5. Prior to repair, YP 6245R was surveyed by Mr. Michael Ee of KM Auto Assessors Pte. Ltd. (hereinafter referred to as “KM Auto”). The recommended cost of repair by KM Auto was the lump sum of \$ 14,900.00 and the estimate period for repair was 24 days.
6. Repairs were completed on or about 13/01/20 and the cost of repair was \$ 15,943.00 inclusive of GST (i.e. \$ 14,900.00 as per KM Auto’s recommendation plus GST).
7. Prior to repair, YP 6245R was also inspected by a surveyor from LKK Auto Consultant Pte Ltd (hereinafter referred to as “LKK”), namely one, Mr. Xing Guo Qiang.
8. Both KM Auto and LKK recommended cost of repair on a lump sum basis. When repair is undertaken on lump sum basis, the repairer is at liberty to :
 - (1) Replace any damaged parts with used, reconditioned or new parts.
 - (2) Repair any damaged body parts that the repairer is confident and capable of repairing to a roadworthy condition and to the entire satisfaction of the owner.
9. In this regard, I respectfully refer the court to the letter from the Singapore Automobile Appraiser Association dated 07/01/14, a copy of which is exhibited herein.
10. I have read the inspection report by LKK. There are some disputed items and I wish to address the same. The photographs annexed to KM Auto’s report have been numbered for ease of reference and the photographs referred to below are the photographs annexed to KM Auto’s report.
11. With regard to the disputed items, I wish to say the following :-
 - (i) **Cabin rear windscreen glass rubber** : LKK’s report stated that this item was serviceable.

comment: not consistent with accident

(a) As evidenced by the photographs taken by KM Auto namely photographs no. 89, 90, 92, 93, 94, 95 and 96, the said glass rubber was twisted and deformed. As it was rubber, it could not be repaired. Further, it was in any event necessary to replace the rubber because the rear windscreen had to be removed for the purpose panel beating the rear cabin and once the rear windscreen was removed, the cabin rear windscreen rubber would be damaged and cannot be re-used.

(ii) **1 piece cab front panel sealant** : LKK's report stated that this item was serviceable.

comment: not necessary to use

(a) The cab front panel assy had to be removed for the purpose of panel beating and once the cab front panel assy was removed, the cab front panel sealant would be damaged and had to be replaced. I therefore do not agree that this item was not necessary.

(iii) **1 set front grille clips** : LKK's report stated that this item was serviceable.

comment: not necessary to change

(a) This item was necessary because as evidenced by photographs no. 102, 104, 105 and 107, the front grille clips were damaged.

(b) Front grille clips are the plastic clips that hold the front grille. The front grille of YP 6245R was made of plastic and it had to be replaced.

(c) When the damaged front grille was removed, the front grille clips, being made of plastic, were damaged and could not be re-used.

(iv) **1 piece front no. plate** : LKK recommended \$ 15.00 for this item whereas KM Auto recommended \$ 30.00.

comment: it's base on market rate

(a) I do not agree with LKK's recommendation because the market price for number plates range between \$ 25.00 and \$ 35.00 each.

- (vi) **1 piece tailgate mounting crossbar sticker** : LKK recommended \$ 30.00 for this item whereas KM Auto recommended \$ 80.00.

comment: it's base on market rate

- (a) I do not agree with LKK's recommendation because for this item, the supplier was the one who supply and paste the sticker. The supplier had to come to our workshop to do the job and I have not come across a supplier who would supply and paste sticker at a sum of \$ 30.00. The market rate for supply of the sticker plus the labour of pasting it is in the range of between \$ 80.00 to \$ 100.00.

- (vii) **1 set tailgate hydraulic cylinder pumps assy –short** : LKK recommended \$ 400.00 for this item whereas KM Auto recommended \$ 2,400.00.

comment: during after repair inspection I found 2 items used back after repair, the benefit of the doubt I can only approved for labour.

- (a) I do not agree with LKK's recommendation because a brand new tailgate hydraulic cylinder pumps assy – short cost around \$ 2,400.00. I shall address further on the cost of this item below.

- (viii) **1 set tailgate hydraulic cylinder pumps assy –long** : LKK recommended \$ 400.00 for this item whereas KM Auto recommended \$ 3,000.00.

comment: during after repair inspection I found 2 items used back after repair, the benefit of the doubt I can only approved for labour.

- (a) I do not agree with LKK's recommendation because a brand new tailgate hydraulic cylinder pumps assy – long cost around \$ 3,000.00.

- (b) With regard to both the tailgate hydraulic cylinder pumps assy – short and tailgate hydraulic cylinder pumps assy long, when I knew that these two parts had to be replaced, I started sourcing and checking with suppliers for availability and cost of both new and re-conditioned ones. I contacted Ng Wah Hong Enterprise Pte Ltd to inquire on the costs of these parts and I was verbally informed that new tailgate hydraulic cylinder pumps assy – short cost \$2,400.00 (excluding GST) and new tailgate hydraulic cylinder pumps assy – long cost \$ 3,000.00 (excluding GST).

- (c) At that time I did not ask for a written quotation from Ng Wah Hong Enterprise Pte Ltd. Subsequently, I managed to obtained re-conditioned

parts which cost about \$ 1,200.00 for tailgate hydraulic cylinder pumps assy – short and about \$ 1,500.00 for tailgate hydraulic cylinder pumps assy – long.

- (d) For the purpose of proving the cost of new parts in respect of these two items, I have obtained a written quotation from Ng Wah Hong Enterprise Pte Ltd, a copy of which is exhibited herein.

(viii) **2 pieces rear lamps assy** : LKK's report stated that this item was serviceable.
comment: during after repair inspection I found 2 items used back after repair. the mentioned photos not showing any damages.

- (a) I do not agree with LKK's recommendation because as evidenced by photographs no. 9, 10, 12, 22, 23, 24, 27, 45 and 47 the rear lamps assy were damaged.

- (ix) **2 pieces rear lamps brackets** : LKK's report stated that this item was serviceable.

comment: during after repair inspection I found 2 items used back after repair. the mentioned photos not showing any damages.

- (a) I do not agree with LKK's recommendation because as evidenced by photographs no. 9, 10, 12, 22, 23, 24, 27, 45 and 47 the rear lamps brackets were damaged.

- (x) **1 pieces rear no. plate** : : LKK recommended \$ 15.00 for this item whereas KM Auto recommended \$ 30.00.

COMMENT: IT'S BASE ON MARKET RATE

- (a) I do not agree with LKK's recommendation because number plates cost between \$ 25.00 and \$ 35.00 each.

- (xi) **1 piece rear no. plate bracket** : LKK recommended \$ 30.00 for this item whereas KM Auto recommended \$ 45.00.

COMMENT: IT'S BASE ON MARKET RATE

- (a) I do not agree with LKK's recommendation because number plate brackets cost between \$ 40.00 and \$ 50.00 each.

- (xii) **1 piece rear underrun bumper assy** : LKK's report stated that this item was serviceable.

comment: during after repair inspection I found this item used back after repair. the mentioned photos not showing any damages.

- (a) I do not agree with LKK's recommendation because as evidenced by photographs no. 53, 54, 55, 56, 57, 58, 58, 60, 61, 62. 63, 64, 65, 66, 67, 68, 74, 76, 78, 80, 197, 199, 200 202, 210 and 211, the rear underrun bumper assy was bent and displaced.

- (b) For the purpose of comparison, I respectfully refer the court to photographs no. 263 and 267 which show the post repair underrun bumper assy.

LABOUR

- (xiii) **Remove necessary cabin interior upholsterys and fittings to enable necessary repairs, check and refit the same** : LKK recommended \$ 60.00 for this item whereas KM Auto recommended \$ 120.00.

comment: it's base on industry practice

- (a) Based on the Singapore Automobile Appraisers Association guide published in 2008, the labour charge for this portion of the work ranges between \$ 60.00 and \$ 120.00. The said guide was published 12 years ago and taking into account amount of work required and inflation, the recommendation of \$ 60.00 (lowest in the range) by LKK is too low.

- (xiv) **Remove cabin rear windscreen glass to enable necessary repair, renew glass rubber and refit glass assy** : LKK's report stated that this item was not necessary.

comment: not consistent with accident

- (a) As evidenced by photographs no. 89, 90, 91, 92, 180, 181, 182, 183, 184, 188, 189, 191, 192, 193, 194, 195, 196 and 198, the cabin rear was damaged. The cabin rear windscreen was removed so that panel beating could be done on the cabin rear. If the windscreen was not removed, the panel beating would cause it to crack. I therefore do not agree that this item was not necessary.

- (xv) Dismantle and remove tailgate assy and fittings, check, straighten up and repair tailgate assy, tailgate mounting crossbar assy, renew all hydraulic cylinder assy, refit, top up hydraulic fluid, reassemble, refit tailgate assy and test hydraulic system. Lift out and remove rear carriages' aluminium canopy assy to enable necessary repairs, check, lift up, refit and realign same, after necessary repairs. Disconnect, lift out rear carriage assy, repairs and rebuild carriage assy, including repairs to front reinforcement frame assy, n/s sidegate assy and hinges, carriage rear body crossmember, n/s body side member and floorboard assy, lift up, refit, realign same on main chassis frame assy. Paint rear carriage assy. Remove lamps, necessary wirings and electrical fittings to enable necessary repairs, check, replace damaged parts, refit same, test electrical circuit.

LKK recommended \$ 800.00 for the aforesaid labour whereas KM Auto recommended \$ 3,200.00.

comment: it's base on industry practice

- (a) This part of the labour was sub-contracted to Ng Wah Hong Enterprise Pte Ltd as they specialize in the repairing of tailgate assy. The cost charged by Ng Wah Hong Enterprise Pte Ltd was already \$ 2,800.00 plus GST i.e. \$ 2,996.00. Hence, I do not agree with LKK's recommendation.

- (xvi) Jack out, straighten up and realign main chassis frame assy : LKK's report stated that this item was not necessary.

comment: the mentioned photos not showing any chassis repair job

- (a) As evidenced by photographs no. 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218 and 219, the chassis frame was bent and needed to be straighten. Before the chassis frame could be straighten, jack out would be necessary and after straightening the chassis frame, it has to be realigned. Hence, I do not agree that this item was not necessary.

12. Annexed hereto and collectively marked “**LSP-1**” are copies of :-

- (i) Repair Bill from Omega for the sum of \$ 15,943.00 inclusive of GST.
- (ii) Automobile Inspection Report from KM Auto dated 13/01/20.
- (iii) Pre-Inspection Report from LKK.
- (iv) Letter from Singapore Automobile Appraisers Association dated 7/01/14.
- (v) Revision of Recommended Guidelines for Labour Charges & Painting Rates by the Singapore Automobile Appraisers Association.
- (vi) Quotation from Ng Wah Hong Enterprise Pte Ltd for tailgate hydraulic cylinder pumps assy – short and tailgate hydraulic cylinder pumps assy long.
- (vii) Invoice from Ng Wah Hong Enterprise Pte Ltd dated 28/12/19.
- (viii) Pre-Repair Inspection (PRI) Memo 2.

Affirmed by the abovenamed)
LAU SOON POO)
 on this 19 NOV 2020)
 at Singapore)

Before me

A COMMISSIONER FOR OATHS
 Singapore



This is the exhibit marked “**LSP-1**”
referred to in the Affidavit of **LAU**
SOON POO affirmed before me on this
day of 19 NOV 2020 2020.

Before me,



COMMISSIONER FOR OATHS

OMEGA AUTO PTE. LTD.

160 Sin Ming Drive #06-06 Sin Ming Autocity Singapore 575722

Tel : (65) 6543 9807 Fax: (65) 6909 3396

Business Reg. No.: 200205188K GST Reg. No.: 200205188K

10

PROFORMA INVOICE

Vehicle No. : YP6245R
Make/Model : MITSUBISHI CANTER
FEB21ER4SDEB
DOA : 29-Nov- 2019
Invoice No : PI/20-Feb-001
Date : 17 Feb 2020
Terms : 30 Days

M/s: SWEE BEE CONTRACTOR PTE LTD
140 Paya Lebar Road #09-08
AZ@Paya Lebar Singapore
409015

S/No	Description	Total Amount
1.	Total repair cost for YP6245R	14,900.00
Sub Total :		14,900.00
Add GST 7% :		1,043.00
Amount Due :		15,943.00

(Singapore Dollars : Fifteen Thousand Nine Hundred Forty Three Only)

Omega Auto Pte. Ltd.



Authorised Signature



KM AUTO ASSESSORS PTE. LTD.
Insurance Loss Assessors & Reporters

23 Cassarina Walk
Singapore 574086
T 6445 8209
F 6552 7277
E kmautoassessors@gmail.com
Regn No 2009075403

**AUTOMOBILE
INSPECTION REPORT**
NO. 9/12/TP005/R

To: SWEE BEE CONTRACTOR PTE LTD	
140 PAYA LEBAR ROAD #09-08 AZ @ PAYA LEBAR S'PORE 409015	
General Condition: Poor/Fair/Good/Excellent	
Reg No. YP 6245 R	Make/Model MITSUBISHI CANTER FEB21ER4SDEB (CBU) LORRY W/HYDRAULIC TAILGATE
Engine No. 4P10C48555	Chassis No. FEB21EA21375
Year 2017	
Colour White	
Condition of Tyres	Speedometer Reading - Km 116604
Front N/S B/STONE 195/85R15 worn 40 %	Front O/S B/STONE 195/85R15 worn 40 %
Rear N/S (OUTER) B/STONE 195/85R15 worn 30 %	Rear O/S (OUTER) B/STONE 195/85R15 worn 30 %
Rear N/S (INNER) B/STONE 195/85R15 worn 30 %	Rear O/S (INNER) B/STONE 195/85R15 worn 30 %
As Requested By YOURSELF	On 9-Dec-20 The Above Vehicle
Was Inspected At (9-Dec-20) OMEGA AUTO PTE LTD BLK 21 SEC A SIN MING IND EST #01-42 S'PORE 575679	
And The Undermentioned Damage Was Noted:-	

Rear carriage assy. pushed forward and displaced, carriage tailgate assy. dented, bent and displaced, hydraulic cylinder pumps assy. bent, shifted and jammed, brackets bent, mounting crossbar assy. bent, no. plate bent and folded, n/s rear lamp assy. cracked and dislodged, bracket bent, o/s rear lamp assy. and bracket displaced, underrun bumper assy. bent and displaced, chassis frame assy. bent, carriage rear body crossmember bent, n/s body side member twisted, n/s sidegate assy. twisted and dislodged, rear hinges twisted, carriage floorboard bent.

Front cabin roof top panel rear portion dented and bent, rear body panel dented and bent, cabin rear windscreen glass assy. dislodged, rubber twisted, cabin rear reinforcement frame assy. bent.

Cabin front wiper garnish bent and dislodged, cab front panel dented and bent, both corner panels bent and shifted, front sides wing mirrors' displaced, brackets assy. bent, cabin front panel dented and bent, front grille assy. bent and dislodged, n/s signal lamp broken, n/s headlamp cracked, n/s sidelamp dislodged, o/s signal lamp, headlamp and sidelamp assy. dislodged, front bumper assy. twisted and flattened, n/s side guard dented, cut, bent and displaced, o/s side guard grazed, no. plate twisted and flattened, chassis frames and front crossmember bent.

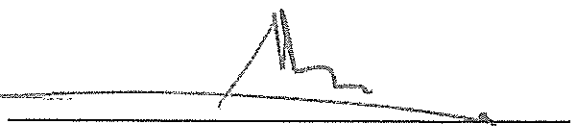
Photographs:-	268 Copies	were taken at time of inspection and are attached .
The Repairers estimate was for a total amount of	\$	25,434.00
After adjustment the estimate was revised and agreed at	\$	18,626.50

SPECIAL REMARKS

The Repairers were **NOT AUTHORISED** to proceed with the repairs.
Survey was carried out without prejudice.

The above were due to impacts to the rear and frontal portions of the vehicle.

Alternatively, we recommend that repairs be carried out on a Lump Sum basis instead, @\$14,900/- Nett.



MICHAEL EE Dip A Eng , AMIRTE , AMSAE , AMSOE , AMIMI , MSAAA

Date 13-Jan-20

**AP PENDIX 'A'****TO REPORT NO: 9/12/TP005/R****REGN. NO: YP 6245 R**

Nature of Work and Materials	Repairers Estimate \$	Remarks	Amount Revised \$
1 pce cabin rear windscreen glass rubber	97.00	twisted, deformed - necessary	97.00
1 pce front windscreen glass rubber	190.00	necessary	190.00
1 pce cab front panel assy.	1,300.00	dented & bent	1,300.00
1 pce cab front panel "FUSO" plate	65.00	necessary	65.00
1 pce front grille assy.	520.00	bent, cracked, dislodged	520.00
1 pce front grille emblem	40.00	necessary	40.00
2 pcs headlamps assy.	680.00	n/s cracked, both lamps' fasteners snapped	680.00
2 pcs sidelamps assy.	240.00	not damaged	-
2 pcs front signal lamps assy.	532.00	n/s broken, o/s fastener snapped	532.00
1 pce front bumper	550.00	twisted & flattened	550.00
2 pcs front bumper brackets	220.00	1pce only - twisted	110.00
2 pcs front bumper side guards	660.00	n/s dented, cut, o/s fastener snapped	660.00
1 pce air con heater box assy.	1,750.00	housing dented, cracked	1,750.00
			6,494.00
		less 25%	1,623.50
	6,844.00		4,870.50
S.NETT			
1 pce cab front panel sealant	100.00	necessary	60.00
1 set front grille clips	30.00	necessary	21.00
1 pce front no. plate	60.00	twisted & flattened	30.00
1 set tailgate graphic stickers	300.00	necessary	180.00
1 pce tailgate "60km/h" sticker	20.00	necessary	10.00
1 pce tailgate "23 PAX" sticker	20.00	necessary	10.00
1 pce tailgate mounting crossbar sticker	150.00	necessary	80.00
1 set tailgate hydraulic cylinder pumps assy. - short	2,400.00	bent, stiffened, jammed	2,400.00
1 set tailgate hydraulic cylinder pumps assy. - long	3,000.00	bent, stiffened, jammed	3,000.00
2 pcs rear lamps assy.	360.00	n/s only - cracked, displaced	180.00
2 pcs rear lamp brackets	160.00	n/s only - bent	80.00
1 pce rear no. plate	50.00	bent & folded	30.00
1 pce rear no. plate bracket	80.00	twisted	45.00
1 pce rear underrun bumper assy.	600.00	bent & displaced	350.00
LABOUR CHARGE - FRONT			
Remove necessary cabin interior upholsterys and fittings to enable necessary repairs, check and refit same.	280.00		120.00
Remove cabin rear windscreen glass to enable necessary repair, renew glass rubber and refit glass assy.	120.00		60.00
c/f	14,574.00		11,526.50
Total Amount Revised		\$	
Lump Sum Repairs Amount		\$	
It is estimated that the repairs will take		days to complete.	

APPENDIX 'A'
TO REPORT NO: 9/12/TP005/R
REGN. NO: YP 6245 R



KM AUTO ASSESSORS PTE. LTD.
 Insurance Loss Assessors & Adjusters
 28 Casuarina Walk
 Singapore 574986
 T 6448 8296
 F 6552 1211
 E kmassessors@gmail.com
 Regn No 2005013402

13

Nature of Work and Materials	Repairers Estimate \$	Remarks	Amount Revised \$
b/f	14,574.00		11,526.50
Remove front windscreen glass assy., to enable necessary repairs, check and refit glass assy.	200.00		100.00
Remove dashboard panel assy. and steering column assy. to enable necessary repairs, check and refit same.	300.00		180.00
Remove necessary air con. parts and fittings to enable necessary repairs, check, replace damaged parts, refit same, vacuum and recharge gas.	250.00		120.00
Remove lamps, necessary wirings and electrical fittings to enable necessary repairs, check, replace damaged parts, refit same, test electrical-circuit and refocus headlights.	60.00		30.00
Remove damaged parts, jack and cut out damaged body panels, jack out, straighten up damaged body panels and repair body parts and fittings, whichever possible and necessary, replace and weld necessary damaged parts, refit and align whichever parts necessary. (incl. alignment of cabin structure.)	1,200.00		800.00
Paint replacement parts and repaint damaged sections with welded portions in and outside.	1,200.00		800.00
Rustproof replacement parts and touch-up damaged sections.	150.00		70.00
c/f	17,934.00		13,626.50
Total Amount Revised		\$	
Lump Sum Repairs Amount		\$	
It is estimated that the repairs will take		days to complete.	



APPENDIX 'A'

TO REPORT NO: 9/12/TP005/R
REGN. NO: YP 6245 R

Nature of Work and Materials	Repairers Estimate \$	Remarks	Amount Revised \$
b/f	17,934.00		13,626.50
<u>LABOUR CHARGE - REAR</u> Dismantle and remove tailgate assy. and fittings, check, straighten up and repair tailgate assy., tailgate mounting crossbar assy., renew all hydraulic cylinders assy., refit, top up hydraulic fluid, reassemble, refit tailgate assy. and test hydraulic system. Lift out and remove rear carriages' aluminium canopy assy. to enable necessary repairs, check, lift up, refit and realign same, after necessary repairs. Disconnect, lift out rear carriage assy., repairs and rebuild carriage assy., including repairs to front reinforcement frame assy., n/s sidegate assy. and hinges, carriage rear body crossmember, n/s body side member and floorboard assy., lift up, refit, realign same on main chassis frame assy. Paint rear carriage assy. Remove lamps, necessary wirings and electrical fittings to enable necessary repairs, check, replace damaged parts, refit same, test electrical-circuit.	4,500.00		3,200.00
Jack out, straighten up and realign main chassis frame assy.	3,000.00		1,800.00
TOTAL	25,434.00		18,626.50
Total Amount Revised		\$	18,626.50
Lump Sum Repairs Amount		\$	14,900.00
It is estimated that the repairs will take		TWENTY-FOUR days to complete.	

2.



4.



1.



3.





6.

5.

8.

7.



12.



11.

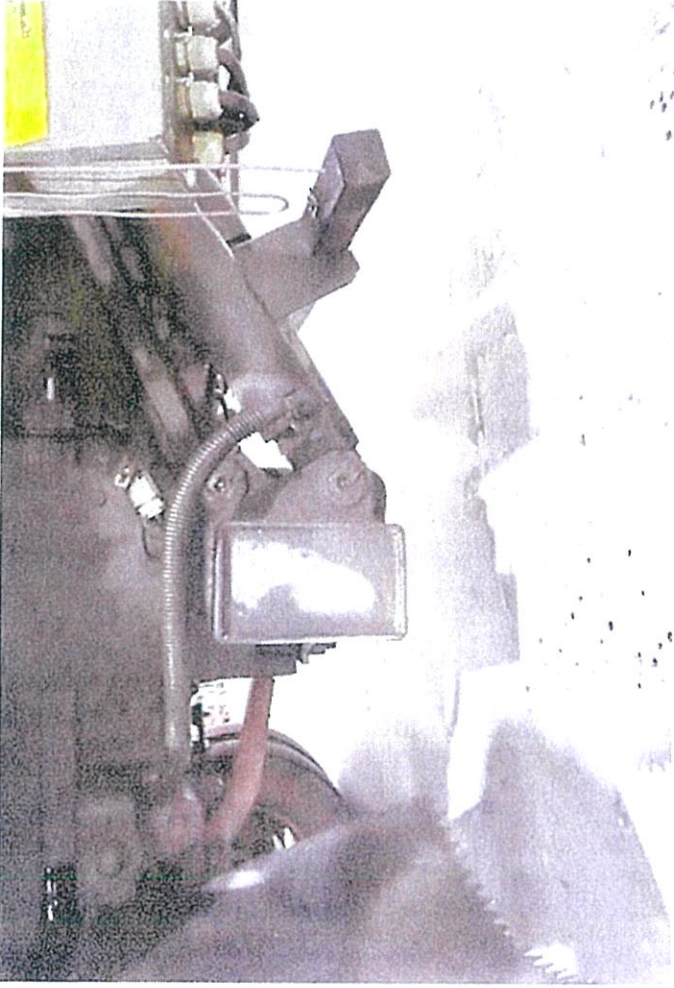


10.



9.

14.



16.



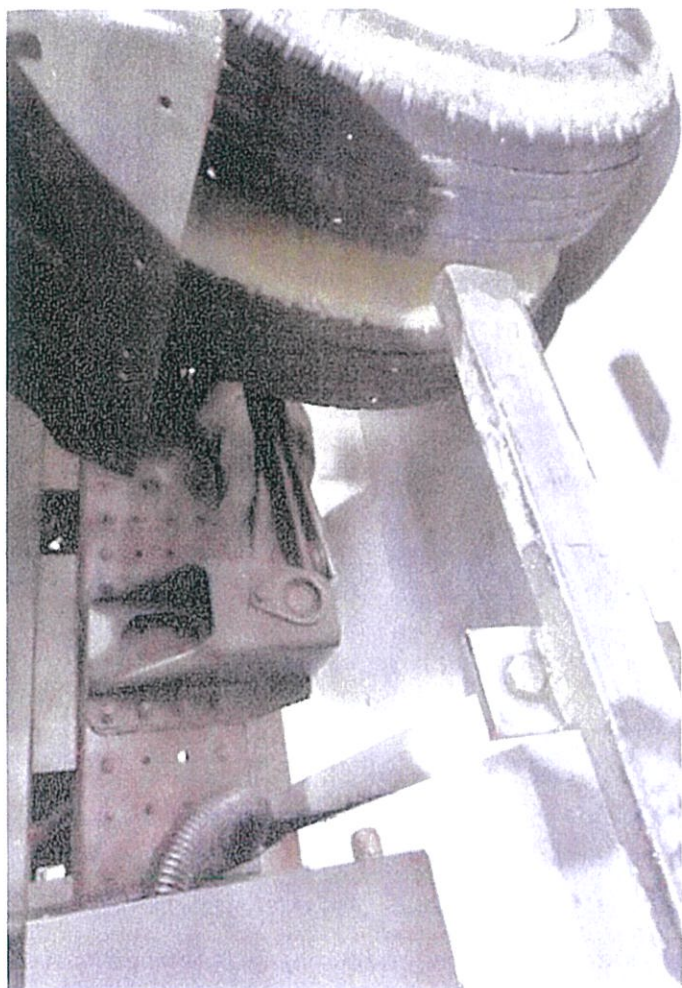
13.



15.



18.



20.



19

17.



19.



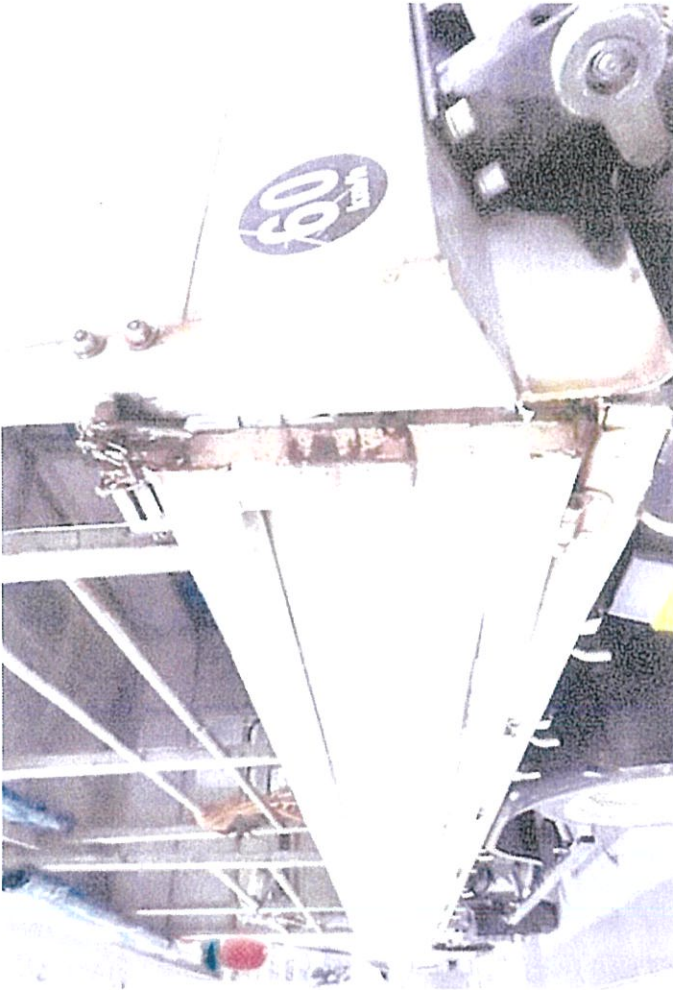
22.



24.



21.



23.



25.



26.



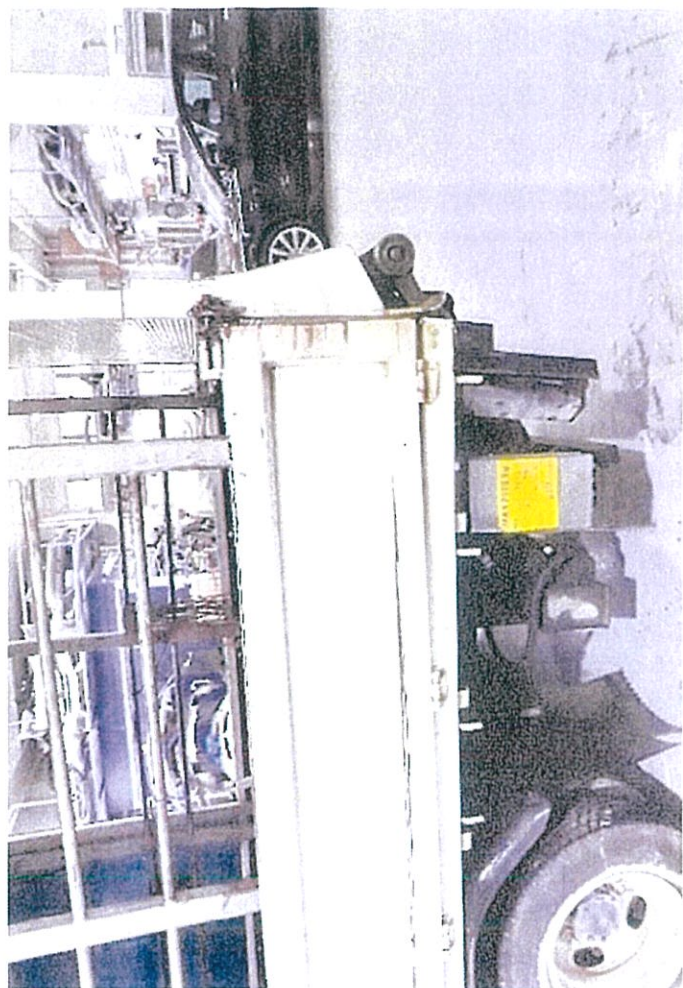
27.



28.



30.



32.



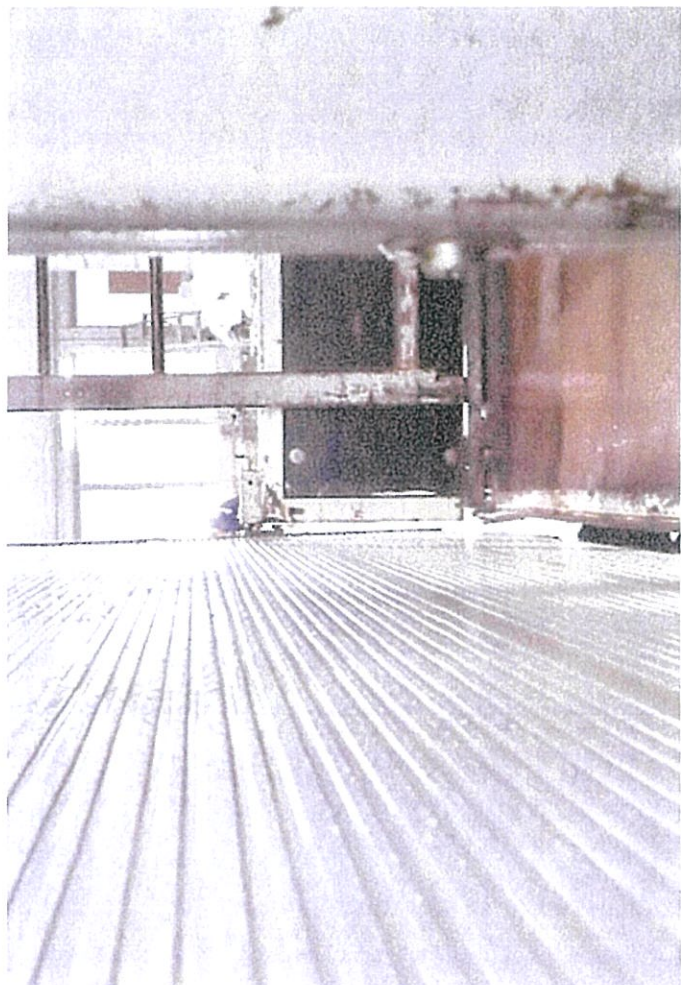
29.



31.



34.



36.



33.



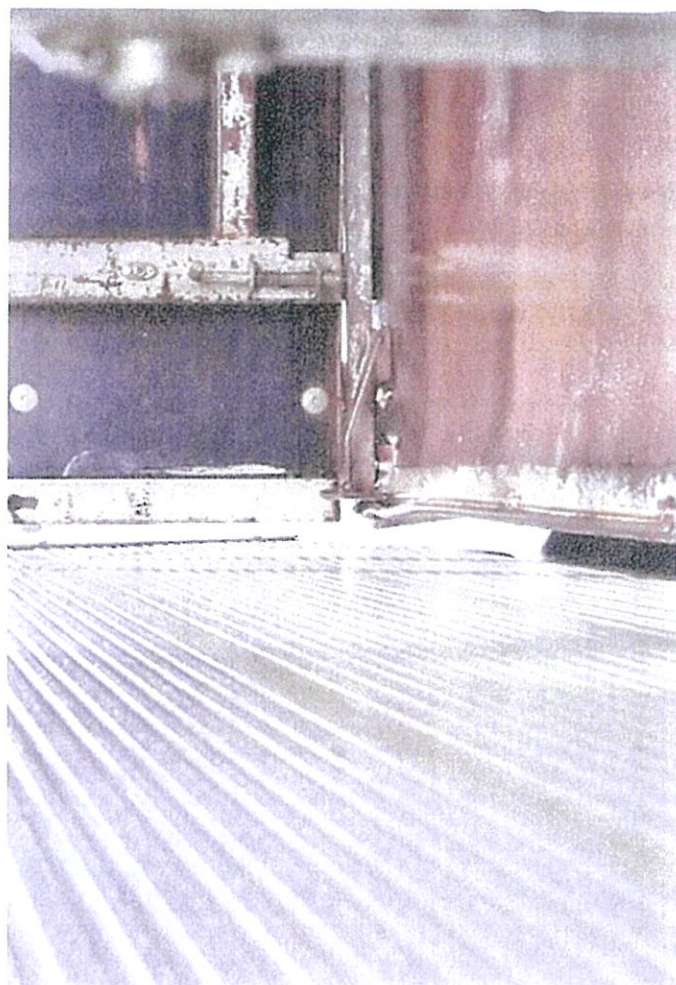
35.



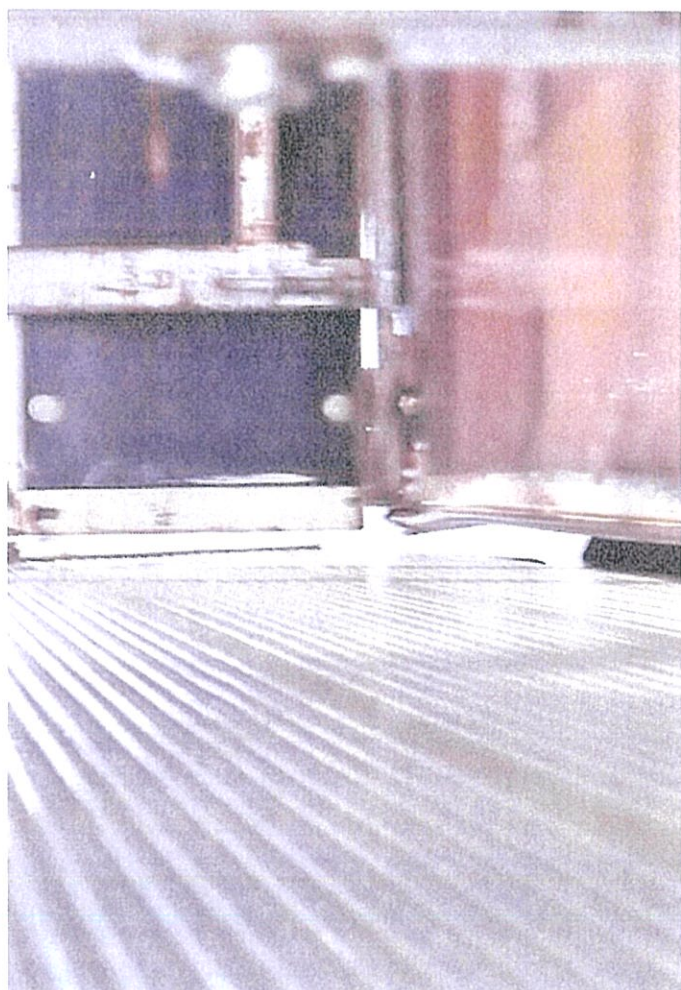
38.



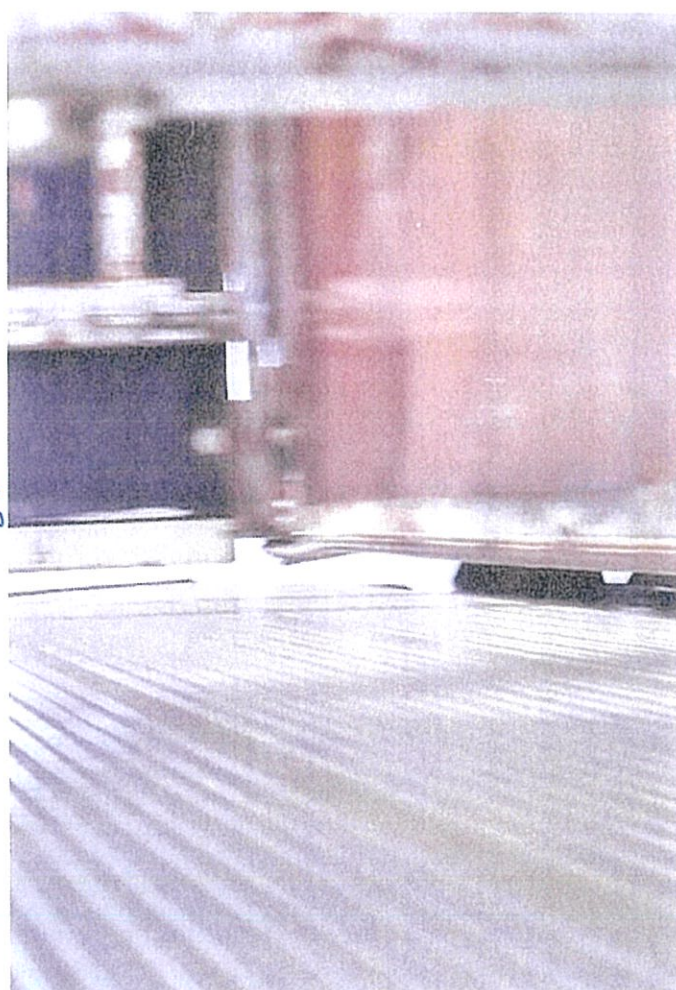
40.



37.



39.



42.



44.



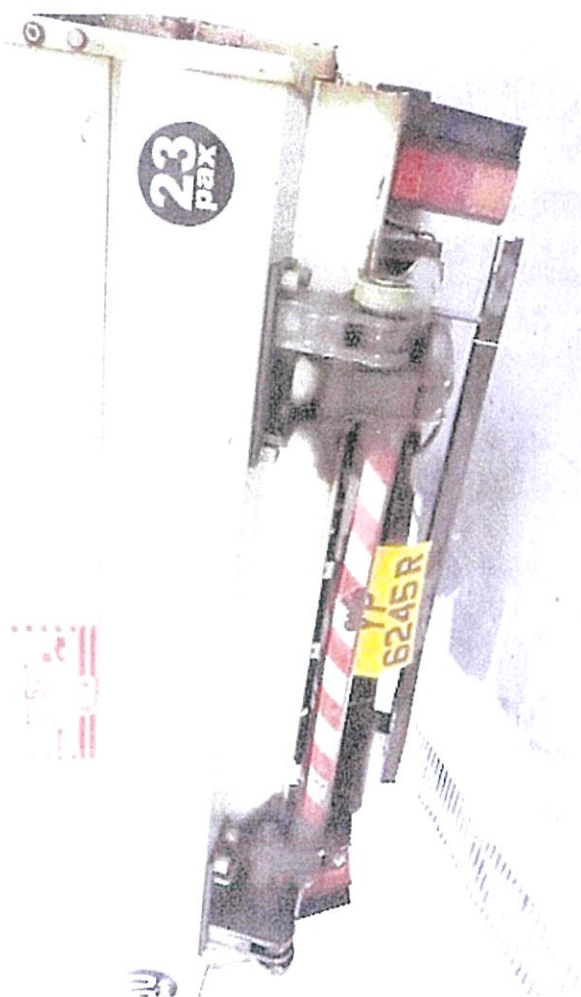
41.



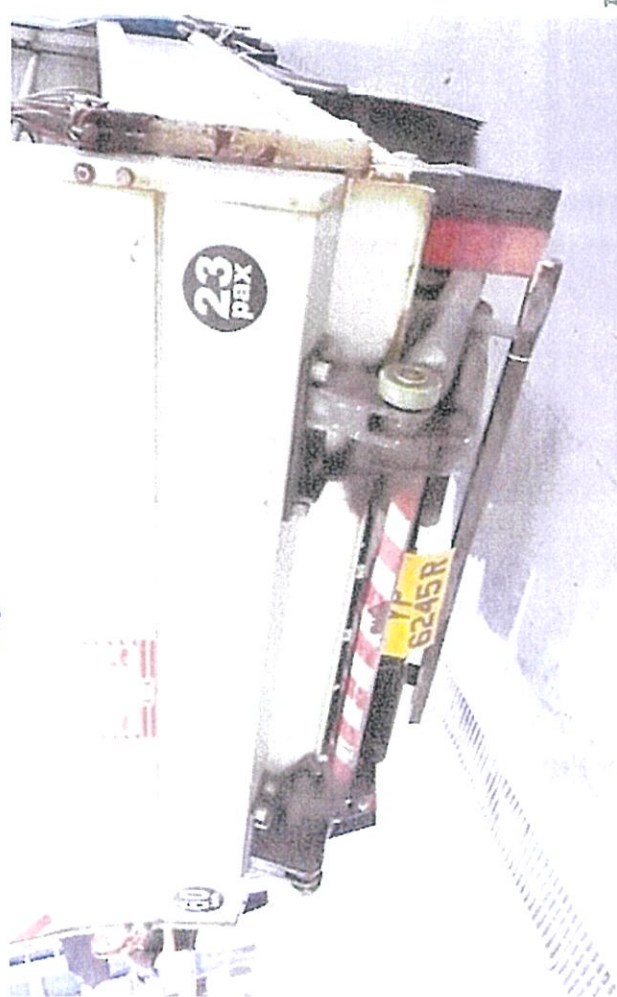
43.



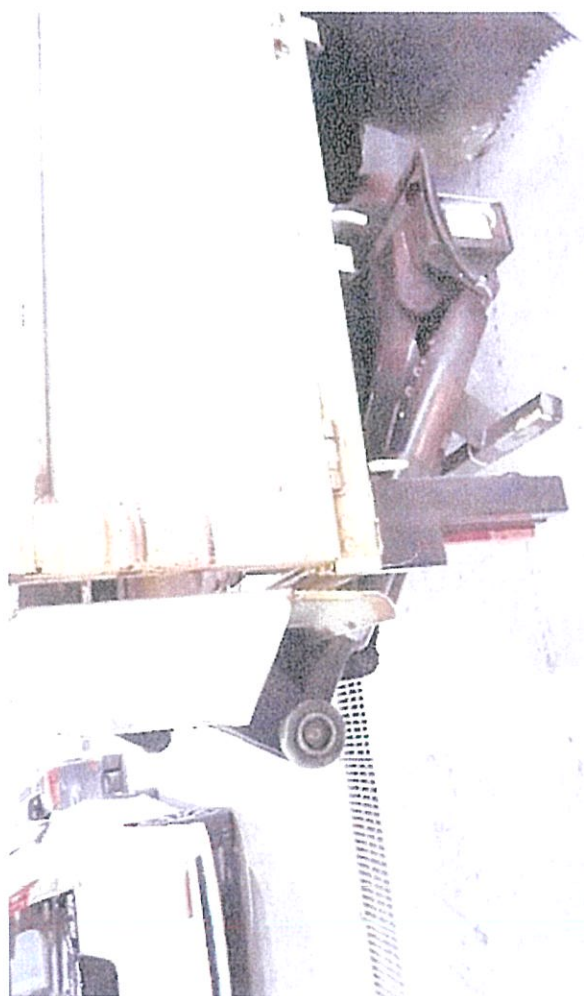
46.



48.



45.



47.



50.



52.



27

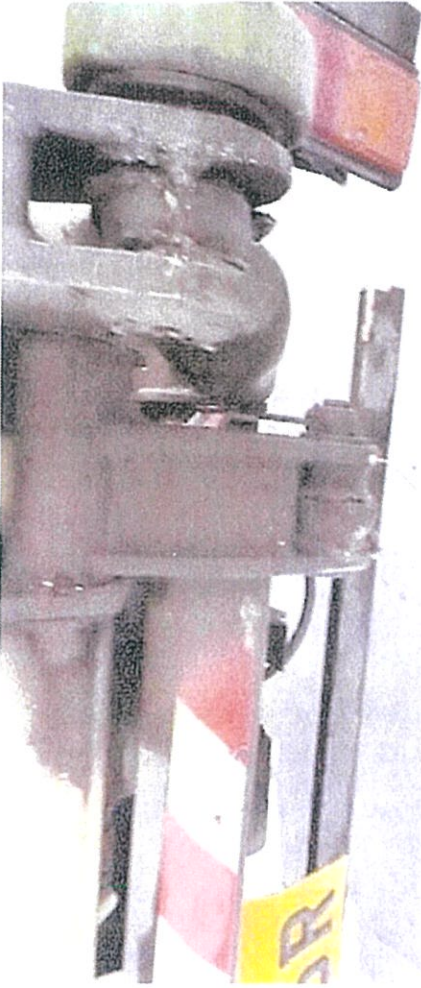
49.



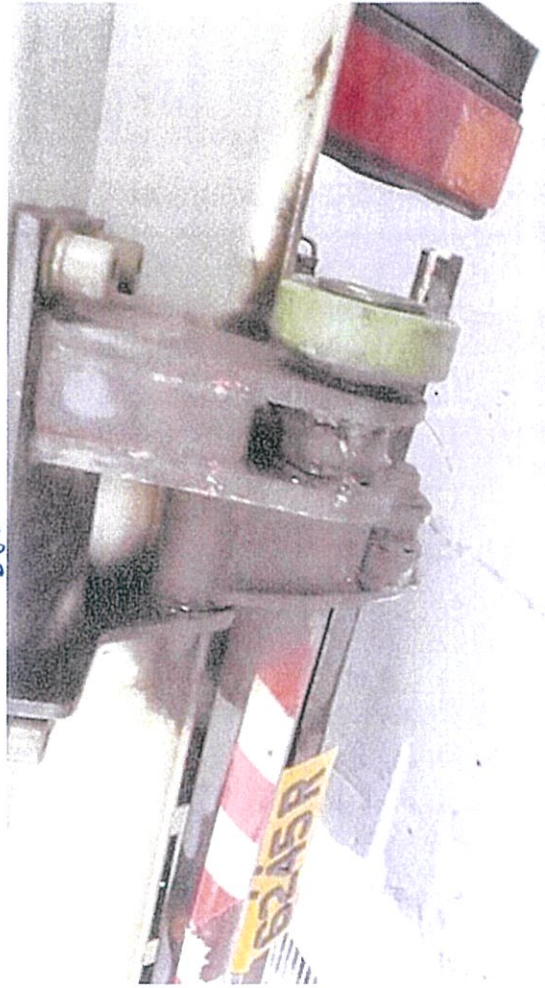
51.



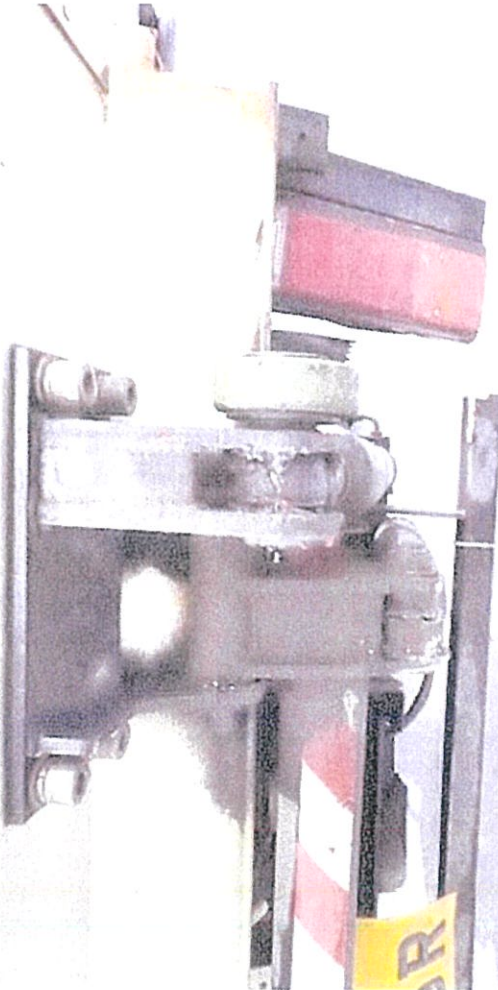
54.



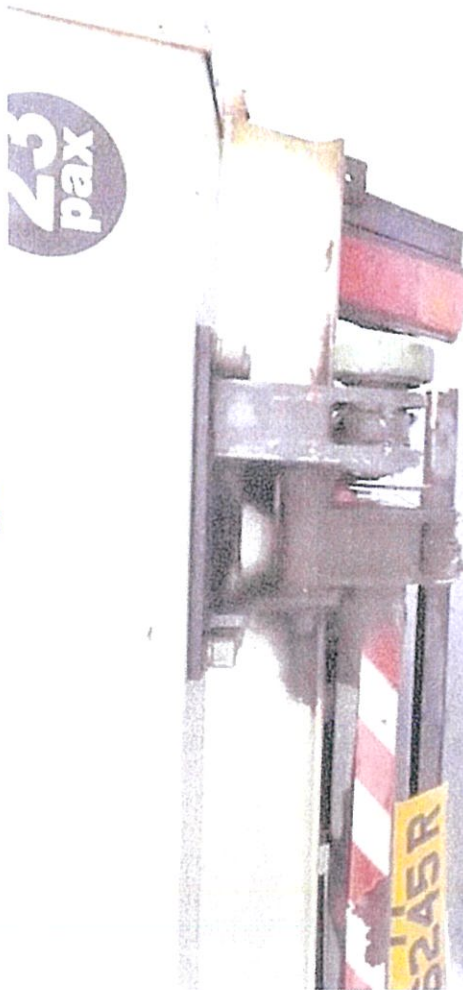
56.



53.



55.

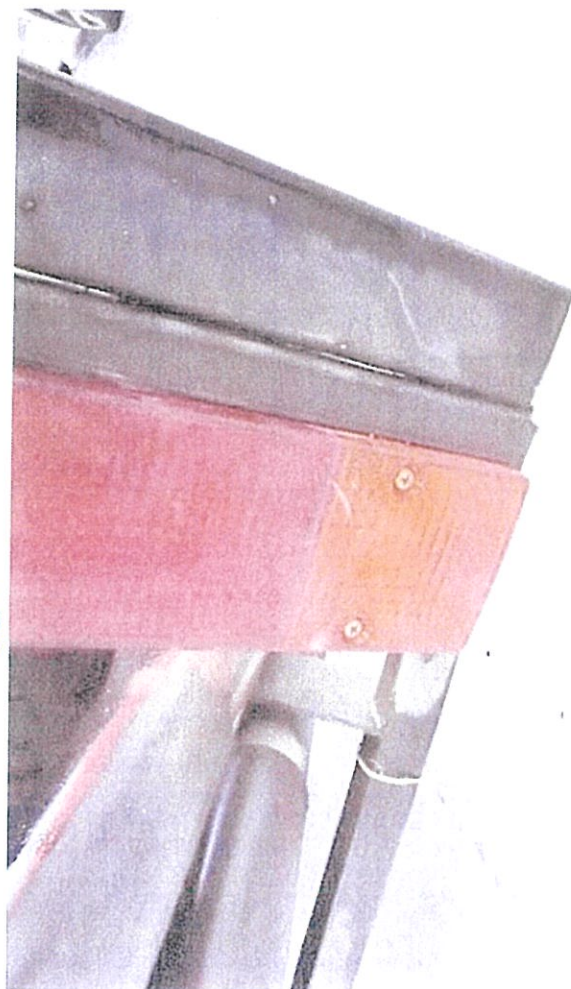


23 pax

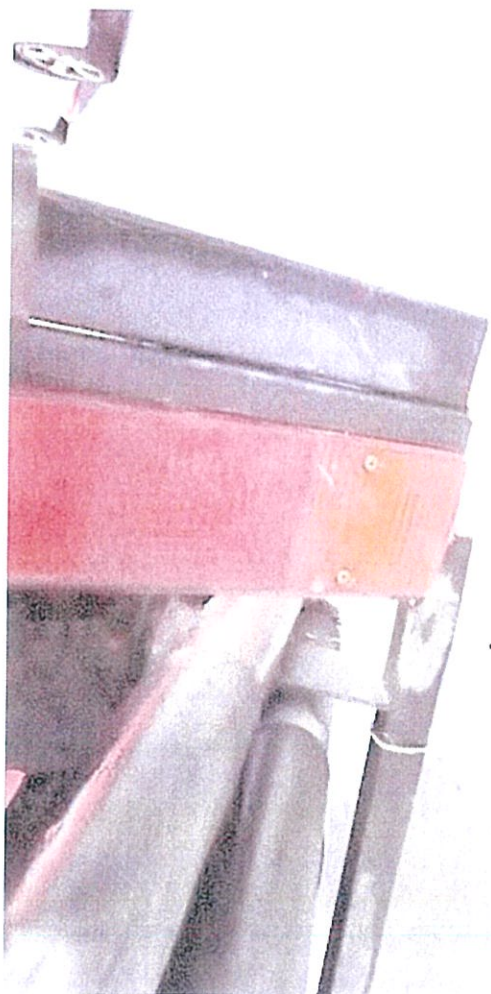
58.



60.



57.



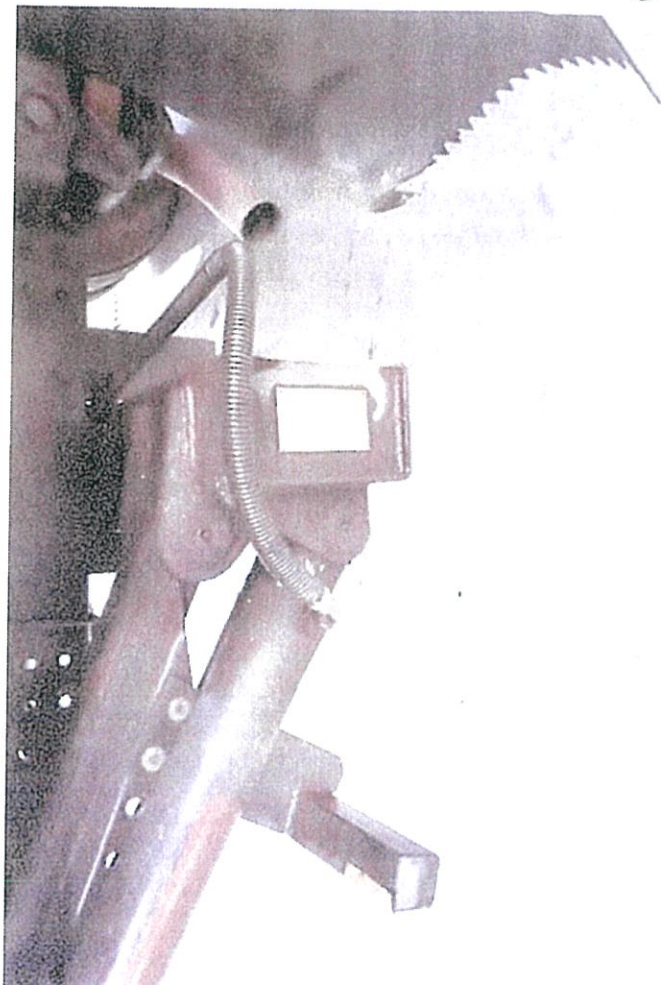
59.



62.



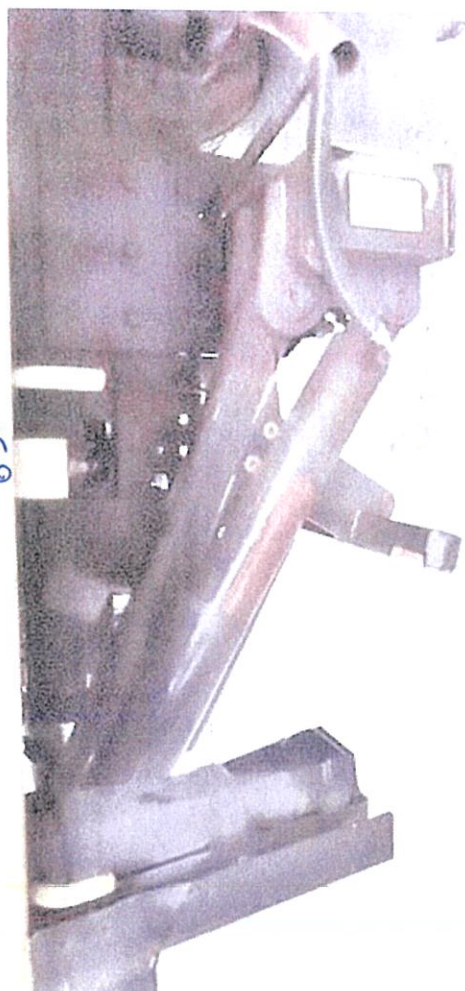
64.



61.



63.



66.



68.



65.



67.



70.



72.



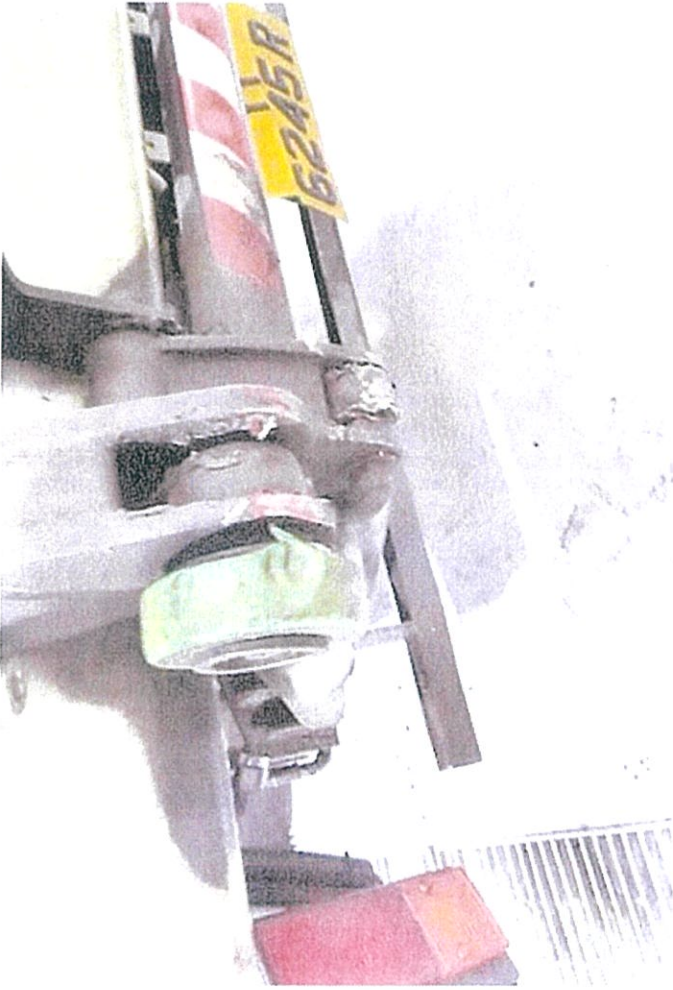
69.



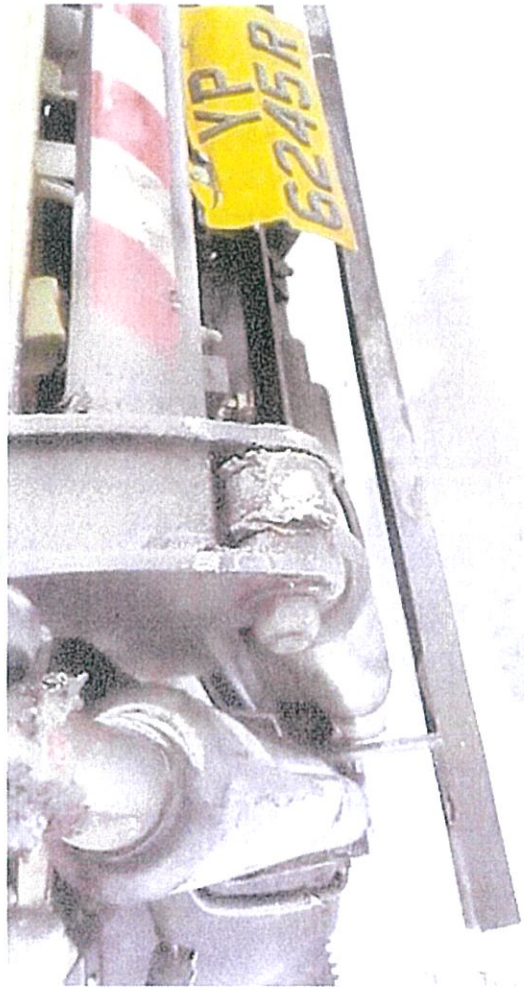
71.



74.



76.



73.



75.



78.



80.



77.



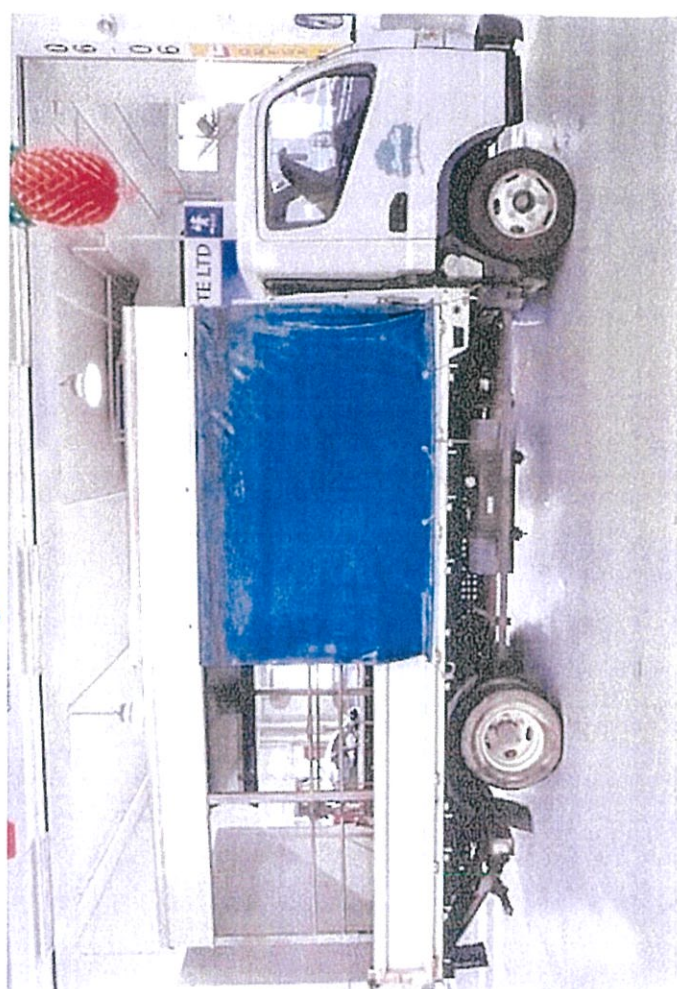
79.



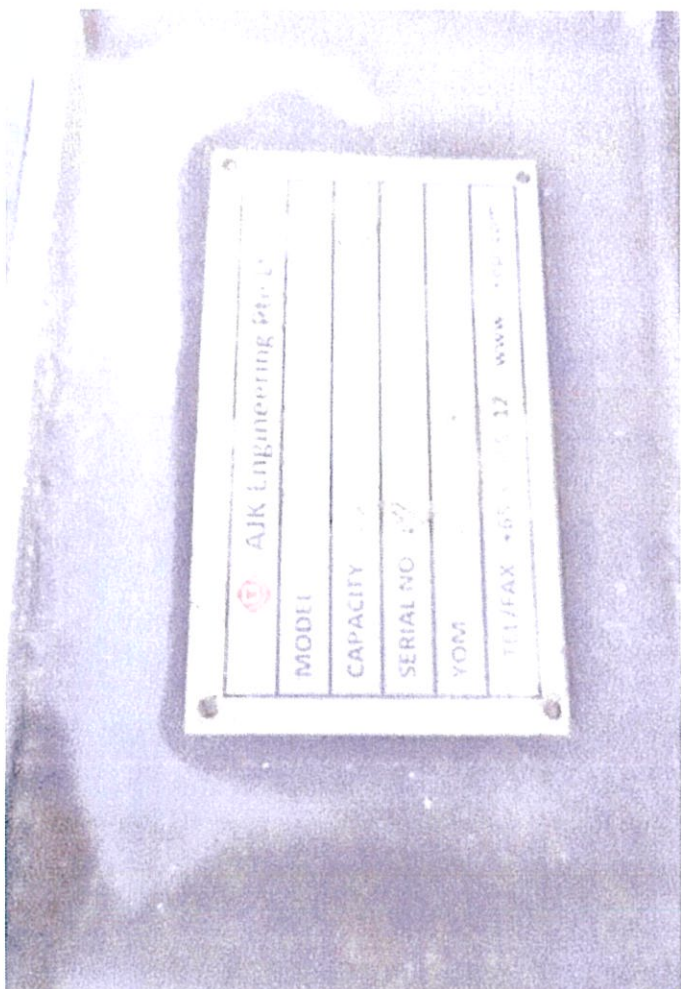
82.



84.



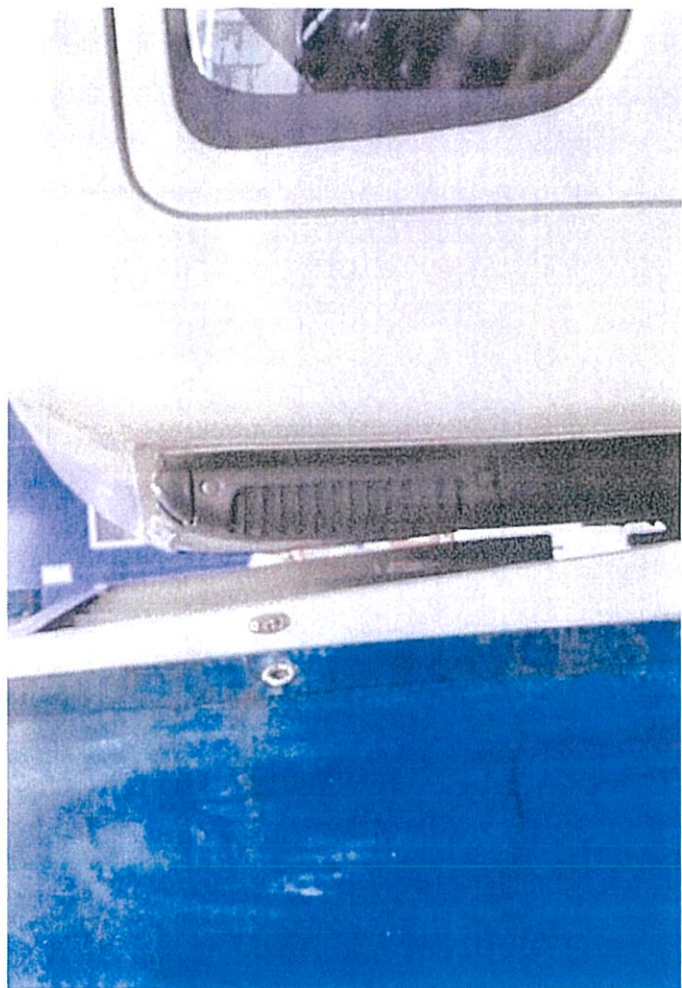
81.



83.



26.



28.



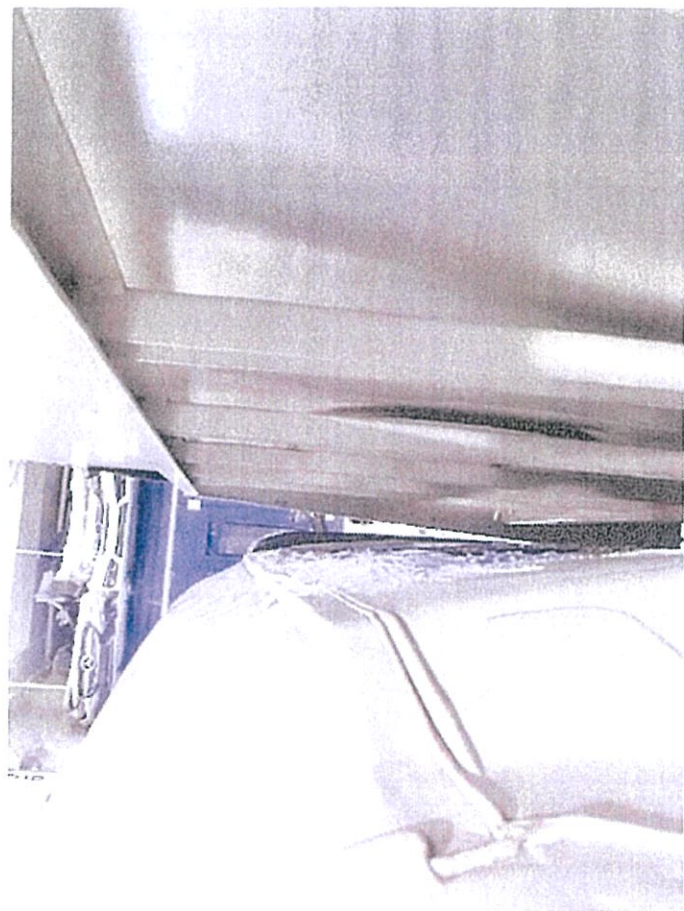
25.



27.



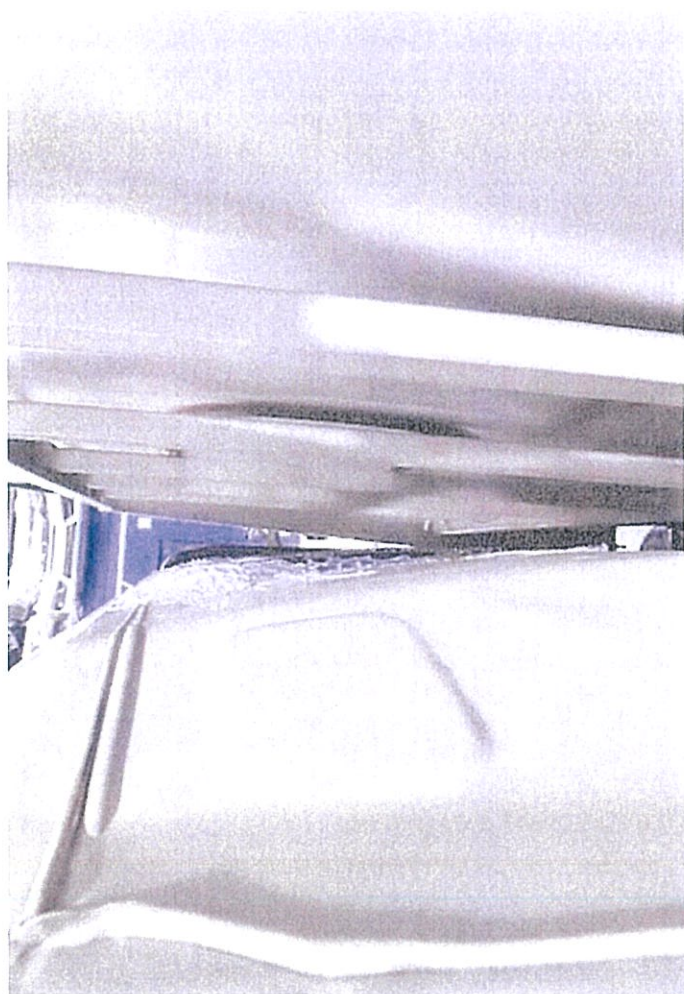
96.



92.



98.



91.



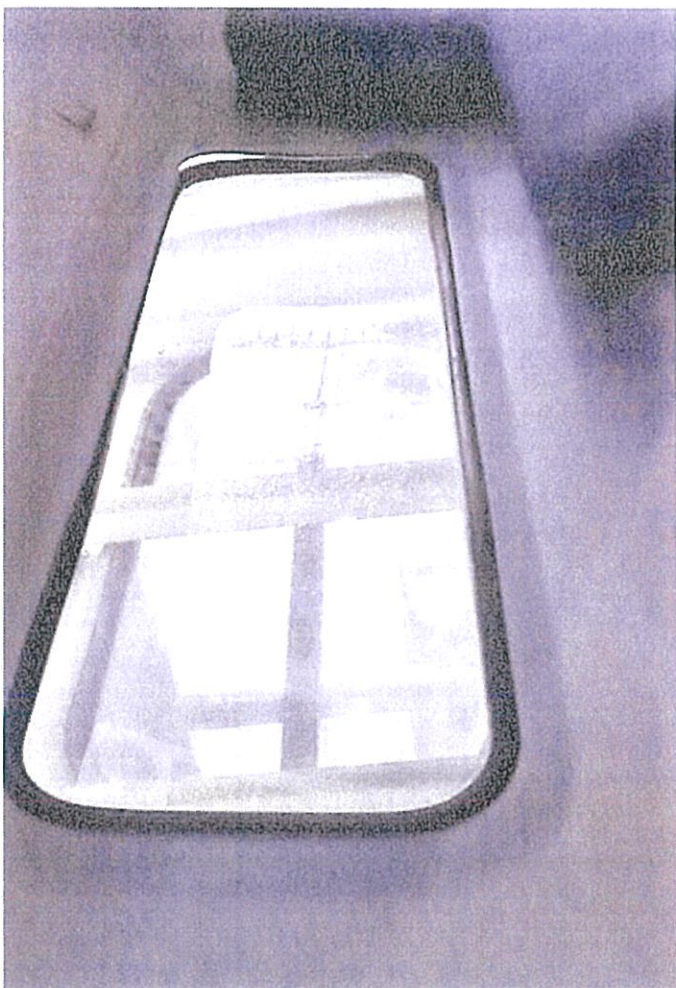
94.



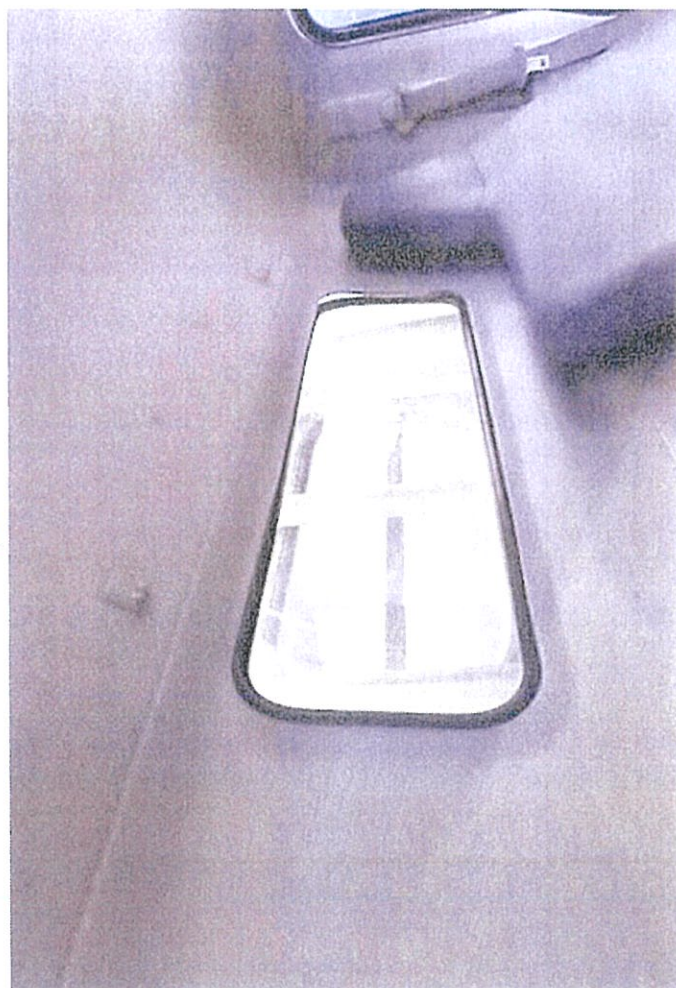
96.



93.



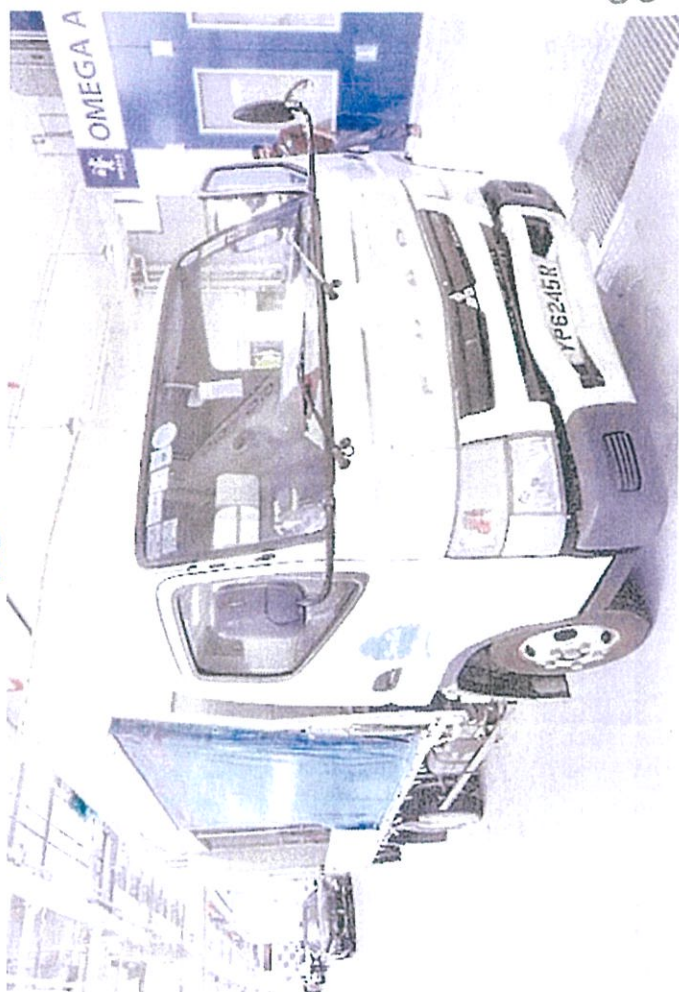
95.



98.



100.

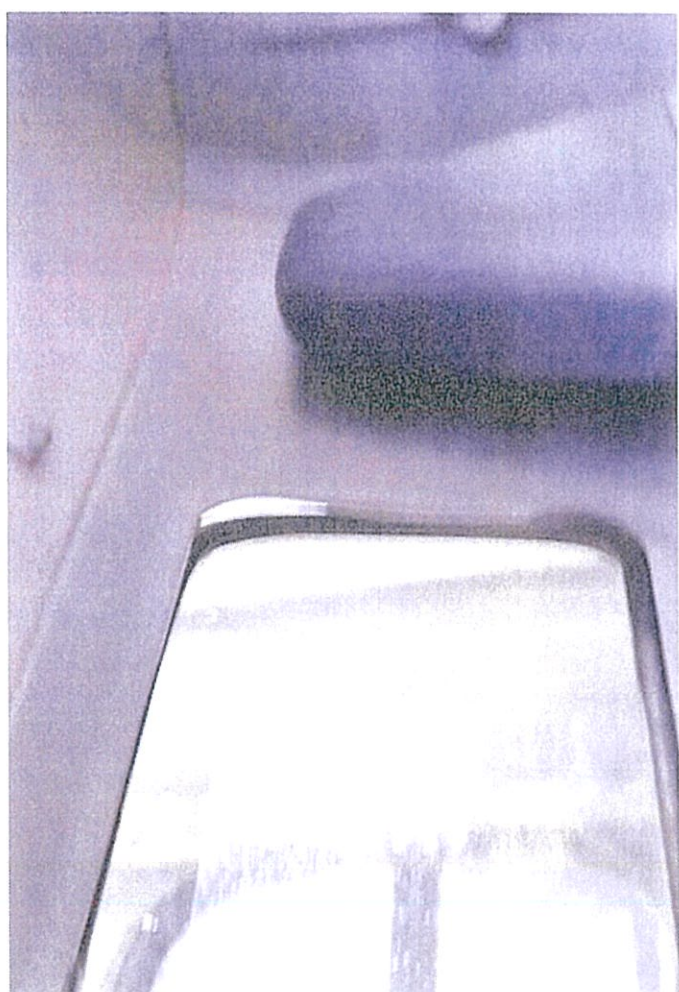


39

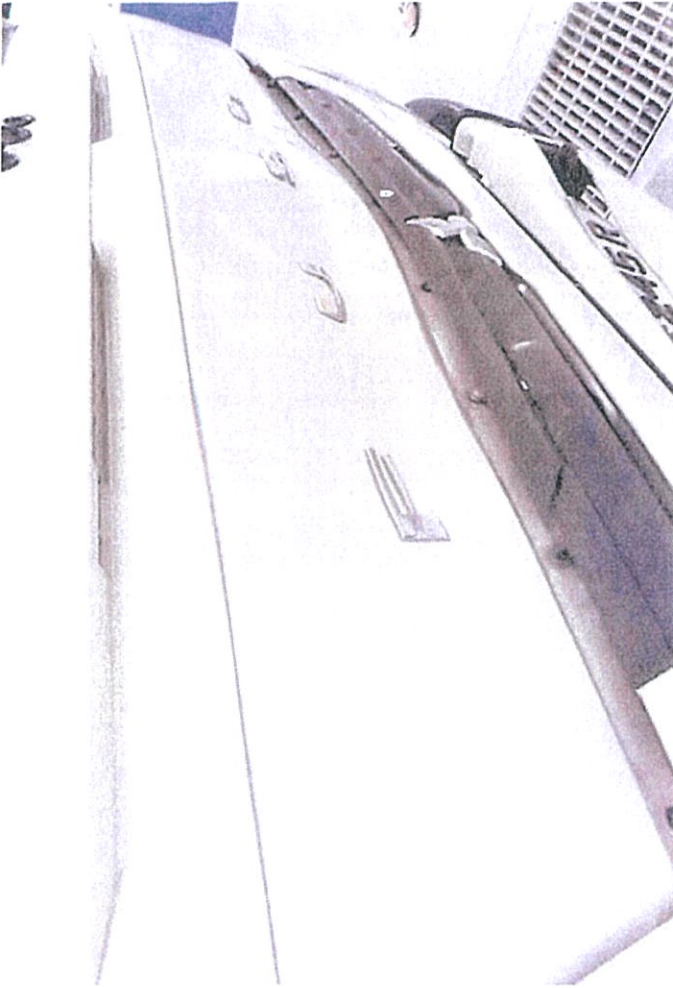
97.



99.



102



104



101



103



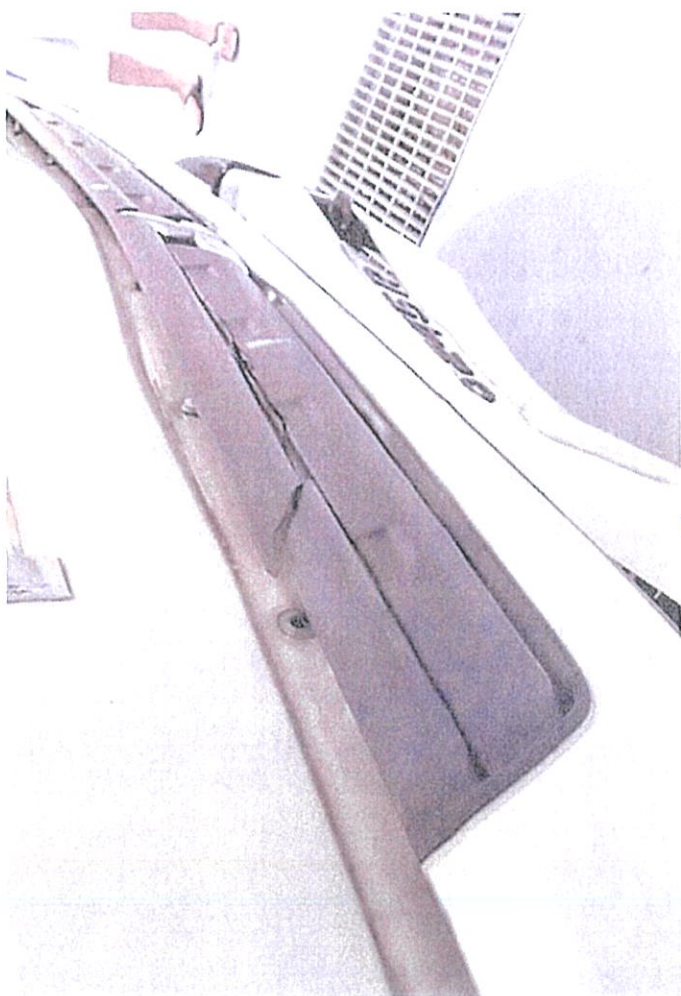
106



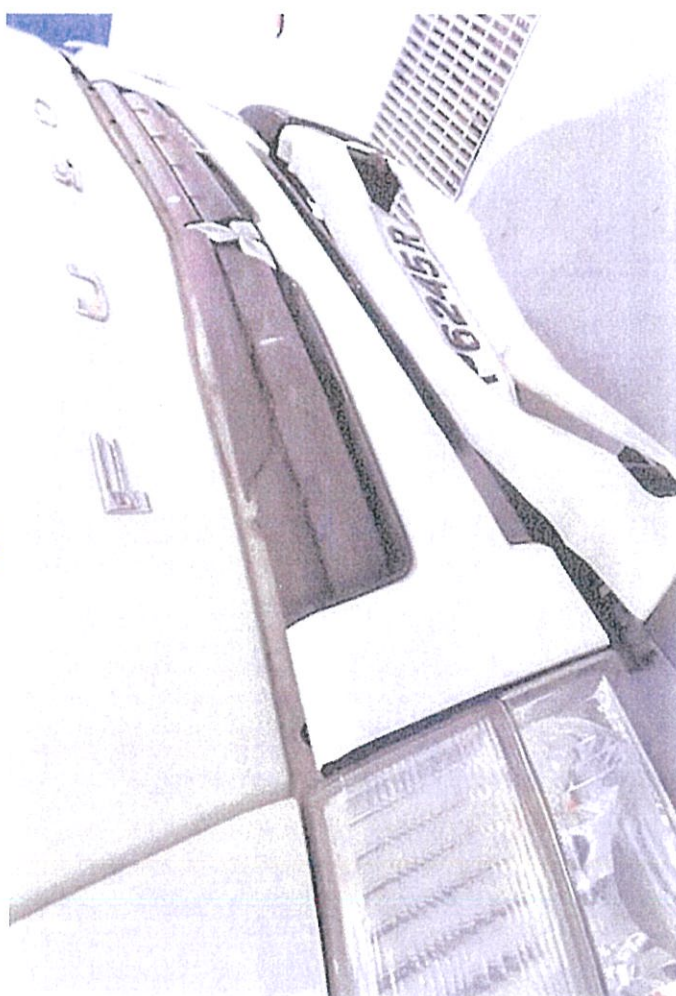
108



105



107



109



110



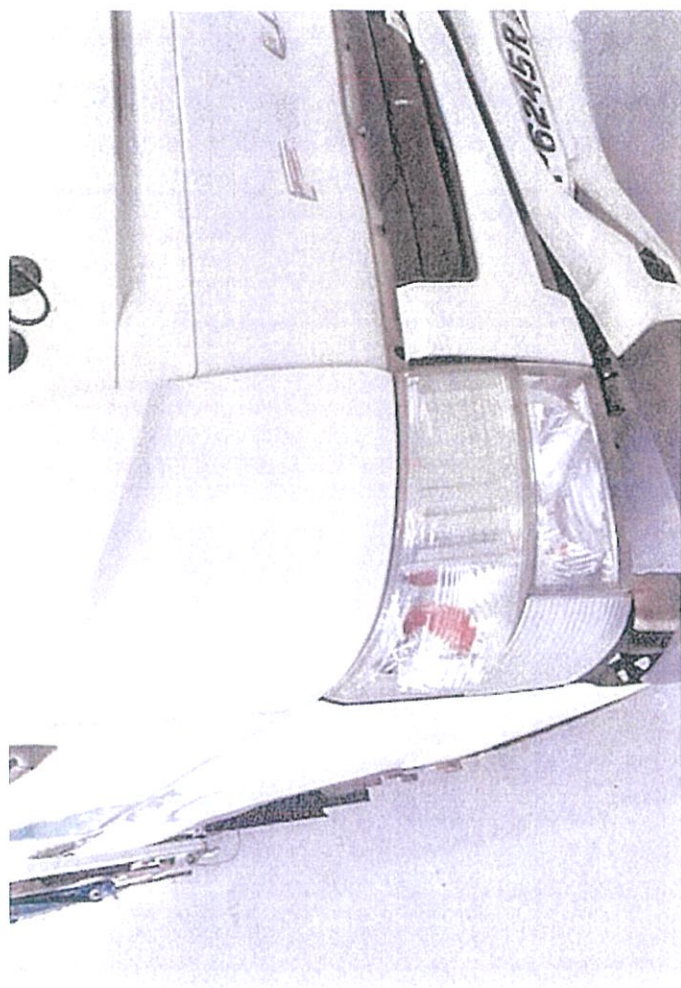
111



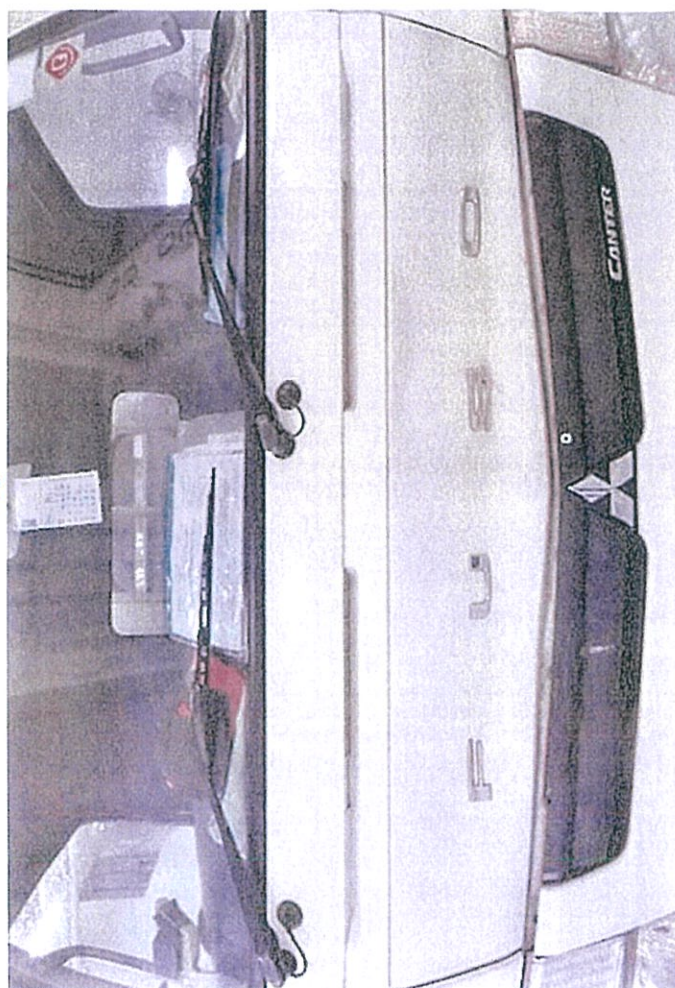
112



114



116



113

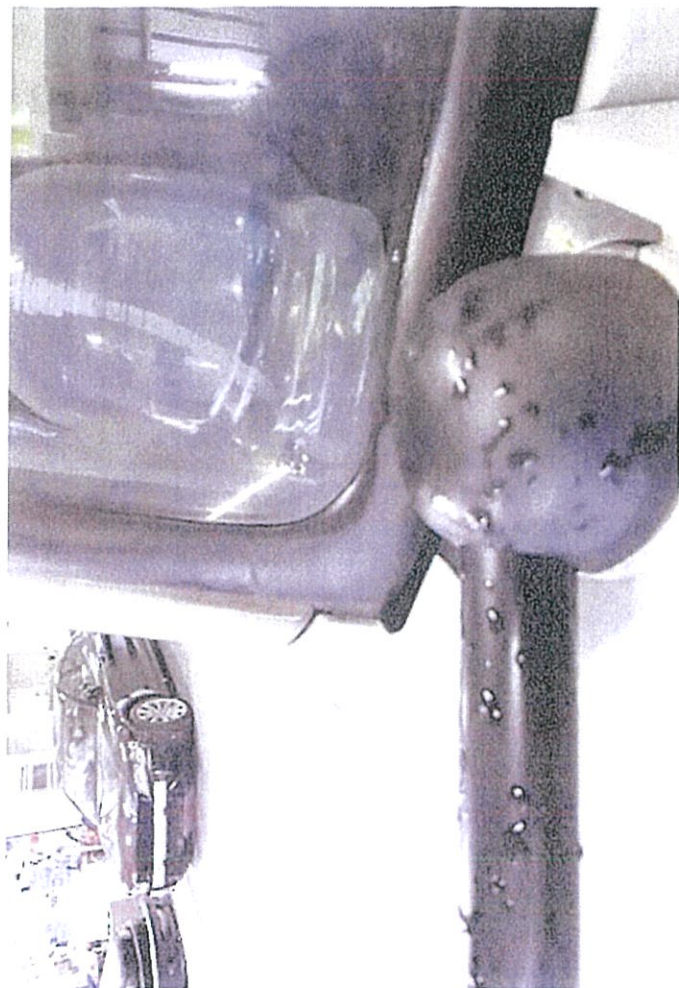


115

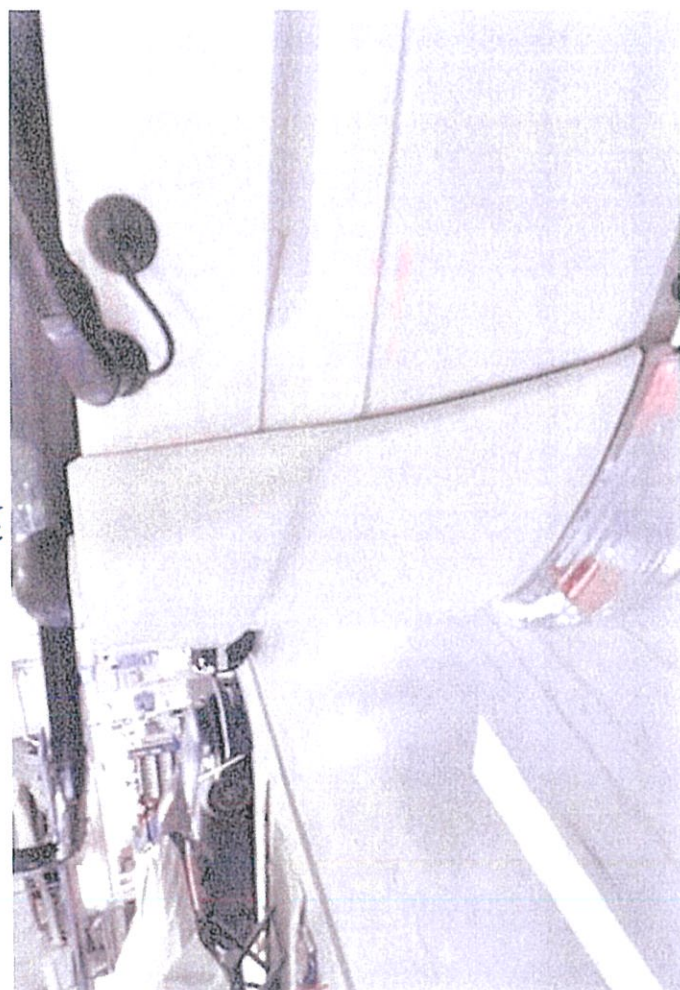




120



118

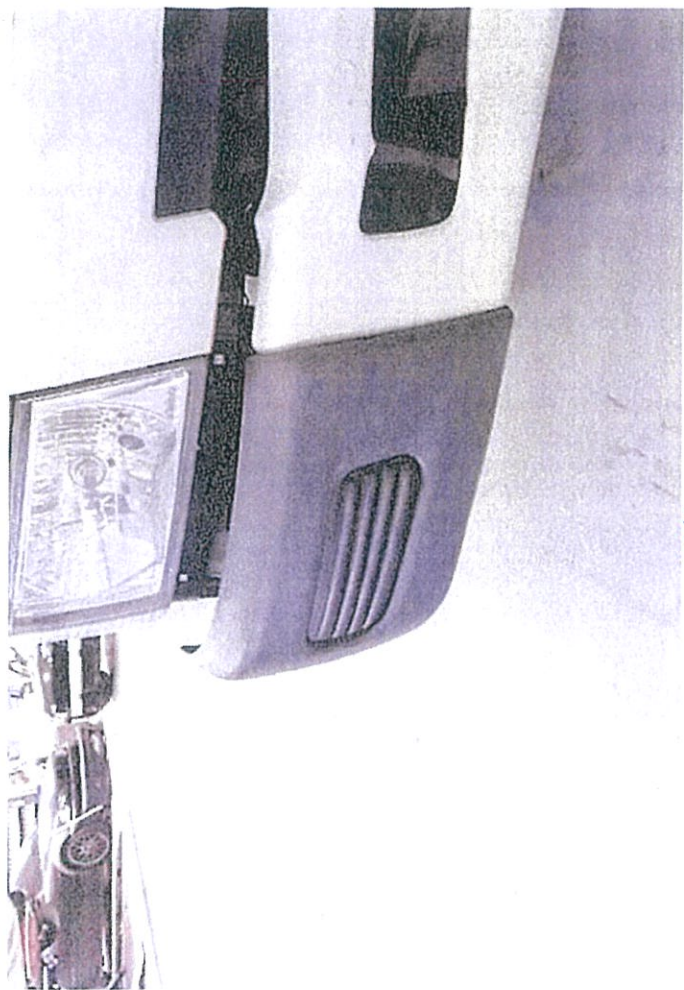


119

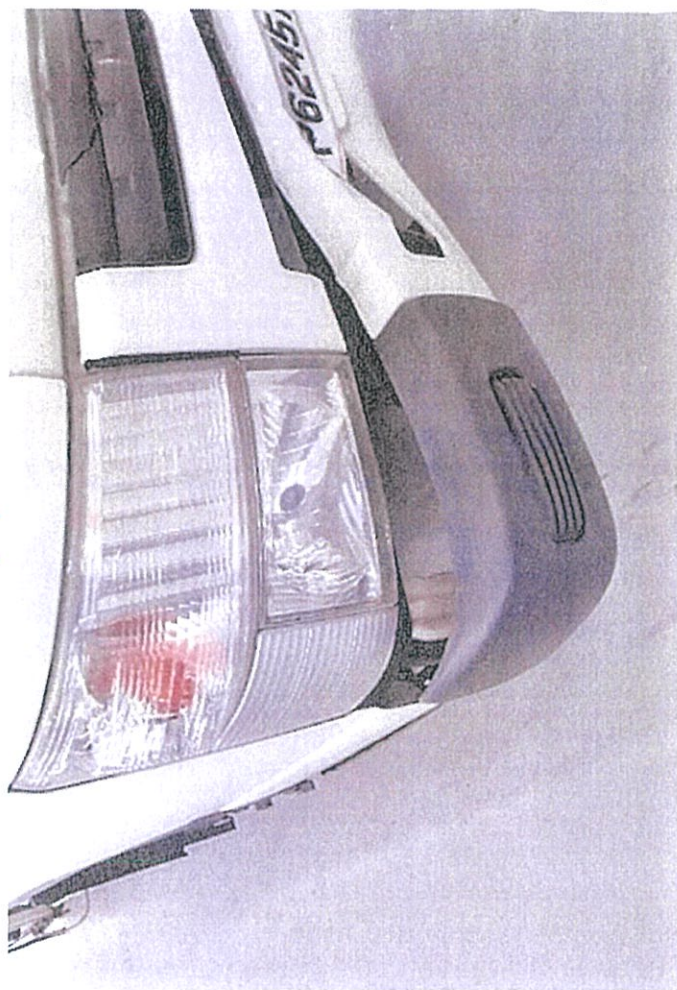


117

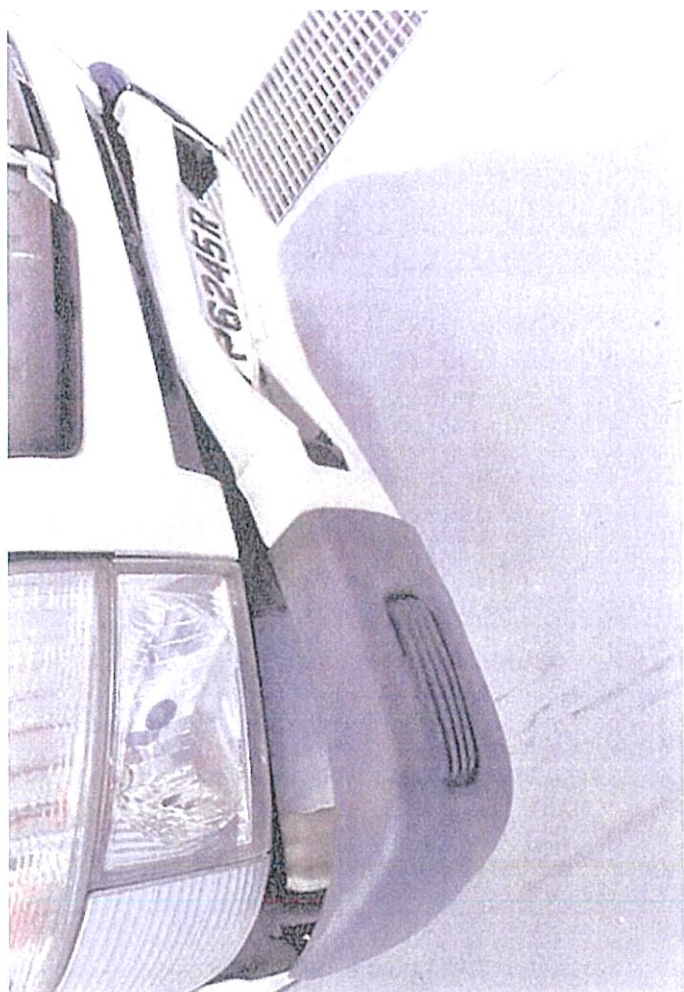
122



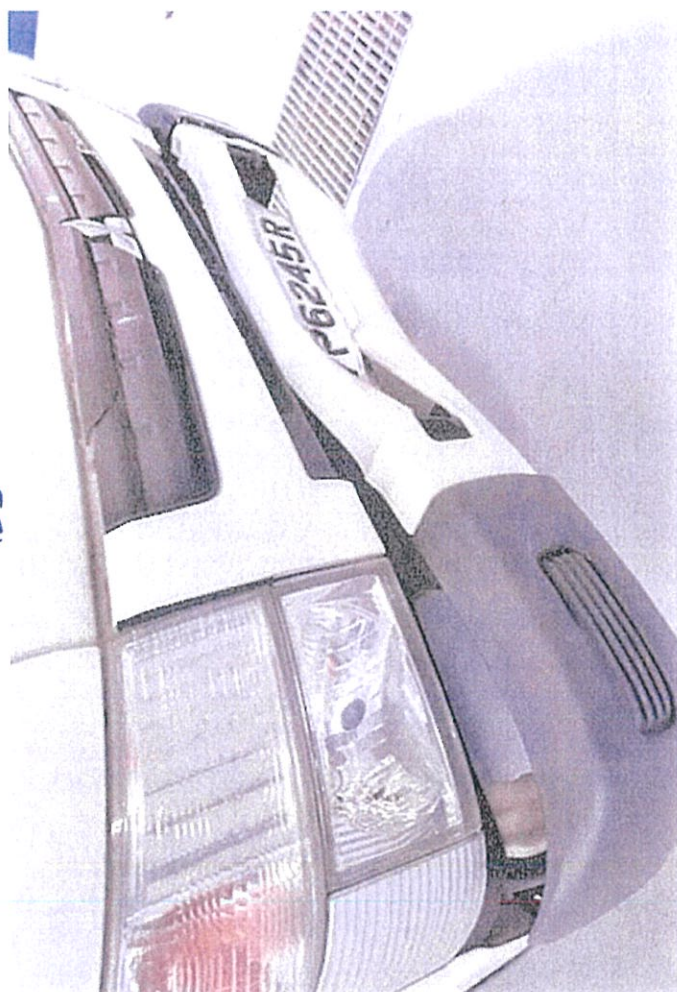
124



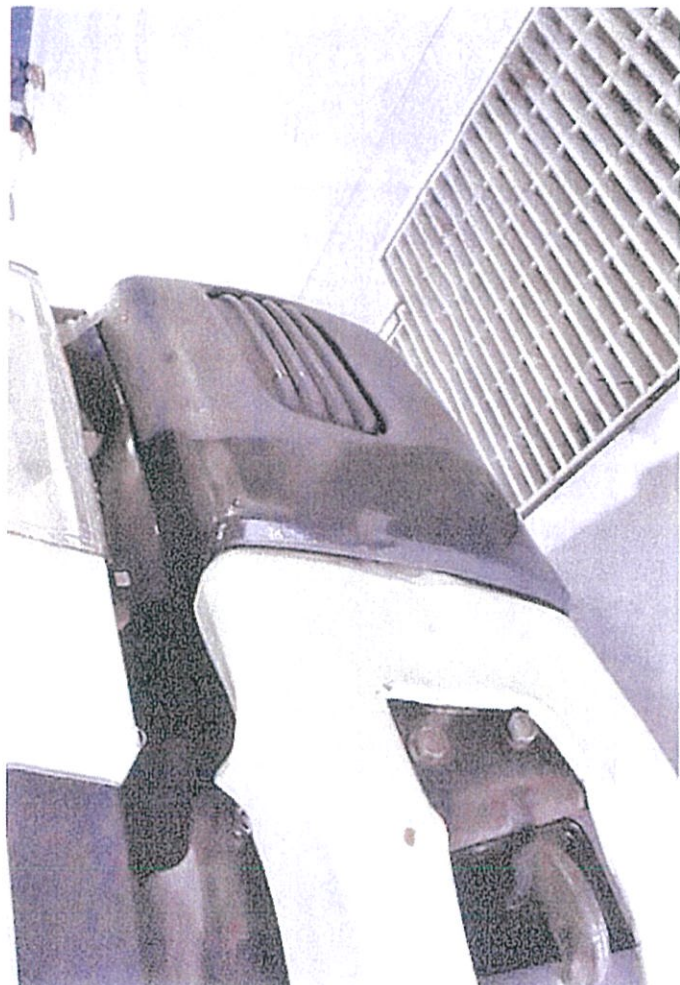
121



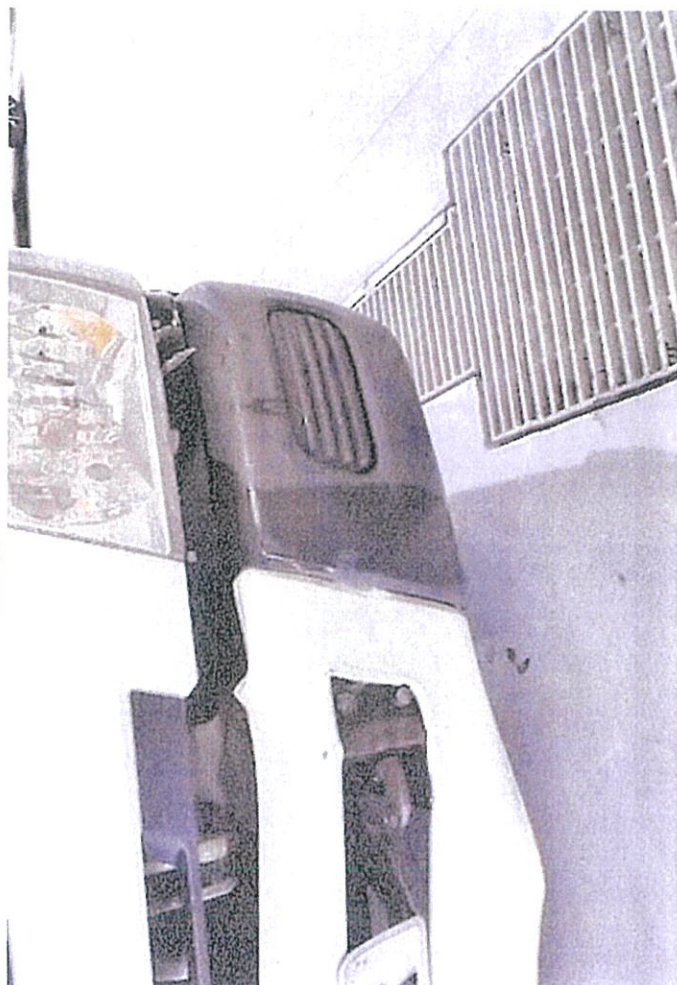
123



126



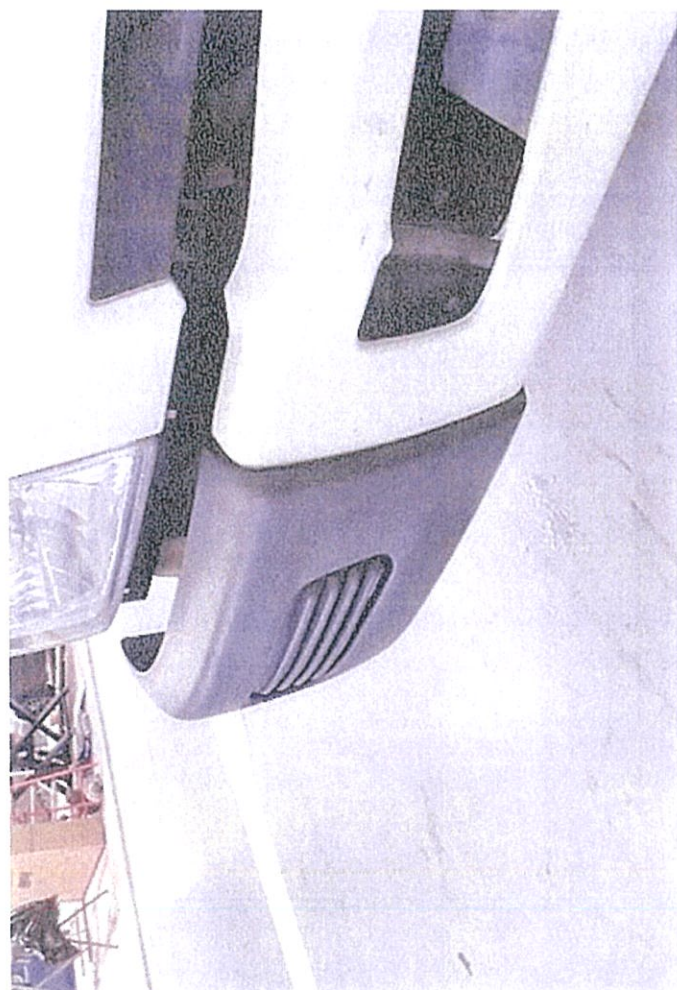
128



125



127



130



132

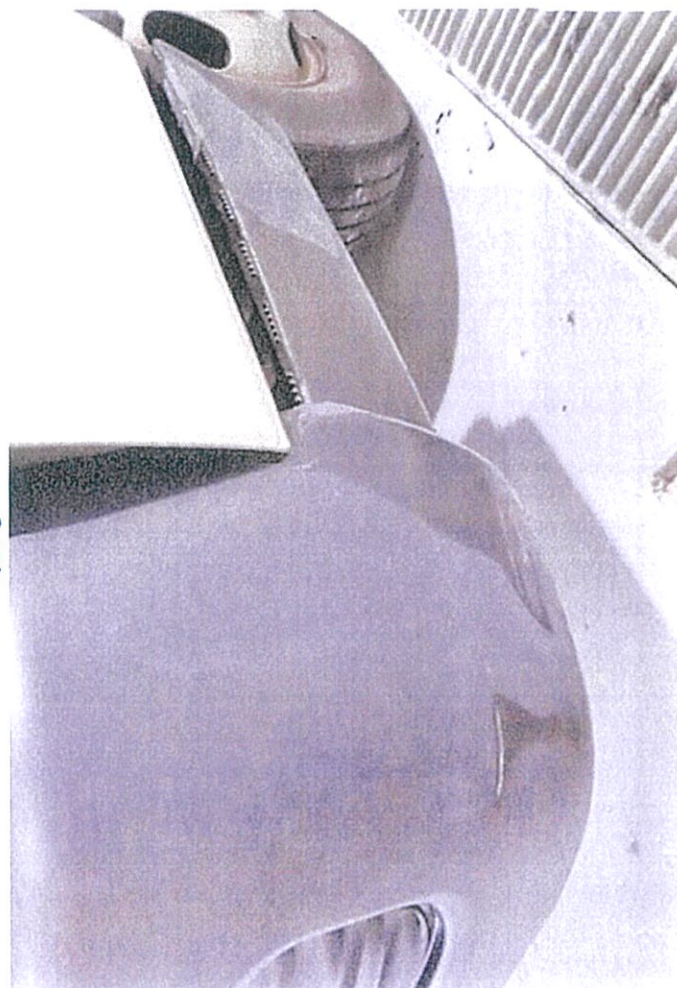


129

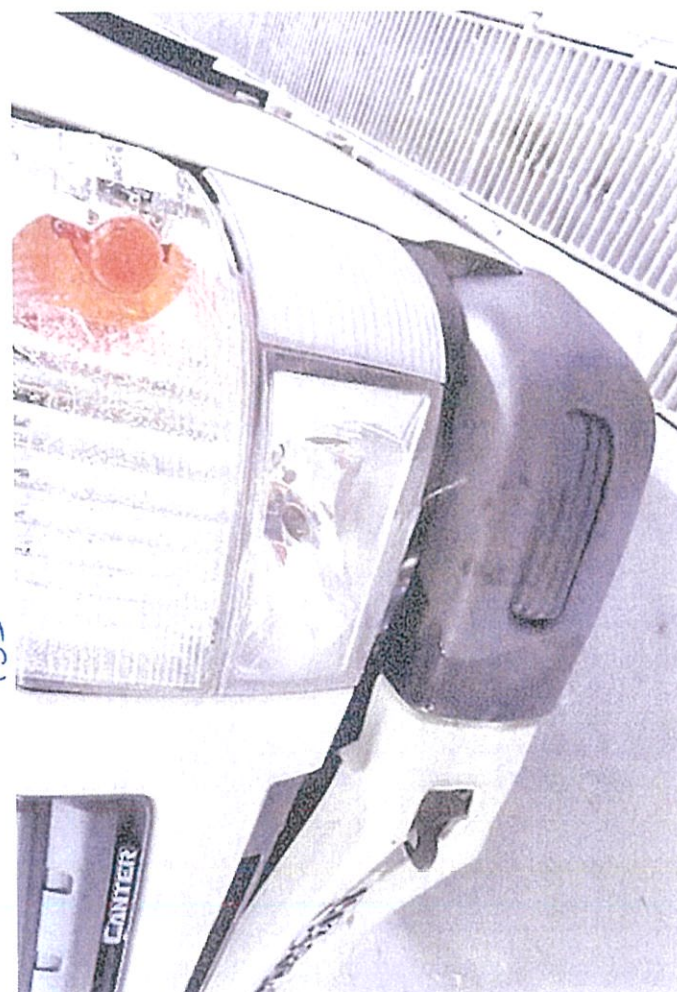


131





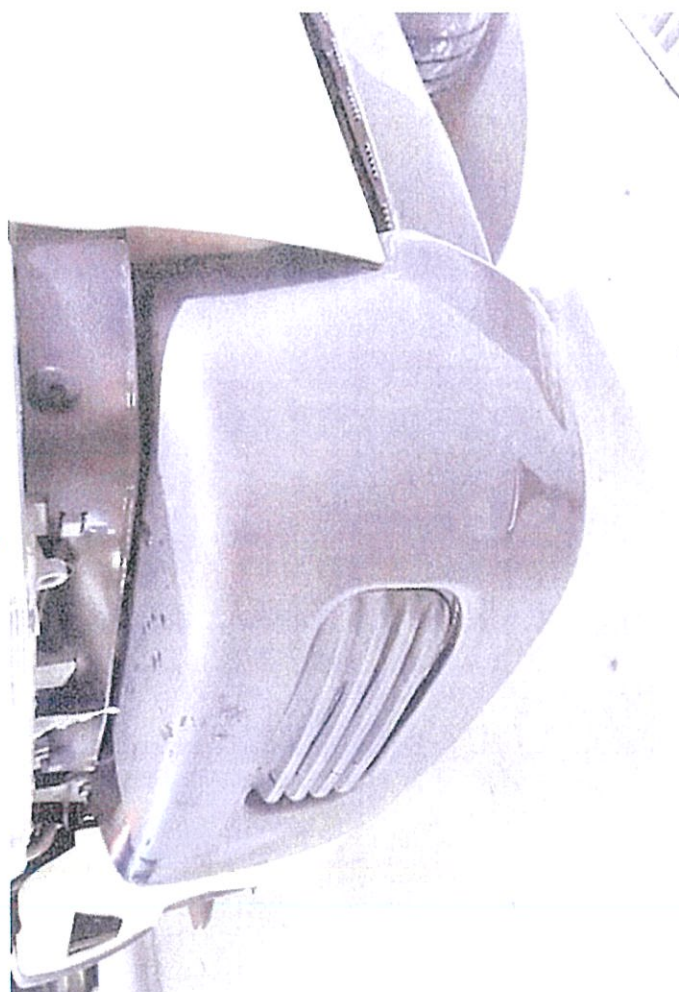
136



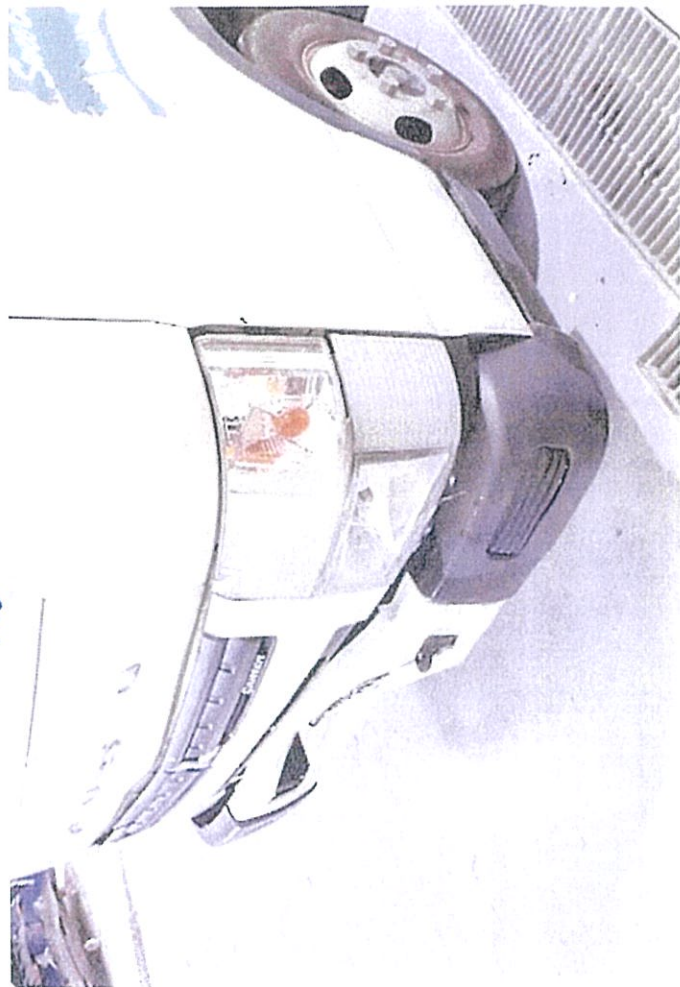
135



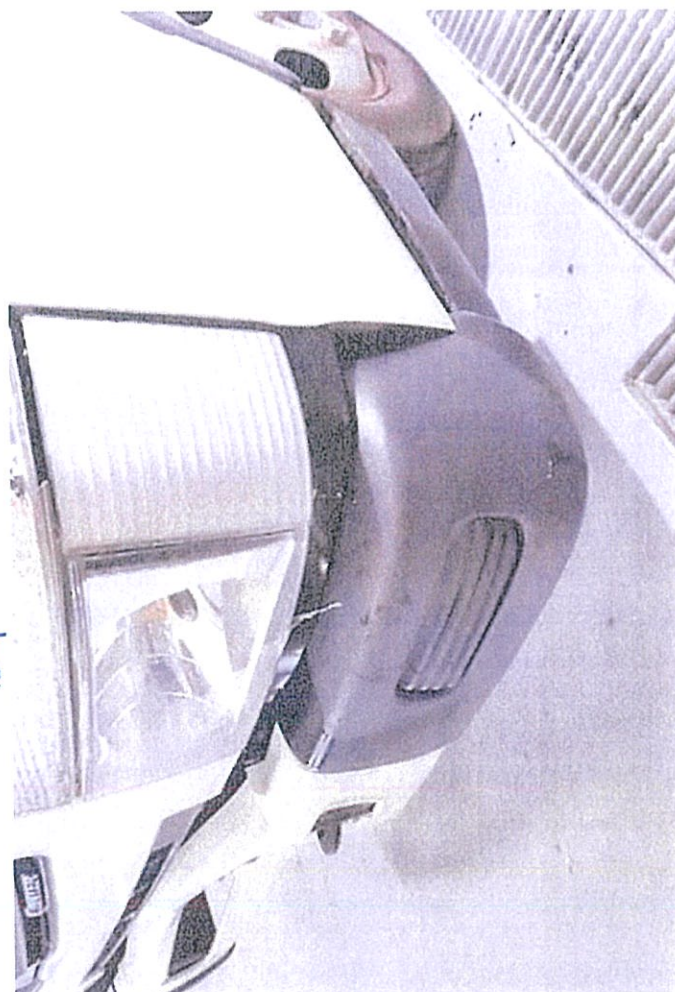
134



133



140



139



138



137

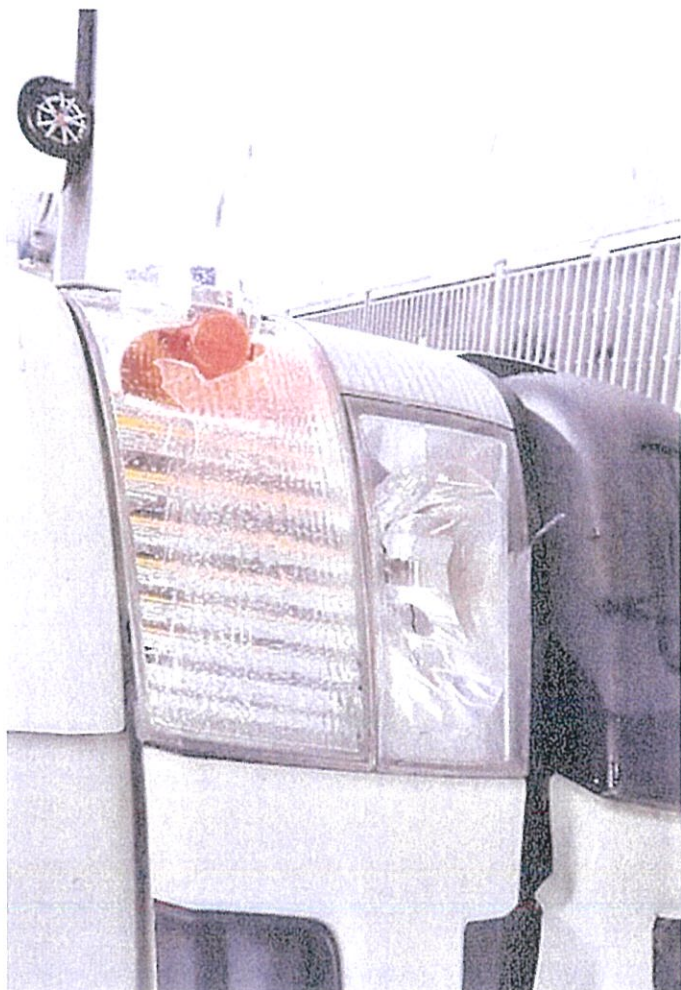
142



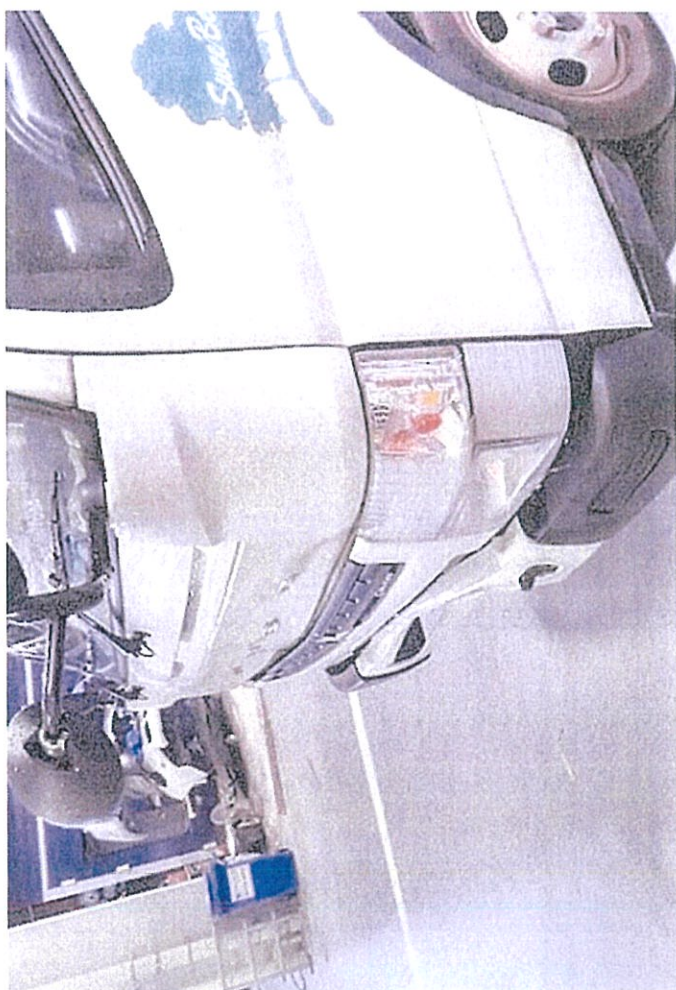
144



141



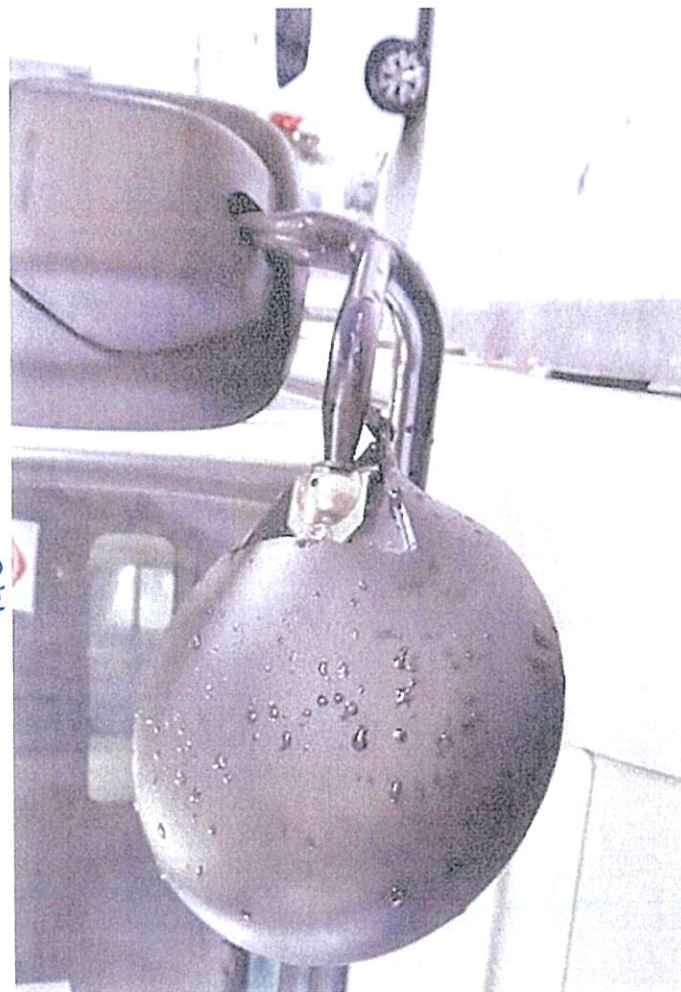
143



145



147



146



149



151



148



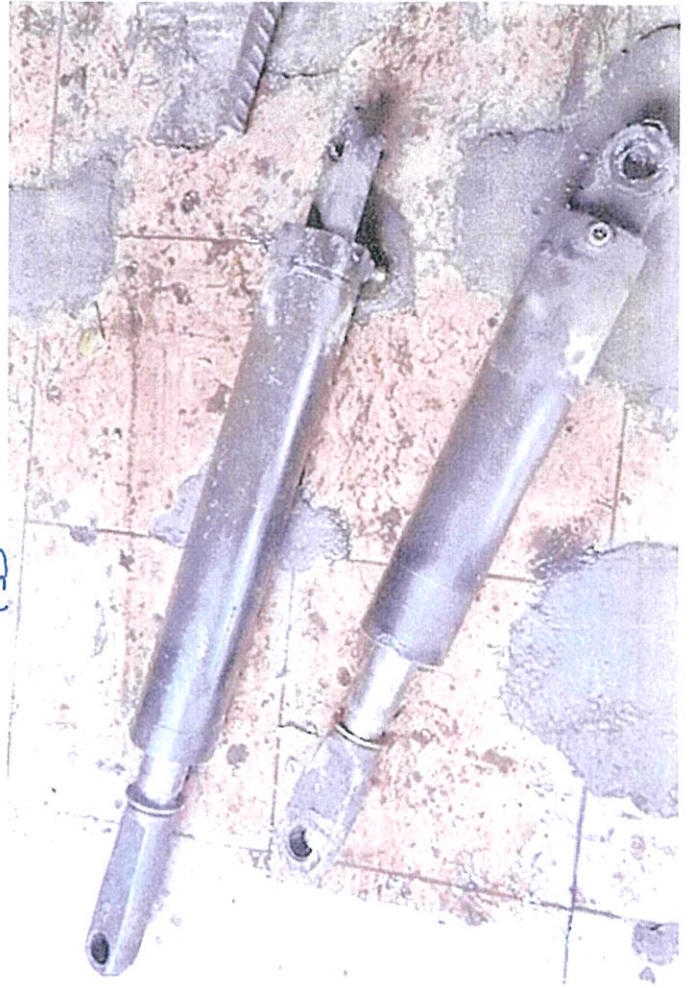
150



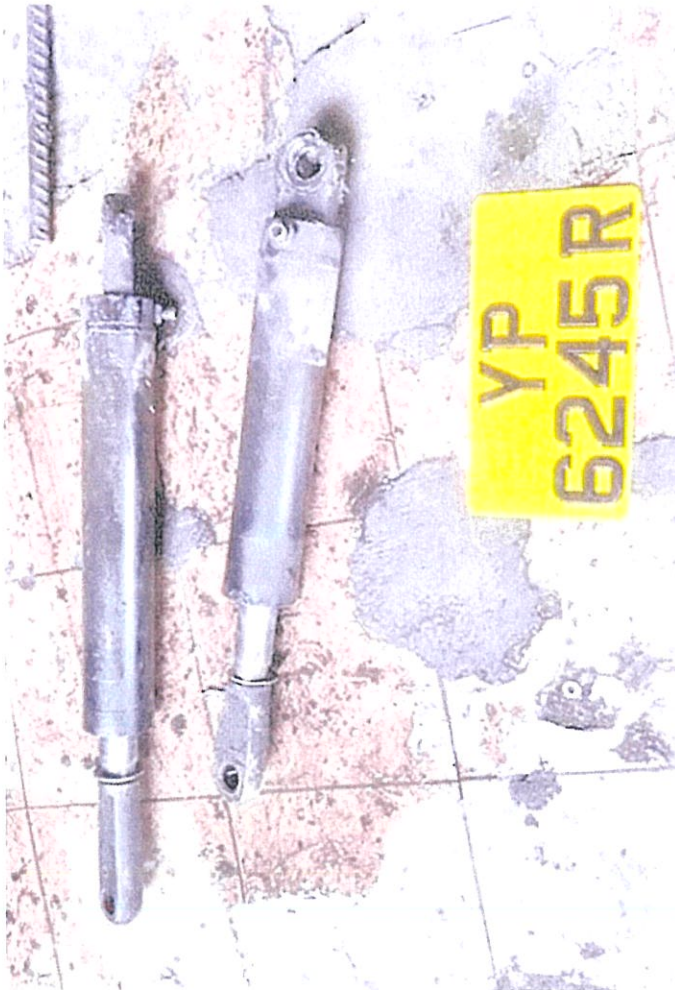
153



155



152



154



157



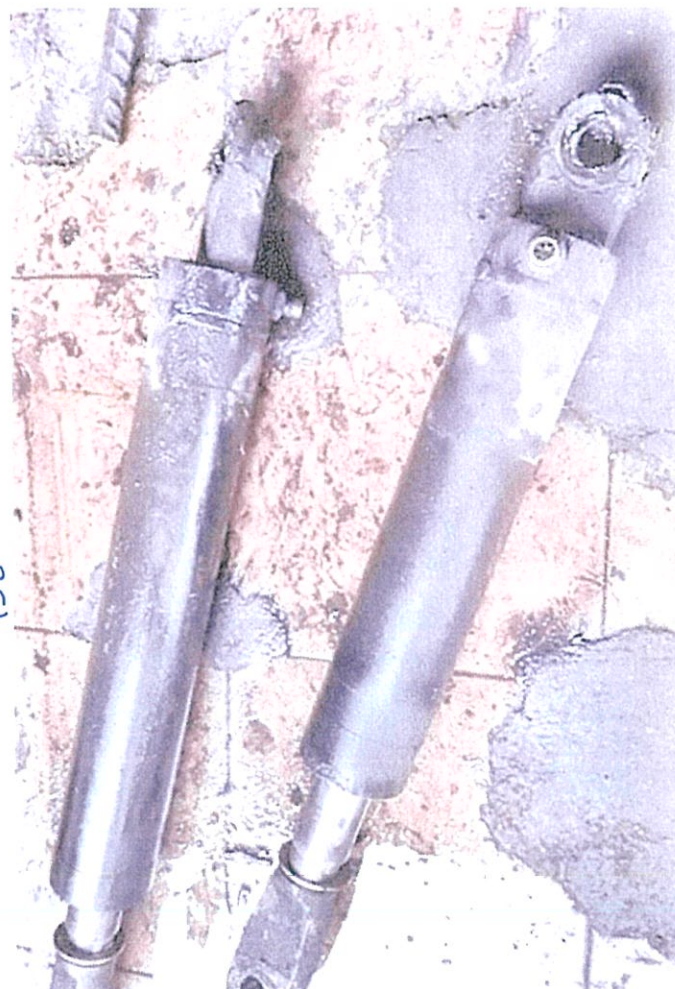
159



156

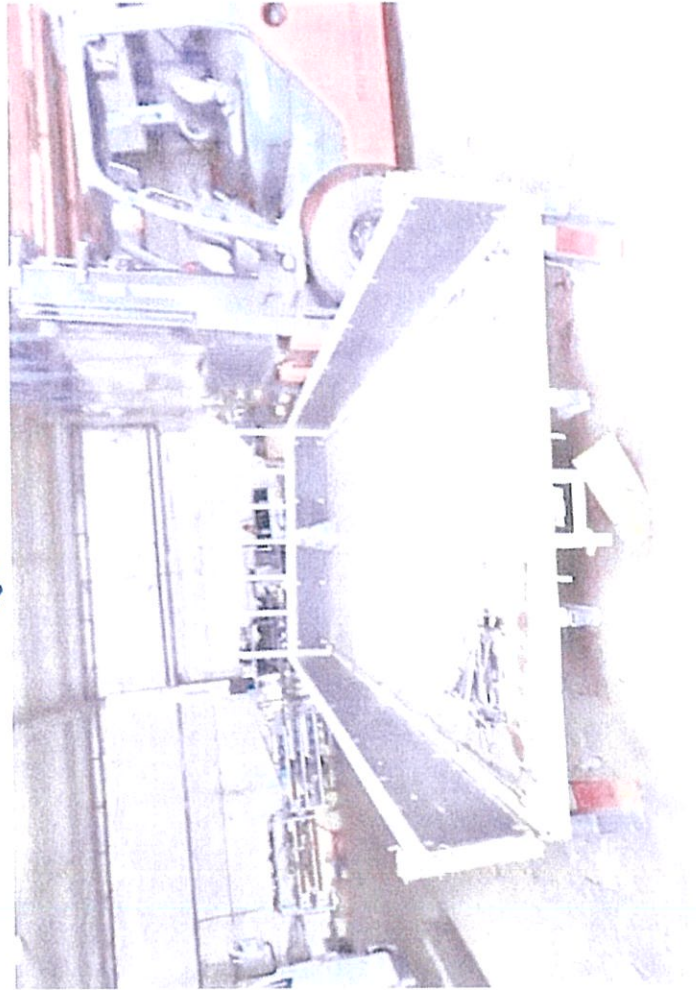


158





163



162

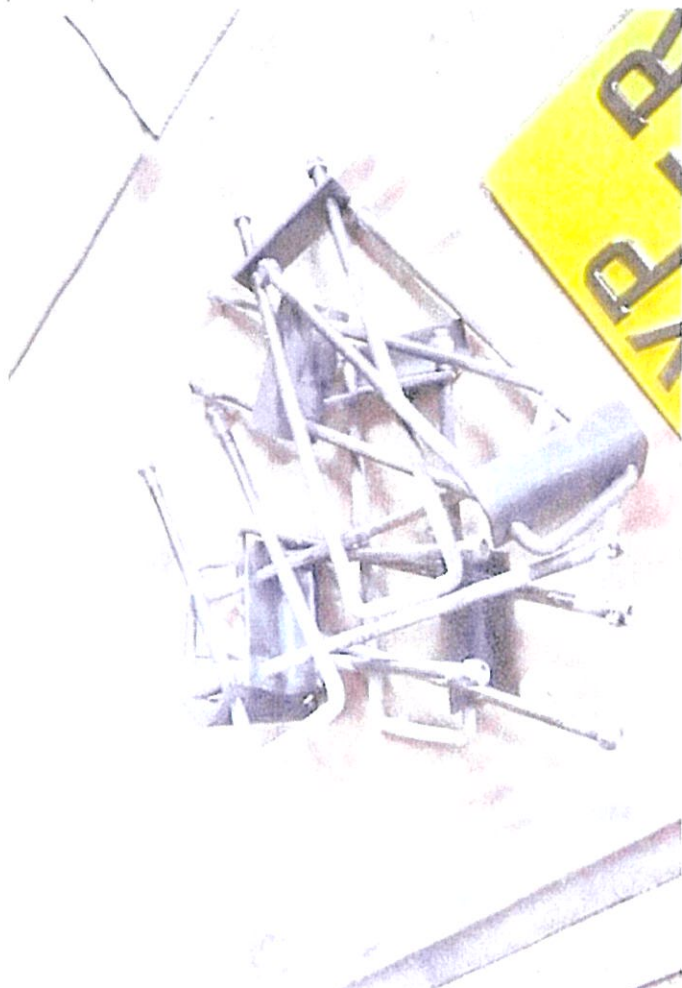


161



160

165



167



56

164



166



169



171



168



170



173



175



172



174



177



179



176



178





183



182

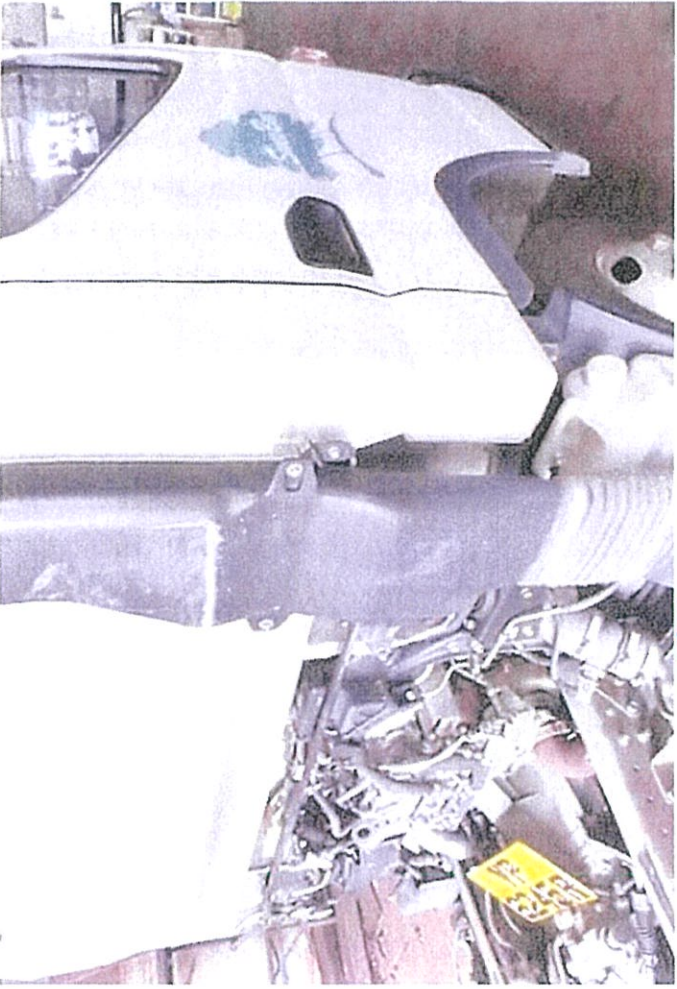


181

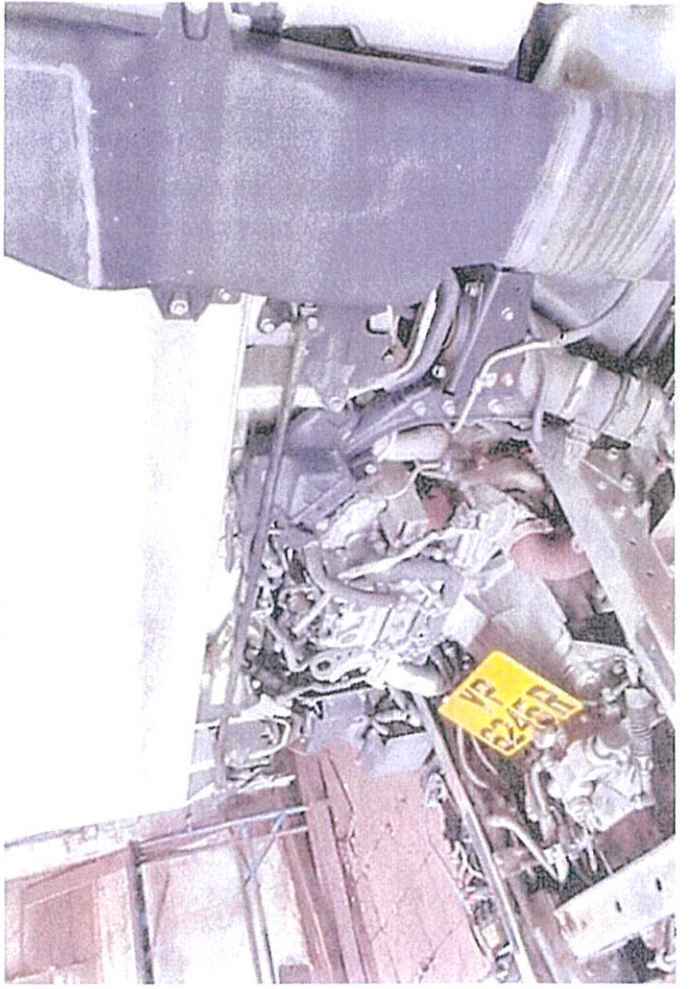


180

185



187



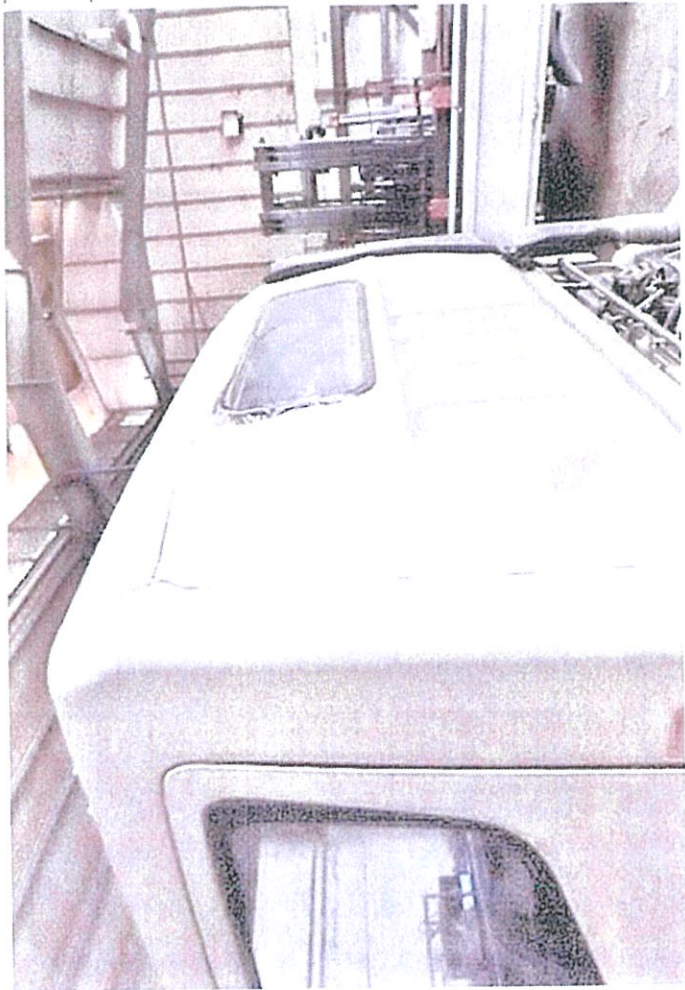
184



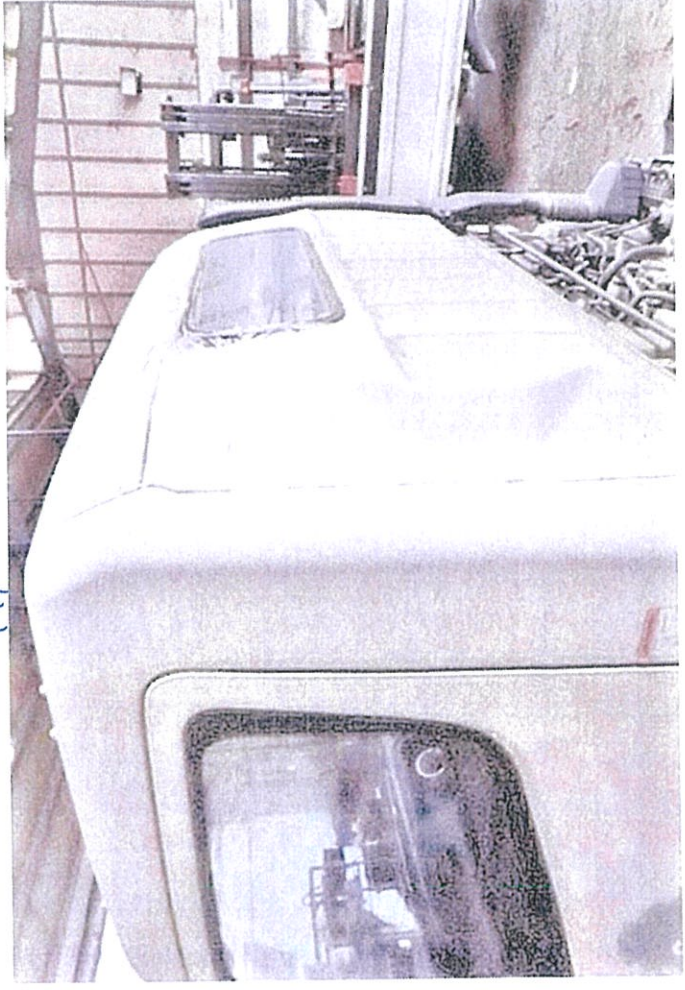
186



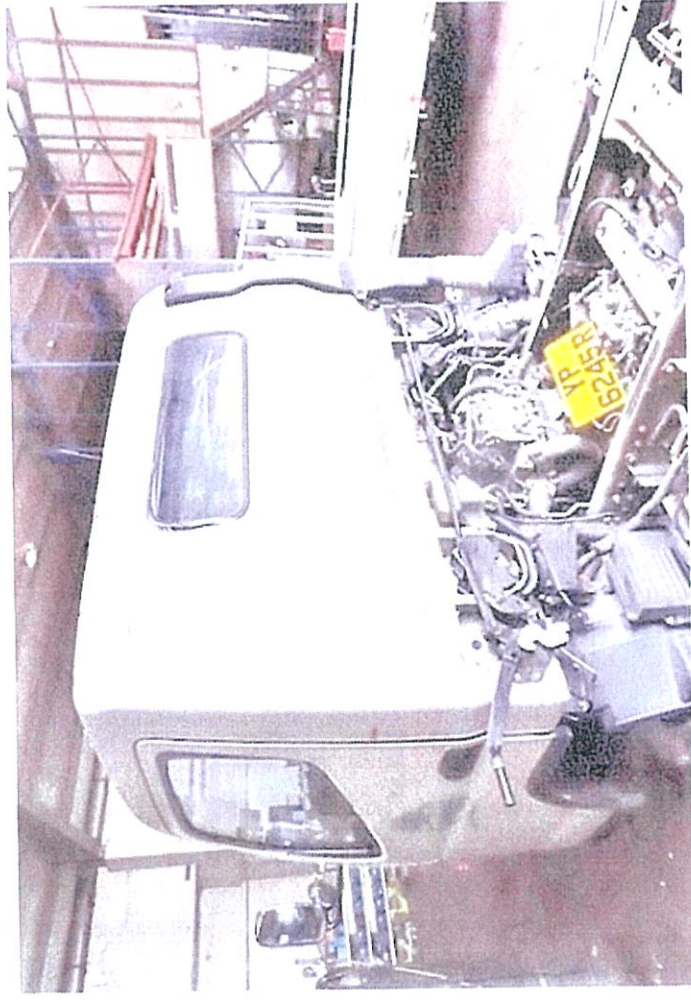
129



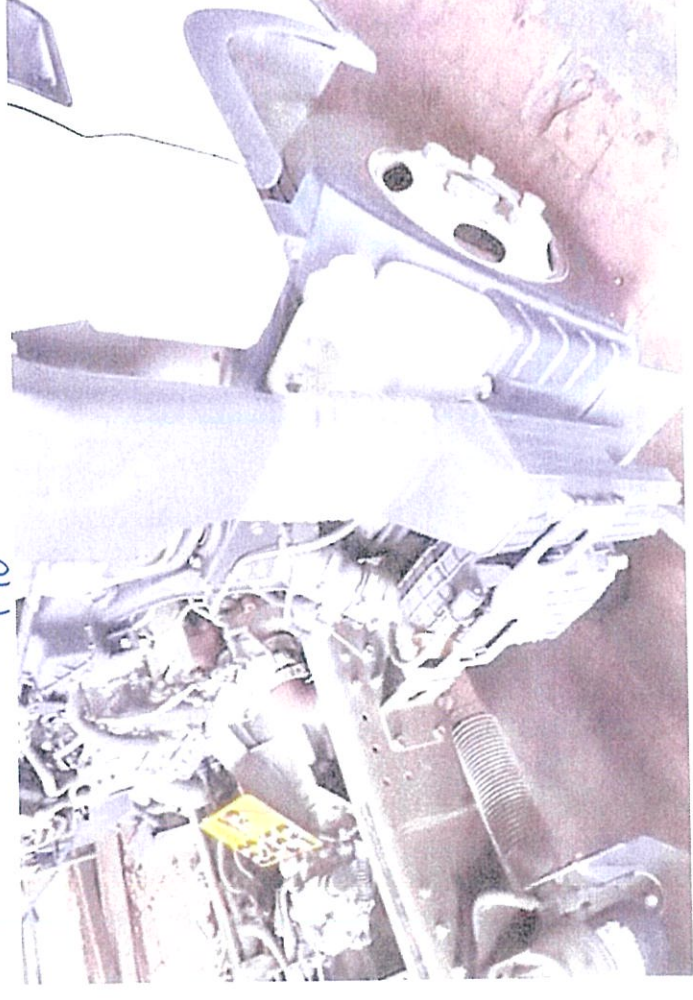
129



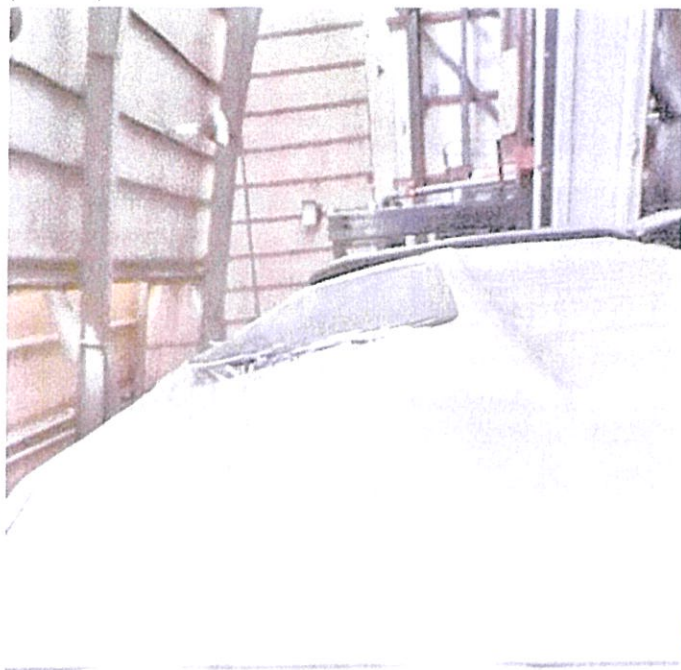
128



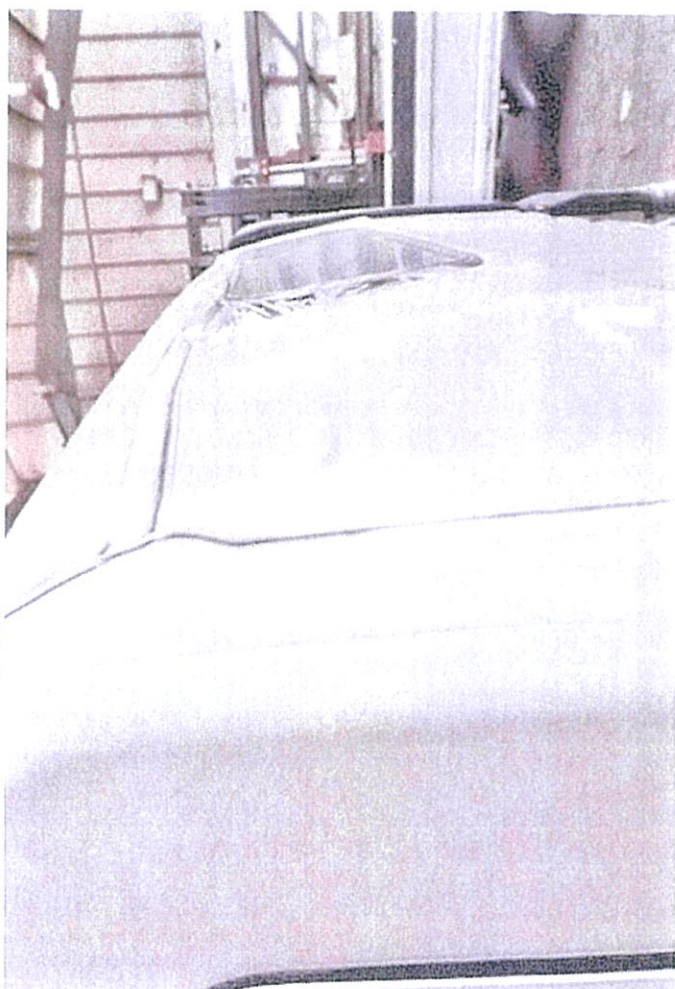
128



193



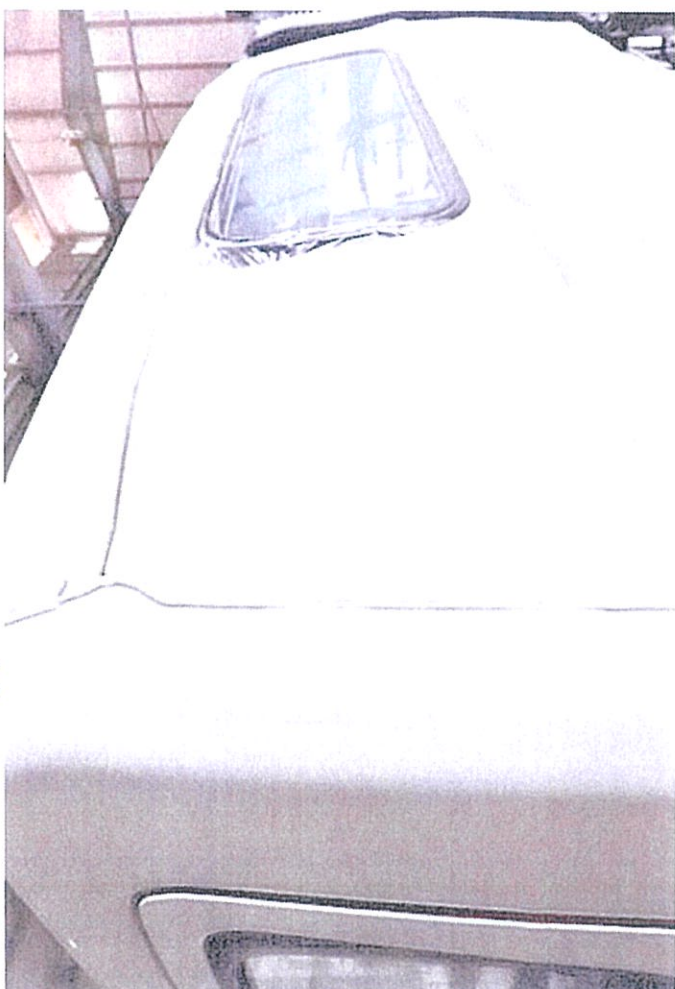
195



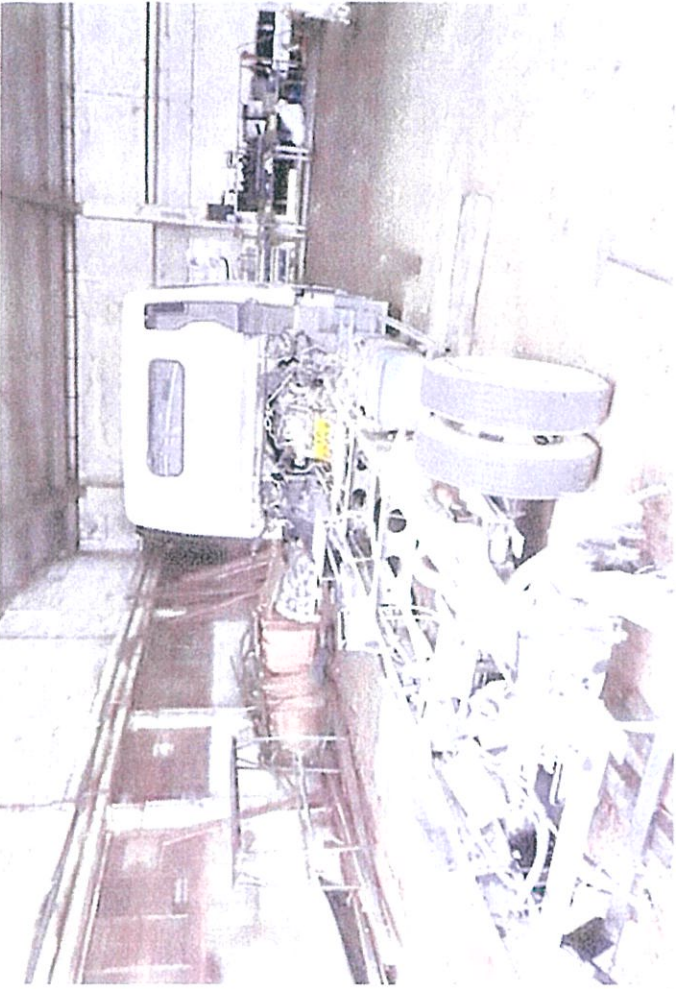
192



194



197



199



196



198



201



203



200



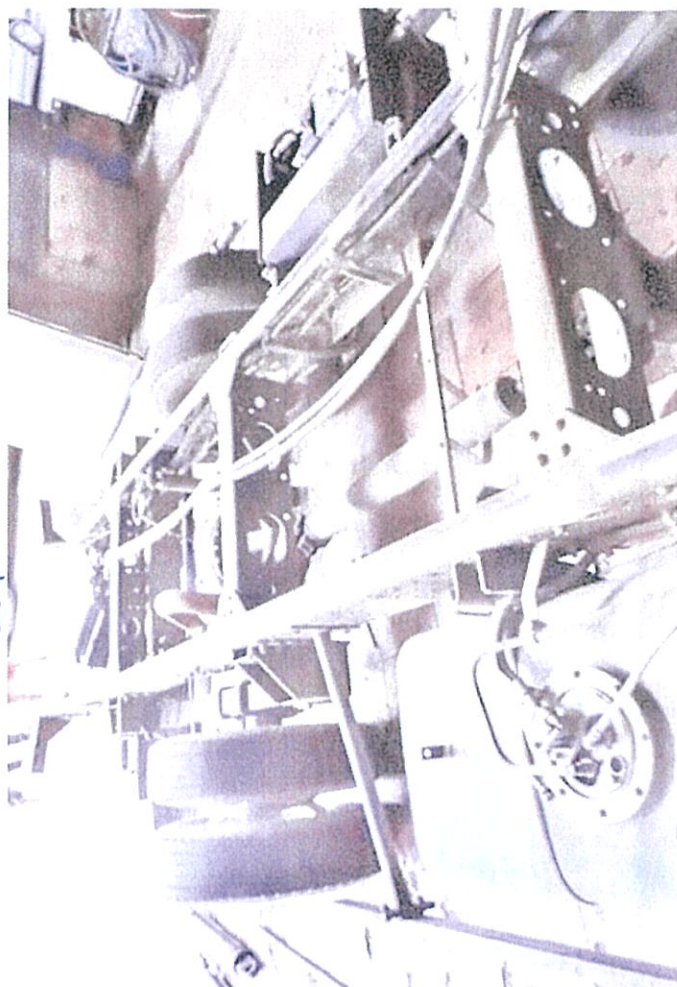
202



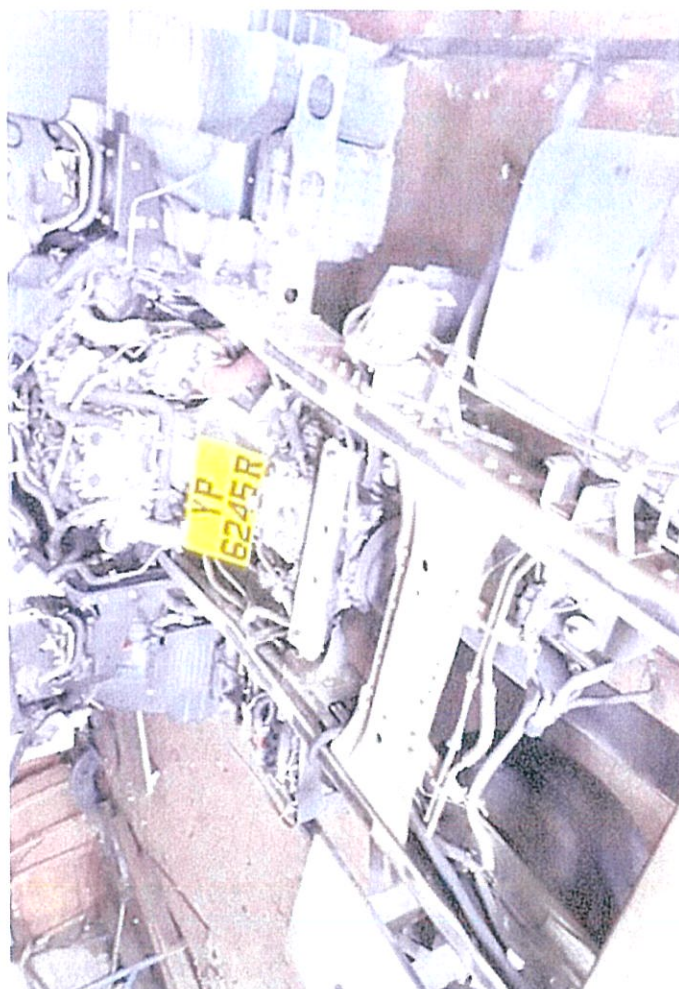
205



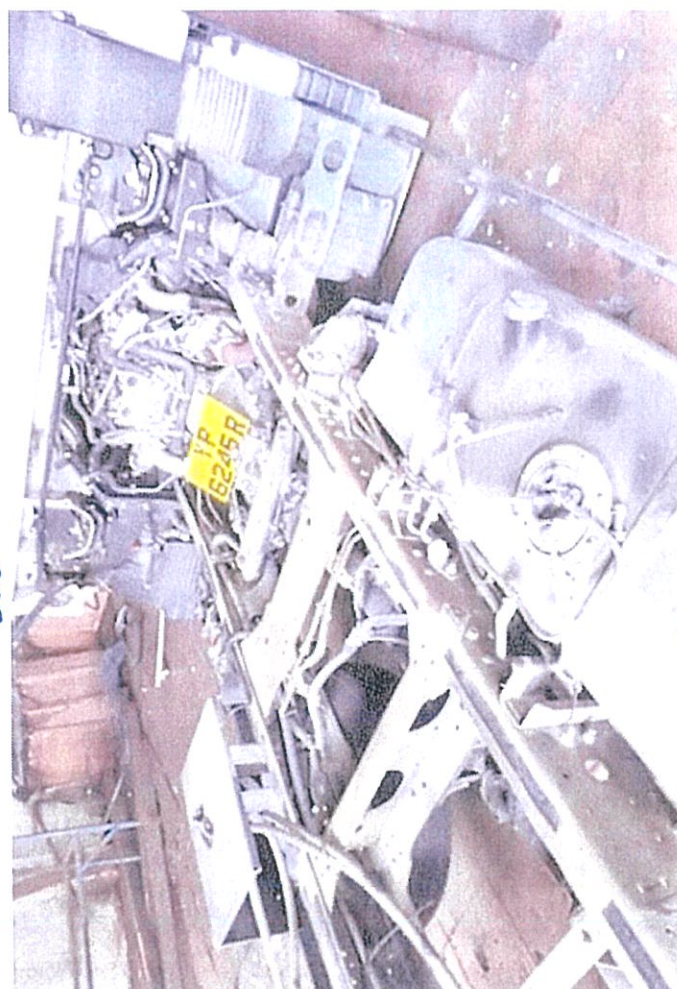
207



204

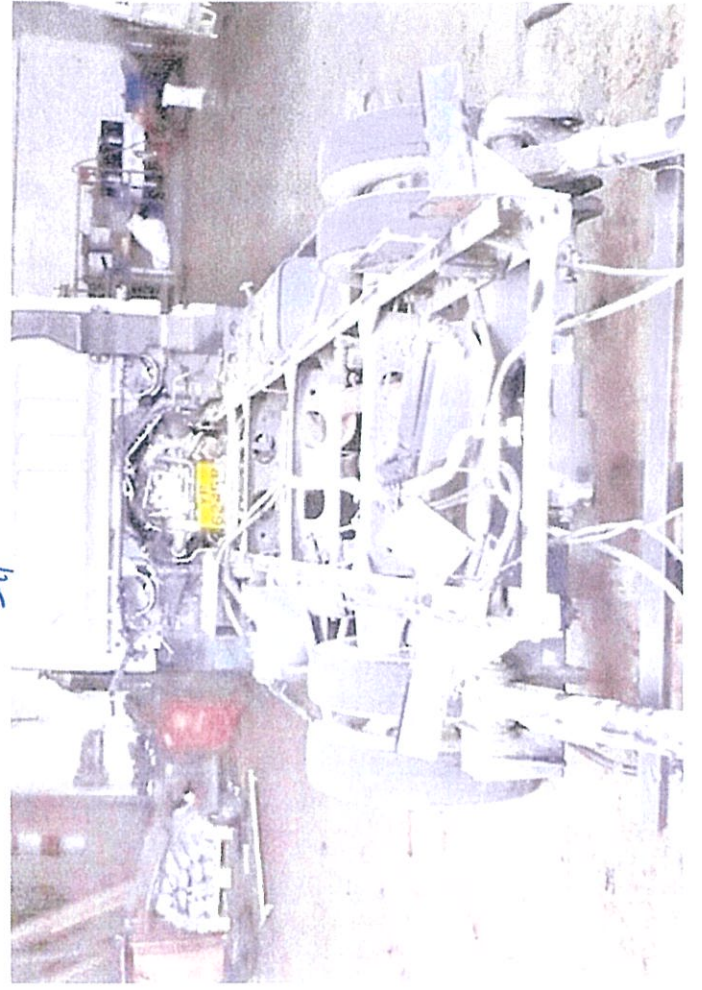


206





209



210



208



210

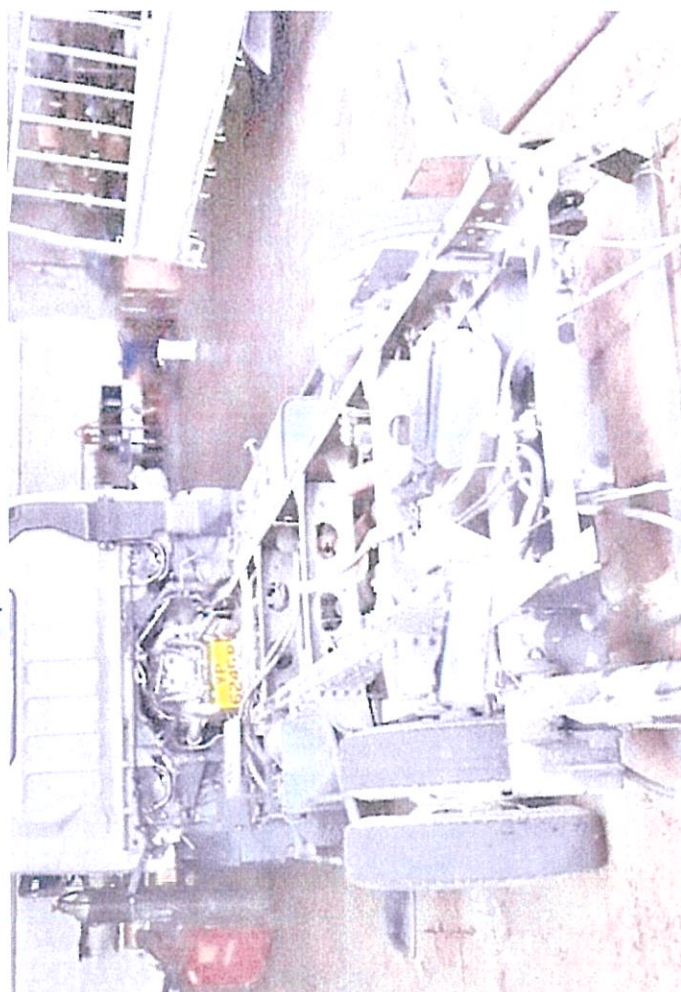
213



215



212



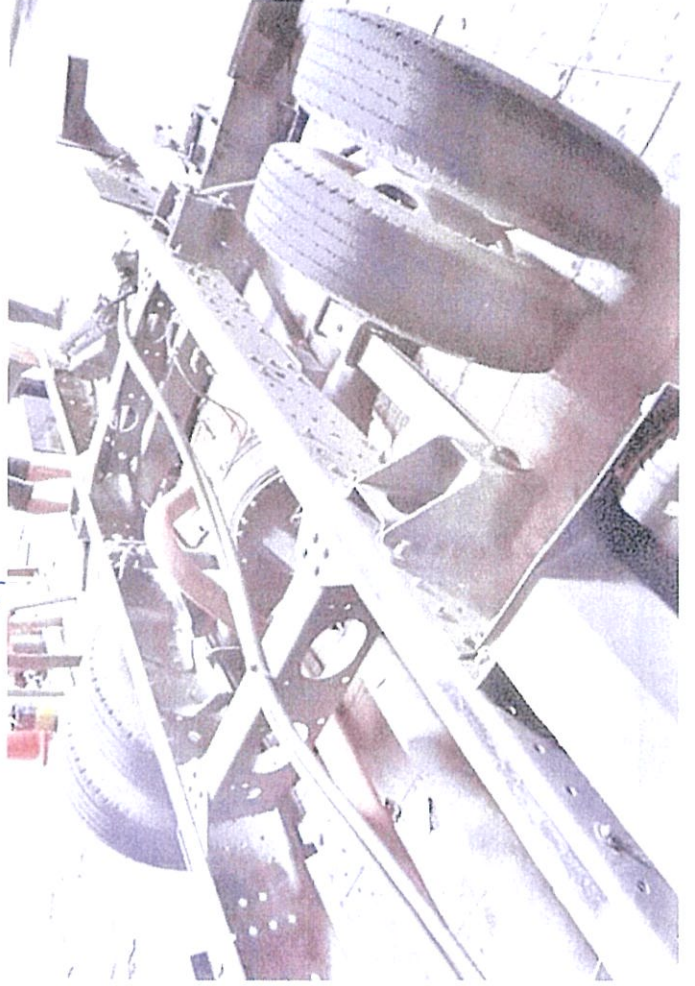
214



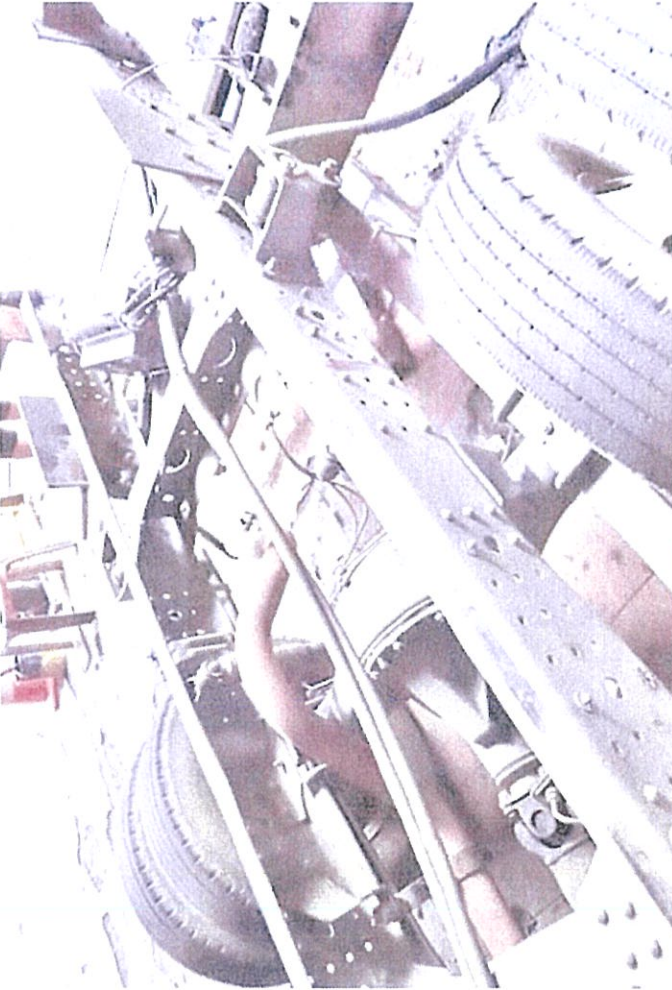
217



219



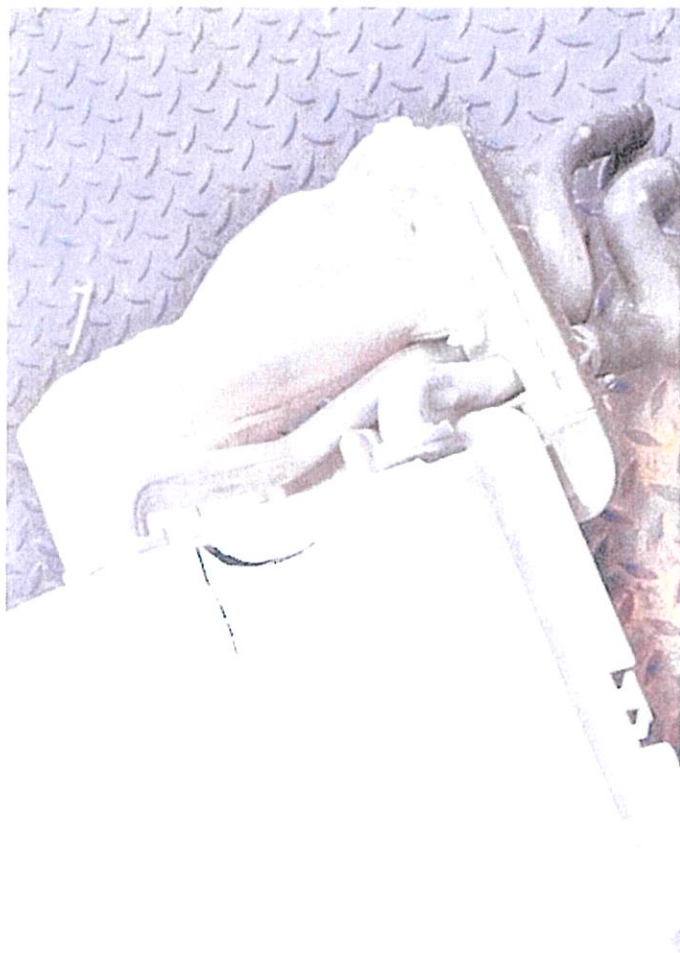
216



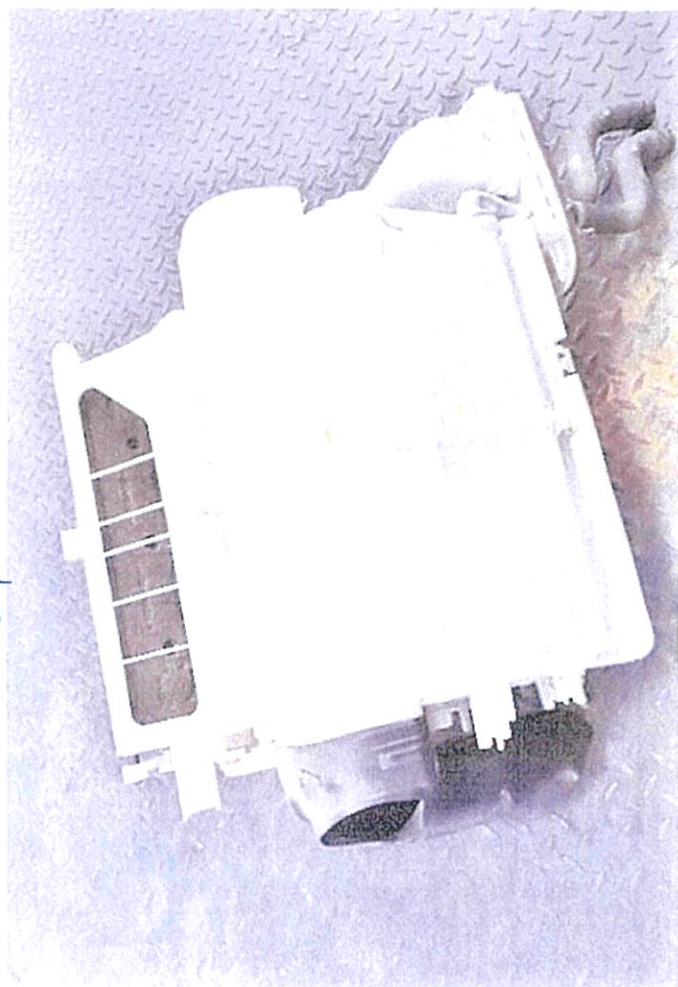
218



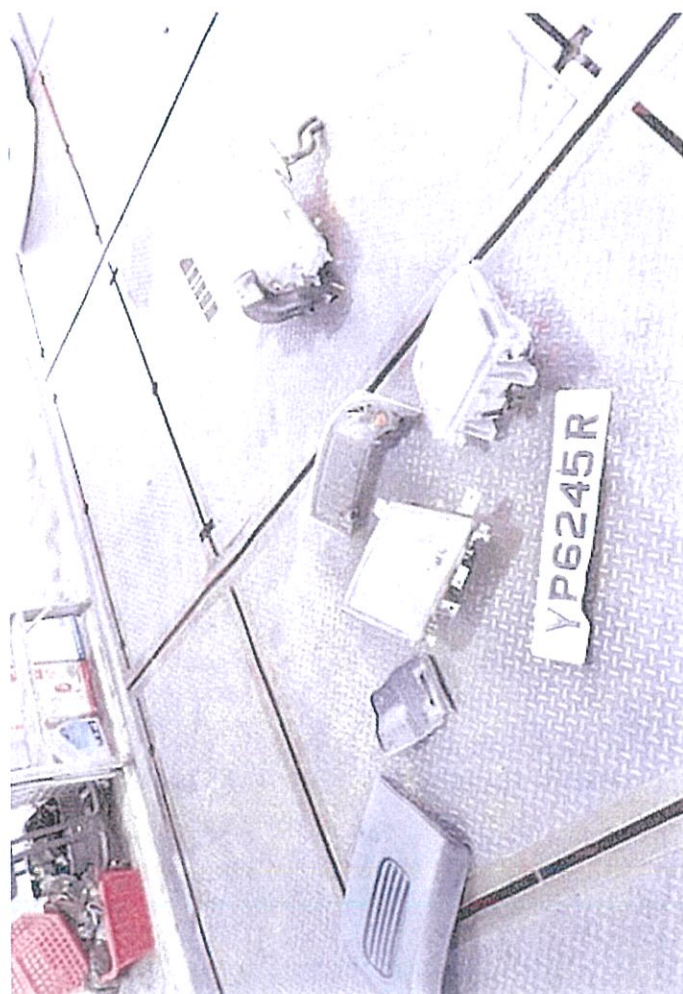
221



224



220



223



226



228



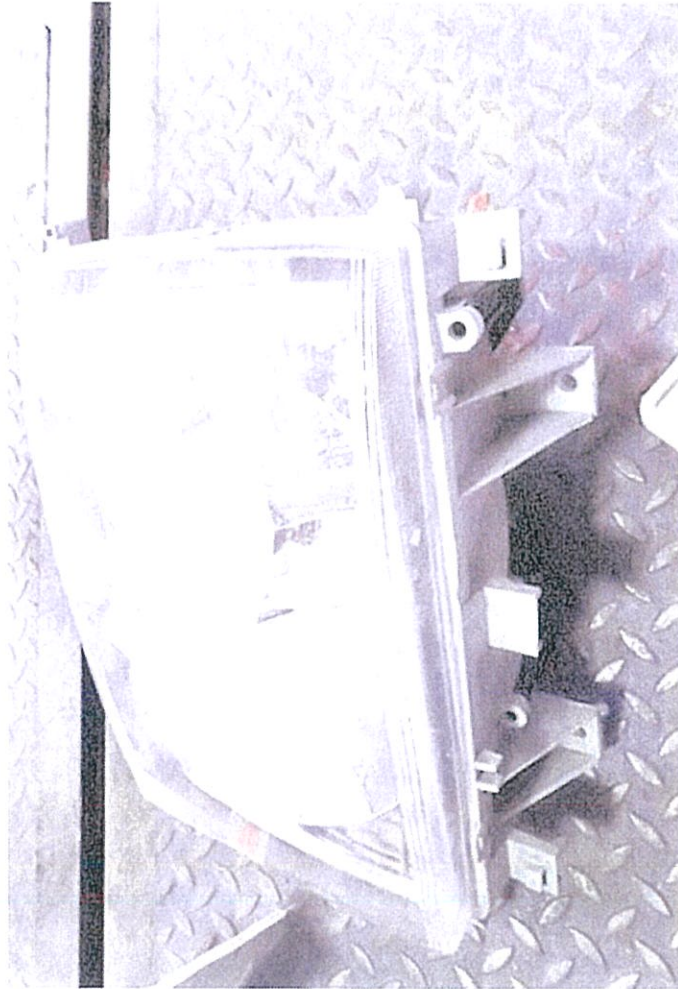
225



227



229



230



231



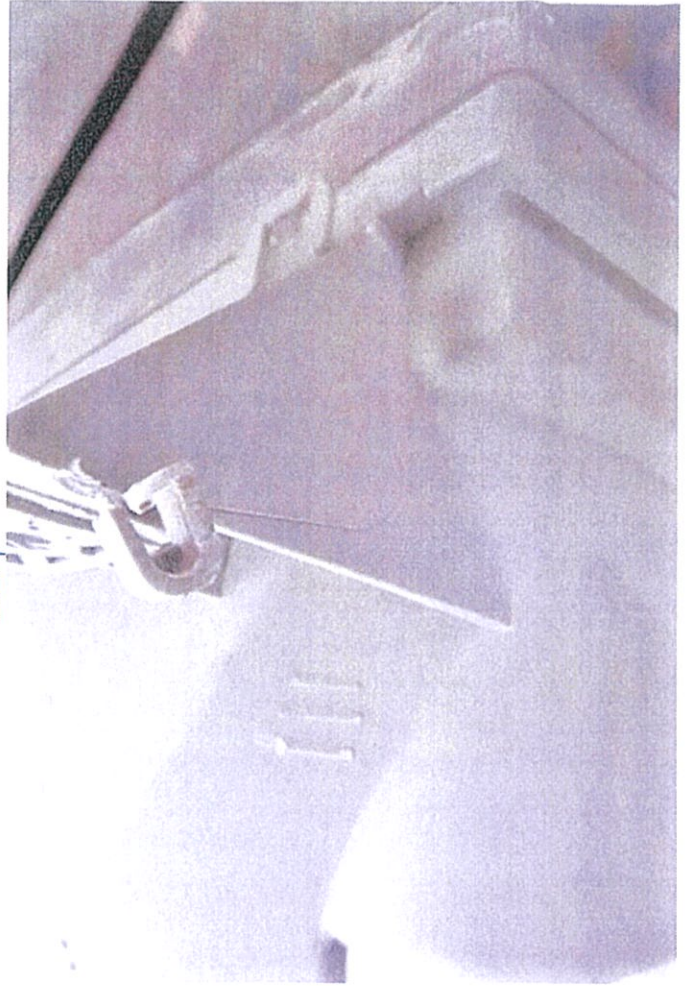
232



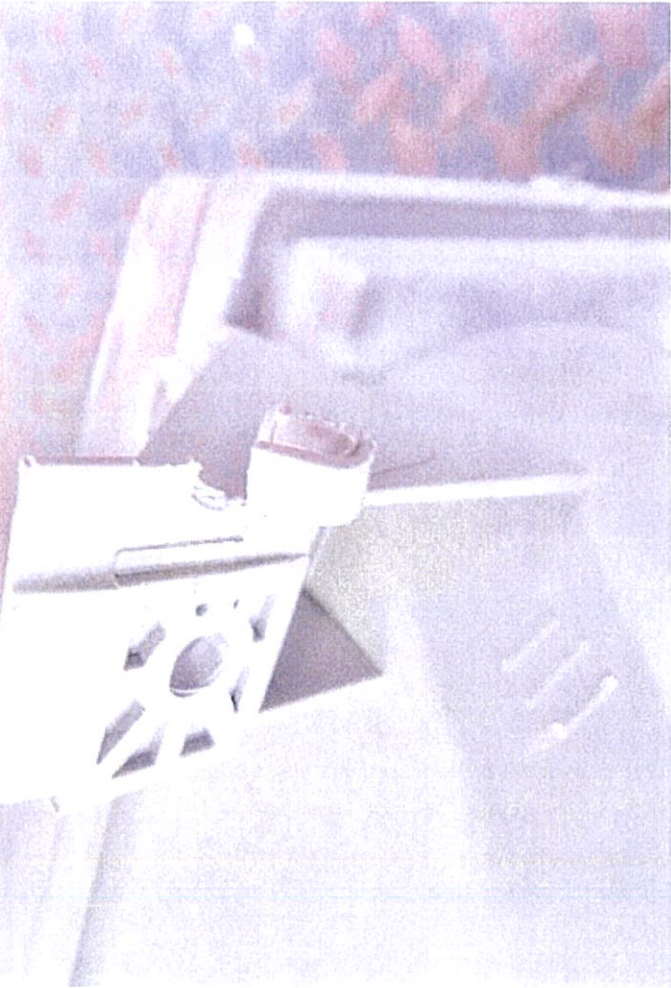
235



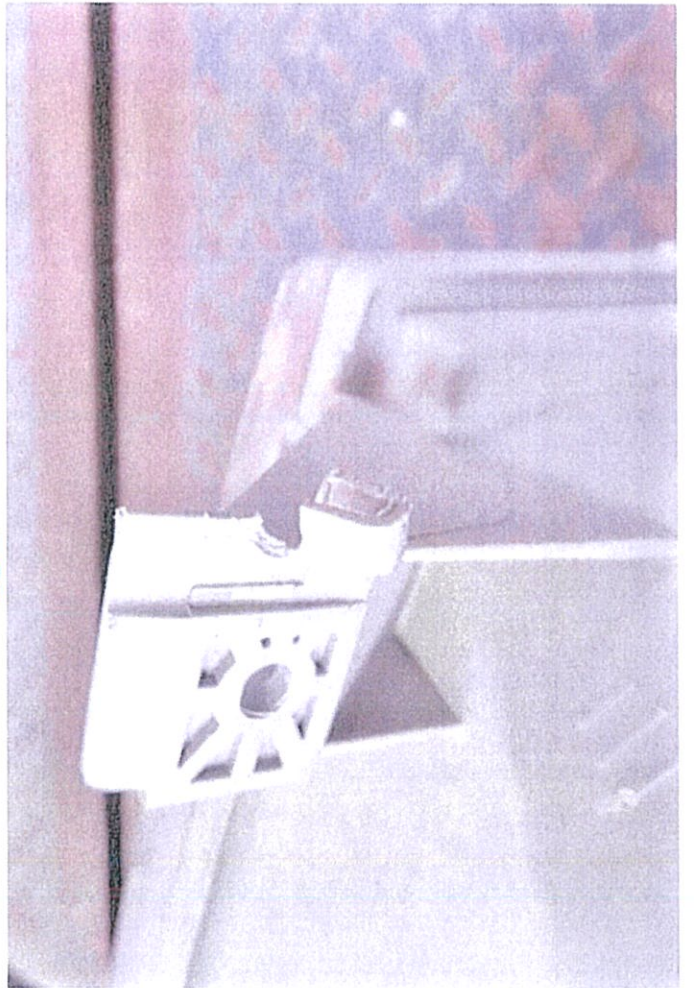
237



234



236



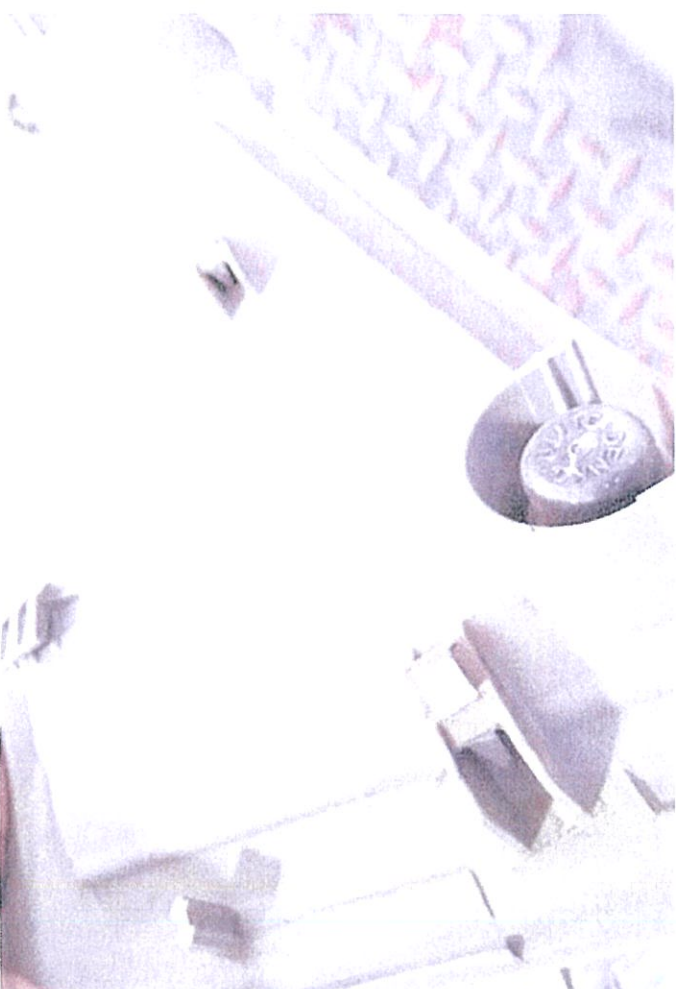
239



241



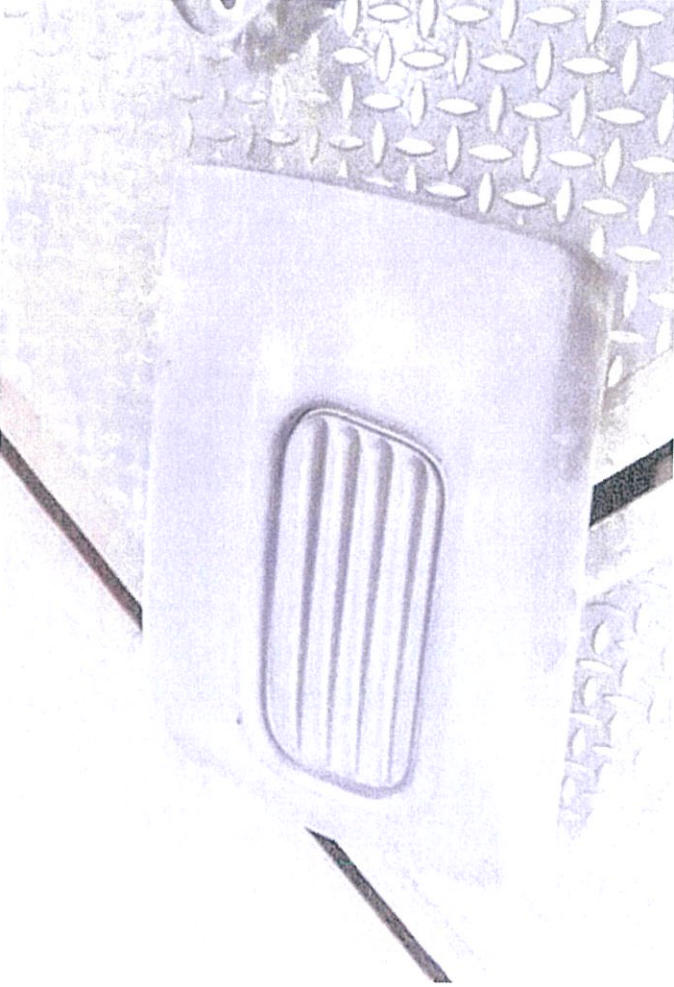
238



240



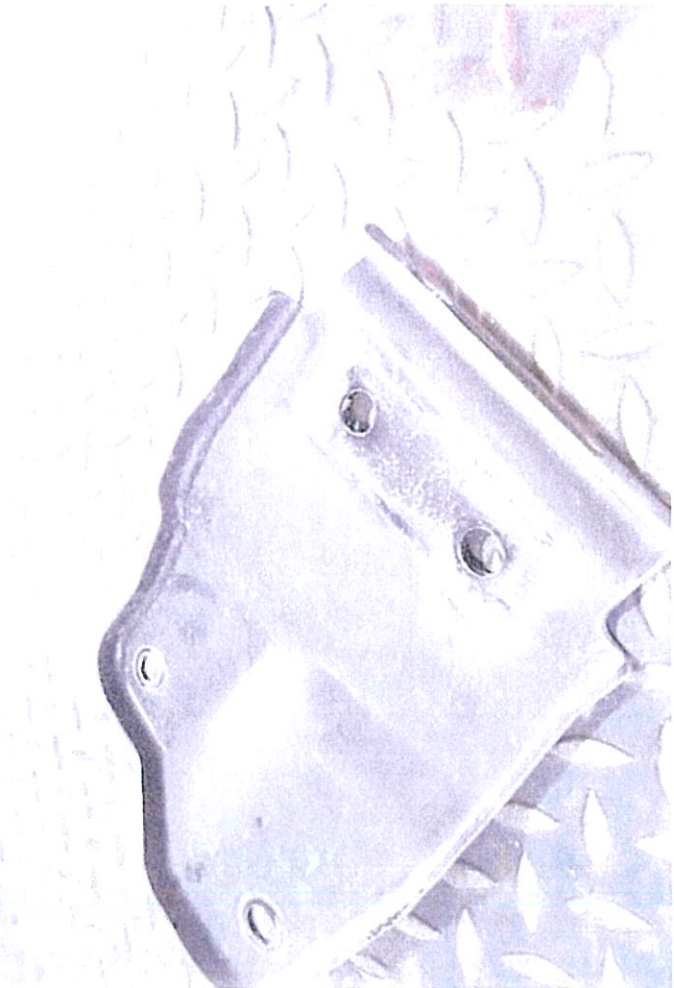
243



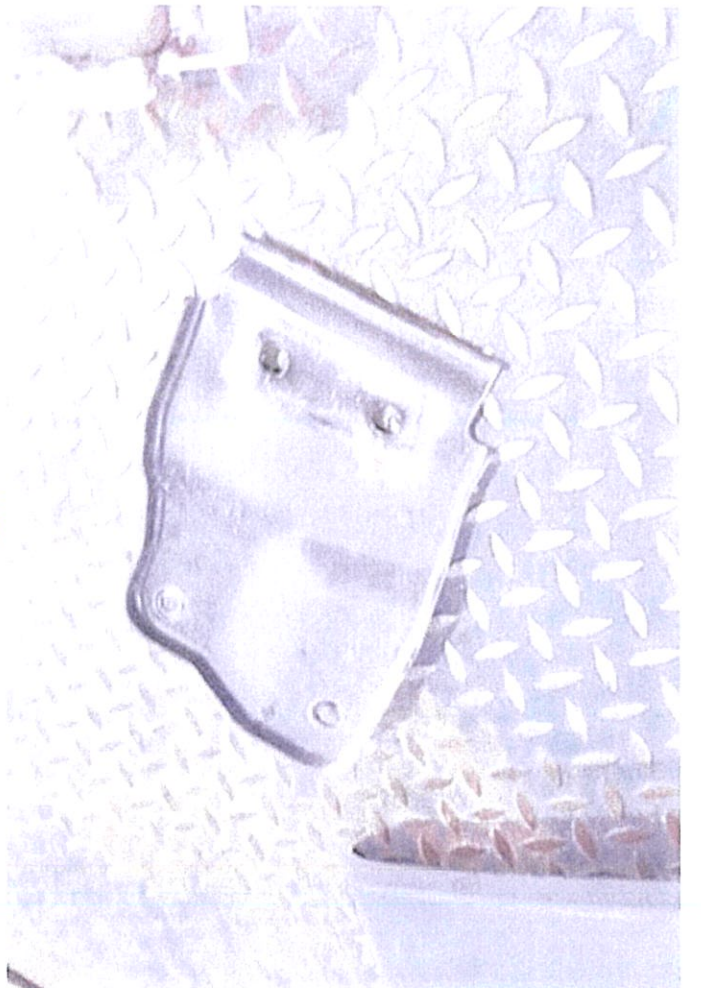
245



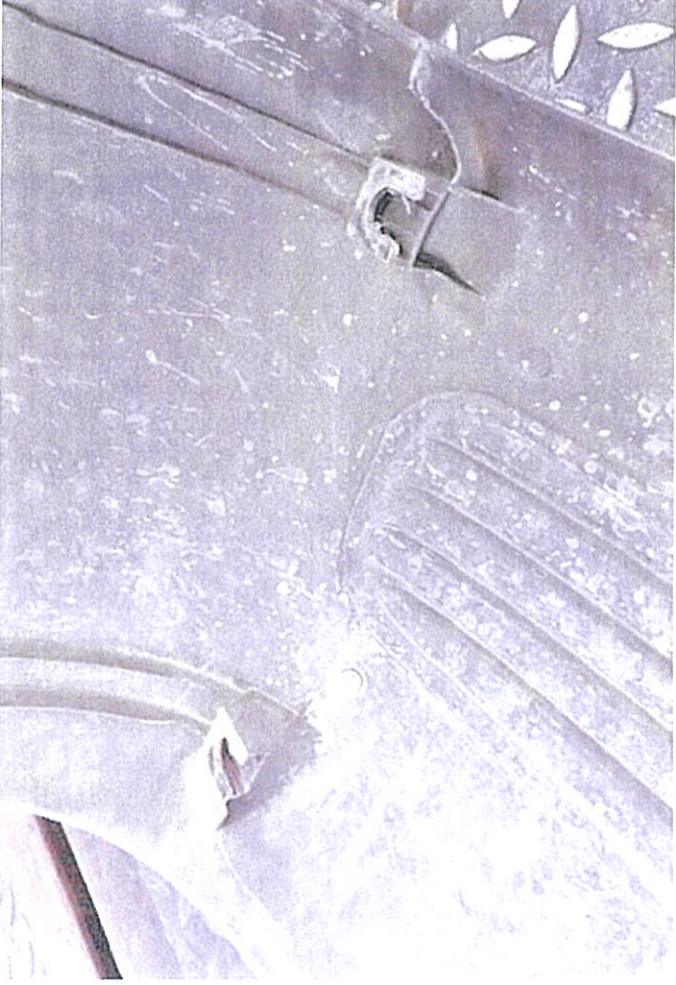
242



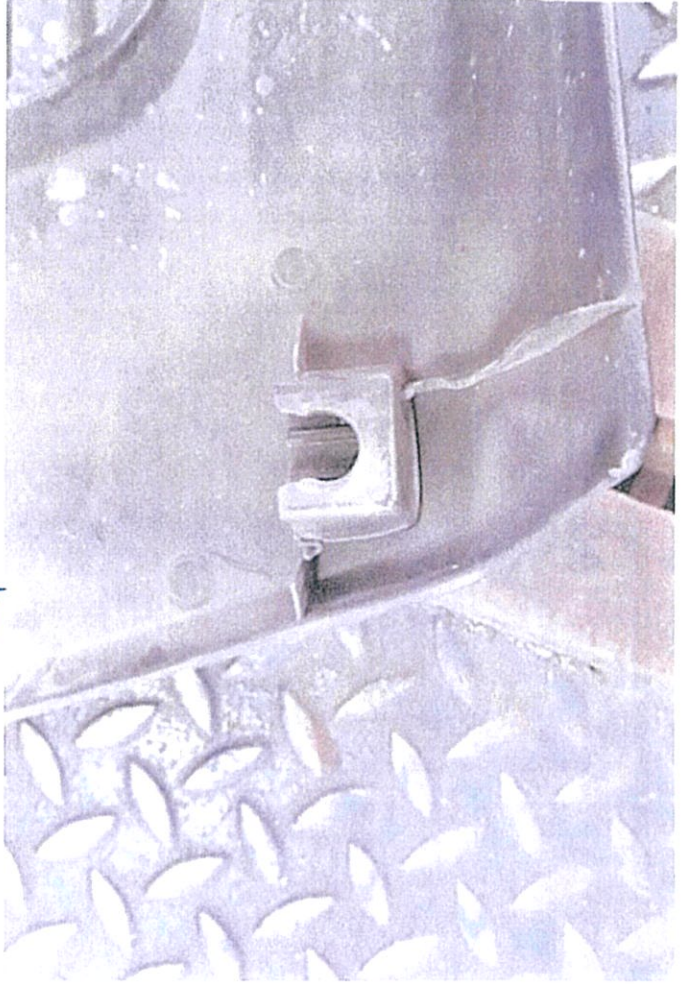
244



247



249



246



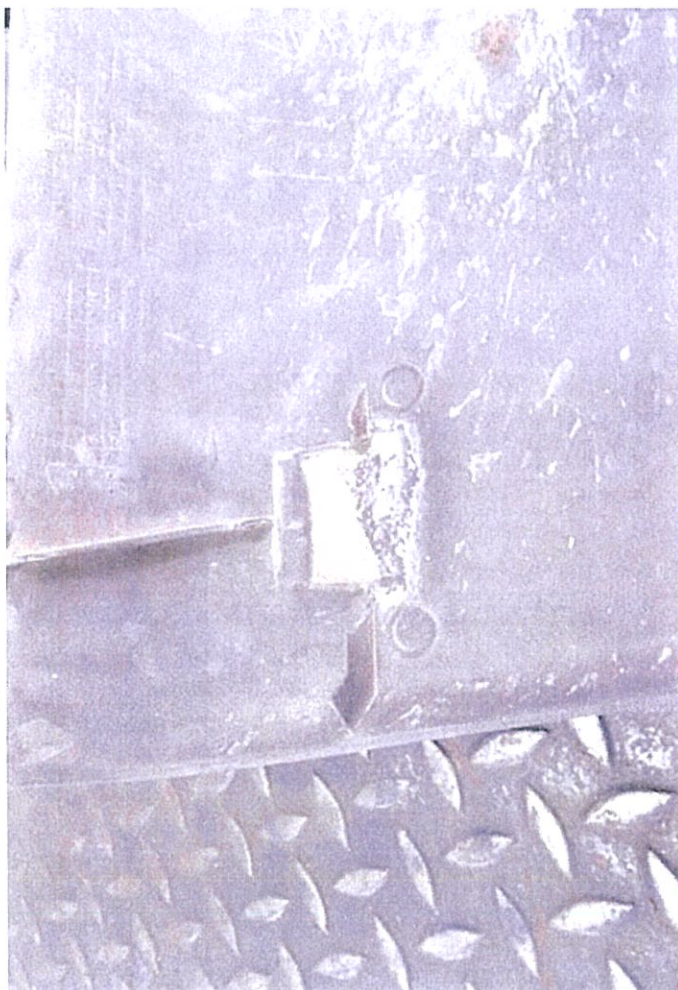
248



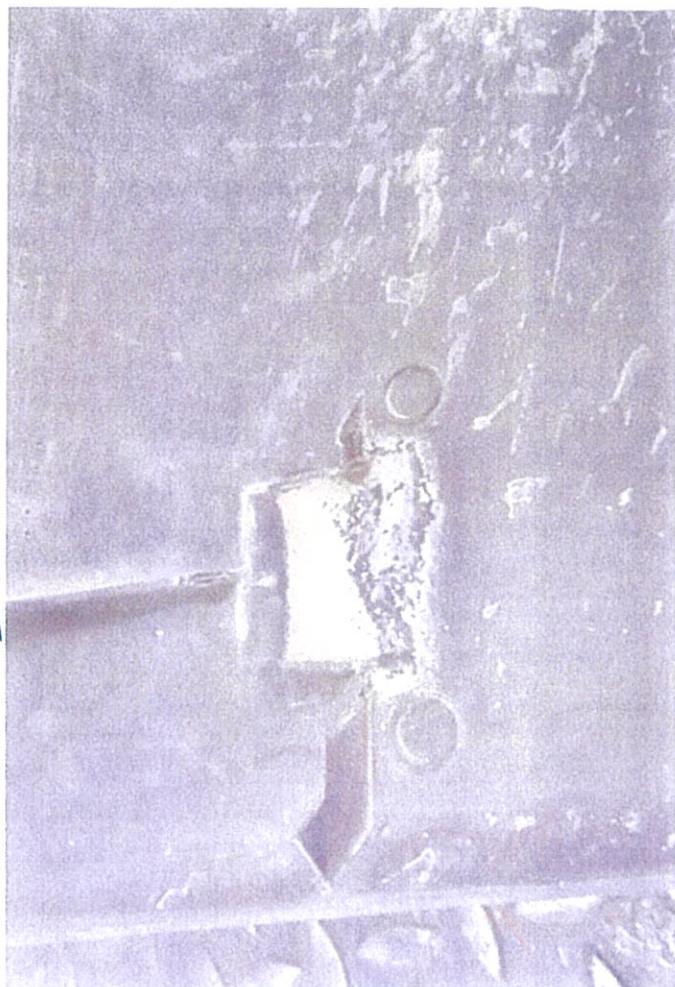
251



250



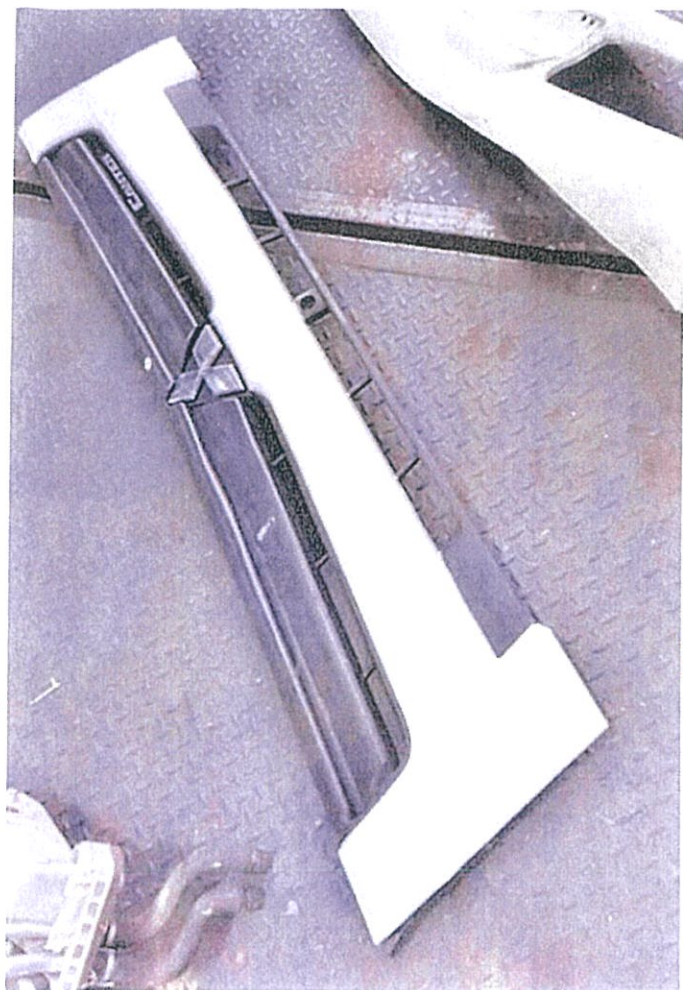
253



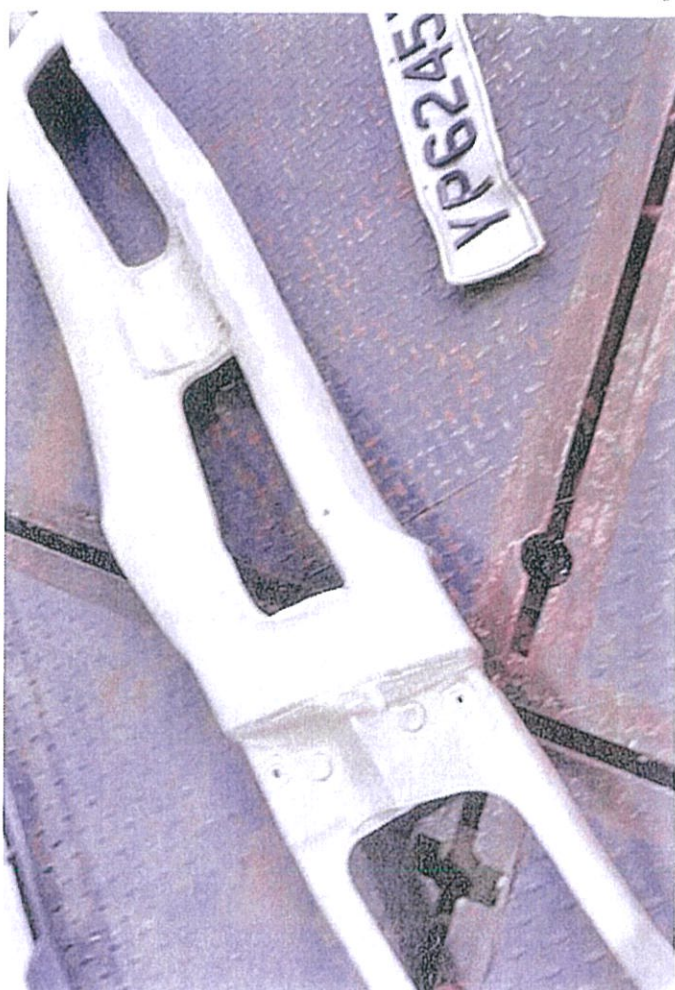
252



255



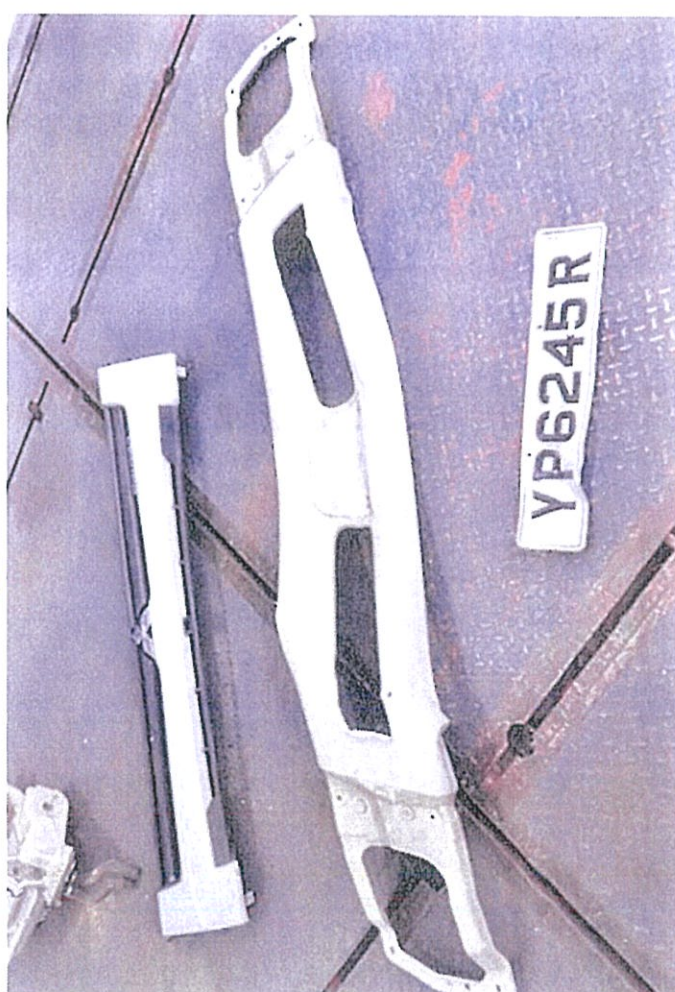
257



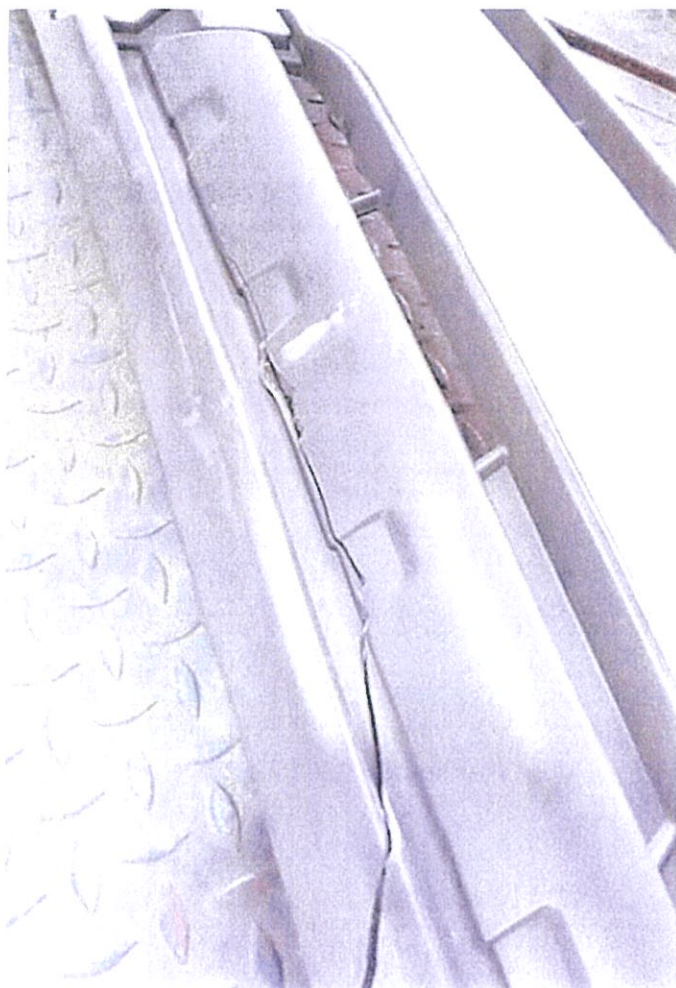
254



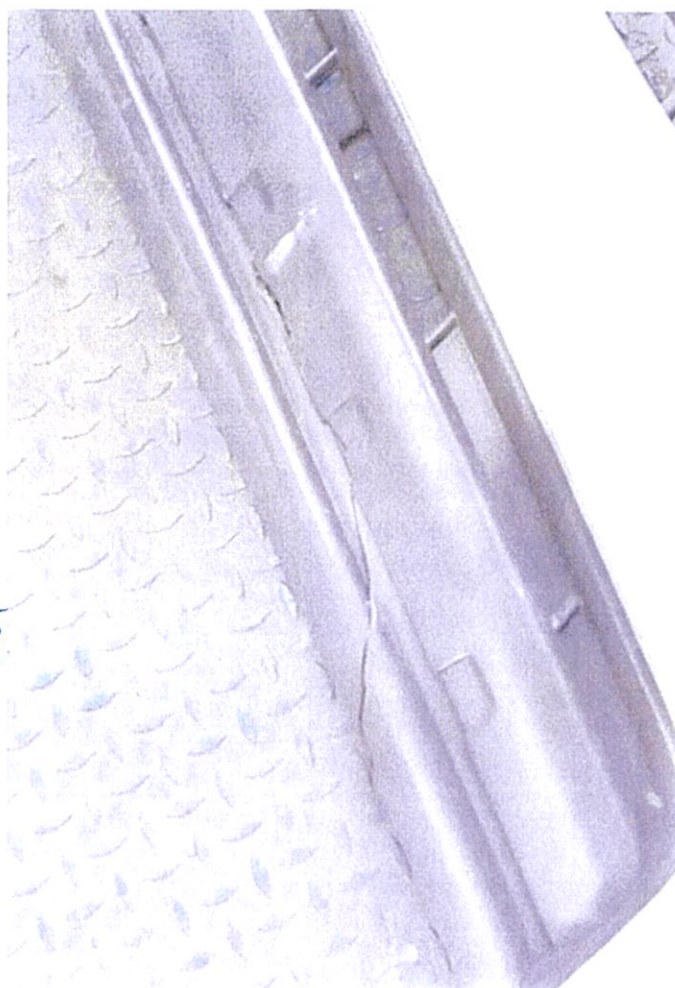
256



259



261



258



260



263



266



262



264



268



270



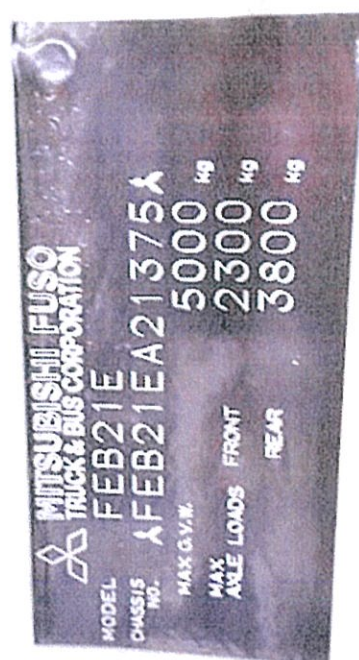
267





269



271





PRE-REPAIR INSPECTION REPORT			
LONPAC INSURANCE BHD		Ref: CS3/LPC19021451/Gsf3e2	
300 BEACH ROAD #17-04/07 THE CONCOURSE		Date: 12-12-2019	
SINGAPORE 199555		Code: LPC2	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	XD 3336G	Veh. Inspected	YP 6245R
Policy No.		Coverage (\$)	0.00
Claim No.	19/19/VC05/022728	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	04/12/2019
2. Vehicle Particulars & Condition			
Make & Model	MITSUBISHI CANTER	c.c	2998
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	FEB21EA21375	Colour	WHITE
Odometer	116604 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/85 R15	BRIDGESTONE	5 mm
L/H Front Tyre	195/85 R15	BRIDGESTONE	5 mm
R/H Rear Tyre	195/85 R15 (D)	BRIDGESTONE	5/5 mm
L/H Rear Tyre	195/85 R15 (D)	BRIDGESTONE	5/5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION.			
5. General Information			
Accident Date	29/11/2019	Inspect Date / Time	09/12/2019 (10:30 AM)
Survey held at	160 SIN MING DRIVE #06-06 SIN MING AUTOCITY		
Repairer	OMEGA AUTO PL		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.			

Report Ref No. CS3/LPC19021451/Gsf3e2

Inspected By



XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor



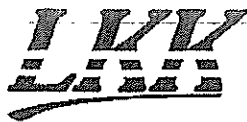
K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 4

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YP 6245R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	CABIN REAR WINDSCREEN GLASS RUBBER	SERVICEABLE	97.00	-
1	FRONT WINDSCREEN GLASS RUBBER	NECESSARY	190.00	190.00
1	CAB FRONT PANEL ASSY	DENTED / BENT	1,300.00	1,300.00
1	CAB FRONT PANEL "FUSO" PLATE	NECESSARY	65.00	65.00
1	FRONT GRILLE ASSY	BENT / CRACKED / DISLODGED	520.00	520.00
1	FRONT GRILLE EMBLEM	NECESSARY	40.00	40.00
2	HEADLAMPS ASSY	N/S CRACKED, BOTH LAMPS' FASTENERS SNAPPED	680.00	680.00
2	SIDELAMPS ASSY	NOT DAMAGED	240.00	-
2	FRONT SIGNAL LAMPS ASSY	N/S BROKEN / O/S FASTENER SNAPPED	532.00	532.00
1	FRONT BUMPER	TWISTED / FLATTENED	550.00	550.00
2	FRONT BUMPER BRACKETS	TWISTED (1PC ONLY)	220.00	110.00
2	FRONT BUMPER SIDE GUARDS	N/S DENTED / CUT / O/S FASTENER SNAPPED	660.00	660.00
1	AIR CON HEATER BOX ASSY	HOUSING DENTED / CRACKED	1,750.00	1,750.00
	LESS 25% DISCOUNT		-	-1,599.25
			6,844.00	4,797.75
SPECIAL NETT ITEMS				
1	CAB FRONT PANEL SEALANT (SN)	SERVICEABLE	100.00	-
1	SET FRONT GRILLE CLIPS (SN)	SERVICEABLE	30.00	-
1	FRONT NO. PLATE (SN)	TWISTED / FLATTENED	60.00	15.00
1	SET TAILGATE GRAPHIC STICKERS (SN)	SERVICEABLE	300.00	-
1	TAILGATE "60KM/H" STICKER (SN)	NECESSARY	20.00	10.00
1	TAILGATE "23 PAX" STICKER(SN)	NECESSARY	20.00	10.00

Report Ref No. CS3/LPC19021451/Gsf3e2-1



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAILGATE MOUNTING CROSSBAR STICKER (SN)	NECESSARY	150.00	30.00
1	SET TAILGATE HYDRAULIC CYLINDER PUMPS ASSY. - SHORT (SN) (LOCAL REPAIR)	BENT / STIFFENED / JAMMED	2,400.00	400.00
1	SET TAILGATE HYDRAULIC CYLINDER PUMPS ASSY. - LONG (SN) (LOCAL REPAIR)	BENT / STIFFENED / JAMMED	3,000.00	400.00
2	REAR LAMPS ASSY (SN)	SERVICEABLE	360.00	-
2	REAR LAMP BRACKETS (SN)	SERVICEABLE	160.00	-
1	REAR NO. PLATE (SN)	BENT / FOLDED	50.00	15.00
1	REAR UNDERRUN BUMPER ASSY (SN)	SERVICEABLE	600.00	-
1	REAR NO. PLATE BRACKET (SN)	TWISTED	80.00	30.00
			7,330.00	910.00
	LABOUR			
	REMOVE NECESSARY CABIN INTERIOR UPHOLSTERYS AND FITTINGS TO ENABLE NECESSARY REPAIRS, CHECK AND REFIT SAME.		280.00	60.00
	REMOVE CABIN REAR WINDSCREEN GLASS TO ENABLE NECESSARY REPAIR, RENEW GLASS RUBBER AND REFIT GLASS ASSY.	NOT NECESSARY	120.00	-
	REMOVE FRONT WINDSCREEN GLASS ASSY., TO ENABLE NECESSARY REPAIRS, CHECK AND REFIT GLASS ASSY.		200.00	100.00
	REMOVE DASHBOARD PANEL ASSY. AND STEERING COLUMN ASSY. TO ENABLE NECESSARY REPAIRS, CHECK AND REFIT SAME.		300.00	180.00
	REMOVE NECESSARY AIR CON. PARTS AND FITTINGS TO ENABLE NECESSARY REPAIRS, CHECK, REPLACE DAMAGED PARTS, REFIT SAME, VACUUM AND RECHARGE GAS.		250.00	120.00
	REMOVE LAMPS, NECESSARY WIRINGS AND ELECTRICAL FITTINGS TO ENABLE NECESSARY REPAIRS, CHECK, REPLACE DAMAGED PARTS, REFIT SAME, TEST ELECTRICAL-CIRCUIT AND REFOCUS HEADLIGHTS.		60.00	30.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REMOVE DAMAGED PARTS, JACK AND CUT OUT DAMAGED BODY PANELS, JACK OUT, STRAIGHTEN UP DAMAGED BODY PANELS AND REPAIR BODY PARTS AND FITTINGS, WHICHEVER POSSIBLE AND NECESSARY, REPLACE AND WELD NECESSARY DAMAGED PARTS, REFIT AND ALIGN WHICHEVER PARTS NECESSARY. (INCL. ALIGNMENT OF CABIN STRUCTURE.)		1,200.00	800.00
	PAINT REPLACEMENT PARTS AND REPAINT DAMAGED SECTIONS WITH WELDED PORTIONS IN AND OUTSIDE.		1,200.00	800.00
	RUSTPROOFING REPLACEMENT PARTS AND TOUCH-UP DAMAGED SECTIONS.		150.00	70.00
	DISMANTLE AND REMOVE TAILGATE ASSY. AND FITTINGS, CHECK, STRAIGHTEN UP AND REPAIR TAILGATE ASSY., TAILGATE MOUNTING CROSSBAR ASSY., RENEW ALL HYDRAULIC CYLINDERS ASSY., REFIT, TOP UP HYDRAULIC FLUID, REASSEMBLE, REFIT TAILGATE ASSY. AND TEST HYDRAULIC SYSTEM. LIFT OUT AND REMOVE REAR CARRIAGES' ALUMINIUM CANOPY ASSY. TO ENABLE NECESSARY REPAIRS, CHECK, LIFT UP, REFIT AND REALIGN SAME, AFTER NECESSARY REPAIRS. }		4,500.00	800.00
	DISCONNECT, LIFT OUT REAR CARRIAGE ASSY., REPAIRS AND REBUILD CARRIAGE ASSY., INCLUDING REPAIRS TO FRONT REINFORCEMENT FRAME ASSY., N/S SIDEGATE ASSY. AND HINGES, CARRIAGE REAR BODY CROSSMEMBER, N/S BODY SIDE MEMBER AND FLOORBOARD ASSY., LIFT UP, REFIT, REALIGN SAME ON MAIN CHASSIS FRAME ASSY. PAINT REAR CARRIAGE ASSY. REMOVE LAMPS, NECESSARY WIRINGS AND ELECTRICAL FITTINGS TO ENABLE NECESSARY REPAIRS, CHECK, REPLACE DAMAGED PARTS, REFIT SAME, TEST ELECTRICAL-CIRCUIT. }		-	-
	JACK OUT, STRAIGHTEN UP AND REALIGN MAIN CHASSIS FRAME ASSY.	NOT NECESSARY	3,000.00	-
			-	-
			-	-
			11,260.00	2,960.00
GRAND TOTAL			25,434.00	8,667.75
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				6,900.00



Report Ref No. CS3/LPC19021451/Gsf3e2-1

A stylized handwritten signature in black ink.

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

A stylized handwritten signature in black ink.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever in contract or tort is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.



LKK Auto Consultants Pte Ltd

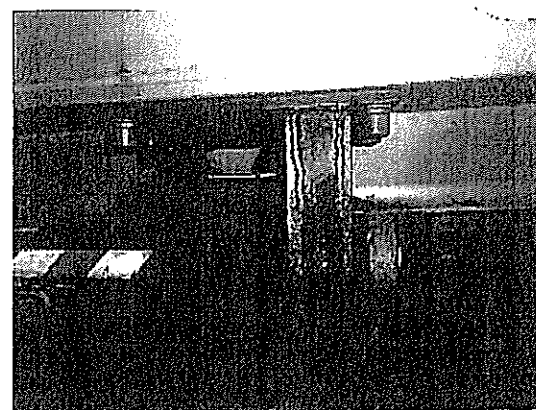
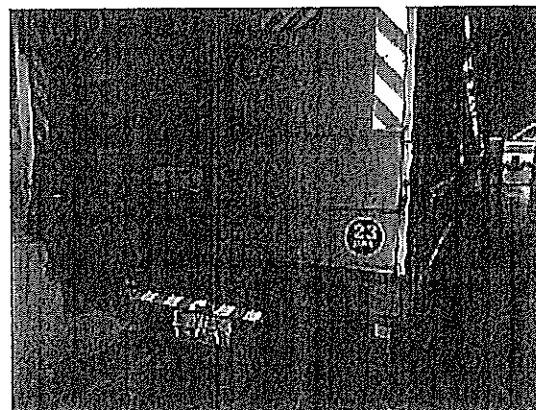
51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. YP 6245R

INSPECTION



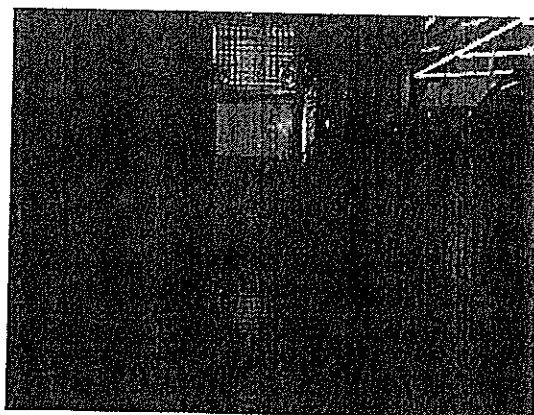
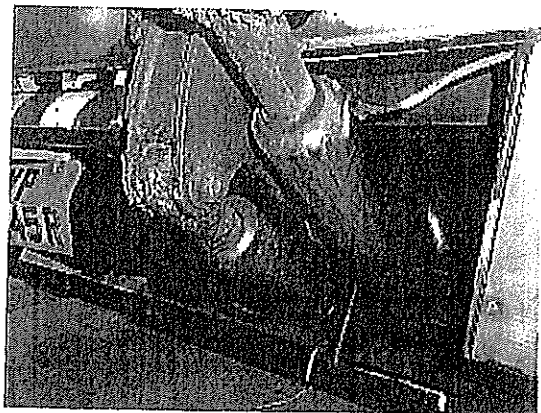
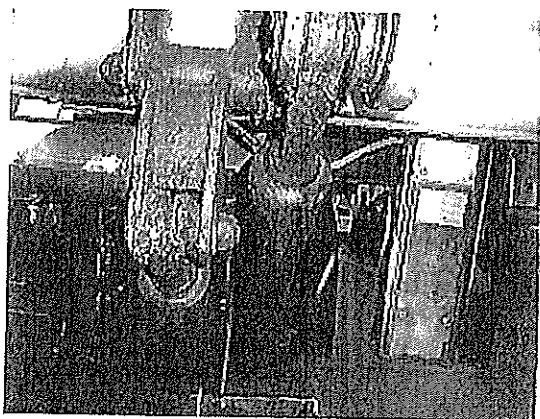
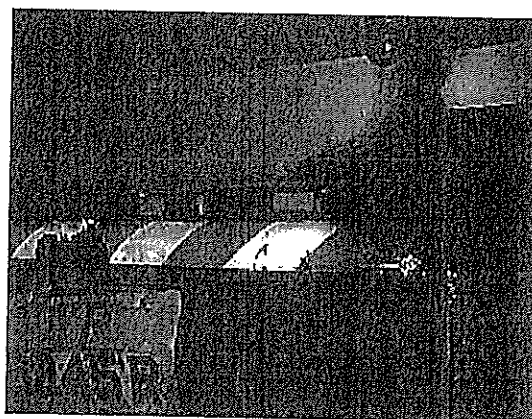
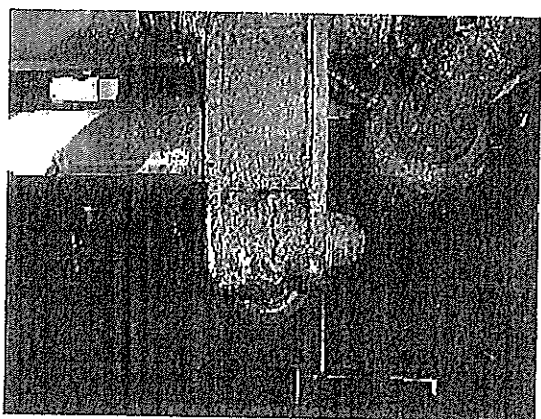


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

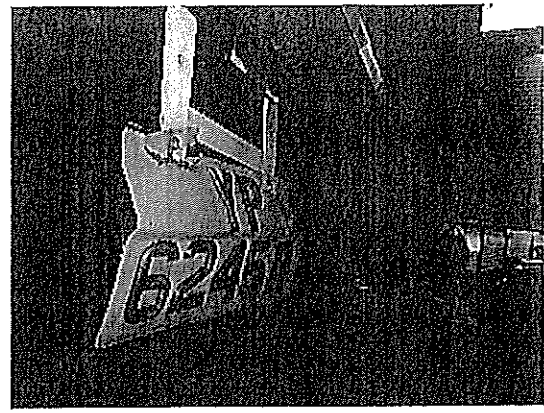
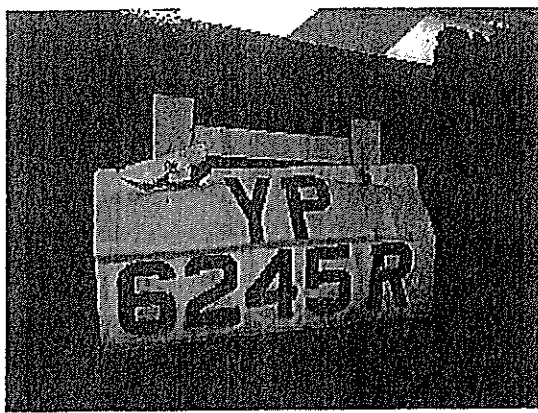
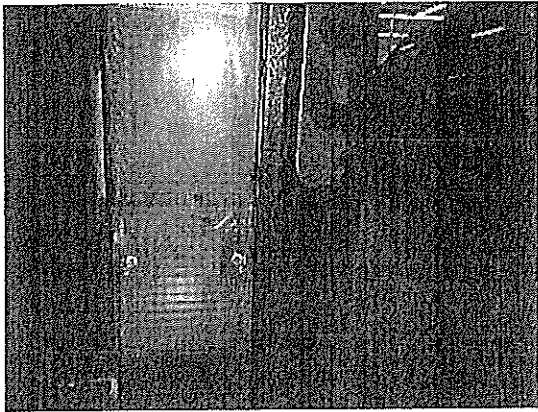


**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



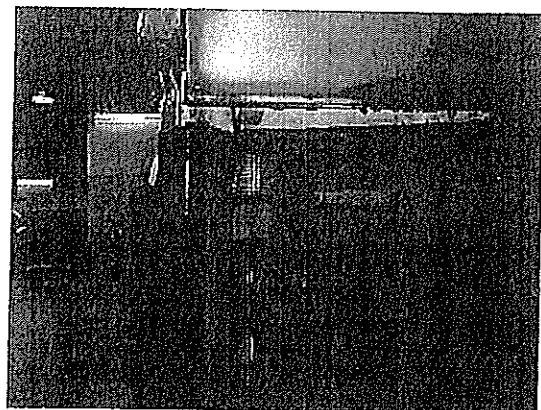
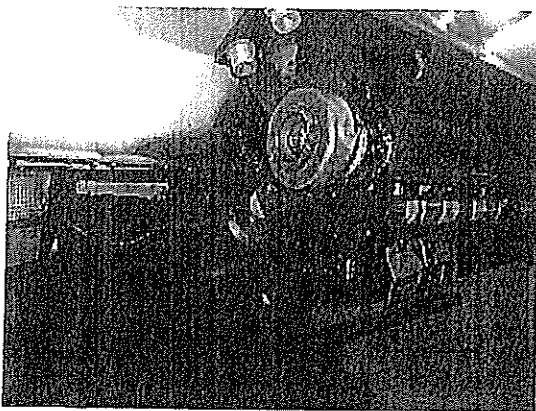
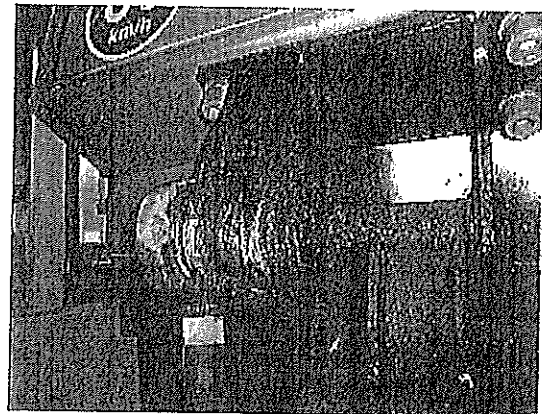
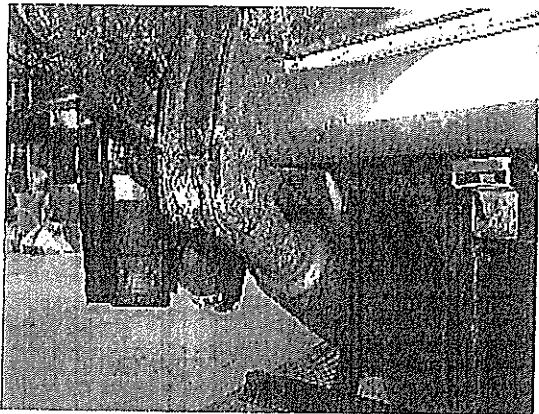
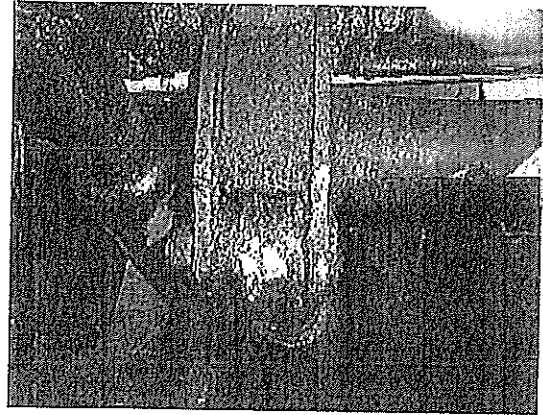
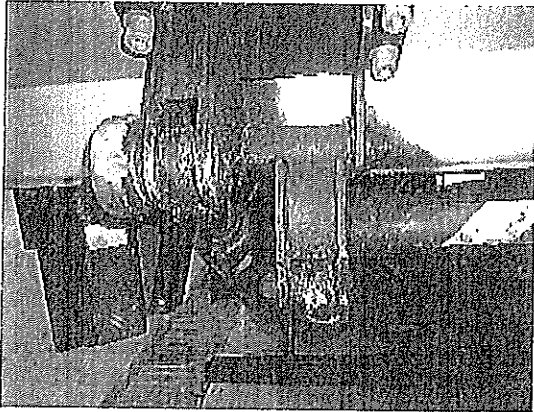


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



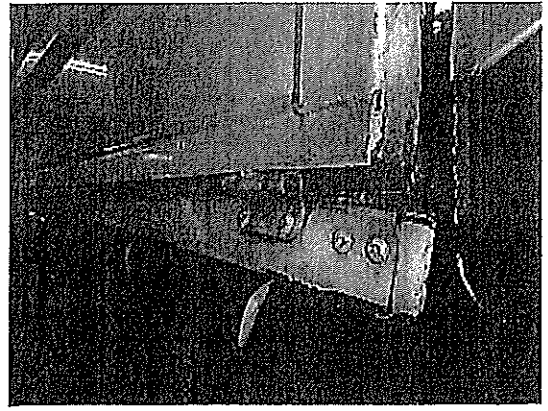
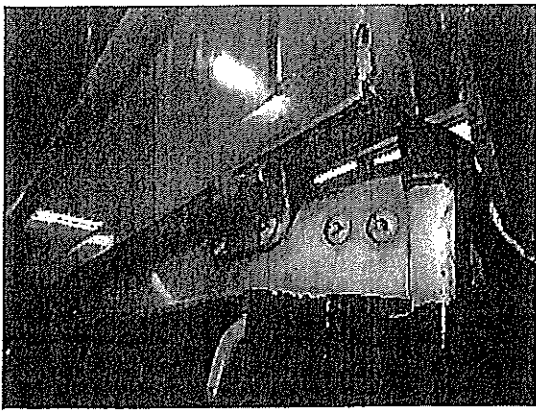
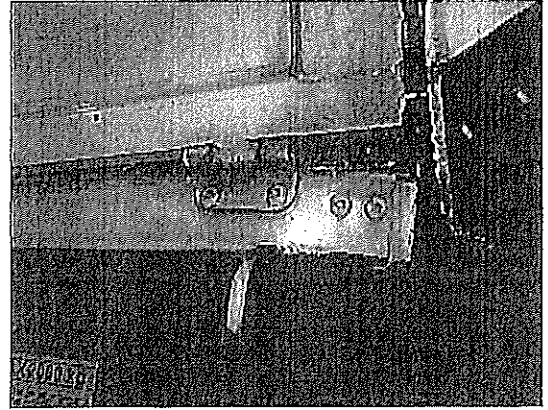
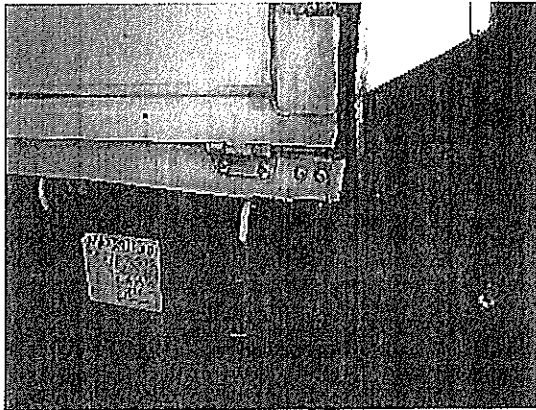
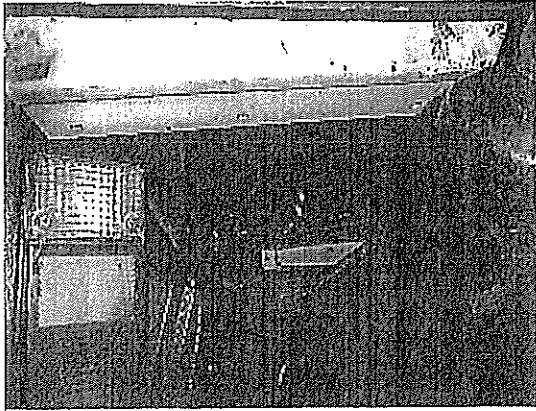


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R.



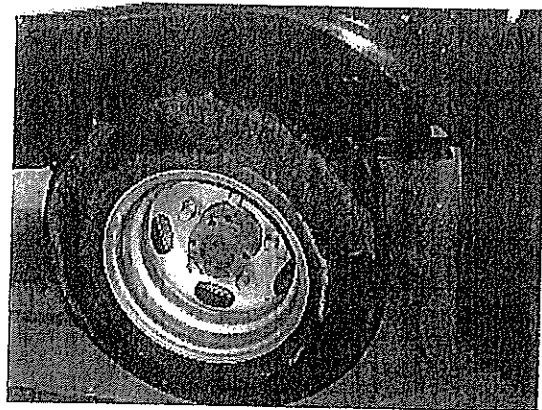
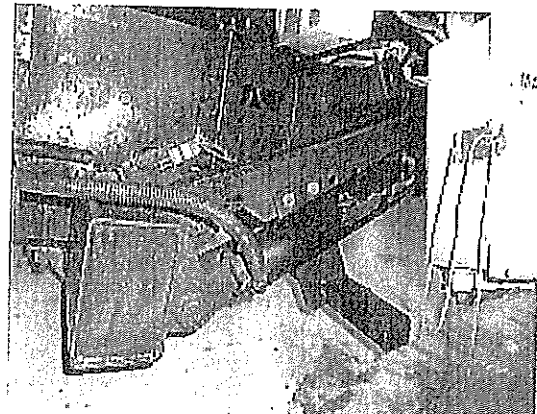
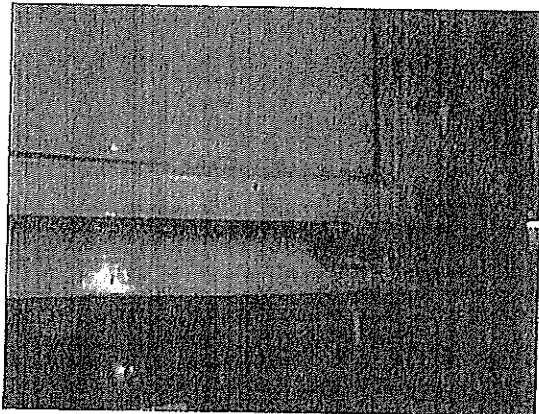
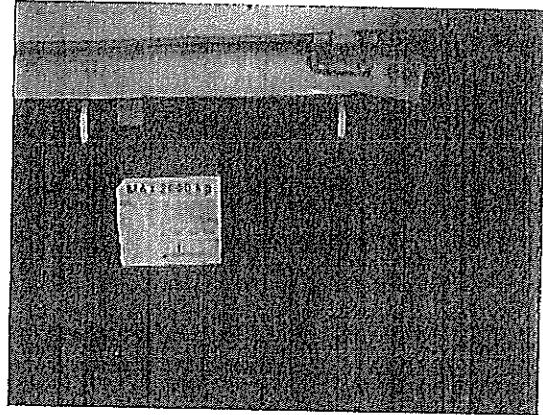
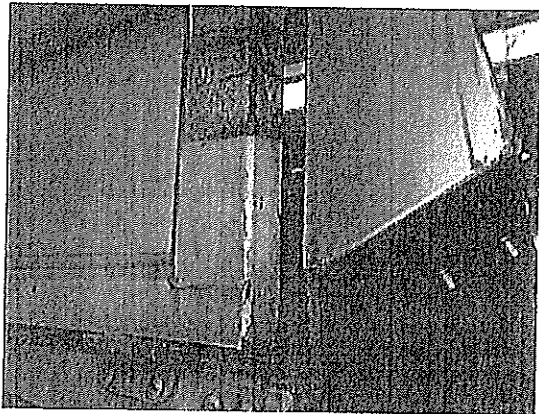


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



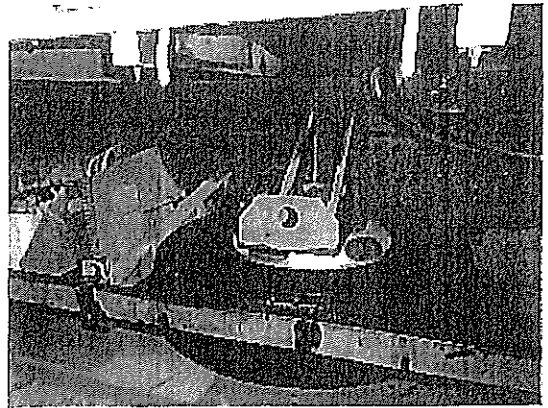
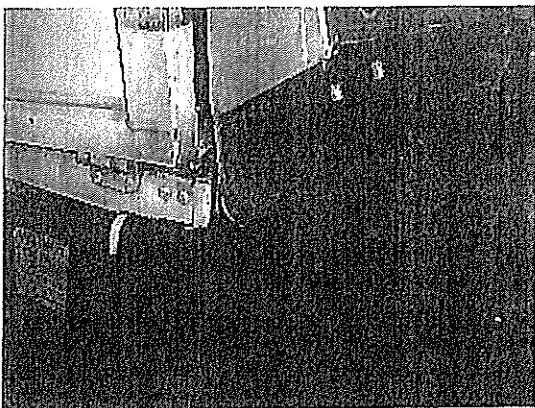
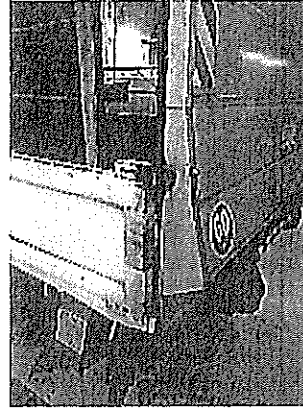
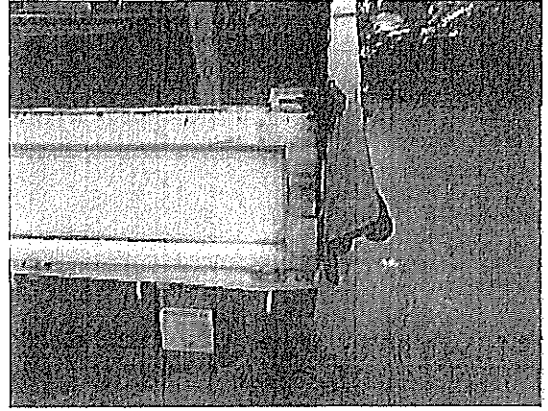
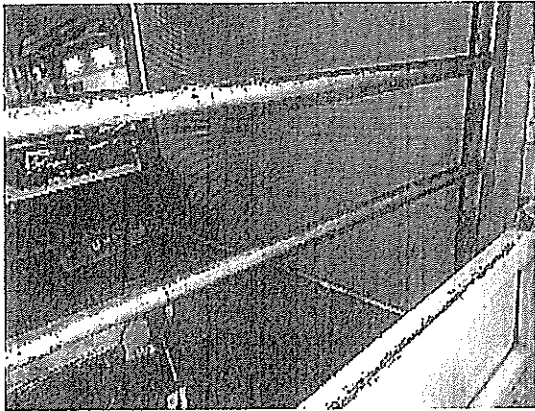


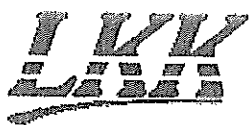
LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



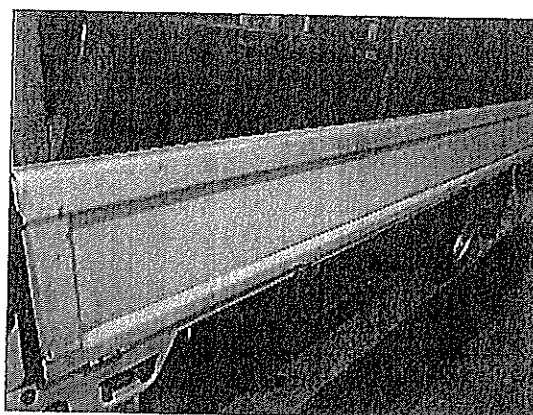
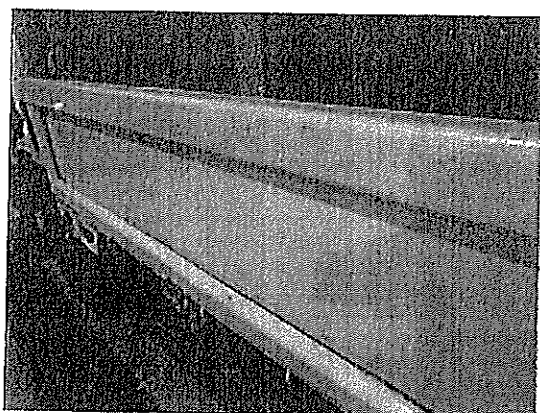
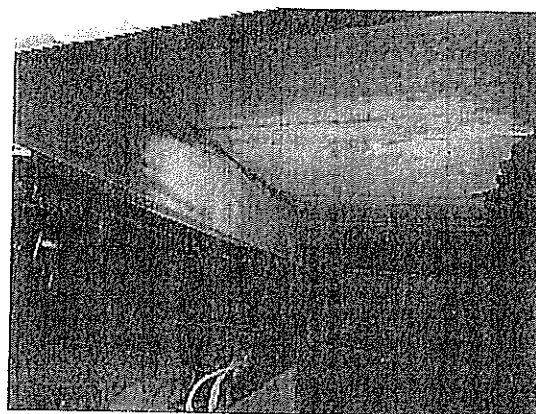
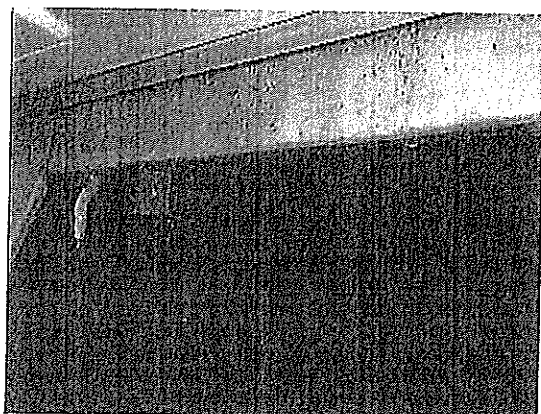
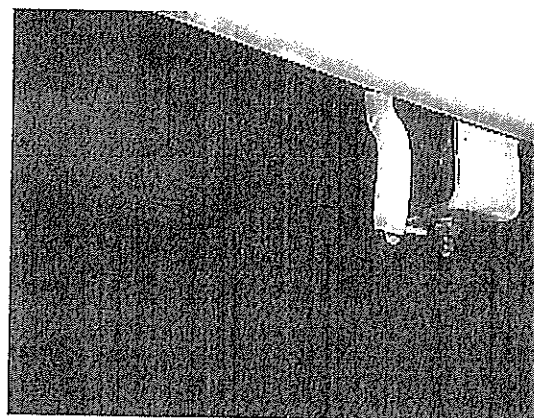
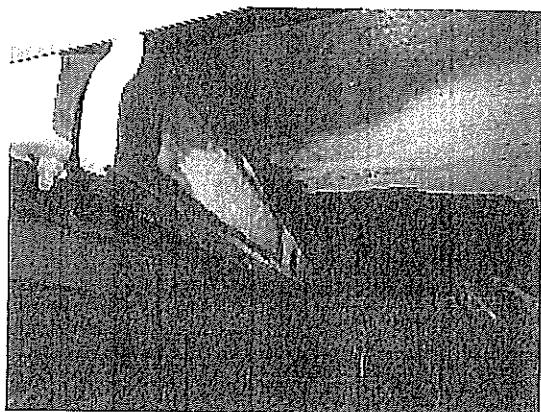


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



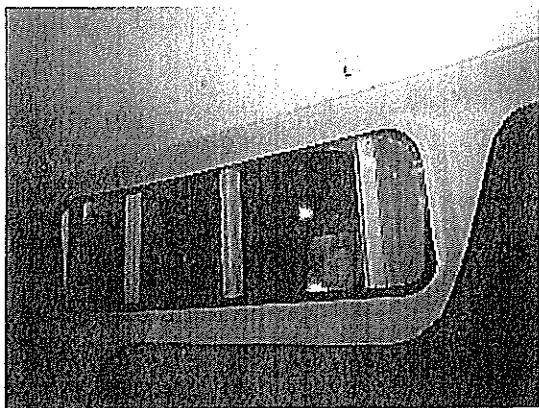
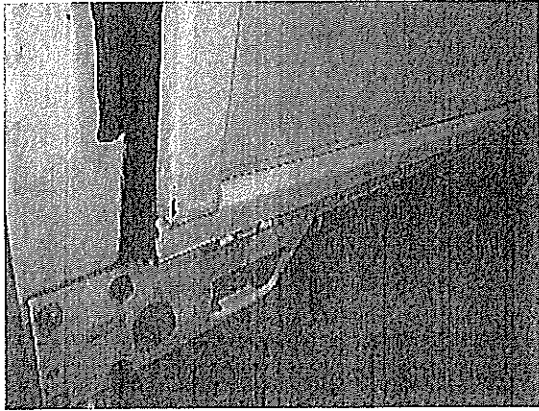


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



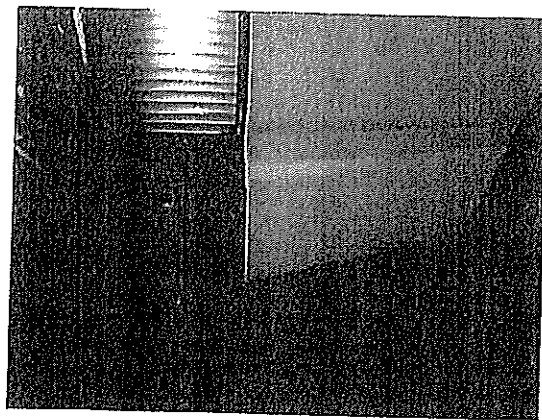
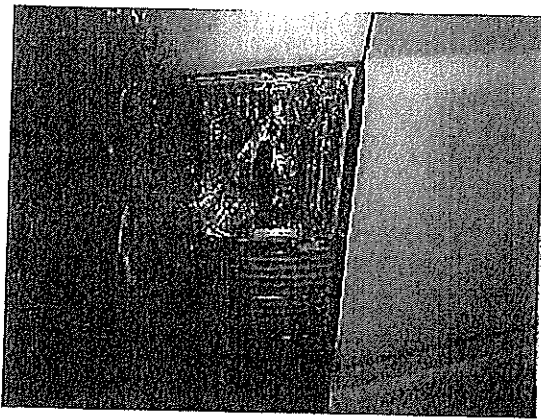
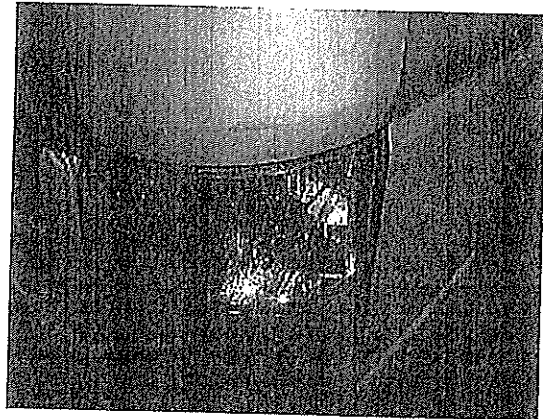
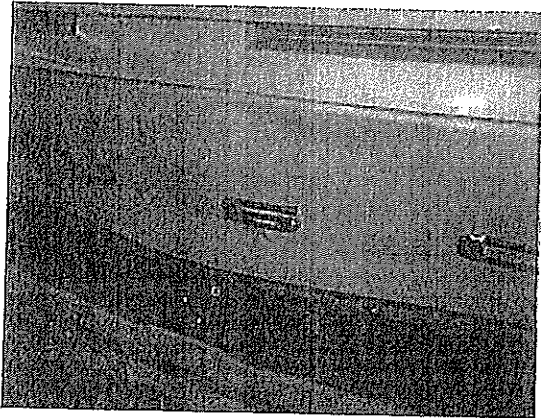
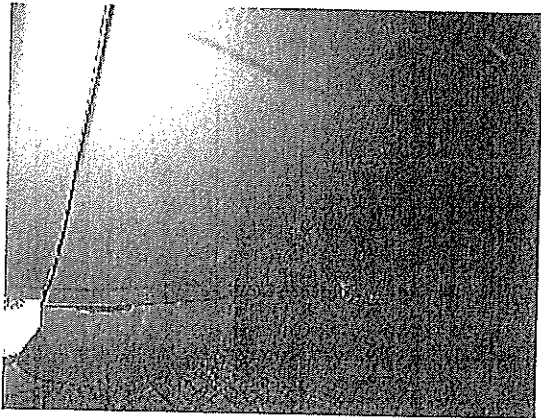


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



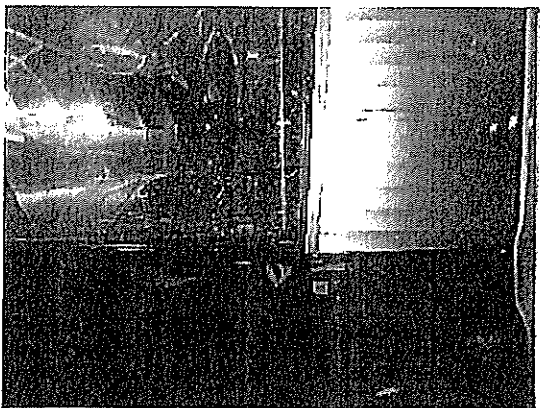
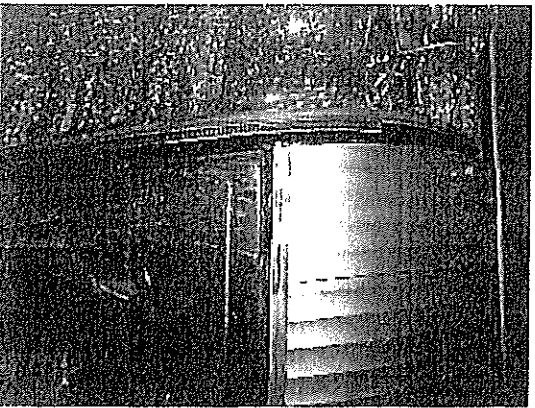
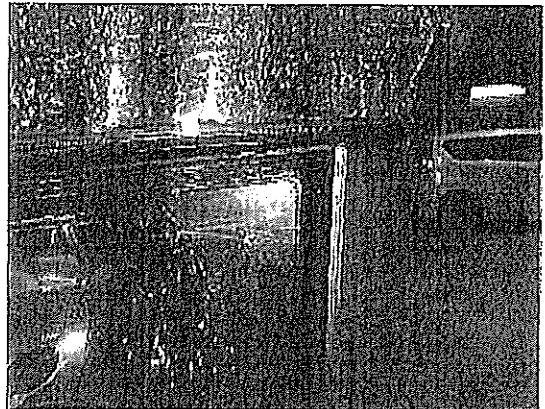
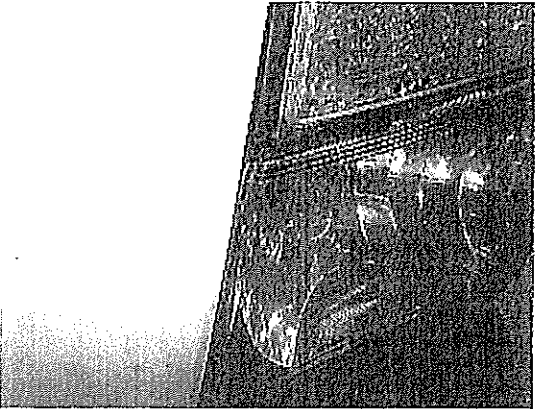
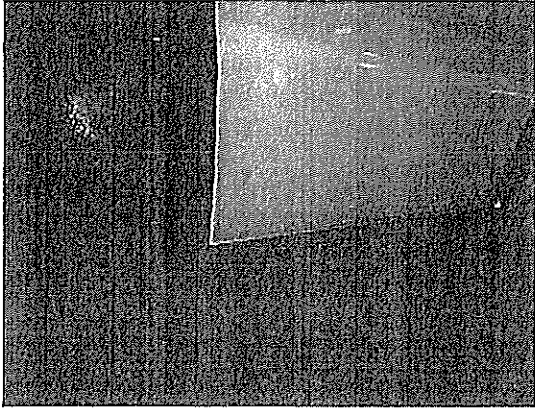


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



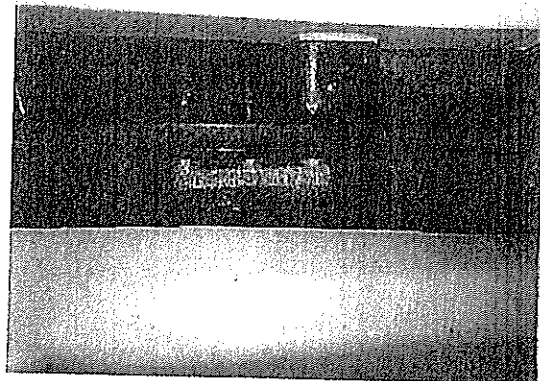
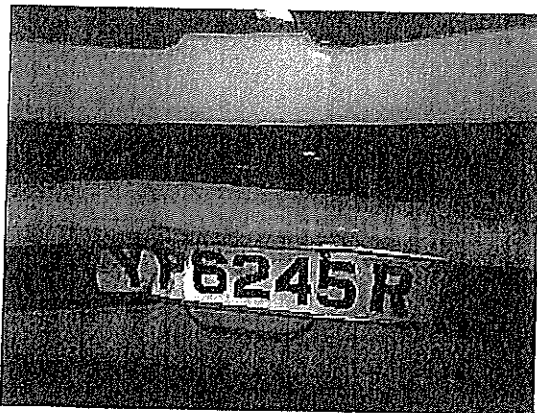
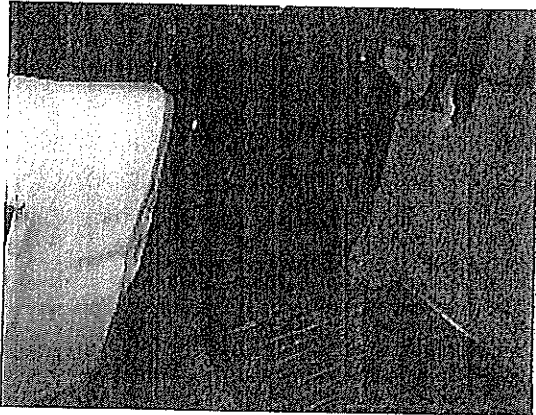
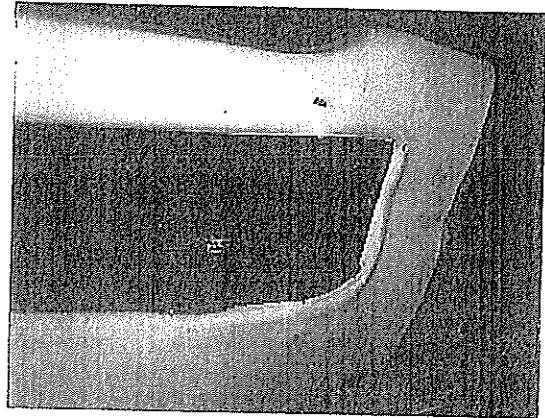
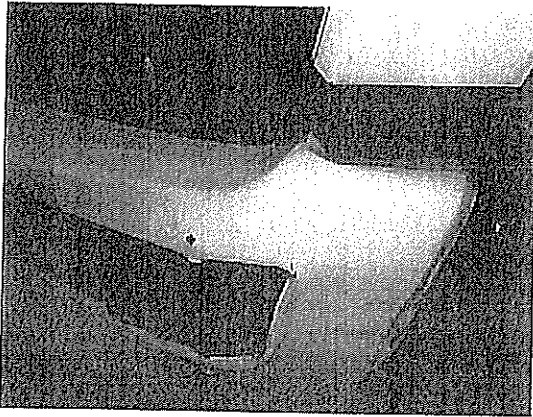


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



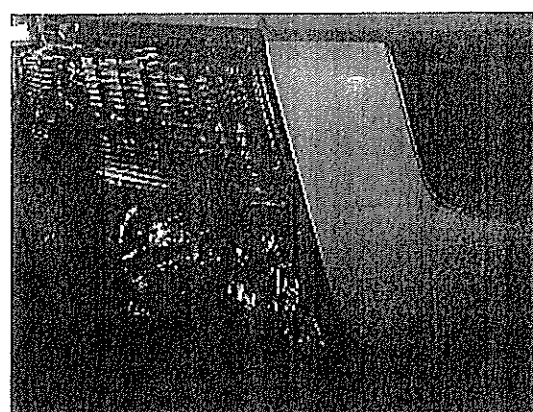
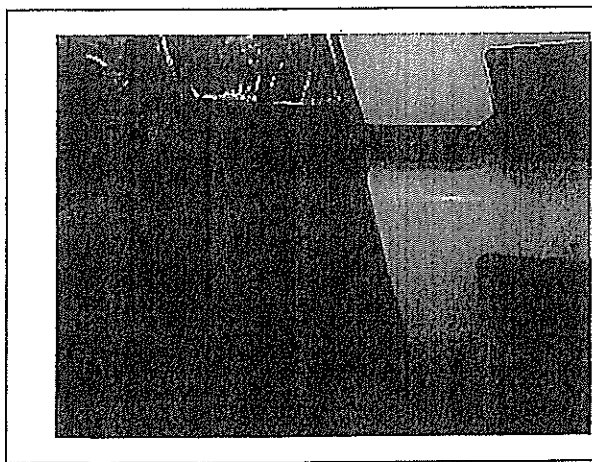
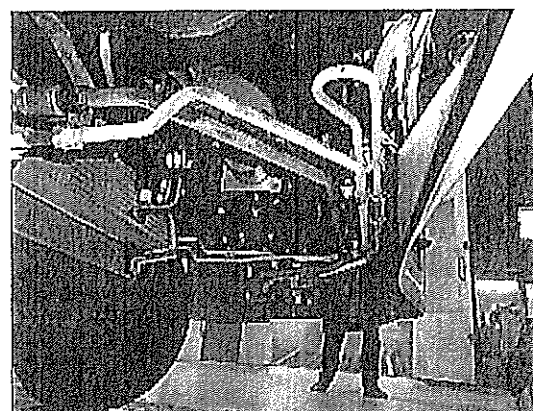
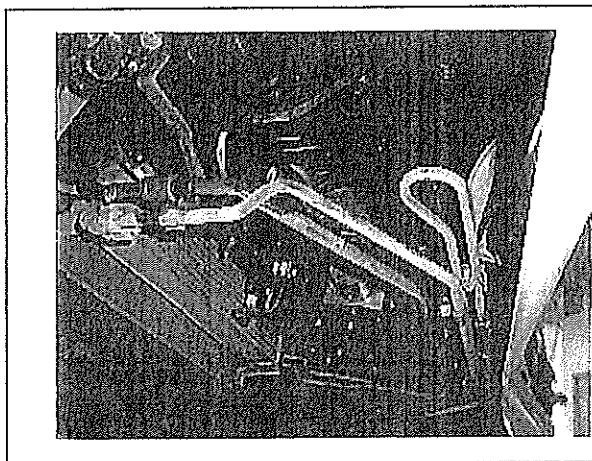
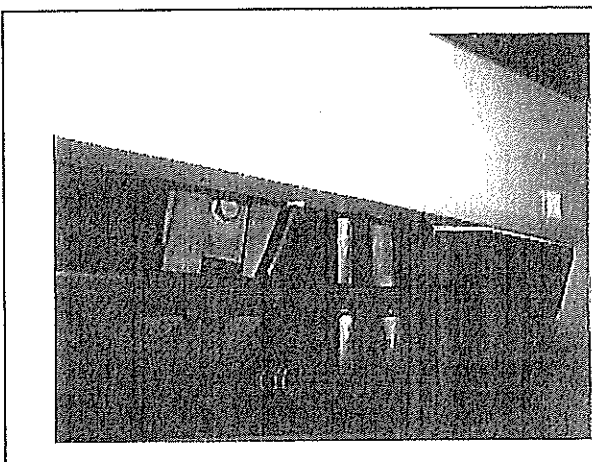


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



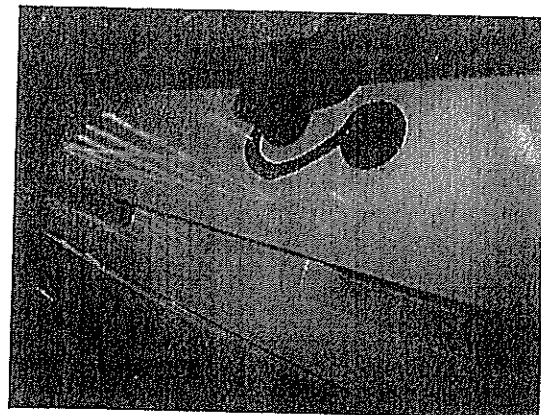
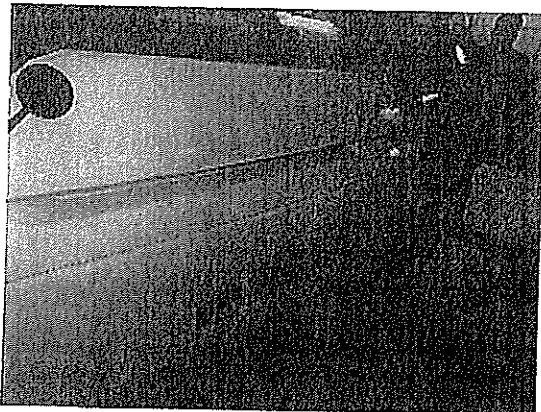
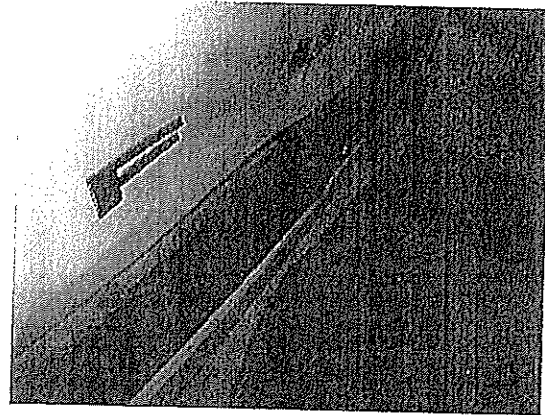
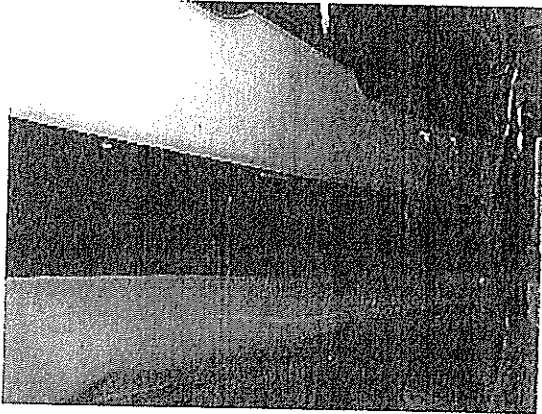
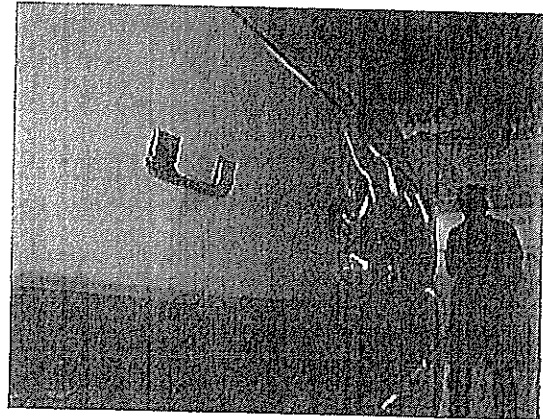
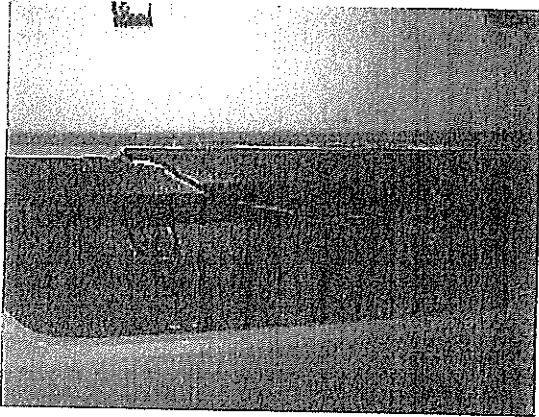


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

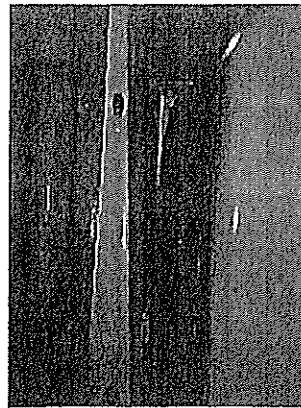
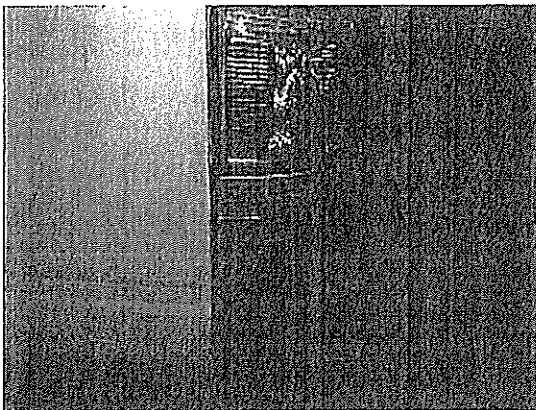
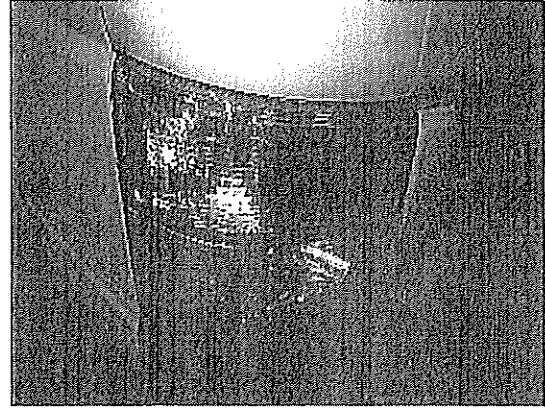
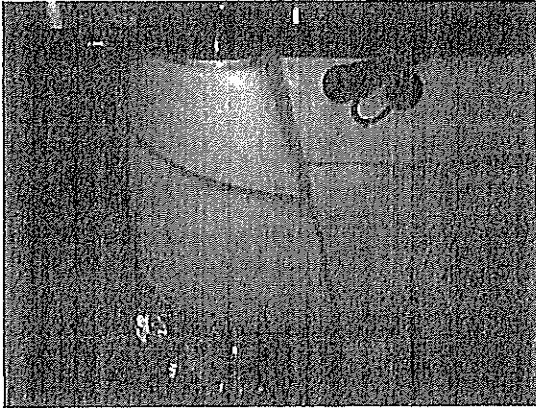


**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199807198R GST Reg. No. 19-9807198-R



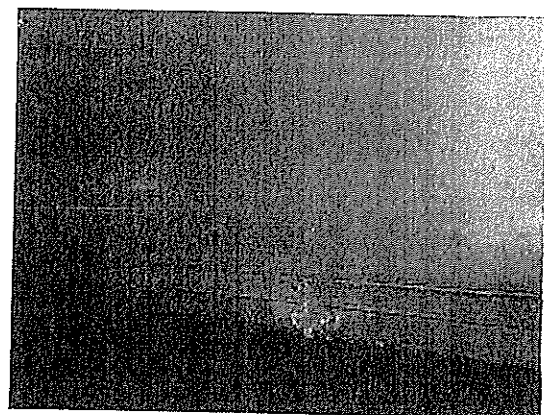
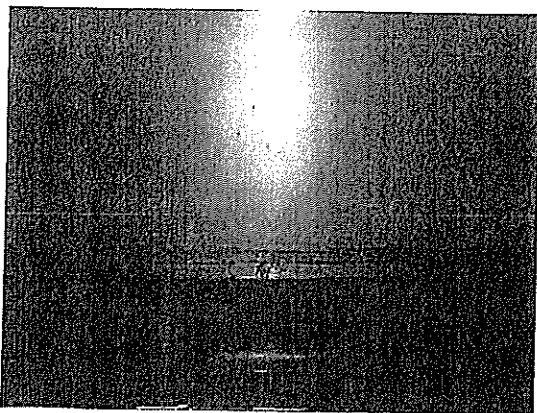
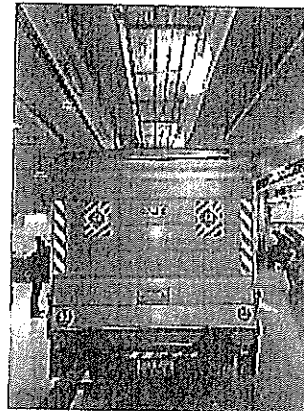
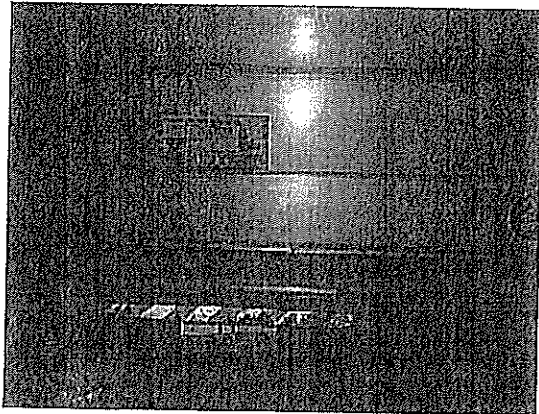
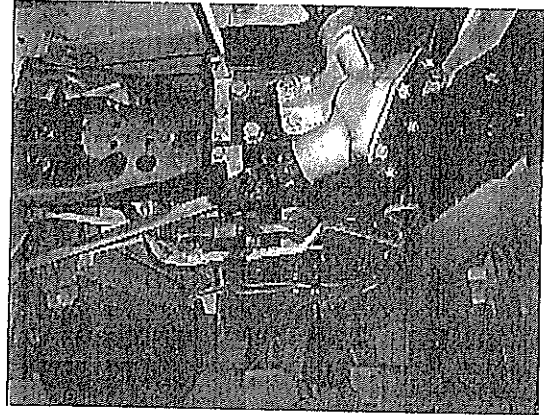
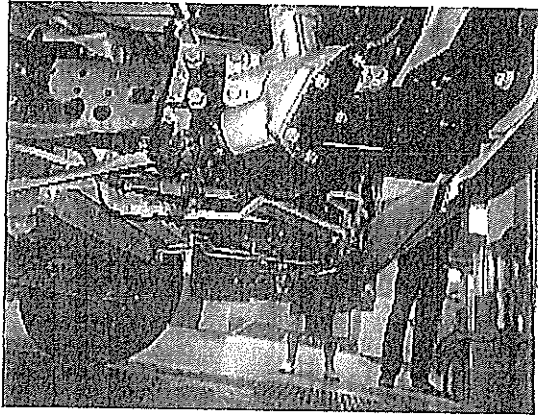


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

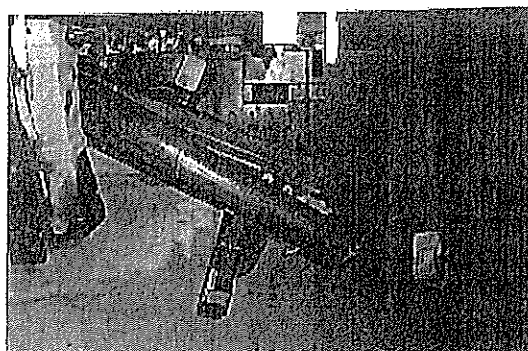
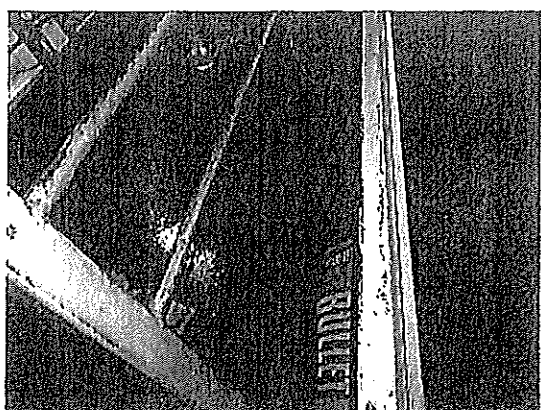
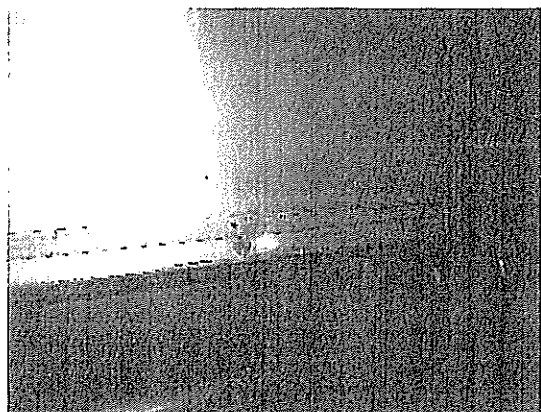


**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199807198R GST Reg. No. 19-9607198-R



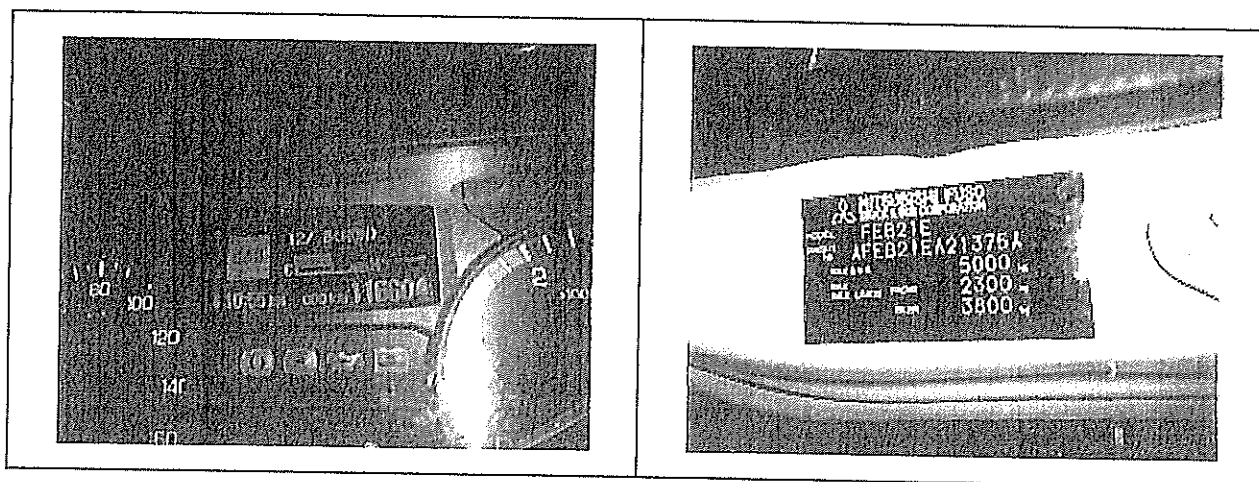


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



Singapore Automobile Appraisers Association

Registered Office: Block 146, Potong Pasir Ave 1, #02-145, Singapore 350146
Correspondence Address: 50 Tagore Lane, #02-10K Singapore 787494
Tel: 64488208 Fax : 64429690

- (1) To All Members
- (2) To Whom It May Concern

Date : 07th January 2014

Definition of the Terms and Conditions for a LUMP SUM REPAIR CONTRACT (Accident - Damaged Vehicle)

The new committee had through a referendum with all members, by way of a circular, on the above subject, received overwhelming support and agreement.

In view of the above, it is agreed that the terms and conditions for a Lump Sum Repair Job as had been in practice by the majority of licensed appraisers in the past couple of decades, should be as follows :-

The repairer, by agreeing to a further reduction of a minimum of 20% from the revised cost for repairs as recommended by the appraiser, shall reserve the right to :

1. Replace any damaged parts with used, reconditioned or new parts.
2. Repair any damaged body parts that the repairer is confident and capable of repairing to a roadworthy condition and to the entire satisfaction of the owner.

However, the repairer by accepting the Lump Sum Repair Contract shall also be responsible for the following :-

1. Repair the vehicle to a roadworthy condition (including a final inspection by a reputable vehicle inspection centre, if the owner insists) and to the entire satisfaction of the owner.
2. To absorb or be responsible for any additional labour or parts costs which are either omitted from the original quotation or are discovered during the course of repairs.

NB :- The degree of damage sustained by any parts recommended, must be severe enough to warrant a replacement.

THE COMMITTEE

SINGAPORE AUTOMOBILE APPRAISERS ASSOCIATION

Revision of Recommended Guidelines for Labour Charges & Painting Rates

(Effective ON or AFTER 01st April 2008)

S/N ^o	Items Description	Below 2000 c.c. Vehicles	Above 2000 c.c. Vehicles	Commercial Vehicles
1	Check wiring/focus headlamps/replace lamps/reverse sensor	\$20.00 - \$80.00	\$20.00 - \$80.00	\$20.00
2	Aircon system include refill gas	\$120.00 - \$180.00	\$120.00 - \$180.00	\$120.00
3	Cooling system/Radiator/fan include refill coolant	\$60.00 - \$100.00	\$60.00 - \$100.00	\$60.00 - \$100.00
4	Dashboard	\$150.00 - \$250.00	\$250.00 - \$350.00	\$150.00 - \$250.00
5	Lift-up Engine/gearbox	\$150.00 - \$250.00	\$250.00 - \$350.00	\$150.00 - \$250.00
6	Interior Upholstry/roof lining/carpet/inner trims/garnishes/mouldings	\$80.00 - \$180.00	\$100.00 - \$250.00	\$60.00 - \$120.00
7	Door (Per) (transfer all fittings)	\$60.00	\$80.00 - \$150.00	\$60.00
8	Airbag system	\$200.00 - \$250.00	\$250.00 - \$350.00	\$200.00 - \$250.00
9	Reset Airbag system	\$120.00 \$150.00	\$200.00 - 250.00	\$120.00 - \$150.00
10	Exhaust system (Replace)	\$60.00 - \$100.00	\$60.00 - \$100.00	\$60.00 - \$100.00
11	W/screen glass (Front/Rear)			
	-----Rubber type	\$80.00	\$80.00 - \$100.00	\$100.00 - \$150.00 *
	-----Sealant type	\$120.00	\$120.00 - \$200.00	\$120.00 - \$180.00 *
12	Undercarriage suspension			
	-----Per side	\$150.00 - \$200.00	\$200.00 - \$250.00	\$150.00 - \$200.00
	-----for rear axle (beam Type)	\$250.00 - \$300.00	\$350.00	\$250.00 - \$500.00

(*) Not Applicable on Coach/Buses (* *) Not Applicable for Pearl Coated paint

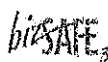
SINGAPORE AUTOMOBILE APPRAISERS ASSOCIATION

Revision of Recommended Guidelines for Labour Charges & Painting Rates

(Effective ON or AFTER 01st April 2008)

S/No	Items Description	Below 2000 c.c. Vehicles	Above 2000 c.c. Vehicles	Commercial Vehicles
13	Fuel Tank	\$60.00 - \$80.00	\$80.00 - \$100.00	\$60.00 - \$80.00
14	Wheel Alignment (Computerised)	\$60.00	\$120.00	\$60.00
15	Panel Beating	\$200.00 - \$220.00	\$200.00 - \$250.00	\$200.00 - \$220.00
16	Spray Painting (per colour/normal type of paints)	\$180.00 - \$250.00 **	\$220.00 - \$250.00 **	\$180.00 - \$250.00 **
17	Chassis alignment system	\$250.00 - \$350.00	\$250.00 - \$350.00	\$250.00 - \$350.00
18	Cabin/rear carriage assy	-	-	\$250.00 - \$350.00

(*) Not Applicable on Coaches/Bus (**) Not Applicable for Panel Conted paint



Ng Wah Hong
Enterprises Pte Ltd
52 Delia Lane 9
Singapore 539292
T (65) 6487 4491
F (65) 6487 3195
nwh.com.sg
ROC/GST Reg. 199202575E

Quotation

Date 17-Nov-20
Quotation No QE202000793
Messrs OMEGA AUTO PTE LTD
Attn MR TERENCE :9271-8287
Terms C.O.D

Vehicle Details

Make And Model MIT FUSO 14FT No. of Units 1

Parts / Services Details

#	Category	Description	Qty	Unit Price	Amount
1	Misc	To supply tailgate hydraulic cylinder pumps assy short	1.00	\$2,400.00	\$2,400.00
2	Misc	To supply tailgate hydraulic cylinder pumps assy long	1.00	\$3,000.00	\$3,000.00
Sub-Total					\$5,400.00
Discount					\$0.00
GST (7.00%)					\$378.00
Total					\$5,778.00
Less Deposit					\$0.00
Amount Due					\$5,778.00

Thank you for your enquiry. We await for your favourable reply.
Yours Faithfully,

Gerald Ye
Assistant Sales Manager
Contact No: (65) 9424 1633

Customer Signature, Company Stamp
Name:
Designation:
Date:

TERMS AND CONDITIONS OF SERVICES

Ng Wah Hong Enterprises Pte Ltd (the "Seller") and the individual or corporate entity identified on the price list or quotation form or purchase order or delivery order or invoice to which these Terms and Conditions of Services are attached (the "Buyer") hereby agree to the following terms and conditions (these "Conditions").

1. CONDITIONS APPLICABLE

1.1 These conditions shall apply to all contracts for provision of vehicular modification services for commercial and industrial purposes (the "Services") by the Seller to the Buyer to the exclusion of all other terms and conditions including any terms and conditions which the Buyer may purport to apply under any purchase order, confirmation or other document.

1.2 All orders for the Services shall be deemed to be an offer by the Buyer to purchase the Services pursuant to these Conditions.

1.3 The Seller shall be deemed to have accepted the Buyer's offer to purchase the Services pursuant to these Conditions by issuing a notice of confirmation of order to the Buyer.

1.4 Delivery of the Buyer's vehicle(s) for the purposes of the Services to the Seller's premises (the "Vehicles") shall be deemed exclusive evidence of the Buyer's acceptance of these Conditions.

1.5 Any variation to these Conditions (including any special terms and conditions agreed between the Buyer and the Seller) shall be inapplicable unless agreed in writing by the Seller.

1.6 These Conditions constitute the entire agreement of the parties with respect to the subject matter hereof and cancels and supersedes all prior communications, representations, understandings, agreements and course of dealings.

2. QUOTATION, PRICING, PAYMENT TERMS

2.1 Unless otherwise stated, all prices quoted by the Seller on a quotation form, in respect of the Services are in Singapore Dollars (SGD or S\$) and are valid for 30 days only. Subject to Condition 2.2 below, the Seller reserves the right to amend the prices after 30 days.

2.2 The Seller's quotation(s) and/or price lists are merely invitations to treat. The Seller expressly reserves the right to modify the prices without notice at any time before an offer by the Buyer to purchase the Services to reflect any changes to its costs resulting from: (i) any alteration in or addition to the Buyer's requirements; (ii) the Buyer's instructions or lack of instructions; (iii) any interruptions, delays or additional or overtime work in relation to causes for which the Seller is not directly responsible; or (iv) fluctuations in foreign exchange rates. The right is reserved by the Seller to correct any clerical or typographical invoicing errors.

2.3 The quoted prices are exclusive of any present or future GST (applicable only to the performance of the Services in Singapore), customs duties, taxes, withholding taxes and other government assessments payable by any reason of the performance of the Services. The Buyer shall be fully responsible for paying any and all such duties, taxes and assessments.

2.4 All prices quoted or proposed are exclusive of all expenses relating to special packaging or procedures required for the unique circumstances of storage and/or delivery and the Buyer shall be liable to pay all expenses related to the same, unless otherwise agreed in writing.

2.5 Upon issuance of a notice of confirmation of order to the Buyer, the Buyer shall pay a deposit (the "Deposit") amounting to 40% of the final contract price of the Services (inclusive of GST, custom duties, taxes, withholding taxes and other government assessments payable, where applicable) ("Contract Price").

2.6 The Deposit is non-refundable.

2.7 Upon collection of the Vehicle(s) after completion of the Services, the Buyer shall pay the remaining 60% of the Contract Price, by way of cash on delivery.

3. RISK

3.1 At all times, the Seller shall not bear any risks for loss or damage in relation to the Vehicles while the Vehicles are in the Seller's possession and/or premises (other than loss or damage caused by the gross negligence or wilful default of the Seller or its employees or agents), and all responsibility for transportation, insurance and storage of the Vehicle(s) shall remain with the Buyer.

3.2 Except as expressly provided in these conditions and subject to applicable law, the Seller shall not be liable to the Buyer by reason of any representation, or any implied warranty, condition or other term, or any duty at common law, for any loss or damage (whether for loss of profit or otherwise), costs, expenses or other claims for compensation whatsoever (and whether caused by the negligence of the Seller, its employees or agents or otherwise) which arise out of or in connection with the performance of the Services. This exclusion of liability shall not apply in respect of death or personal injury caused by the Seller's negligence.

4. PERFORMANCE

4.1 The quality and description of and any specification in respect of the Services and/or the scope of work in relation to the Services shall be those set out in the Seller's quotation or price list.

4.2 The Buyer shall submit to the Seller, within such reasonable time as the Seller may require, such arrangement for, and details regarding, the Services as the Buyer may require, at least [x] weeks prior to the commencement of the Service(s).

4.3 The Buyer shall indemnify the Seller against all losses, damages, costs and expenses awarded against or incurred by the Seller in connection with any claim for infringement of any patent, copyright, design, trade mark or other industrial or intellectual property rights of any other person which results from the Seller's modification of the Vehicle(s) and/or performance of such Services in accordance with the Buyer's specification.

5. COMPLETION OF SERVICES; COLLECTION

5.1 In respect of the provision of the Services, the Seller shall use reasonable endeavours to complete the Services within three (3) months from the date of confirmation of the Buyer's order or such other date which shall be mutually agreed between the parties, but such dates shall be estimates only.

5.2 Upon completion of the Services, the Seller shall give notice of the same to the Buyer.

5.3 Upon receipt of the notice of completion of the Services, the Buyer shall collect the Vehicle(s) within three (3) days of receipt of such notice ("Collection Period") unless otherwise agreed between the parties.

5.4 The Seller reserves the right to change the mutually agreed date and time of the date of collection of the Vehicle(s) ("Agreed Collection Date") to another mutually agreed date and time.

5.5 The Seller shall not be liable for any loss or damage as a result of any change to the Agreed Collection Date.

5.6 In the event that the parties agree that the Buyer shall collect the Vehicle(s) within the Collection Period and the Seller does not change the Agreed Collection Date, but the Buyer fails to collect the Vehicle(s) on the Agreed Collection Date, the Buyer shall nevertheless make payment to the Seller as if the collection had been made by the Buyer on the Agreed Collection Date or pay to the Seller interest on the portion of the Contract Price at the rate of [x]% per (day/week) or part thereof from the Agreed Collection Date until payment is made in full.

5.7 Without prejudice to any other rights or remedies available to the Seller, the Seller may store the Vehicle(s) until collection by the Buyer and charge the Buyer for the costs (including insurance, if any) of storage. The Buyer will be informed of these costs prior to storage of the Vehicle(s).

5.8 For the avoidance of doubt, time of delivery and time for performance by the Seller shall not be of the essence.

5.9 On the Agreed Collection Date, the Buyer shall be entitled to conduct inspection and testing of the Vehicle(s) at the Seller's premises or such other places as the parties may mutually agree. Unless the Buyer objects, collection of the Vehicle(s) constitutes the Buyer's acceptance of the Services. In the event the Buyer does not carry out inspection or testing of the Vehicle(s) on the Agreed Collection Date, the Buyer shall be deemed to have accepted the Services upon collection of the Vehicle(s).

6. WARRANTY; DISCLAIMER

6.1 Save for ordinary wear and tear, Seller warrants that the Vehicle(s) will be free from defects in material and workmanship due to factory fault.

6.2 The foregoing is the sole and exclusive warranty provided by the Seller and shall apply in the event notice of defect is given to the Seller within twelve (12) months after delivery.

6.3 Notice of defect by the Buyer must be in writing and identify all defects upon which the Buyer will rely to support such notice.

6.4 [Within [x] days of receipt of the notice of defect by the Buyer, the Company shall replace the defective materials to the extent that such replacement is possible. Where such replacement is not possible, the Company shall at its sole and absolute discretion refund the Buyer up to [x]% of the Contract Price.]

6.5 The Buyer represents and warrants that the customised specifications for the Vehicle(s) provided to the Seller do not and will not infringe the rights of third parties (including but not limited to any third party intellectual property rights).

7. INDEMNIFICATION

7.1 The Buyer shall defend, indemnify and hold harmless the Seller, its officers, directors, agents, employees, successors and assigns from any and all claims, demands, costs, fines, penalties, fees, losses or expenses including legal fees or judgments resulting from any claim made or action brought as a result of: (a) the use, storage, sale, processing, or other disposition of the Vehicle(s), or the action or inaction of the Buyer or its employees, customers, or agents which may cause injuries or damage giving rise to claims against the Seller, or (b) any alleged infringement of any intellectual property when the claim arises out of the Vehicle(s) modified in accordance with specifications provided by the Buyer, or where the alleged infringement arises out of the Buyer's use of the Vehicle(s) after completion of the Services or incorporation of the Vehicle(s) into, or integration of the Vehicle(s) with, any product, equipment, device or software not provided by the Seller.

7.2 The Seller shall not be liable to the Buyer in contract, tort, negligence, breach of statutory duty or otherwise for any loss, damage, costs or expenses of any nature whatsoever incurred or suffered by the Buyer including any loss/damage of an indirect or consequential nature including but without limitation, any economic loss or other loss of turnover, profits, business or goodwill. In any event, the Seller's liability under or in connection with this contract, whether arising in contract, tort, negligence, breach of statutory duty or otherwise, shall under no circumstances exceed ten percent (10%) of the Contract Sum payable to the Seller or such other sum as may be permitted under law.

8. CONFIDENTIALITY

8.1 The Buyer shall not disclose the Seller's confidential business or technical information, including trade secrets, to any entity or person, nor to use such information for its own benefit, whether during or subsequent to the relationship of the Buyer and the Seller and for a period of three (3) years from and after such relationship ceases.

8.2 As used herein, confidential business or technical information includes, but is not limited to, information disclosed during the course of doing business, including: (i) the identity of, or other pertinent information with respect to, actual or potential customers or customer contacts; (ii) bidding and pricing strategies; (iii) market studies, penetration data, or other market information; (iv) research and development activities, information and plans; (v) technical, proprietary and know-how information; (vi) plans for new products; (vii) methods, practices, procedures, processes and formulas with respect to manufacture, assembly, design, or processing; (viii) sources of supply for products, components, and services; and (ix) any other secret processes, formulas, or methods.

8.3 Confidential information does not include information which the Buyer can demonstrate (i) was available to it on non-confidential basis prior to its disclosure by the Seller or its representative; (ii) was independently developed by the Buyer; (iii) is or becomes known to the public other than by act of the Buyer or the Buyer's representative subsequent to disclosure thereof to the Buyer by the Seller; or (iv) became available to the Buyer on a non-confidential basis from a source other than the Seller or its representatives, provided that such source is not known by the Buyer after due inquiry to be bound by a confidentiality agreement with the Seller or its representatives, or is otherwise prohibited from transmitting the information to the recipient by contractual, legal, or fiduciary obligation.

9. CANCELLATION

In the event that the Buyer cancels any order, the Buyer shall pay to the Seller the following charges: (i) [x]% of the Contract Price plus the cost of time and material spent on the order including any charges from commitments to the Seller's vendors for the Services, if received by the Seller between [x] and [x] days after the date of confirmation of order; and (ii) 100% of the Contract Price, if received by the Seller less than [x] days prior to the date of confirmation of order.

10. MISCELLANEOUS

10.1 These Conditions may be amended or supplemented only by a written instrument that refers explicitly to these Conditions and that is signed by the authorised representatives of both parties.

10.2 These Conditions shall be governed by and construed in accordance with the laws of Singapore, without regard to principles of conflict of laws and the Buyer hereby submits to the non-exclusive jurisdiction of the courts of Singapore.

10.3 No waiver, alteration or modification of any of the provisions hereof shall be binding on the Seller unless made in writing and duly authorized and executed by the Seller. A waiver or modification by the Seller of any condition or obligation of the Buyer hereunder shall not be construed as a waiver or modification of any other condition or obligation and no waiver or modification by the Seller granted on any one occasion shall be construed as applying to any other occasion.

10.4 If any of the provisions in these Conditions are held to be in violation of applicable law or applicable court decision, then such provisions (i) shall not invalidate or render unenforceable such provisions in any other jurisdiction; and (ii) are hereby waived or amended to the extent necessary to achieve the same economic effect for these Conditions to be enforceable in such jurisdiction and the rest of these Conditions shall remain in full force and effect.

10.5 All notices, reports, requests, approvals and other communications required or permitted hereunder must be in writing, sent to the receiving party's address as specified by the receiving party and shall be deemed delivered upon receipt.

10.6 A person who is not a party to any contract governed by these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B of the Singapore Statutes) to enforce any of its terms.

10.7 The Seller shall not be liable to the Buyer or be deemed to be in breach of these Conditions by reason of any delay in performing, or any failure to perform, the Services, if the delay or failure was due to any cause beyond the Seller's reasonable control. Without prejudice to the generality of the foregoing, the following shall be regarded as causes beyond the Seller's reasonable control:

- (i) Act of God, embargoes, explosion, flood, nuclear disaster, pest, fire or accident;
- (ii) war or threat of war, sabotage, insurrection, public enemy, civil disturbance or requisition;
- (iii) acts, restrictions, regulations, bye-laws, prohibitions or measures of any kind under applicable law;
- (iv) Import or export regulations or embargoes;
- (v) strikes, lock-outs or other industrial actions or trade disputes (whether involving employees of the Seller or of a third party);
- (vi) government regulations and any event as a result from COVID-19, or any epidemic and pandemic, resulting in higher costs or difficulty in delivery;
- (vii) difficulties in obtaining raw materials, labour, fuel, parts or machinery; or
- (viii) power failure or breakdown in machinery.

10.8 This is a computer-generated document and no signature of the Seller is required.

10.9 By signing the price list or quotation form or purchase order or delivery order or invoice to which these Conditions are attached, the Buyer hereby agrees to and accepts these Conditions.



Ng Wah Hong
Enterprises Pte Ltd
Office & Workshop
52 Defu Lane 9,
Singapore 539292
07 Defu Lane 9,
Singapore 539249
T (65) 6487 1491
F (65) 6487 1493
nwh.com.sg
GST Reg.: 199502575E

3000/222
Messrs OMEGA AUTO PTE LTD
33 UBI AVE 3
#04-71 VERTEX
SINGAPORE 408868
Attn MR TERENCE (H/P: 9271-8287)

TAX INVOICE E1901650

Quotation No. QE201901027
Your P/O No.
Date 28/12/2019
Terms C.O.D
Salesman LINDA
Page 1

S/N	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
	Make & Model : MITSUBISHI FUSO 14FT			
	Vehicle No : YP6245R			
1	Cargo Deck Repair: 1) To supply & remove & re-install (after changing the platform) the existing aluminium canopy 2) To supply & change the cargo platform	1	2,800.00	2,800.00
2	To supply & change the signal light on rear passenger side	1	30.00	30.00

SINGAPORE DOLLARS : THREE THOUSAND TWENTY EIGHT AND CENTS TEN ONLY

1. Please pay 40% of total quote upon confirmation.	Sub-Total	2,830.00
2. Full payment upon collection.	Discount 0.00 %	0.00
3. Deposit is not refundable.	GST 7 %	198.10
4. Goods sold is not returnable.	Total	3,028.10
5. All orders executed within 3 months of confirmation.	Less Deposit :	0.00
6. The company accepts no liability for any loss, damage, however caused.	AMOUNT DUE :	S\$ 3,028.10
7. The company reserves the right to change delivery date and time.		
8. Unless full payment is received, the company reserves the right to reclaim/re-possess products and/or services supplied to the customer.		

Received above mentioned goods in good order and condition

for NG WAH HONG ENTERPRISES PTE LTD

Received by _____
Signature, Company Stamp & Date

AUTHORISED SIGNATURE(S)

KURU & CO

PRE REPAIR INSPECTION (PRI) MEMO 2

Our ref no : L.19.1446
Date : 4-12-19
Attn. : Terence , Omega
Vehicle no/DOA/Model : YP 6245R , 29-11-19 , MITSUBISHI

Dear Sir,

Your objection enclosing your list of surveyors was sent to Party insurer on 4/12/19 @ 15:29 AM / PM.
Time frame – 2 working days (not including Saturday, Sunday and Public Holiday)

- ☐ **NO REPLY** from Third Party insurer. Please proceed to appoint your surveyor and repair the vehicle.
- ☒ **OBJECTION** from Third Party insurer. Please proceed to appoint your surveyor and repair the vehicle **after** the PRI by LKK. Copy of their letter dated 4-12-19 and our letter 4-12-19 are enclosed.
- ☐ We have received the Third Party insurer's **REPLY** and they have agreed to appoint your surveyor:
M/s _____
Copy of their letter dated _____ and our letter _____ are enclosed.

Please forward us the repair bill and supporting documents when it's ready for us to proceed with your claim together with the following information:

1	PRI (Before Dismantle)	Date: <u>9.12.2019</u>	Time:
2	PRI (Dismantle)	Date: <u>16.12.2019 - Rear</u> <u>7.01.2020 - Front</u>	
3	Post repair inspection (if any)	Date: <u>13.01.2020 - After Paint</u>	
4	Vehicle	Date in:	Date out:

Warmest Rgds,
Anne / Lena / Irene