

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 15 March, 2022 5:04 PM
To: mail@loonchong.com; assignments@lkkauto.com; Admin A
Subject: FW: SNM22D201788/C02/GBE2189B/TAYHP / FW: PRS for SML 3190 Y accident involving vehicle GBE 2189 B on 14 March 2022 along Bedok Reservoir Road (LC ref: SH22-034.HLH/L (SML 3190 Y)

Dear Sir/Mdm (LKK),

Please assist to get your surveyors to liaise with TP SOLICITOR to arrange to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: mail@loonchong.com <mail@loonchong.com>
Sent: Tuesday, 15 March 2022 2:54 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: mail@loonchong.com
Subject: RE: SNM22D201788/C02/GBE2189B/TAYHP / FW: PRS for SML 3190 Y accident involving vehicle GBE 2189 B on 14 March 2022 along Bedok Reservoir Road (LC ref: SH22-034.HLH/L (SML 3190 Y)

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Dear Sirs,

We refer to the above matter and your email of even date.

Pursuant to the NIMA protocol of the Practice Directions Amendment No.1 of 2016, we have our client's instructions to reject your list of appointed surveyors as stated in your said email.

We are further instructed to append to append below our client's 10 proposed surveyors as follows:

- 1) Fong Kok Heng
- 2) Danny Yap
- 3) Willy Goh
- 4) Francis Ng

- 5) Dennis Yap
- 6) Louis Ng
- 7) Michael Yap
- 8) Lim Yong Tian
- 9) Patrick Ng
- 10) Philip Foo

If you are not agreeable to our list of surveyors above, kindly appoint your surveyor to proceed with the pre-repair survey of our client's vehicle SML 3190 Y will be at our client's repairer workshop as follows:

Contact Person : Mr Aloysius Tan
H/P No. : 8183 1183

Coco for Loo & Chong Law Corporation
Blk 52 Chin Swee Road #03-67 Singapore 160052
Tel: 6438 2883 / Fax: 6438 2889
[Email: mail@loonchong.com](mailto:mail@loonchong.com)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 15 March 2022 2:41 pm
To: mail@loonchong.com
Cc: mail@loonchong.com
Subject: FW: SNM22D201788/C02/GBE2189B/TAYHP / FW: PRS for SML 3190 Y accident involving vehicle GBE 2189 B on 14 March 2022 along Bedok Reservoir Road (LC ref: SH22-034.HLH/L (SML 3190 Y)

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 15 March 2022 11:45 AM

To: mail@loonchong.com; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201788/C02/GBE2189B/TAYHP / FW: PRS for SML 3190 Y accident involving vehicle GBE 2189 B on 14 March 2022 along Bedok Reservoir Road (LC ref: SH22-034.HLH/L (SML 3190 Y)

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for SML3190Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: mail@loonchong.com <mail@loonchong.com>

Sent: Tuesday, 15 March 2022 9:59 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: mail@loonchong.com

Subject: Re: PRS for SML 3190 Y accident involving vehicle GBE 2189 B on 14 March 2022 along Bedok Reservoir Road (LC ref: SH22-034.HLH/L (SML 3190 Y)

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Dear Sirs,

We enclose herewith our Letter of PRS and await your urgent reply.

Coco for Loo & Chong Law Corporation
Blk 52 Chin Swee Road #03-67 Singapore 160052
Tel: 6438 2883 / Fax: 6438 2889
[Email: mail@loonchong.com](mailto:mail@loonchong.com)