

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 15 March, 2022 4:40 PM
To: Guan Hin Motor Workshop; SUR; assignments
Subject: RE: SNM22D201792/C02/GBD8657H/TANCHC / RE: Traffic accident on 14/03/2022 involving vehicle SMT6130J and GBD8657H

WITHOUT PREJUDICE

Dear Sir/Mdm,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Guan Hin Motor Workshop <guanhinmotor@yahoo.com>
Sent: Tuesday, 15 March 2022 4:21 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: Re: SNM22D201792/C02/GBD8657H/TANCHC / RE: Traffic accident on 14/03/2022 involving vehicle SMT6130J and GBD8657H

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

We select Kenneth Kong (LKK)

GUAN HIN MOTOR WORKSHOP.
No 10 Ang Mo Kio Industrial Park 2A
#02-03 Singapore 568047
Tel: 64837111
Fax:64837221
L C NG

On Tuesday, 15 March 2022, 04:15:21 pm SGT, Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D201792/C02/GBD8657H/TANCHC

Your reference: SMT6130J

Dear Sirs,

ACCIDENT INVOLVING GBD8657H & SMT6130J ON 14/03/2022

We refer to your email of 15/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 15 March 2022 4:11 PM

To: Guan Hin Motor Workshop <guanhinmotor@yahoo.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D201792/C02/GBD8657H/TANCHC / RE: Traffic accident on 14/03/2022 involving vehicle SMT6130J and GBD8657H

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SMT6130J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Guan Hin Motor Workshop <guanhinmotor@yahoo.com>
Sent: Tuesday, 15 March 2022 4:00 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Traffic accident on 14/03/2022 involving vehicle SMT6130J and GBD8657H

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Please arrange to survey our vehicle SMT6130J

Kindly provided your survey list

GUAN HIN MOTOR WORKSHOP.
No 10 Ang Mo Kio Industrial Park 2A
#02-03 Singapore 568047
Tel: 64837111
Fax:64837221
L C NG