

Our Ref: CC0322/SHA9983D/KS(st)
Date: 13.04.2022

LONPAC INSURANCE BERHAD
300 BEACH ROAD #17-04/07
Singapore 199555

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 12.03.2022 INVOLVING SHA9983D & XD 9478R ALONG ALONG BRADDELL ROAD

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHA9983D, which was involved in the captioned accident with your insured vehicle No XD 9478R.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,671.00
2. Loss of Rental	8 days x S\$ 129.47	S\$	1,035.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	8 days x S\$ 80.00	S\$	640.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	7,348.76
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA9983D , XD9478R
ALONG BRADDELL ROAD****ON 12-Mar-22 16:30**

I / We

CHONG WAN CHIU

(Hirer) NRIC No.:

SXXXX901J

and/or

(Relief) NRIC No.:

SXXXX901J

Taxi Number

SHA9983D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

14-Mar-2022

Name of Hirer

CHONG WAN CHIU

Hirer NRIC

SXXXX901J

Signature :



Address

**130A LORONG 1 TOA PAYOH #26-5...
311130**

Contact No.

96656295



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC00/025541
DATE : 16 NOV 2022

DISCHARGE VOUCHER

I/We, CITYCAB PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XD9478R the sum of Singapore Dollar Six Thousand Eight Hundred Fifty Only (\$6,850.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHA9983D and XD9478R on 12/03/2022 along/at BRADDELL ROAD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ BOON WEE CONST (S) PTE. LTD. AND/OR ANG NG BOON KEONG) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "COMFORTDELGRO ENGINEERING PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CITYCAB PTE LTD
CO. REG. NO. 199502839G

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

18.11.2022

Signature of vehicle owner/Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

KAZALI 18.11.2022

Name of vehicle owner /Date

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO
SHA9983D

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
14.11.2019

CHASSIS CODE
KMHC851CVLU182799

NO/DATE
91664063 11.04.2022

JOB NO.
305508842

ODOMETER READING

JOB TYPE

Description : 3P.12.03.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	5,300.00
Add GST @ 7.000 %	371.00
Total Invoice amount	5,671.00

Issued by : KATHERINETAN 11.04.2022 14:38:48
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

WE HEREBY WARRANT ALL WORK DONE BY OUR COMPANY IS SUBJECT TO THE FOLLOWING CONDITIONS: THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR LOSS OF ANYTHING BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED AT CUSTOMER'S RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND REPORT ANY DAMAGE OR LOSS TO THE COMPANY WITHIN 24 HOURS FROM THE DATE OF DELIVERY. IF NO COMPLAINT IS MADE WITHIN 24 HOURS, THE COMPANY WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER.
INTEREST OF 4% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 20 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC22030200



Date: 05 April 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/03/2022 @ 16:30 hrs
ALONG ALONG BRADDELL ROAD
INVOLVING XD9478R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9983D** (the "Taxi"). The Taxi was hired to **CHONG WAN CHIU IC NO SXXXX901J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

XD9478R

Date of Accident

12/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **01/07/2021 - 30/06/2022**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **14/03/2022 13:24**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SWP 99830

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 18 November 2022 12:10 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - DOA.12.03.22 SHA9983D with your insured XD9478R - LONPAC *** LKK REF: CC4/LPC22002443/Gga3

Dear Sirs,

For an update, we have settled the matter at a global sum of **\$6,850.00(all-in)** with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 26 October 2022 12:54 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - DOA.12.03.22 SHA9983D with your insured XD9478R - LONPAC *** LKK REF: CC4/LPC22002443/Gga3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 26 October 2022 11:21 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - DOA.12.03.22 SHA9983D with your insured XD9478R - LONPAC *** LKK REF: CC4/LPC22002443/Gga3

Your ref: **21/22/22/VC00/025541**

Our ref : CC4/LPC22002443/Gea3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD9478R(LONPAC) AND SHA9983D(TP) ON 12/03/2022

We refer to the above matter.

We have highlighted to your good office on 16/03/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,929.29(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,381.01	\$ 5,671.00 (\$5,300.00 + 7%GST)
2. Loss of Rental (8days x \$129.47)	\$ 1,035.76	\$ 906.29 (7days x \$129.47)
3. Loss of income (8days x \$80.00)	\$ 640.00	\$ 350.00 (7days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 12,058.77	<u>\$ 6,929.29</u>

Surveyor recommended 4days for repair + 1Sunday +2PRS = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 16 March, 2022 11:56 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: DOA.12.03.22 SHA9983D with your insured XD9478R - LONPAC *** LKK REF: CC4/LPC22002443/Gga3

Lonpac External - General

Dear Mei Kwan,

Our insured has been emailed to Meng Yan on 143/3/2022

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 16 March 2022 11:52 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DOA.12.03.22 SHA9983D with your insured XD9478R - LONPAC *** LKK REF: CC4/LPC22002443/Gga3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 14 March 2022 4:04 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: DOA.12.03.22 SHA9983D with your insured XD9478R – LONPAC

Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

FYNA. Our insured has not lodged the report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jumanibin Masudin <jumanibm@cde.com.sg>

Sent: Monday, 14 March 2022 3:58 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: DOA.12.03.22 SHA9983D with your insured XD9478R – LONPAC

TO

Officer in charge

Please expedite

Note: SAS report not ready

Best Regards

Jumani Masudin

Taxi Accident Repair / ComfortDelgro Engineering Pte Ltd

Tel. 6214-8315 / Fax. 6546-8156



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Monday, 14 March 2022 3:47 pm

To: Jumani Bin Masudin <jumanibm@cdege.com.sg>

Subject: Scan Image

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
