Hsiao Tong (LKKAuto)

Sent: Wednesday, 26 October 2022 12:54 PM

To: Hsiao Tong (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: [SEEK MANDATE] - DOA.12.03.22 SHA9983D with your insured XD9478R -

LONPAC *** LKK REF: CC4/LPC22002443/Gga3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 26 October 2022 11:21 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - DOA.12.03.22 SHA9983D with your insured XD9478R - LONPAC *** LKK REF:

CC4/LPC22002443/Gga3

Your ref: **21/22/22/VC00/025541** Our ref: CC4/LPC22002443/Gea3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD9478R(LONPAC) AND SHA9983D(TP) ON 12/03/2022

We refer to the above matter.

We have highlighted to your good office on 16/03/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$6,929.29(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,381.01	\$ 5,671.00 (\$5,300.00 + 7%GST)
2. Loss of Rental (8days x \$129.47)	\$ 1,035.76	\$ 906.29 (7days x \$129.47)
3. Loss of income (8days x \$80.00)	\$ 640.00	\$ 350.00 (7days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 12,058.77	<u>\$ 6,929.29</u>

Surveyor recommended 4days for repair + 1Sunday +2PRS = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 16 March, 2022 11:56 AM
To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>
Cc: MT Claim SG <mt claim@lonpac.com>

Subject: FW: DOA.12.03.22 SHA9983D with your insured XD9478R - LONPAC *** LKK REF: CC4/LPC22002443/Gga3

Lonpac External - General

Dear Mei Kwan,

Our insured has been emailed to Meng Yan on 143/3/2022

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706 We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>
Sent: Wednesday, 16 March 2022 11:52 am
To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; Cecilia Chong (LKK Auto) <<u>CeciliaChong@lkkauto.com</u>>; Admin A

<admin-a@lkkauto.com>

Subject: RE: DOA.12.03.22 SHA9983D with your insured XD9478R - LONPAC *** LKK REF: CC4/LPC22002443/Gga3

Dear Gerald.

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Monday, 14 March 2022 4:04 PM
To: assignments assignments@lkkauto.com
Co: MT Claim SG <mt claim@lonpac.com</pre>

Subject: FW: DOA. 12. 03. 22 SHA9983D with your insured XD9478R - LONPAC

Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

FYNA. Our insured has not lodged the report.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jumani Bin Masudin <jumanibm@cdge.com.sg>

Sent: Monday, 14 March 2022 3:58 pm
To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: DOA. 12. 03. 22 SHA9983D with your insured XD9478R - LONPAC

TO

Officer in charge

Please expedite

Note: SAS report not ready

Best Regards

Jumani Masudin

Taxi Accident Repair / ComfortDelgro Engineering Pte Ltd Tel. 6214-8315 / Fax. 6546-8156

Do you really need to print? Go Digital! Go Paperless!



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Monday, 14 March 2022 3:47 pm

To: Jumani Bin Masudin < jumanibm@cdge.com.sg>

Subject: Scan Image

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]