# **Meng Yan**

**From:** Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Tuesday, 15 March 2022 3:45 PM

To: Wah Hong; assignments
Cc: Claims Dept of CTI

**Subject:** RE: SNM22D201760/C02/YP7837B/CHNGPW / FW: Liability Check - Accident involving

vehicle no. SJR6511P and YP7837B on 12/03/2022

#### Without Prejudice, Save as to Costs

Dear Jimmy

We refer to the above matter.

Please be advised that liability is unclear as conflicting version of both party accident reports.

Dear LKK

Please refer to below email and liaise with third party workshop.

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

#### Thank you.

### Adeline Chng

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Wah Hong <motor@wahhong.sg> Sent: Tuesday, March 15, 2022 3:26 PM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Re: SNM22D201760/C02/YP7837B/CHNGPW / FW: Liability Check - Accident involving vehicle no. SJR6511P and YP7837B on 12/03/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline.

We would like to appoint LKK to survey this vehicle. Kindly let us know the liability too for this mention accident.

Thank You and Best Regards,

Jimmy

WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M

ENTERPRISE HUB 38 TOH GUAN ROAD EAST #01-57 S(608581)

Tel: (65) 6773 7377 HP: (65) 8778 4848 Website: <a href="www.wahhong.sg">www.wahhong.sg</a> Mail: <a href="motor@wahhong.sg">motor@wahhong.sg</a>

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This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf).

On 15-Mar-22 3:23 PM, Adeline Chng wrote:

Without Prejudice, Save as to Costs

Our reference: SNM22D201760 C02/ YP7837B /Chngpw

Your reference: SJR6511P

Dear Sirs

#### ACCIDENT INVOLVING <u>YP7837B & SJR6511P ON 12/03/2022</u>

We refer to your email of 15/03/2022

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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### Thank you.

#### **Adeline Chng**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping

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From: Claims Dept of CTI <a href="mailto:sq.cntaiping.com"><a href="mailto

**Sent:** Tuesday, March 15, 2022 1:40 PM

To: motor@wahhong.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <a href="mailto:sq.cntaiping.com"><a href="mailto:s

Subject: O/R: SNM22D201760/C02/YP7837B/CHNGPW / FW: Liability Check - Accident involving vehicle no.

SJR6511P and YP7837B on 12/03/2022

Without Prejudice

Dear Adeline.

Please conduct PRS for SJR6511P.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Wah Hong < motor@wahhong.sg > Sent: Tuesday, 15 March 2022 11:38 am

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: Liability Check - Accident involving vehicle no. SJR6511P and YP7837B on 12/03/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We refer to the above subject and we are acting for the owner of SJR6511P against your insured vehicle YP7837B.

Kindly update us that your insured YP7837B file the report on the mention accident? If yes, please let us know your confirmation on liability for the above accident where your Insure caused the side swipe and attempted to fled from scene when he pretended nothing has happen.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report for your perusal.

Thank You and Best Regards,

Jimmy

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ROC:199806235M

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