

Hsiao Tong (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 12 August 2022 11:23 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [Seek Mandate] - SNM22D201667/C02/XE7086X/CHNGPW / FW: Direct Settlement - Accident Involving XE7086X (OI : CTI - TBA) AND SNC7396E (TP : LKK REF - CC6/CTI22002437/pa3) on 07/03/2022

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$1,535.95. (please try to avoid settle in global sum in order for us to claim back gst)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, July 18, 2022 2:19 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - SNM22D201667/C02/XE7086X/CHNGPW / FW: Direct Settlement - Accident Involving XE7086X (OI : CTI - TBA) AND SNC7396E (TP : LKK REF - CC6/CTI22002437/pa3) on 07/03/2022

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Your ref: **SNM22D201667/C02/XE7086X/CHNGPW**

LKK ref : CC6/CTI22002437/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE7086X(CHINA TAIPING) AND SNC7396E(TP) ON 07/03/2022

We refer to the above matter.

Third party reported that he was travelling straight along Choa Chu Kang Way. Suddenly he felt an impact. Our driver who was driving on the right lane had changed lane and collided onto the right rear portion of third party vehicle.

Our driver reported that he signaled his intention to do a lane change. He checked and ensure that the traffic was clear before he proceed to change lane. While he was moving, third party travelled fast and cut into the lane which our driver was changing and collided with our insured's lorry.

Both parties had given a conflict of report and there was no video/ substantial evidence from both parties to support either version. In view is this, we would like to propose to settle the matter at 50/50.

We seek your approval to offer repairer **"HUI YANG MOTOR PTE LTD"** at **\$1,535.95(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (w/GST)	\$ 5,461.33		\$ 2,782.00 (\$2,600.00 + 7%GST)
2. Loss of Use (5days x \$55.00)	\$ 275.00		\$ 275.00 (5days x \$55.00)
	\$		\$ 3,057.00
		@ 50%	\$ 1,528.50
3. LTA/GIA Search Fee	\$ 7.45		\$ 7.45
Total	\$ 5,743.78		<u>\$ 1,535.95</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 23 March 2022 3:54 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D201667/C02/XE7086X/CHNGPW / FW: Direct Settlement - Accident Involving XE7086X (OI : CTI - TBA) AND SNC7396E (TP : LKK REF - CC6/CTI22002437/pa3) on 07/03/2022

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Dear Mei Kwan

Well received with thanks.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, March 23, 2022 10:38 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM22D201667/C02/XE7086X/CHNGPW / FW: Direct Settlement - Accident Involving XE7086X (OI : CTI - TBA) AND SNC7396E (TP : LKK REF - CC6/CTI22002437/pa3) on 07/03/2022

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Dear Adeline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 16 March, 2022 4:03 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201667/C02/XE7086X/CHNGPW / FW: Direct Settlement - Accident Involving XE7086X (OI : CTI - TBA) AND SNC7396E (TP : LKK REF - CC6/CTI22002437/pa3) on 07/03/2022

[Strictly Confidential]

Dear Mei Kwan/Hsiao Tong

Attached herewith OI SAS for your perusal.

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Thank you.

Adeline Chng

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, March 16, 2022 12:19 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201667/C02/XE7086X/CHNGPW / FW: Direct Settlement - Accident Involving XE7086X (OI : CTI - TBA) AND SNC7396E (TP : LKK REF - CC6/CTI22002437/pa3) on 07/03/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D201667/C02/XE7086X/CHNGPW.

Dear Adeline,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 16 March 2022 10:35 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving XE7086X (OI : CTI - TBA) AND SNC7396E (TP : LKK REF - CC6/CTI22002437/pa3) on 07/03/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Hui Yang Motor Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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