

## Celine Fong (LKKAuto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 15 March 2022 3:32 PM  
**To:** jeslyn@carzauto.com.sg; admin.kb@carzauto.com.sg; Admin A; assignments  
**Subject:** RE: SNM22D201775/C02/GBJ2282M/TAYHP / FW: Request Surveyor for pre-repair survey Ur Ref: GBJ2282M Our Ref: CT/2203-004/SNC2113M

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with CARZ AUTO to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>  
**Sent:** Tuesday, 15 March 2022 3:02 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; admin.kb@carzauto.com.sg  
**Subject:** RE: SNM22D201775/C02/GBJ2282M/TAYHP / FW: Request Surveyor for pre-repair survey Ur Ref: GBJ2282M Our Ref: CT/2203-004/SNC2113M

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Hi Irene

Good Afternoon

We would like to assign LKK to conduct the pre-repair inspection survey for vehicle number: SNC2113M I hope that you may help us inform surveyor that the vehicle are in our workshop and ready to be survey. Our workshop located at 61 Woodland Industrial Park E9 #04-04 (Premium 9) Singapore 757047.

Thank You.

With Regards,  
**Jeslyn Chua**  
**HP: 9380 9969**



# CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:  
CAR GROOMING WORKSHOP:  
SPRAY PAINTING WORKSHOP:  
ACCIDENT REPAIR & SERVICE WORKSHOP:  
ACCIDENT REPORTING & SERVICE WORKSHOP:  
TEL: 6909 3080  
FAX: 6909 3081  
HP: 9022 2226

1 KAKI BUKIT AVE 6, #02-26, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
1 KAKI BUKIT AVE 6, #01-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
61 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047  
259 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584  
EMAIL: SALES@CARZAUTO.COM.SG  
FB: FACEBOOK.COM/CARZAUTOSERVICES  
WEB: HTTP://WWW.CARZAUTO.COM.SG

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Tuesday, 15 March 2022 2:58 pm

**To:** [jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg); [admin.kb@carzauto.com.sg](mailto:admin.kb@carzauto.com.sg)

**Subject:** FW: SNM22D201775/C02/GBJ2282M/TAYHP / FW: Request Surveyor for pre-repair survey Ur Ref: GBJ2282M Our Ref: CT/2203-004/SNC2113M

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us /

our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [62247175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 15 March 2022 11:35 AM

**To:** [jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg); [admin.kb@carzauto.com.sg](mailto:admin.kb@carzauto.com.sg); Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201775/C02/GBJ2282M/TAYHP / FW: Request Surveyor for pre-repair survey Ur Ref: GBJ2282M Our Ref: CT/2203-004/SNC2113M

Without Prejudice

Dear Irene,

Please conduct PRS for GBJ2282M.

Note: officer in charge Irene Tay 63896192

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** [jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg) <[jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg)>

**Sent:** Tuesday, 15 March 2022 9:16 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [admin.kb@carzauto.com.sg](mailto:admin.kb@carzauto.com.sg)

**Subject:** Request Surveyor for pre-repair survey Ur Ref: GBJ2282M Our Ref: CT/2203-004/SNC2113M

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Hi

Good Morning

I am writing to enquire about an arrangement of pre-repair inspection survey for vehicle number: SNC2113M. Please find the attached file for your review.

If you need more information about this case, please do not hesitate to email or contact me.

Thank You.

With Regards,  
**Jeslyn Chua**  
**HP: 9380 9969**



## CARZ AUTO SERVICES PTE LTD

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CAR GROOMING WORKSHOP:  
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FAX: 6909 3081  
HP: 9022 2226

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1 KAKI BUKIT AVE 6, #01-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
61 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047  
259 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584

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