

Veron Chen (LKKAUTO)

From: KENNY LIM CHING GHEE <kennyim@lonpac.com>
Sent: Wednesday, 16 March 2022 6:27 PM
To: Veron Chen (LKKAUTO); Celine Fong (LKKAUTO); assignments
Cc: MT_Claim_SG; SUR
Subject: RE: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022 - LPI Ref: 21/22/22/VC00/025550

Lonpac External - General

Dear Veron

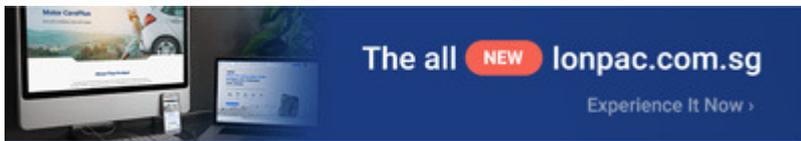
Please proceed to authorized repairs as recommended.

Do take note of the applicable excesses totalling \$3,200.00 comprising of \$700.00 (Section I) and an additional \$2,500.00 (Young & Inexperienced Drivers).

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 16 March 2022 4:40 pm
To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Dear Gerald,

Enclosed preliminary revised of vehicle YN 8778S
Date of survey: 16/3/2022
Number of days (estimated) : days

Lump Sum Repair

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Tuesday, 15 March 2022 4:21 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Dear Gerald,

Thank you for the assignment.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 15 March 2022 3:44 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>

Subject: FW: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Lonpac External - General

Our Ref : 21/22/22/VC00/025550 (Kenny's case)

Dear Meng Yan/Summer,

Please proceed to survey and revert.

The excess applicable is \$700.00 (Section I) and an additional excess of \$2,500.00 Z(Young & Inexperienced Drivers) as the driver has less than 2 years of experience.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Wah Hong <motor@wahhong.sg>
Sent: Tuesday, 15 March 2022 3:17 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Dear Sir/Madam,

We refer to the above own damage claim for the owner of vehicle YN8778S, W & Y ELECTRICAL TRADING.

The owner of this vehicle would like to have their car repaired at our workshop, WAH HONG MOTORS & CREDIT Pte Ltd at 38 Toh Guan Road East Enterprise Hub #01-57 Singapore 608581, under his insurance company's Comprehensive Policy.

Kindly send your surveyor for the assessment. We have also attached a GIA Report.

Should you have any enquiries, kindly contact Melvin at 8778 3338 before heading down to our premise
Thank You and Best Regards,

Jimmy
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S (608581)

Tel: (65) 6773 7377
HP: (65) 8778 4848
Website: www.wahhong.sg
Mail: motor@wahhong.sg

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