

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 17 March 2022 7:27 AM
To: SUR; motor@wahhong.sg
Subject: RE: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Dear Jimmy,

As instructed by our client , please proceed to repair the **insured vehicle YN 8778S, lump sum repair (Excess \$3200/-)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Tuesday, 15 March 2022 4:21 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 15 March 2022 3:44 PM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>
Subject: FW: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Lonpac External - General

Our Ref : 21/22/22/VC00/025550 (Kenny's case)

Dear Meng Yan/Summer,

Please proceed to survey and revert.

The excess applicable is \$700.00 (Section I) and an additional excess of \$2,500.00 Z(Young & Inexperienced Drivers) as the driver has less than 2 years of experience.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Wah Hong <motor@wahhong.sg>
Sent: Tuesday, 15 March 2022 3:17 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Dear Sir/Madam,

We refer to the above own damage claim for the owner of vehicle YN8778S, W & Y ELECTRICAL TRADING.

The owner of this vehicle would like to have their car repaired at our workshop, WAH HONG MOTORS & CREDIT Pte Ltd at 38 Toh Guan Road East Enterprise Hub #01-57 Singapore 608581, under his insurance company's Comprehensive Policy.

Kindly send your surveyor for the assessment. We have also attached a GIA Report.

Should you have any enquiries, kindly contact Melvin at 8778 3338 before heading down to our premise
Thank You and Best Regards,

Jimmy

WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 4848
Website: www.wahhong.sg
Mail: motor@wahhong.sg

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