

## Veron Chen (LKKAuto)

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**From:** Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>  
**Sent:** Monday, 18 April 2022 9:54 PM  
**To:** Steve Chen (LKK Auto)  
**Cc:** Veron Chen (LKKAuto)  
**Subject:** Re: Finalise Re: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Hi Steve,

We agree with your finalise amount

Thank You and Best Regards

Melvin  
Tel: (65) 67737377  
Hp: (65) 87783338

Wah Hong Motors & Credit Pte Ltd  
ROC: 199806235M  
Enterprise Hub  
38 Toh Guan Road East  
#01-57 S(608581)  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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**From:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Sent:** Monday, April 18, 2022 9:09:15 PM  
**To:** Wah Hong <motor@wahhong.sg>  
**Cc:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** Finalise Re: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Hi Melvin,

Re-finalize \$10,350.00 (L/S, before GST). 10 days.

Thanks.

Best Regards,  
**Steve Chen** | Automotive Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Sent:** Monday, 18 April 2022 9:34 am  
**To:** Wah Hong <motor@wahhong.sg>  
**Cc:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** Finalise Re: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Hi Melvin,

We will be advising our Principal a cost of repair of \$12,925.94 (P/P before GST) - with 10 days of repair, subject to their approval.

Thanks.

Best Regards,  
**Steve Chen** | Automotive Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wah Hong <motor@wahhong.sg>  
**Sent:** Monday, 11 April 2022 1:43 pm  
**To:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Subject:** Finalise Re: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Hi Steve,  
Attached are the after paint photos and Supplementary estimate for kind perusal. Kindly finalise with us.  
Thank You and Best Regards,

Jimmy  
WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
HP: (65) 8778 4848  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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On 17-Mar-22 7:27 AM, Veron Chen (LKKAuto) wrote:

Dear Jimmy,

As instructed by our client , please proceed to repair the **insured vehicle YN 8778S, lump sum repair (Excess \$3200/-)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Sent:** Tuesday, 15 March 2022 4:21 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.**

**Please contact the undersign for survey arrangement.**

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 15 March 2022 3:44 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

**Subject:** FW: OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

## Lonpac External - General

Our Ref : 21/22/22/VC00/025550 (Kenny's case)

Dear Meng Yan/Summer,

Please proceed to survey and revert.

The excess applicable is \$700.00 ( Section I) and an additional excess of \$2,500.00 Z( Young & Inexperienced Drivers) as the driver has less than 2 years of experience.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Wah Hong <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

**Sent:** Tuesday, 15 March 2022 3:17 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** OD CLAIMS FOR VEHICLE YN8778S ACCIDENT ON 14/03/2022

Dear Sir/Madam,

We refer to the above own damage claim for the owner of vehicle YN8778S, W & Y ELECTRICAL TRADING.

The owner of this vehicle would like to have their car repaired at our workshop, WAH HONG MOTORS & CREDIT Pte Ltd at 38 Toh Guan Road East Enterprise Hub #01-57 Singapore 608581, under his insurance company's Comprehensive Policy.

Kindly send your surveyor for the assessment. We have also attached a GIA Report.

Should you have any enquiries, kindly contact Melvin at 8778 3338 before heading down to our premise

Thank You and Best Regards,

Jimmy  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
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Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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