

Our Ref: CC0322/SHD8629T/CK(st)  
Date: 06.04.2022

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 11.03.2022 INVOLVING SHD8629T & PC 8852A ALONG PIONEER RD NORTH**

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHD8629T, which was involved in the captioned accident with your insured vehicle No PC 8852A.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	4,547.50
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **5,575.45**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING ALONG** **Hyundai Ioniq SHD8629T , PC8852A** **ON 11-Mar-22 09:00**  
**PIONEER RD NORTH**

I / We **CHAN KIM HUNG** (Hirer) NRIC No.: **SXXXX107F**

and/or **TAN CHIANG TONG** (Relief) NRIC No.: **SXXXX503A**

Taxi Number **SHD8629T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **11-Mar-2022**

Name of Hirer **CHAN KIM HUNG**

Hirer NRIC **SXXXX107F**

Signature :



Address **505 JELAPANG ROAD #08-434**  
**670505**

Contact No. **86532769**

Name of Relief **TAN CHIANG TONG**

Relief NRIC **SXXXX503A**

Signature :



Address **454 FAJAR ROAD 07-588**  
**870454**

Contact No. **90361847**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00013232102 Claim No : SNM22D201808/C02/PC8852A/THAMYL

Claimant : CITYCAB PTE LTD

Amount : S\$5,250.26
SINGAPORE DOLLARS FIVE THOUSAND TWO HUNDRED FIFTY AND CENTS TWENTY SIX ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD8629T
Insured Vehicle No. : PC8852A

Date of Loss : 11/03/2022
Place of Accident : YUNG HO ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : VIMO SERVICES
Driver Name : AZMEE BIN ABDUL RAHIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 2 columns: Description and Amount. Rows include General Damages, Cost of Repair/Excess, Loss of Use/Rental/Earning, Investigation Results/Search Fees, Medical Reports/Expenses, Survey Fees/P.T. Fees/Towing, and Cost including Disbursement. Total amount is S\$ 5,250.26.

Claimant Name : CityCab Pte Ltd NRIC No : 1XXXXX839G

Signature : [Handwritten Signature] Date : 31.1.2023

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

**Workshops**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHD8629T

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
04.12.2018

CHASSIS CODE  
KMHC851CVKU121752

NO/DATE  
91661385 31.03.2022

JOB NO.  
305508457

ODOMETER READING

JOB TYPE

Description : 3P.11.03.2022

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		4,250.00
Add GST @	7.000 %	297.50
<b>Total Invoice amount</b>		<b>4,547.50</b>

Issued by : KATHERINETAN 01.04.2022 09:35:46  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

IF WHEN TAKING ALL REASONABLE PRECAUTIONS AGAINST THEE, THERE OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CASE OR ON ILLEGALLY BELONGING TO CUSTOMERS AND USER IS THE DRIVER AND VEHICLE OWNER.  
IF CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND REPORT WITHIN 7 DAYS FROM SUCH DELIVERY OR WITHIN 14 DAYS TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
AN INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CC22030152



Date: 29 March 2022

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON            11/03/2022    @   09:00 hrs  
ALONG                    PIONEER RD NORTH  
INVOLVING              PC8852A

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD8629T** (the "Taxi"). The Taxi was hired to **CHAN KIM HUNG IC NO SXXXX107F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

PC8852A

Date of Accident

11/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 04/11/2021 - 03/11/2022

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 11/03/2022 12:57

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

540 8629 7

## **Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 5 May 2022 10:46 AM  
**To:** support@vimoservices.sg  
**Subject:** ACCIDENT INVOLVING PC 8852A AND SHD 8629T ON 11/03/2022

**Our Ref: CC3/CTI22002402/Tea3**

5 May 2022

### **VIMO SERVICES**

Dear Sir/Madam,

#### **ACCIDENT INVOLVING PC 8852A AND SHD 8629T ON 11/03/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
*Case Handler*  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## Asher Sng (LKKAuto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Tuesday, 6 September 2022 5:15 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D201808/C02/PC8852A/THAMYL / FW: Direct Settlement - Accident Involving PC8852A (OI : CTI - TBA) and SHD8629T (TP : LKK REF - CC3/CTI22002402/Tea3) on 11/03/2022

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Confidential]

Hi Asher

Please proceed with recommendation.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Wednesday, July 27, 2022 4:31 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** FW: [MANDATE REQUEST] RE: SNM22D201808/C02/PC8852A/THAMYL / FW: Direct Settlement - Accident Involving PC8852A (OI : CTI - TBA) and SHD8629T (TP : LKK REF - CC3/CTI22002402/Tea3) on 11/03/2022

[Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to the email dated 24/06/2022.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)

**Sent:** Friday, 24 June 2022 11:34

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [MANDATE REQUEST] RE: SNM22D201808/C02/PC8852A/THAMYL / FW: Direct Settlement - Accident Involving PC8852A (OI : CTI - TBA) and SHD8629T (TP : LKK REF - CC3/CTI22002402/Tea3) on 11/03/2022

Your ref : SNM22D201808/C02/PC8852A/THAMYL

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$5,250.26(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 7,334.68	\$ 4,547.50
2. Loss of Rental (5days x \$125.19)	\$ 625.95	\$ 500.76 (4days x \$125.19)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 200.00 (4days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,362.63	\$ 5,250.26

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24.06.22 is only for mandate purpose.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Sunday, 27 March 2022 17:05

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D201808/C02/PC8852A/THAMYL / FW: Direct Settlement - Accident Involving PC8852A (OI : CTI - TBA) and SHD8629T (TP : LKK REF - CC3/CTI22002402/Tea3) on 11/03/2022

[Confidential]

Hi Mei Kwan

Accident report attached for your view.

Please help to retrieve third party video footage.

Thanks

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, March 16, 2022 2:51 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; AsherSng@lkkauto.com; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D201808/C02/PC8852A/THAMYL / FW: Direct Settlement - Accident Involving PC8852A (OI : CTI - TBA) and SHD8629T (TP : LKK REF - CC3/CTI22002402/Tea3) on 11/03/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D201808/C02/PC8852A/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 16 March 2022 2:44 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving PC8852A (OI : CTI - TBA) and SHD8629T (TP : LKK REF - CC3/CTI22002402/Tea3) on 11/03/2022