

Mei Kwan (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Sunday, 27 March, 2022 5:05 PM
To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A
Cc: Claims Dept of CTI
Subject: RE: SNM22D201808/C02/PC8852A/THAMYL / FW: Direct Settlement - Accident Involving PC8852A (OI : CTI - TBA) and SHD8629T (TP : LKK REF - CC3/CTI22002402/Tea3) on 11/03/2022
Attachments: PC8852A - OI REPORT.pdf
Categories: HMK

[Confidential]

Hi Mei Kwan

Accident report attached for your view.

Please help to retrieve third party video footage.

Thanks

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, March 16, 2022 2:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; AsherSng@lkkauto.com; Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D201808/C02/PC8852A/THAMYL / FW: Direct Settlement - Accident Involving PC8852A (OI : CTI - TBA) and SHD8629T (TP : LKK REF - CC3/CTI22002402/Tea3) on 11/03/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D201808/C02/PC8852A/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 16 March 2022 2:44 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PC8852A (OI : CTI - TBA) and SHD8629T (TP : LKK REF - CC3/CTI22002402/Tea3) on 11/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Boon Sen,

As spoken, there were 2 different accidents.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 16 March, 2022 9:23 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving PC8852A (OI : CTI - TBA) and SHD8629T (TP : LKK REF - CC3/CTI22002402/Tea3) on 11/03/2022

Dear Sir,

We have an accident under SNM22D201719, date of accident 11/03/2022 06:25 hrs at Toh Guan.

Can check is it same accident for us to process matter?

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 15 March 2022 5:35 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC8852A (OI : CTI - TBA) and SHD8629T (TP : LKK REF - CC3/CTI22002402/Tea3) on 11/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 8629T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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