Celine Fong (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 15 March 2022 2:12 PM

To: christy; SUR; Admin-D (LKKAuto); assignments

Cc:Claims Dept of CTI; ATEC_AUTOMOTIVE@YAHOO.COM.SG; Charles Hoon; CarolineSubject:RE: SNM22D201759/C02/YQ134L/THAMYL / FW: NEW PRS - YOUR REF : YQ134L ;

OUR REF: AP/2022/004677; RTA ON 14 MARCH 2022 AT ABOUT 1205HRS INVOLVING MOTOR VEHICLES NO(S). SLJ1362D AND YQ134L ALONG

SERANGOON NORTH AVE 1

Attachments: Accident Statement.pdf; Letter to 3P insurer for PRS - NEW.pdf

Without Prejudice Save as to Cost

Hi Christy

We do not agree to your selection of surveyor.

We will appoint LKK to conduct PRS.

Hi LKK

Please conduct PRS.

** Note: Please cc to <u>claimsdept@sg.cntaiping.com</u> when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: christy <christy@aplp.com.sg> Sent: Tuesday, March 15, 2022 12:04 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; ATEC_AUTOMOTIVE@YAHOO.COM.SG; Charles

Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>

Subject: RE: SNM22D201759/C02/YQ134L/THAMYL / FW: NEW PRS - YOUR REF: YQ134L; OUR REF: AP/2022/004677; RTA ON 14 MARCH 2022 AT ABOUT 1205HRS INVOLVING MOTOR VEHICLES NO(S). SLJ1362D AND YQ134L ALONG SERANGOON NORTH AVE 1

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Dear Sir/Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Dylan Lee Kah Pang
- g. Sincere Appraiser
- h. Seah Kwang Boon
- i. LHTeo
- j. Mr Willy Goh
- k. Nicky Seah
- 1. Jayson Liaw
- m. Tan Ling Ling
- n. Shawn Lee
- o. Joel Liew

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s A-tec Automotive Pte Ltd

Contact Person: Zhen Yuan / Melvin @ Mobile: 83994133 / 97103383

Email: atec automotive@yahoo.com.sg

Address: 8, Kaki Bukit Avenue 4,

Premier @ KB, #04-20, Singapore 415875

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you. All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards, Christy Chew

A P Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

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From: Pauline Tham < pauline.tham@sg.cntaiping.com >

Sent: Tuesday, 15 March 2022 10:51 am

To: christy <<u>christy@aplp.com.sg</u>>; <u>Atec_automotive@yahoo.com.sg</u>; Charles Hoon <<u>charles@aplp.com.sg</u>>;

Caroline < caroline@aplp.com.sg>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201759/C02/YQ134L/THAMYL / FW: NEW PRS - YOUR REF: YQ134L; OUR REF: AP/2022/004677; RTA ON 14 MARCH 2022 AT ABOUT 1205HRS INVOLVING MOTOR VEHICLES NO(S).

SLJ1362D AND YQ134L ALONG SERANGOON NORTH AVE 1

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter. Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, March 15, 2022 10:46 AM

 $\textbf{To:} \ \underline{\text{christy@aplp.com.sg}}; \ \underline{\text{Atec_automotive@yahoo.com.sg}}; \ \underline{\text{Charles@aplp.com.sg}} >; \\ \underline{\text{christy@aplp.com.sg}} >; \\ \underline{\text{Charles@aplp.com.sg}} >; \\ \underline{\text{Charles@apl$

 $\underline{caroline@aplp.com.sg}; Pauline Tham < \underline{pauline.tham@sg.cntaiping.com} > \underline{pauline$

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

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SLJ1362D AND YQ134L ALONG SERANGOON NORTH AVE 1

Without Prejudice Save as to costs

Dear Pauline,

Please conduct PRS for SLJ1362D.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the email and any copies of it thereafter.

From: christy < christy@aplp.com.sg Sent: Monday, 14 March 2022 4:47 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: ATEC AUTOMOTIVE@YAHOO.COM.SG; Charles Hoon <charles@aplp.com.sg>; Caroline

<caroline@aplp.com.sg>

Subject: NEW PRS - YOUR REF : YQ134L ; OUR REF : AP/2022/004677 ; RTA ON 14 MARCH 2022 AT ABOUT 1205HRS INVOLVING MOTOR VEHICLES NO(S). SLJ1362D AND YQ134L ALONG SERANGOON NORTH AVE 1

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Attn: Motor Claims Department

Dear Sirs,

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Thank you

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Stay safe. Stay healthy.

Regards, Christy Chew

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T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

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