

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <LeeGek.Tan@strides.com.sg>

Sent: Tuesday, 10 May, 2022 11:13 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 12/3/2022 involving SHB 5798T & SLT 1375P (China Taiping's insured) Our Ref: TAX/03/22/2032/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$700.00
Loss of Rental	\$378.25 (3.5 days x \$108.07)
Loss of Income	\$210.00 (3.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$1,295.25

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



AUTHORIZATION TO ACT

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB5798T** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB5798T** that was damaged pursuant to the accident which occurred on **12/03/2022** (date) along **MIDDLE ROAD TOWARDS BEACH ROAD** (location) involving vehicle no/s **SLT1375P** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of Nov (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00004252100 Claim No : SNM22D201768/C02/SLT1375P/LEEPG

Claimant : STRIDES TAXI PTE LTD

Amount : **S\$1,180.00**
Singapore Dollars ONE Thousand ONE Hundred EIGHTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB5798T

Insured Vehicle No. : SLT1375P

Date of Loss : 12/03/2022

Place of Accident : MIDDLE ROAD TOWARDS BEACH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : H L Car Rental Pte Ltd

Driver Name : Koh Guan Seng

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,180.00
TOTAL	<u>S\$ 1,180.00</u>



Claimant Name : _____

NRIC No : 9XXXX706F

Signature : 

Date : 3 NOV 2022

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Strides Automotiva Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220400285
Date : 25.04.2022
Vehicle No. : SHB5798T
Your Ref No. : TAX/03/22/2032
Our Ref No. : 24114278
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) / Amount	Amount
Parts					
PANEL SUB-ASSY, REAR DOOR , RH	1.00	\$1243.90	(100.00)	\$1243.90	\$ 0.00
HINGE ASSY, REAR DOOR , UPPER RH	0.00	\$ 83.30	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, REAR DOOR , LOWER RH	0.00	\$ 73.30	0.00	\$ 0.00	\$ 0.00
DOOR REAR MOTOR ASSY, POWER WINDOW REGULATOR , RH	0.00	\$ 768.60	0.00	\$ 0.00	\$ 0.00
DOOR REAR WINDOW REGULATOR SUB-ASSY, RH	0.00	\$ 200.70	0.00	\$ 0.00	\$ 0.00
DOOR LOCK REAR , RH	0.00	\$ 544.70	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR RH	1.00	\$ 824.80	(100.00)	\$ 824.80	\$ 0.00
				Sub-Total	\$ 0.00
Labour					
TO REPAIR REAR RHS PORTION	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
Others					
TO RESPRAY RH REAR DOOR	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO TRANSFER DOOR MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
				GRAND TOTAL	\$ 700.00

Remark :

Make/Model : PRIUS4
Accident Date : 12.03.2022

Payment Instructions

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : Strides Automotive Services Pte. Ltd.
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Apr 25, 2022 16:33 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

TAXI

MEMORANDUM

To: Claims Dept

Our Ref: TAX/03/22/2032

From: Strides Taxi Pte Ltd

Date: 31st March 2022

**ACCIDENT ON 12/3/2022 INVOLVING SHB 5798T & SLT 1375P ALONG
MIDDLE RD TOWARDS BEACH RD**

This is to confirm that the daily rental rate for SHB 5798T is \$108.07 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager



Laid Up Report

Accident Start Date : 12/03/2022

Date Generated : 30/03/2022

Accident End Date : 30/03/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/03/22/2032	SHB5798T	Strides Taxi Pte Ltd	TOYOTA	PRIUS4	24114278	14/03/2022 10:40 AM	17/03/2022 1:59 PM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	14 Mar 2022 / 14:44:00	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLT1375P	Business Transaction Reference No.:	20220314144400351278
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	12 Mar 2022 22:55:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 13 June 2022 9:36 am
To: carrental.lh@gmail.com
Cc: kimsengeast1@gmail.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SLT 1375P & SHB 5798T ON 12/03/2022 (OUR REF: CC3/CTI22002393/Rga3)

Importance: High

Our Ref: CC3/CTI22002393/Rga3

13 JUNE 2022

H L Car Rental Pte Ltd
DRIVER: Koh Guan Seng

Dear Sir/Madam,

ACCIDENT INVOLVING SLT 1375P & SHB 5798T ON 12/03/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 7 November 2022 10:28 AM
To: Cecilia Lee Peng Geok
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: SNM22D201768/C02/SLT1375P/LEEPG / FW: Direct Settlement - Accident Involving SLT1375P (OI : CTI - TBA) and SHB5798T (TP : LKK REF - CC3/CTI22002393/Rga3) on 12/03/2022

Dear Sirs,

For an update, we have settled the matter at a global sum of \$1,180.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 22 August 2022 4:40 pm
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201768/C02/SLT1375P/LEEPG / FW: Direct Settlement - Accident Involving SLT1375P (OI : CTI - TBA) and SHB5798T (TP : LKK REF - CC3/CTI22002393/Rga3) on 12/03/2022

Dear Cecilia

Please proceed as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 27 July 2022 11:35 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201768/C02/SLT1375P/LEEPG / FW: Direct Settlement - Accident Involving SLT1375P (OI : CTI - TBA) and SHB5798T (TP : LKK REF - CC3/CTI22002393/Rga3) on 12/03/2022

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Your ref : **SNM22D201768**
Our ref : CC3/CTI22002393/Rga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLT 1375P (OI) & SHB 5798T (TP) ON 12.03.2022

We refer to the above matter.

It is a BOLA S26 collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**STRIDES TAXI PTE LTD**" at **\$1,260.25 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,382.17	\$ 700.00

2. Loss of Rental (3.5days x \$108.07)	\$ 378.25	\$ 378.25 (3.5days x \$108.07)
3. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00
4. Loss of Income (3.5days x \$60.00)	\$ 210.00	\$ 175.00 (3.5days x \$50.00)
Total	\$ 4,977.42	<u>\$ 1,260.25</u>

**03 days recommendation for repair + 0.5PRS = 3.5 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/07/2022 is only for mandate purpose.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 18 March 2022 12:49 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201768/C02/SLT1375P/LEEPG / FW: Direct Settlement - Accident Involving SLT1375P (OI : CTI - TBA) and SHB5798T (TP : LKK REF - CC3/CTI22002393/Rga3) on 12/03/2022

Hi LKK

Attached OI SAS.

OI requested us to direct the claim to the passenger as the passenger agreed to pay for the damage.

Please see attached our email to OI on 18/03/2022, kindly follow with OI from here.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 15 March 2022 5:19 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <ceciliachong@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201768/C02/SLT1375P/LEEPG / FW: Direct Settlement - Accident Involving SLT1375P (OI : CTI - TBA) and SHB5798T (TP : LKK REF - CC3/CTI22002393/Rga3) on 12/03/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D201768/C02/SLT1375P/LEEPG.

Dear Cecilia,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 15 March 2022 5:12 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLT1375P (OI : CTI - TBA) and SHB5798T (TP : LKK REF - CC3/CTI22002393/Rga3) on 12/03/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5798T at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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