

Mei Kwan (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 18 March, 2022 12:49 PM
To: Mei Kwan (LKKAuto); Admin A; Cecilia Chong (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: SNM22D201768/C02/SLT1375P/LEEPG / FW: Direct Settlement - Accident Involving SLT1375P (OI : CTI - TBA) and SHB5798T (TP : LKK REF - CC3/CTI22002393/Rga3) on 12/03/2022
Attachments: bill - 2022-03-16T081405.690.pdf; RE: HIRE RENTAL AGREEMENT & DRIVER'S IC/DRIVING LICENSE - SNM22D201768 / SLT1375P DOA 12/03/2022 23:15
Categories: HMK

Hi LKK

Attached OI SAS.

OI requested us to direct the claim to the passenger as the passenger agreed to pay for the damage. Please see attached our email to OI on 18/03/2022, kindly follow with OI from here.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 15 March 2022 5:19 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <ceciliachong@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201768/C02/SLT1375P/LEEPG / FW: Direct Settlement - Accident Involving SLT1375P (OI : CTI - TBA) and SHB5798T (TP : LKK REF - CC3/CTI22002393/Rga3) on 12/03/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D201768/C02/SLT1375P/LEEPG.

Dear Cecilia,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 15 March 2022 5:12 pm
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLT1375P (OI : CTI - TBA) and SHB5798T (TP : LKK REF - CC3/CTI22002393/Rga3) on 12/03/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5798T at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.