

Celine Fong (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 15 March 2022 1:58 PM
To: csongauto csongauto; Chee So Chow; SUR; Admin-D (LKKAuto); assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D201786/C02/SML1491S/CHEESC/ RE: PRI ARRANGEMENT FOR VEHICLE: SLV469Z

Without Prejudice

Hi Sir

Thanks for your reply.

Hi LKK

Please conduct PRS.

Please note that we did not receive any documents from third party.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Tuesday, March 15, 2022 12:53 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D201786/C02/SML1491S/CHEESC/ RE: PRI ARRANGEMENT FOR VEHICLE: SLV469Z

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

We would like to engage LKK to conduct the PRI.

**Warmest Regards,
C.S.ONG AUTO PTE LTD**

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com

On Tuesday, 15 March 2022, 10:48:48 am SGT, Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, March 15, 2022 10:41 AM
To: csongauto csongauto <csongauto.claims@yahoo.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>;
Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201786/C02/SML1491S/CHEESC/ RE: PRI ARRANGEMENT FOR VEHICLE: SLV469Z

Without Prejudice

Dear Pauline,

Please conduct PRS for SLV469Z. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Chee So Chow 63896176.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Monday, 14 March 2022 4:48 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT FOR VEHICLE: SLV469Z

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NOTICE OF ACCIDENT

To: Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

Dear Sir/ Madam,

We are instructed by our client to notify you of a road traffic accident on **14/03/2022**

at about **0030hrs** along **ARAB STREET TOWARDS JALAN BESAR @ JUNCTION OF SUNGEEI ROAD**

involving our client's vehicle registration number **SLV469Z** and vehicle registration

number **SML1491S** driven by you or your authorised driver at the material

time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of Workshop: C. S. Ong Auto Pte Ltd

Address: 10, Ang Mo Kio Industrial Park 2A

AMK Autopoint #02-16

Singapore (568047)

Warmest Regards,

C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com