

Celine Fong (LKKAuto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 15 March 2022 10:46 AM
To: claims@cartimes.com.sg; SUR; assignments
Cc: Bernard Yeow; Cecilia Lee Peng Geok; Claims Dept of CTI
Subject: RE: SNM22D201729/C02/SGV68G/LEEPG / RE: Our Ref SMF 134 L (D.O.A. 11/03/2022) Your Ref SGV 68 G - PRI

WITHOUT PREJUDICE

Dear Huey Qi,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

FYI, the officer in charge is Cecilia Lee, who is also copied in this email.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: claims@cartimes.com.sg <claims@cartimes.com.sg>
Sent: Tuesday, 15 March 2022 10:39 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Bernard Yeow <bernardyeow@cartimes.com.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D201729/C02/SGV68G/LEPG / RE: Our Ref SMF 134 L (D.O.A. 11/03/2022) Your Ref SGV 68 G - PRI

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Dear Jacqueline,

We choose Kenneth Kong (LKK).

Thank You.

Regards,

Huey Qi



CarTimes Autolution Pte Ltd

160 Sin Ming Drive AutoCity #02-04 Singapore 575722

Tel 6471 5111

www.cartimes.com.sg

Journey Together

On 2022-03-15 10:09, Tan Chew Chik Jacqueline wrote:

Without Prejudice

Our reference: SNM22D201729/C02/SGV68G/LEPG

Your reference: SMF 134 L

Dear Sirs,

ACCIDENT INVOLVING SGV 68 G & SMF 134 L ON 11/03/2022

We refer to your email of 14/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 15 March 2022 10:03 AM

To: claims@cartimes.com.sg; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Bernard Yeow <bernardyeow@cartimes.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201729/C02/SGV68G/LEEPG / RE: Our Ref SMF 134 L (D.O.A. 11/03/2022) Your Ref SGV 68 G - PRI

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SMF 134 L.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: claims@cartimes.com.sg <claims@cartimes.com.sg>
Sent: Monday, 14 March 2022 4:13 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Bernard Yeow <bernardyeow@cartimes.com.sg>
Subject: Re: Our Ref SMF 134 L (D.O.A. 11/03/2022) Your Ref SGV 68 G - PRI
Importance: High

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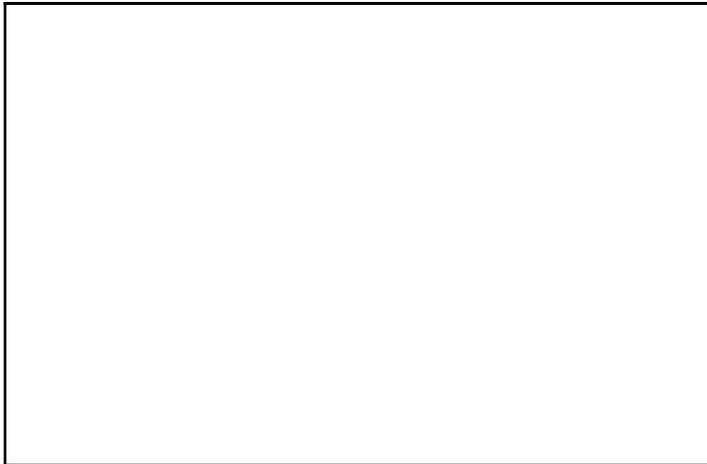
Hi Boon Sen,

The timing of the accident is 2130hours.

Thank You

Regards,

Jia Xin



On 2022-03-14 15:52, Claims Dept of CTI wrote:

Without Prejudice

Dear Sir,

Refer to telcon earlier. As spoken, appreciate your earliest assistance to provide accident timing to process pri.

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Thank you

Chong Boon Sen
Claims Department

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From: claims@cartimes.com.sg <claims@cartimes.com.sg>
Sent: Monday, 14 March 2022 12:04 pm
To: Claims Dept of CTI claimsdept@sg.cntaiping.com
Cc: Bernard Yeow bernardyeow@cartimes.com.sg
Subject: Re: Our Ref SMF 134 L (D.O.A. 11/03/2022) Your Ref SGV 68 G - PRI

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Dear Claims,

PRI have attached and kindly arrange survey the vehicle at level #07-17.

Thank You.

Regards,

Huey Qi



