

Veron Chen (LKKAUTO)

From: Koh, Ming Shao <mingshao.koh@sg.gaig.com>
Sent: Tuesday, 22 March 2022 8:54 AM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO)
Cc: SUR; assignments; Motor Claims
Subject: RE: GAIG Ref:CLMOMVC000004139-GBH5578B - GREAT AMERICAN OD Claim - Estimate & GIA Report

Dear Veron,

Please proceed with the supplementary item.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Koh Ming Shao, Senior Executive, Claims | P. 6804 6059 | F. +65 62353354 | mingshao.koh@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: 22 March 2022 8:15 AM
To: Koh, Ming Shao <mingshao.koh@sg.gaig.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>

Subject: [External] RE: GAIG Ref:CLMOMVC000004139-GBH5578B - GREAT AMERICAN OD Claim - Estimate & GIA Report

Dear Ming Shao,

Attach damage photograph of the supplementary item.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Ming Shao <mingshao.koh@sg.gaig.com>

Sent: Monday, 21 March 2022 4:44 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>

Subject: RE: GAIG Ref:CLMOMVC000004139-GBH5578B - GREAT AMERICAN OD Claim - Estimate & GIA Report

Dear Veron,

Please forward us the damage photograph of the supplementary item.

Thank you.

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Regards

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: 21 March 2022 4:30 PM
To: Koh, Ming Shao <mingshao.koh@sg.gaig.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>
Subject: [External] RE: GAIG Ref:CLMOMVC000004139-GBH5578B - GREAT AMERICAN OD Claim - Estimate & GIA Report

Dear Ming Shao,

Enclosed preliminary revised (incl.supplementary) of vehicle GBH 5578B

Kindly approved supplementary.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Ming Shao <mingshao.koh@sg.gaig.com>
Sent: Thursday, 17 March 2022 9:40 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>
Subject: RE: GAIG Ref:CLMOMVC000004139-GBH5578B - GREAT AMERICAN OD Claim - Estimate & GIA Report

Dear Veron,

Please proceed to authorize repair.

Check items to be verified and confirmed.

Excess is \$700.00.

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For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Koh Ming Shao, Senior Executive, Claims | P. 6804 6059 | F. +65 62353354 | mingshao.koh@sg.gaig.com



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: 17 March 2022 9:20 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Koh, Ming Shao <mingshao.koh@sg.gaig.com>

Subject: [External] RE: GAIG Ref:CLMOMVC000004139-GBH5578B - GREAT AMERICAN OD Claim - Estimate & GIA Report

Dear Shery,

Enclosed preliminary revised of vehicle GBH 5578B

Date of survey: 16/3/2022

Number of days (estimated) : 4 days

Lump Sum Repair

We have Not authorise repair.

Kindly let us have your approval and provides policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 15 March 2022 10:58 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Koh, Ming Shao <mingshao.koh@sg.gaig.com>

Subject: Re: GAIG Ref:CLMOMVC000004139-GBH5578B - GREAT AMERICAN OD Claim - Estimate & GIA Report

Dear Sheri,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 14 Mar 2022, at 6:41 PM, Motor Claims <motorclaims@sg.gaig.com> wrote:

Hi Hong Guo,

Noted on your request.

Aside to LKK,

Please accept assignment for OD survey.

Thank you.

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For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaiq.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaiq.com

<image002.jpg>

Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

<image003.jpg>

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From: JIN AUTO SERVICES <jinauto.com.sg>

Sent: 14 March 2022 5:25 PM

To: Motor Claims <motorclaims@sg.gaiq.com>

Cc: 'jouis' <jouis@jinauto.com.sg>

Subject: [External] GBH5578B - GREAT AMERICAN OD Claim - Estimate & GIA Report

Dear Sir/Madam

Accident Involving Vehicle **GBH5578B** (your Insured) dated **08/03/2022**

We are assisting owner of **GBH5578B** handling **their** OD claim
Please arrange OD survey at our workshop.

Best Regards,
Hong Guo

<image004.jpg>

[Jin Auto Services Pte Ltd](#)

Blk 14 Defu Lane 10 | #01-412 | Singapore 539195

Tel: 6289 8126 (24 hrs)

Fax: 6287 0590

Email: jordan@jinauto.com.sg

<Estimate - GBH5578B.PDF><SJ0B22390001_09-03-2022_113537.pdf>