

# Munich Autocare Pte Ltd



Our Ref: MUA/SMN2513X/LONPAC/TP/AT

30 Mar 2022

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

**Attn: Motor Claims Dept**

Dear Sirs/ Mdm

**ACC INVLG SMN2513X & YN1164J ALONG PASIR PANJANG ROAD ON 11/03/2022.**

We are the repairers of vehicle nos. SMN2513X and understand that you were the insurer of vehicle nos. YN1164J involved in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

1) Repair Costs	S\$ 7,355.15
2) Loss of Rental for 5 days at \$88.00 per day	S\$ 440.00
3) PRI for 2 days at \$88.00 per day	S\$ 176.00
4) GIA Receipt	S\$ 2.00
<b>TOTAL:</b>	<b>S\$ 7,973.15</b>

To substantiate our claim, we enclosed the following;

- a) Final Bill
- b) Letter of Authorization
- c) SAS Report
- d) GIA Receipt
- e) Rental Agreement

We look forward to your favorable reply in due course.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.**

Yours faithfully

Angela Tan  
Motor Claims Executive

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Mobile No: 9644 3110

Munich Autocare Pte Ltd  
60 Jalan Lam Huat  
#02-02/03 Carros Centre  
Singapore 737869

Telephone: (+65) 6255 2288

Facsimile (+65) 6265 5388

Co. Reg. No:  
201832250M

Your Ref: CC4/LPC22002363/KGA3

Date : 12.03.2022

Lonpac Insurance Bhd

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

## LETTER OF AUTHORITY

I/We, **BIS MOTORING PTE LTD** REG NO: **201735055D**  
hereby authorize(s) **Munich Autocare Pte Ltd** to provide further  
instructions on my behalf relating to the said claims and as such, all future  
correspondence should be addressed to **60 Jalan Lam Huat #07-43,**  
**Carros Centre, Singapore 737869.**

I hereby authorized the cheque payment to be issued in favour of **M/s**  
**Munich Autocare Pte Ltd.**

Claimant's Signature : \_\_\_\_\_  
Name : \_\_\_\_\_  
NRIC : \_\_\_\_\_  
Date : \_\_\_\_\_



Witness By : \_\_\_\_\_  
Name : \_\_\_\_\_  
NRIC : \_\_\_\_\_  
Date : \_\_\_\_\_



\*Please note that it is a condition of any settlement reached that it shall be  
without prejudice to any personal injury claim (if any) of the owner/claimant.



# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC00/025538  
DATE : 02 JUNE 2022

## DISCHARGE VOUCHER

I/We, BIS MOTORING PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YN 1164J the sum of Singapore Dollar Seven Thousand Nine Hundred Seventy Three and Cents Fifteen Only (\$7,973.15) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YN 1164J and SMN 2513X on 11 March 2022 along PASIR PANJANG RD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ KL ENVIRO PTE. LTD. AND/OR DHARMENDRAN GUNASAKARAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MUNICH AUTOCARE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
Signature of vehicle owner/Date

**BIS MOTORING PTE LTD / 07.06.2022**  
Name of vehicle owner /Date



# Munich Autocare Pte Ltd

60 Jalan Lam Huat #02-02/03 Carros Centre Singapore 737869

Tel: +65 6255 2288 | Fax: +65 6265 5388

Company Reg. No.: 201832250M | GST Reg. No.: 201832250M

## LONPAC INSURANCE BHD

## Tax Invoice

Inv No. : BPINV22030097  
Invoice Date : 29 Mar 2022  
Ref : BPWJ2203078  
Terms : COD  
Veh. No. : SMN2513X  
Current Mileage: 175076

#	Description	Qty	UOM	U/P	Amt
1	Front fender panel RH	1.00	PC	716.40	716.40
2	FRONT DOOR RH	1.00		1,744.60	1,744.60
3	FRONT DOOR HANDLE RH	1.00		368.40	368.40
4	WING MIRROR RH	1.00		740.10	740.10
5	MIRROR	1.00		444.90	444.90
6	MOTOR MIRROR	1.00		225.60	225.60
7	Front Fender Lamp RH	1.00		54.00	54.00
8	FRONT BUMPER	1.00		1,299.00	1,299.00
9	LESS 10%	1.00		-559.03	-559.03
10	BP-Labour for remove & refix damaged parts front door RH, rear door RH glasses, motor regulator, inner trim board to new door	1.00		60.00	60.00
11	To apply anti-rust	1.00		60.00	60.00
12	BP-Labour for putty & spray paint all affected areas	1.00		1,100.00	1,100.00
13	BP-Labour for check all wiring for proper function	1.00		20.00	20.00
14	BP-Labour for panel beating all affected areas	1.00		600.00	600.00

### Remarks:

REF: CC4/LPC22002363/KGA3

DOA: 11.3.2022

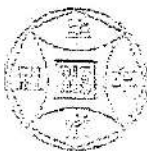
ALL PAYMENT SHOULD BE MADE PAYABLE TO MUNICH AUTOCARE PTE LTD  
BANK : UOB BANK  
BANK CODE : 7375  
BRANCH CODE : 001  
ACCOUNT NO. : 4513099651

Subtotal : S\$ 6,873.97  
GST 7.0% : S\$ 481.18  
**Total : S\$ 7,355.15**



For Munich Autocare Pte Ltd

I agree to the price as listed above and affirm that the goods are received in good condition.

**BIS MOTORING PTE LTD**

20 Bendemeer Road, #03-13/14  
 BS Bendemeer Centre, Singapore 339914  
 Tel: 6534 0123 Fax: 6532 7671  
 Co. Reg. No. / GST Reg. No. : 201735055D

**RENTAL AGREEMENT**

GV2107-069

(This shall form part of the Rental Documents referred in the terms and conditions)

The Rental Agreement is made on 26 (Day) 07 (Month) 2021 (Year)

Between

- BIS Motoring Pte. Ltd. (UEN No. 201735055D)**, a company incorporated in Singapore, registered address at 20 Bendemeer Road #03-13/14 BS Bendemeer Centre Singapore 339914 (herein referred to as "the Owner") and
- GEOFFREY FONG CHI WEI (NRIC No. S7321987F)**, residing at BLK 501 PASIR RIS ST 52 #05-217 Singapore 510501 the person and/or company signing the Rental Documents (herein referred to as "the Hirer") whose particulars are recorded in the Rental Documents and
- AIS Automobile Pte Ltd (UEN No. 201828408E)**, a company incorporated in Singapore, registered address at 60 Jalan Lam Huat #05-13 Carros Centre Singapore 737869 (herein referred to as the "appointed Fleet Management Company")

(collectively, known as "parties")

Where as

- The Owner is a leasing company incorporated in Singapore and has engaged the appointed Fleet Management Company to manage all matters relating to the Vehicle No. SMN2513X, details stated in Vehicle Details below (the "Vehicle").
- During the appointment period, the appointed Fleet Management Company would act on behalf of the Owner to manage all matters relating to the Vehicle. The Hirer shall contact the appointed Fleet Management Company directly on all matters relating to the Vehicle. In the event the appointed Fleet Management Company is no longer being appointed by the Owner, the Owner reserves the right to manage the Vehicle directly or appoint another appointed Fleet Management Company.
- The Hirer shall acknowledge and fully understand the Terms and Conditions which form part of the Rental Documents throughout the term of the lease period ("Lease Period").
- All parties accept the terms and conditions set out below by signing this Rental Agreement.

It is agreed between the parties as below :

**A. Vehicle Details ("Vehicle")**

Vehicle No. : SMN2513X  
 Vehicle Make/ Model : OPEL/INSIGNIA GRANDSPORT B16DTH  
 Vehicle Colour : White

**B. Lease Period**

Date of Handover : 26/07/2021 14:20 Period of the Lease : 6 MONTHS  
 Commencement of the Lease Period : 27/07/2021 Option to Renew : N/A

**C. Deposits**

Rental Deposit ("Deposit") : \$ 500.00

**D. Rental Rate**

Rental Rate ("Rental") : \$ 88.00 per day (inclusive of GST)  
 Renewal Rate ("Renewal Rental") : N/A

**E. Bank Account Details**

Rental payment shall be paid every Monday to the Owner's Bank Account : Current Account No.: 072-026035-0 (PayNow Proxy: 201735055DAI2)

**F. Accident Excess**

The excess for any claims shall be as follows:

- \$2,140.00 (inclusive of GST) for Section 1 for accidents occurring within Singapore.
- \$2,140.00 (inclusive of GST) for Section 2 for accidents occurring within Singapore.
- \$4,280.00 (inclusive of GST) for Section 1 for accidents occurring within West Malaysia.
- \$4,280.00 (inclusive of GST) for Section 2 for accidents occurring within West Malaysia.

In the event that the Vehicle or any part thereof is damaged as a result of any accident howsoever caused, the Hirer shall forthwith pay to the Owner the Excess amount payable for both Section 1 and Section 2 (referred to as the "Excess" in the Schedule or in the policy, whichever is higher) in respect of each and every accident.

Only upon a successful claim against the third party being made will the Excess for Section 2 be refunded to the Hirer. The claim is deemed successful if and only if the full loss and damage (including any legal costs on a full indemnity basis) is recovered without any deduction for the Hirer's contribution to the accident (if any).

The Hirer also agrees that the Owner may in its absolute discretion conduct any negotiations and effect any settlement with the insurers, and the Hirer irrevocably agrees to abide by any such settlement.

**Remarks : WEEKLY RATE \$462 TILL CONTRACT ENDS (ADVANCE WEEKLY RENTAL)**

**BIS MOTORING PTE LTD**

20 Bendemeer Road, #03-13/14  
BS Bendemeer Centre, Singapore 339914  
Tel: 6534 0123 Fax: 6532 7671  
Co. Reg. No. / GST Reg. No. : 201735055D

**GEOFFREY FONG CHI WEI**

BLK 501 PASIR RIS ST 52  
#05-217  
Singapore 510501  
Tel: 82386063

**Tax Invoice****Inv No. :** INV2206453**Date :** 01 Jun 2022**Ref :** LOSS OF RENTAL  
FOR SMN2513X**Currency :** SGD**Terms :** 7 Days**Sales :** AIS Automobile  
Pte Ltd 2**Referral ID :** AIS 2**RA No. :** GV2201-068**Veh No. :** SMN2513X

No.	Description	Qty	Unit Price	GST Amount	Tax Type	Amount
1	LOSS OF RENTAL FOR SMN2513X DOA: 11/03/2022 PERIOD: 14/03/2022 - 20/03/2022	1.00	616.00	40.30	SR (7%)	616.00

**Remarks:**

LOSS OF RENTAL FOR SMN2513X  
DOA: 11/03/2022

**NOTE:**

1. PLEASE ISSUE THE ABOVE PAYMENT TO "BIS MOTORING PTE LTD"
2. NO RECEIPT WILL BE ISSUED
3. PLEASE QUOTE INVOICE NUMBER WHEN MAKING PAYMENT
4. INTEREST WILL BE CHARGED ON OVERDUE ACCOUNT

**Subtotal :** S\$ 575.70**GST :** S\$ 40.30**Total :** **S\$ 616.00**

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REQUIRED


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

YN1164J

Date of Accident

11/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**

Period of Insurance ..... **10/06/2021 - 09/06/2022**

Requested By ..... **Angela Tan (Munich Autocare ...**

Requested Date ..... **11/03/2022 15:40**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 31 May 2022 3:35 pm  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: THIRD PARTY CLAIM SMN2513X & YN1164J ACCIDENT ON 11.3.2022 \*\*\* LKK REF: CC4/LPC22002363/Kga3

## Lonpac External - General

Dear Cecilia,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Friday, 27 May 2022 2:44 pm  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: THIRD PARTY CLAIM SMN2513X & YN1164J ACCIDENT ON 11.3.2022 \*\*\* LKK REF: CC4/LPC22002363/Kga3

Lonpac Ref: **21/22/22/VC00/025538**

LKK Ref: CC4/LPC22002363/Kga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 15/03/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.



This is a BOLA S15 collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**MUNICH AUTOCARE PTE LTD**" is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 20,912.37	\$ 7,355.15
2. Loss of Rental (7days x \$88.00)	\$ 616.00	\$ 616.00 (7days x \$88.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 21,530.37</b>	<b><u>\$ 7,973.15</u></b>

\*\*05days recommendation for repair + 1sunday + 1PRS = 7days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 23/05/2022 is only for mandate purpose.

**The above is for your approval.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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