

Shiau Chan (LKKAuto)

From: MTCL@income.com.sg
Sent: Thursday, 28 April 2022 9:58 AM
To: Shiau Chan (LKKAuto)
Subject: RE: REQUEST CLAIM NUMBER

Classification: *Restricted*

Hi,

Claim created.

Claim No : MT/1163795-002

Thank you.

** In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at mtcl@income.com.sg so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

With Regards

Samsia

Senior Admin Assistant
Operations, Motor & Personal Lines



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 28 April 2022 8:44 AM
To: MTCL@income.com.sg
Subject: RE: REQUEST CLAIM NUMBER

Dear Samsia,

We have re-checked, the accident date is 02/03/2022 instead of 03/02/2022.

Apologize for the inconvenience caused.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTCL@income.com.sg <mtcl@income.com.sg>
Sent: Thursday, 28 April 2022 8:30 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: RE: REQUEST CLAIM NUMBER

Classification: *Restricted*

Hi Shiau Chan,

There is a reporting done for vehicle SMB5005P & SJK3219R and the DOA shows as **02 MARCH 2022**.

Do note there are a number of cases from your end with wrong information given to us.

We will only register the claim upon receiving the correct information.

To refrain from any inconvenience, please ensure the DOA, both TP & OI vehicle numbers are correct before forwarding to us.

Thank you.

With Regards

Samsia

Senior Admin Assistant
Operations, Motor & Personal Lines



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, 27 April 2022 2:57 PM
To: MTCL@income.com.sg
Subject: RE: REQUEST CLAIM NUMBER

Dear Sir/Madam,

The accident date should be 3rd February 2022 instead of 02/03/2020.

Sorry for the inconvenience caused.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

From: MTCL@income.com.sg <mtcl@income.com.sg>
Sent: Wednesday, 27 April 2022 2:10 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: FW: REQUEST CLAIM NUMBER

Classification: *Restricted*

Hi,

Pls check & confirm if the DOA stated in your email below is correct?

With Regards

Samsia

Senior Admin Assistant
Operations, Motor & Personal Lines



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 26 April 2022 2:45 PM
To: MTCL@income.com.sg
Subject: REQUEST CLAIM NUMBER

Dear Sir/Madam,

Please refer to the below:

TP Claims against NTUC Income: Follow-Through Survey

Date : 26/04/2022

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date
1	MT/1163795-002	SMRT BUSES PTE LTD	SMB 5005P	SJK 3219R	02

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

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