

## Meng Yan

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**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 14 March 2022 1:58 PM  
**To:** Michelle Ong Siew Bee; assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D201743/C02/PC8852A/LEEPG & YOUR REF: SMV1457P, TO CONDUCT PRS  
**Attachments:** SMV1457P.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange Mr. Steve to conduct PRS on without prejudice basis.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Michelle Ong Siew Bee <michelle.ong@wearnes.com>  
**Sent:** Monday, 14 March 2022 1:15 pm  
**To:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: OUR REF: SNM22D201743/C02/PC8852A/LEEPG & YOUR REF: SMV1457P, TO CONDUCT PRS

**Importance:** High

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Dear Cecilia,

We are agreeable to Steve Chen.

Kindly revert on liability clearance asap.

Thanks.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint

**Wearnes Automotive Pte. Ltd.**

249 Alexandra Road Singapore 159103

M (65) 9129 4556 F (65) 6264 7137

[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Monday, 14 March 2022 12:01 PM

**To:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D201743/C02/PC8852A/LEEPG & YOUR REF: SMV1457P, TO CONDUCT PRS

**Without Prejudice**

**Our reference: SNM22D201743/C02/PC8852A/LEEPG**

**Your reference: SMV1457P**

Dear Sirs,

We refer to your email of 11/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,  
**Cecilia Lee**  
 Senior Executive  
 Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 14 March 2022 11:25 am

**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

**Subject:** OUR REF: SNM22D201743/C02/PC8852A/LEEPG & YOUR REF: SMV1457P, TO CONDUCT PRS

**Importance:** High

Without Prejudice  
 via email only

Dear Cecilia

Please refer to the below email.

Please **conduct PRS SMV1457P** soonest possible.

Please contact our claims department Cecilia Lee at 6389 6530, the officer in charge.

**\*kindly quote our claim reference number when replying\***

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Thank you

Natalie Leong  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>  
**Sent:** Friday, 11 March 2022 4:56 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Direct Settlement – Our Ref: SMV1457P; Your Insured PC8852A DOA 10/03/2022  
**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,  
We refer to the above matter.  
Attached for Direct Settlement.  
Kindly revert asap.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint

**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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