

Our Ref : SGV3288T / TP#1557  
Your Ref : GBF3285U / CC4/LPC22002337/ga3

**WITHOUT PREJUDICE**

Date : 11 APRIL 2022

**LONPAC INSURANCE BHD**  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Attention: Motor Claims Department

**ACCIDENT INVOLVING SGV3288T & GBF3285U ON 11/03/2022  
ALONG SLIP ROAD FROM GAMBAS AVE TO WOODLANDS AVE 12**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 353.10
- Loss of Use	S\$ 240.00 (\$120.00 x 02 Days)
- LTA / GIA Search	S\$ 2.00
<b>Grand Total</b>	<b>S\$ 595.10</b>

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/We(owner) NG GUAT HOON ('the third-party claimant') of  
(Address) BUK 897C WOODLANDS DRIVE 50 #10-190 S(732897) registered owner of  
(Vehicle Number) SAV3288T hereby authorize ('the vehicle repairer workshop')  
**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or  
rental and/or loss of use for my/our vehicle number SAV3288T that was  
damaged pursuant to the accident which occurred on 11/03/2022 along SLIP ROAD OF  
GAMBAS AVE TOWARDS WOODLANDS AVE 12 involving vehicle number 6BF3285U.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our  
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 12 day of MARCH year 2022.

  
\_\_\_\_\_  
Signature of Vehicle/Registered Owner  
Company's stamp (if applicable)



# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC00/025545  
DATE : 08 JULY 2022

## DISCHARGE VOUCHER

I/We, OPTIMA WERKZ PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBF 3285U the sum of Singapore Dollar Five Hundred Fifteen and Cents Ten Only (\$515.10) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SGV 3288T and GBF 3285U on 11 March 2022 along 1 Woodlands Height.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ GOURMET TRENDZ PTE. LTD. AND/OR PEK QING WEI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **OPTIMA WERKZ PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

12 July 2022

.....  
Signature of vehicle owner/Date

Ng Guat Hoon/12 July 2022

.....  
Name of vehicle owner /Date

**Optima Werkz Pte Ltd**  
10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047  
Tel: (+65) 6481 1522 Fax: (+65) 6481 1011  
Co Reg & GST No: 201212455W

**TAX INVOICE**

**To: LONPAC INSURANCE BHD**

100 BEACH ROAD  
#19-00 SHAW TOWER  
SINGAPORE 189702

Tel: 62507388  
Fax: 62962706

INV NO. : 322200366  
INVOICE DATE : 11/04/2022  
REF : TP#1557  
VEH NO. : SGV3288T  
MAKE : MERCEDES BENZ  
MODEL : E350E AMG LINE  
CURRENT MILEAGE:  
ADVISOR : TP/OD  
TERMS : COD  
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST ACCIDENT AREA.	1	JOB	SR	80.00	80.00
2	LABOUR CHARGES TO SUPPLY PAINT (SPECIAL COLOUR) AT ACCIDENT AREA.	1	JOB	SR	250.00	250.00

Remarks: DOA: 11/03/2022 @ 13:25 HRS  
CLAIMANT: NG GUAT HOON / TAY BOON LOI  
TP VEHICLE: GBF3285U

Singapore Dollars: Three Hundred Fifty-Three And Cent Ten Only

SUB TOTAL SGD 330.00

GST 7% SGD 23.10

TOTAL SGD 353.10

OUTSTANDING SGD 353.10

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	330.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via

Bank Transfer or PayNow:

Beneficiary Name: Optima Werkz Pte Ltd

Beneficiary Bank Name: DBS Bank Ltd

Bank Account No.:0039441282

Swift Code: DBSSGSGG

OR

PayNow UEN: 201212455WDB1

Note: Please include your invoice number under the reference section

**Customer Acknowledgement**

**For Optima Werkz Pte Ltd**

Customer Name and Signature

Authorised Signature

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBF3285U

Date of Accident

11/03/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **06/09/2021 - 05/09/2022**Requested By ..... **KAITLYN CHIO (OPTIMA WERK...**Requested Date ..... **12/03/2022 11:25****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 6 July 2022 10:13 am  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: PRI - SGV3288T CLAIMING AGAINST GBF3285U (LONPAC), DOA: 11/03/2022 \*\*\*  
LKK REF : CC4/LPC22002337/ga3

## Lonpac External - General

Dear Cecilia,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Wednesday, 6 July 2022 9:16 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: PRI - SGV3288T CLAIMING AGAINST GBF3285U (LONPAC), DOA: 11/03/2022 \*\*\* LKK REF : CC4/LPC22002337/ga3

Lonpac Ref: **21/22/22/VC00/025545**

LKK Ref: CC4/LPC22002337/ga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 16/03/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "OPTIMA WERKZ PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,427.41	\$ 353.10
2. Loss of Use (2days x \$120.00)	\$ 240.00	\$ 200.00 (2days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 7,669.41</b>	<b>\$ <u>555.10</u></b>

\*\*01 day recommendation for repair + 1PRS = 2days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 27/06/2022 is only for mandate purpose.

**The above is for your approval.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 18 March, 2022 2:07 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>