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 Singapore 408600

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(MS (as To g))

RS

POSTING FORM FOR REGISTERED SERVICE (LETTERS / PRINTED PAPERS)

- NOTES: a) Please provide all information required and produce this form and receipt for all enquiries.
 b) Please indicate the return address on the item to ensure prompt return in event of non-delivery to the addressee.

Name & Address of Addressee

Teo Cheng Keng
 11 Jervois Close
 # 06-23
 (S) 249107

EU380H

Please tick accordingly:

- Local address
 Overseas address

Advice of Receipt (AR): () Y () N

Contents:

Sender's Agreement

- I have read, understood and agreed to the terms and conditions of the Registered Service on the posting overleaf and as available on the following weblink, <https://www.singpost.com/registered-service-T&Cs> or scan the QR code.
- I certify that all the information provided by me is true and the item(s) does not contain any dangerous or prohibited items.
- I agree and understand that compensation will not be payable on article such as coins, bank notes, currency notes or securities of any kind payable to bearer.
- I understand that the availability of the signed Advice of Receipt (AR) is subject to the recipient of the item and the Overseas Postal Administration providing the acknowledgement.
- I understand that the return of Advice of Receipt (AR) is non-trackable as such SingPost does not provide information on the Advice of Receipt (including its status or location).



Scan for T&Cs

Hsiao Tung
 Name & Signature

30/8/2022
 Date



TGP-04122243056209



Tanjong Pagar
Blk 1 Tanjong Pagar Plaza
#01-25
Singapore 082001

GST Reg. No. : M2-0105651-9
Customer Service Hotline: 1605

Date/Time 31/8/2022 12:51

No. Description Amount(S\$)

| | | |
|---|---|-------|
| 1 | Accept Registered Service | 0.00 |
| | 1. Tracking No.:RC356001040SG Ctry : SG | |
| | Transaction No.:8057222430126 | |
| 2 | Sale of Postage Label (Domestic) | 2.54 |
| | Ref.: RC356001040SG | |
| | Original Postage Amount: | 2.54 |
| | Insurance: | 0.00 |
| | Chargeable Postage Amount: | 2.54 |
| | GST: | 0.17 |
| | Transaction No.:8057222430127 | |
| | Total GST | 0.17 |
| | Total Amount | 2.54 |
| | Cash | 3.00 |
| | Change Due | -0.46 |

COVID-19 has severely impacted international movement of people and goods as countries implement additional border controls and restrictions on international travel. As a result, airlines have drastically reduced international services, leading to a significant reduction in air freight capacity and frequency to and from Singapore to all international destinations. Please note that shipments to and from overseas will result in substantial delay, even as we work round the clock with our partner airlines and posts.

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Hsiao Tong (LKKAuto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Monday, 7 November 2022 3:35 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: 7597095525SG - SF-5646414 - pls revert to tp, he checking on his claim

Dear Hsiao Tong,

Please be advised we will proceed to repudiate the claim.

Thank you

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1606

Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, November 7, 2022 2:09 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] RE: 7597095525SG - SF-5646414 - pls revert to tp, he checking on his claim

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

Please be informed that our insured has yet lodge the GIA report till date.

We have send our reminder letter to insured on 31/08/2022 & 21/09/2022. We have also requested traffic police assistance for reporting. All the letter/ email correspondence had been uploaded in Merimen.

In view of the above, we seek your further instruction on this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Sent: Tuesday, 30 August 2022 11:22 AM

To: Paramchand, Varsha <Varsha.Paramchand@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Rumli, Sharizah <Sharizah.Rumli@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>

Subject: RE: 7597095525SG - SF-5646414 - pls revert to tp, he checking on his claim

Dear Varsha,

Insured has not reported the accident, hence we are not able to approve the repair of TP's vehicle (ie **SGD4799Z**)

Dear Hsiao Tong,

As spoken, kindly follow-up with insured on the non-reporting letter and advise third party's repairer accordingly.

Thank you

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1606

Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Paramchand, Varsha <Varsha.Paramchand@aig.com>

Sent: Monday, August 29, 2022 4:52 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Rumli, Sharizah <Sharizah.Rumli@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>

Subject: 7597095525SG - SF-5646414 - pls revert to tp, he checking on his claim

Hi Norsiah,

TP called & wishes to speak to case officer. Pls assist (Both insd with AIG)

Tq

Dear Team,

I need your help to contact TP who's also insured with AIG as he's checking on the status of his claim against OI.

94880503 - Joe (TP)
SGD4799Z (Veh#)

Thank you

Varsha Paramchand

AIG

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120
Tel +(65) 6419-3000

www.aig.sg

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 17 November 2022 11:50 AM
To: Claims
Cc: Admin A; CS A Team
Subject: RE: URGENT - ACCIDENT INVOLVING VEHICLE SGD 4799 Z AND YOUR INSURED EU 380 H ON 13/3/22 *** LKK REF:CC3/AIG22002332/pa3

Without Prejudice

Dear Sirs,

Please be informed that our insured has yet lodged the GIA report.

AIG will repudiate the case. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 15 November 2022 10:08 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: URGENT - ACCIDENT INVOLVING VEHICLE SGD 4799 Z AND YOUR INSURED EU 380 H ON 13/3/22 *** LKK REF:CC3/AIG22002332/pa3

Good morning Hsiao Tong,

Kindly expedite on liability clearance.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223