

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 21 September 2022 10:47 AM  
**To:** 'chengkeng@gmail.com'  
**Cc:** Md Noor, Norsiah  
**Subject:** RE: Disputable claim of Accident involving EU380H (AIG) and SGD4799 on 13/03/2022 @20.45 hrs Along/At River Valley Road  
**Attachments:** Police Report pg 1 001.jpg; Police Report pg 2 001.jpg; Police Report pg 3 001.jpg; (AIG) approved\_reporting\_centres.pdf

Dear Sir,

Thank you for your email.

Please be informed that under the Motor Claims Framework (MCF), you are required to report any accident at AIG Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. We attached here with a copy of the following for your easy reference: -

- AIG Approved Reporting Centre.

If you prefer reporting online, you may report at <http://www.aig.sg/accident-reporting/>. Otherwise, you may head to AIG approved reporting centre. Please note that at the part where it asks for the purpose of reporting, please select "Reporting Only".

Upon completion, appreciate to inform us so we could check on the report.

Please assist to file the GIA report by **29/09/2022** for us to handle this matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Cheng Keng Teo <chengkeng@gmail.com>  
**Sent:** Wednesday, 7 September 2022 4:00 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Disputable claim of Accident involving EU380H (AIG) and SGD4799 on 13/03/2022 @20.45 hrs Along/At River Valley Road

Dear Ms Chew,

Please refer to the Police Report we made to the Police Station of Origin, River Valley NPP, 4 Delta Avenue #01-02, Singapore 161004, enclosed herewith, dated 24/03/2022. There was no mention of any type of collision.

Your assistance would be much appreciated.

Thank you and regards,  
C K Teo