

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 7 November 2022 2:09 PM  
**To:** Md Noor, Norsiah  
**Subject:** RE: 7597095525SG - SF-5646414 - pls revert to tp, he checking on his claim

Dear Norsiah,

Please be informed that our insured has yet lodge the GIA report till date.

We have send our reminder letter to insured on 31/08/2022 & 21/09/2022. We have also requested traffic police assistance for reporting. All the letter/ email correspondence had been uploaded in Merimen.

In view of the above, we seek your further instruction on this matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Tuesday, 30 August 2022 11:22 AM  
**To:** Paramchand, Varsha <Varsha.Paramchand@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Rumli, Sharizah <Sharizah.Rumli@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>  
**Subject:** RE: 7597095525SG - SF-5646414 - pls revert to tp, he checking on his claim

Dear Varsha,

Insured has not reported the accident, hence we are not able to approve the repair of TP's vehicle (ie **SGD4799Z**)

Dear Hsiao Tong,

As spoken, kindly follow-up with insured on the non-reporting letter and advise third party's repairer accordingly.

Thank you

**Norsiah MdNoor**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>  
**Sent:** Monday, August 29, 2022 4:52 PM  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Cc:** Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>; Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>  
**Subject:** 7597095525SG - SF-5646414 - pls revert to tp, he checking on his claim

Hi Norsiah,

TP called & wishes to speak to case officer. Pls assist (Both insd with AIG)  
Tq

*Dear Team,*

*I need your help to contact TP who's also insured with AIG as he's checking on the status of his claim against OI.*

*94880503 - Joe (TP)  
SGD4799Z (Veh#)*

*Thank you*

**Varsha Paramchand**  
**AIG**  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #10-16 Singapore 079120  
Tel +(65) 6419-3000

[www.aig.sg](http://www.aig.sg)

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