

## Hsiao Tong (LKKAuto)

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**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Monday, 7 November 2022 3:35 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: 7597095525SG - SF-5646414 - pls revert to tp, he checking on his claim

Dear Hsiao Tong,

Please be advised we will proceed to repudiate the claim.

Thank you

**Norsiah MdNoor**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1606

[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, November 7, 2022 2:09 PM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Subject:** [EXTERNAL] RE: 7597095525SG - SF-5646414 - pls revert to tp, he checking on his claim

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Dear Norsiah,

Please be informed that our insured has yet lodge the GIA report till date.

We have send our reminder letter to insured on 31/08/2022 & 21/09/2022. We have also requested traffic police assistance for reporting. All the letter/ email correspondence had been uploaded in Merimen.

In view of the above, we seek your further instruction on this matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Sent:** Tuesday, 30 August 2022 11:22 AM

**To:** Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>; Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>

**Subject:** RE: 7597095525SG - SF-5646414 - pls revert to tp, he checking on his claim

Dear Varsha,

Insured has not reported the accident, hence we are not able to approve the repair of TP's vehicle (ie **SGD4799Z**)

Dear Hsiao Tong,

As spoken, kindly follow-up with insured on the non-reporting letter and advise third party's repairer accordingly.

Thank you

**Norsiah MdNoor**

Complex Claims Examiner – Auto Property Damage Claims

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Singapore 079120

Tel +(65) 6419 1606

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**From:** Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>

**Sent:** Monday, August 29, 2022 4:52 PM

**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Cc:** Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>; Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>

**Subject:** 7597095525SG - SF-5646414 - pls revert to tp, he checking on his claim

Hi Norsiah,

TP called & wishes to speak to case officer. Pls assist (Both insd with AIG)

Tq

*Dear Team,*

*I need your help to contact TP who's also insured with AIG as he's checking on the status of his claim against OI.*

94880503 - Joe (TP)  
SGD4799Z (Veh#)

Thank you

**Varsha Paramchand**

**AIG**

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120  
Tel +(65) 6419-3000

[www.aig.sg](http://www.aig.sg)

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